

# HOUSE . . . . . No. 215

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## The Commonwealth of Massachusetts

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PRESENTED BY:

*Jon Santiago*

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act improving front-line service coordinators quality of care.

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PETITION OF:

| NAME:                     | DISTRICT/ADDRESS:                       | DATE ADDED:      |
|---------------------------|-----------------------------------------|------------------|
| <i>Jon Santiago</i>       | <i>9th Suffolk</i>                      | <i>1/20/2023</i> |
| <i>Vanna Howard</i>       | <i>17th Middlesex</i>                   | <i>2/7/2023</i>  |
| <i>Thomas M. Stanley</i>  | <i>9th Middlesex</i>                    | <i>2/13/2023</i> |
| <i>Jacob R. Oliveira</i>  | <i>Hampden, Hampshire and Worcester</i> | <i>2/13/2023</i> |
| <i>Anne M. Gobi</i>       | <i>Worcester and Hampshire</i>          | <i>2/13/2023</i> |
| <i>Shirley B. Arriaga</i> | <i>8th Hampden</i>                      | <i>2/23/2023</i> |

# HOUSE . . . . . No. 215

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By Representative Santiago of Boston, a petition (accompanied by bill, House, No. 215) of Jon Santiago and others that the Department of Developmental Services establish caseload ratios for certain human service coordinators. Children, Families and Persons with Disabilities.

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## The Commonwealth of Massachusetts

\_\_\_\_\_  
In the One Hundred and Ninety-Third General Court  
(2023-2024)  
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An Act improving front-line service coordinators quality of care.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           Chapter 123B of the General Laws as appearing in the 2016 Official Edition is hereby  
2 amended by adding the following

3           Section 1A: Caseload Ratio for DDS Human Service Coordinators.

4           The Department of Developmental Services shall establish a caseload ratio 55:1 for  
5 Human Service Coordinators A/B, D and 6:1 for Human Service Coordinator C no later than  
6 January 1, 2024.