

SENATE No. 2442

The Commonwealth of Massachusetts

PRESENTED BY:

John C. Velis

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act ensuring transparent ticket pricing.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	
<i>John C. Velis</i>	<i>Hampden and Hampshire</i>	
<i>Daniel R. Carey</i>	<i>2nd Hampshire</i>	<i>1/26/2023</i>
<i>Jacob R. Oliveira</i>	<i>Hampden, Hampshire and Worcester</i>	<i>1/27/2023</i>
<i>Patrick M. O'Connor</i>	<i>First Plymouth and Norfolk</i>	<i>1/5/2024</i>

SENATE No. 2442

By Mr. Velis, a petition (accompanied by bill, Senate, No. 2442) (subject to Joint Rule 12) of John C. Velis, Daniel R. Carey and Jacob R. Oliveira for legislation to ensure transparent ticket pricing. Consumer Protection and Professional Licensure.

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Third General Court
(2023-2024)**

An Act ensuring transparent ticket pricing.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Chapter 140 of the General Laws is amended by adding after section 182A the following
2 new section:

3 Section 182B. Every licensed operator or operator's agent of a place of entertainment, any
4 licensee or other ticket reseller, or platform that facilitates the sale or resale of tickets for
5 admission or other evidence of right of entry to any theatrical exhibition, public show or public
6 amusement or exhibition required to be licensed by sections one hundred eighty-one and one
7 hundred eighty-two to which a price is charged shall disclose the total cost of the ticket, inclusive
8 of all ancillary fees that must be paid in order to purchase the ticket, and disclose in a clear and
9 conspicuous manner the total price of the ticket and the portion of the ticket price stated in
10 dollars that represents a service charge, or any other fee or surcharge to the purchaser. Such
11 disclosure of the total cost and fees shall be displayed in the ticket listing prior to the ticket being
12 selected for purchase. Disclosures of subtotals, fees, charges, and any other component of the

13 total price shall not be false or misleading, and must be presented in the same size as the total
14 price. The price of the ticket shall not increase during the purchase process, excluding reasonable
15 fees for the delivery of non-electronic tickets based on the delivery method selected by the
16 purchaser, which shall be disclosed prior to accepting payment therefor.