

**SENATE . . . . . No. 591**

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**The Commonwealth of Massachusetts**

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PRESENTED BY:

***Michael D. Brady***

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to communications between health insurers and patients.

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PETITION OF:

NAME:

*Michael D. Brady*

DISTRICT/ADDRESS:

*Second Plymouth and Norfolk*

**SENATE . . . . . No. 591**

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By Mr. Brady, a petition (accompanied by bill, Senate, No. 591) of Michael D. Brady for legislation relative to communications between health insurers and patients. Financial Services.

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE SENATE, NO. 628 OF 2021-2022.]

**The Commonwealth of Massachusetts**

—————  
**In the One Hundred and Ninety-Third General Court  
(2023-2024)**  
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An Act relative to communications between health insurers and patients.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           Section 10 CHAPTER 176O, as most recently amended by Chapter 224 of the Acts of  
2           2012 is hereby amended by adding the following paragraph at the end thereof:

3           (d) No carrier or its representatives may initiate communications with its insured  
4           members or their families regarding end of life treatment options or emergency code status  
5           responses for a patient without that patient’s treating physician’s knowledge or presence.

6           (e) No accountable care organization or any other entity that contracts to provide health  
7           care services to patients on a contractual basis which requires Division of Insurance certification  
8           may initiate communications with its patients or their families regarding end of life treatment  
9           options or emergency code status responses for a patient without that patient’s treating  
10          physician’s knowledge or presence.