



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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March 20, 2023

Jeffrey Gonsalves, Superintendent  
 MASAC in Plymouth  
 Myles Standish State Forest  
 Plymouth, MA 02360 (electronic copy)

Re: Facility Inspection – MASAC in Plymouth

Dear Superintendent Gonsalves:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on March 13, 2023 accompanied by Michelle Offley, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 80 repeat violations.

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Patrick Wallace  
 Environmental Health Inspector, CSP, BEH

- cc: Margret R. Cooke, Commissioner, DPH
- Nalina Narain, Director, BEH
- Steven Hughes, Director, CSP, BEH
- Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Terrence Reidy, Secretary, EOPSS (electronic copy)
- Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
- Michelle Offley, EHSO (electronic copy)
- Karen Keane, Health Director, Plymouth Health Department (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Exterior Trailer – Main Entrance**

105 CMR 451.353\* Interior Maintenance: Floor surface not easily cleanable, plywood material

**Central Control**

*Lobby*

105 CMR 451.353\* Interior Maintenance: Wall surface damaged at entrance  
105 CMR 451.353\* Interior Maintenance: Floor surface damaged at entrance

*Control*

No Violations Noted

**Operations Area**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged outside Nurse’s Station

*Safety Director*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Office of Investigations*

No Violations Noted

*Shift Supervisor’s Office*

No Violations Noted

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use plastic utensils left uncovered and open to contamination

*Right-Side Staff Bathroom*

105 CMR 451.123\* Maintenance: Paper towel dispenser rusted  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water pressure low at handwash sink  
105 CMR 451.123 Maintenance: Light shield damaged

*Left-Side Staff Bathroom*

105 CMR 451.123\* Maintenance: Paper towel dispenser rusted

*Medication Room*

No Violations Noted

*Medical Office*

No Violations Noted

*Medical Treatment Room*

105 CMR 451.109\*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 451.353

Interior Maintenance: Floor surface damaged

*HSA Office*

105 CMR 451.353

Interior Maintenance: Radiator damaged

**A Dorm**

*Hallway*

105 CMR 451.353\*

Interior Maintenance: Radiator damaged at entrance

105 CMR 451.353

Interior Maintenance: Walls damaged

105 CMR 451.353

Interior Maintenance: Radiator damaged outside room # 139

*Patient Snack Room*

105 CMR 451.353\*

Interior Maintenance: Radiator damaged

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of toaster oven dirty

*Staff Break Room*

Unable to Inspect – In Use

*Day Room 1*

105 CMR 451.353\*

Interior Maintenance: Radiator damaged

105 CMR 451.353\*

Interior Maintenance: Wall surface damaged

*Day Room 2*

105 CMR 451.353\*

Interior Maintenance: Radiator damaged

*Bathroom Area*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 and 4 out-of-order

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 10

105 CMR 451.123\*

Maintenance: Radiator damaged

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 3

105 CMR 451.123\*

Maintenance: Floor surface damaged at entrance

105 CMR 451.123\*

Maintenance: Wall ventilation fan dusty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink # 8 and 9 out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 10

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 1 and 2 out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking at slop sink

105 CMR 451.123

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Slop sink dirty

105 CMR 451.123

Maintenance: Ceiling water damaged

*Shower Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, excessive hot water pressure in shower # 2  
105 CMR 451.123 Maintenance: Wall tiles damaged in shower # 1-7  
105 CMR 451.123 Maintenance: Curtain missing in shower # 7  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain cover not secure in shower # 7  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1

*Toxic/Caustic Closet*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked  
105 CMR 451.353\* Interior Maintenance: Radiator damaged in all rooms  
105 CMR 451.141\* Screens: Window screen missing or damaged in all rooms  
105 CMR 451.353\* Interior Maintenance: Wall surface damaged in room # 104, 107, and 112  
105 CMR 451.353 Interior Maintenance: Floor tiles damaged in room # 103  
105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 115, 121, and 131  
105 CMR 451.103 Mattresses: Mattress damaged in room # 141

**B Dorm**

*Patient Snack Room*

No Violations Noted

*Recreation Room*

No Violations Noted

*Hallway*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Storage Room # 201*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Storage Room # 202*

105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Day Room # 249*

No Violations Noted

*Bathroom Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, seat missing on toilet # 1

105 CMR 451.123\* Maintenance: Radiator damaged

*Shower Area*

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 1

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked  
105 CMR 451.141\* Screens: Window screen missing in all the rooms  
105 CMR 451.353\* Interior Maintenance: Radiators damaged in all rooms  
105 CMR 451.350\* Structural Maintenance: Window cracked on door to room # 248  
105 CMR 451.353\* Interior Maintenance: Wall surface damaged in room # 205  
105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 206

**C Dorm**

**West Wing**

*Hallway*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged  
105 CMR 451.353 Interior Maintenance: Baseboard damaged

*Staff Male Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged around sprinkler head  
105 CMR 451.123 Maintenance: Wall paint damaged throughout  
105 CMR 451.123 Maintenance: Ceiling paint damaged

*Staff Female Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged around sprinkler head  
105 CMR 451.123 Maintenance: Paper towel dispenser rusted

*Janitor's Closet*

No Violations Noted

*Bathroom Area*

105 CMR 451.123\* Maintenance: Handwash sink countertop damaged  
105 CMR 451.123\* Maintenance: Multiple toilet stall partitions rusted  
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at front handwash sink # 4  
  
105 CMR 451.123\* Maintenance: Wall tile damaged under handwash sink # 1  
105 CMR 451.126\* Hot Water: Hot water temperature 140°F at handwash sink # 5  
105 CMR 451.123\* Maintenance: Door knob damaged  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order  
105 CMR 451.123\* Maintenance: Floor surface damaged in toilet stall # 3  
105 CMR 451.123 Maintenance: Floor tiles damaged throughout  
105 CMR 451.123 Maintenance: Ceiling vent dusty

*Shower Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 5 leaking  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 and 3 leaking  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 5 out-of-order  
105 CMR 451.130\* Hot Water: Shower water temperature 120°F in shower # 1

*Patient Rooms*

105 CMR 451.320\*

Cell Size: Inadequate floor space, all rooms double-bunked

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged in room # 312 and 324

105 CMR 451.353\*

Interior Maintenance: Wall surface damaged in room # 301, 306, 307, 308, 311, and 319

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in room # 322 and 323

105 CMR 451.353

Interior Maintenance: Wall surface damaged in room # 322

**North Hallway**

*Supply Closet*

No Violations Noted

*Observation Room # 327, 329, and 330*

No Violations Noted

*Offices # 331-333*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in office # 331 and 332

*Storage # 328*

No Violations Noted

*Doctor's Office # 349*

No Violations Noted

*Blood Lab/Admissions # 350*

No Violations Noted

*Booking Office # 347*

No Violations Noted

*Body Scanning Room # 344*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Female Staff Bathroom*

No Violations Noted

*Watch Rooms # 1-4*

No Violations Noted

**HSU**

*Medication Room*

105 CMR 451.109\*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*Nursing Station*

No Violations Noted

*Medical Records*

No Violations Noted

*Director of Nursing Office*

No Violations Noted

**Ward Room**

*Doctor's Office (Provider's Office)*

Unable to Inspect – In Use

*Shower Room (Handicapped)*

105 CMR 451.123\*

Maintenance: Wall and ceiling surface damaged in shower # 1

105 CMR 451.123\*

Maintenance: Wall paint damaged in shower # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123

Maintenance: Floor dirty in shower # 1, possible mold/mildew

*Ward Bathroom # 1*

No Violations Noted

*Ward Bathroom # 2*

No Violations Noted

**M.A.T. Area**

No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures -  
Methods: Facility not in good repair, floor tiles damaged

*Inmate Bathroom*

No Violations Noted

*Visitor's Bathroom*

No Violations Noted

**Kitchen**

*Toxic/Caustic Room*

No Violations Noted

*Toxic/Caustic Area*

FC 6-202.15(A)(3)\*

Design, Construction, and Installation; Functionality: Exterior door not  
weathertight

*Kitchen Manager's Room*

No Violations Noted

<i>Stove Area</i>	No Violations Noted
<i>Kettle</i>	No Violations Noted
<i>Oven Area</i>	No Violations Noted
<i>Walk-In Refrigerator</i> FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor tiles damaged near freezer entrance
<i>Walk-In Freezer</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Central Common Area</i>	No Violations Noted
<i>Handwash Sink (near Dry Storage)</i>	No Violations Noted
<i>2-Compartment Sink Area</i> FC 5-205.15(B)*	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet loose on right side sink
<i>3-Compartment Sink Area</i> FC 6-501.12(A)	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, sprayer head dirty</b>
<i>Ice Machine</i>	No Violations Noted
<i>Dishwasher Machine Area</i>	No Violations Noted
<b><u>Exterior Buildings</u></b>	
<b>Morton Building</b>	
<i>Main Area</i> FC 6-202.15(A)(3)*	Design, Construction, and Installation; Functionality: Exterior garage door not weathertight



*Freezer # 1*  
FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, exterior thermometer not working properly

**Bunk House # 25 (Office Space)**

*Large Office Space*  
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use plastic utensils left uncovered and open to contamination

*Rear Bathroom*  
No Violations Noted

*Front Bathroom*  
No Violations Noted

*Small Office Space*  
No Violations Noted

**Bunk House # 24 (Office Space)**

*Office Cubicles*  
No Violations Noted

*Male Bathroom*  
No Violations Noted

*Female Bathroom*  
No Violations Noted

**Building # 17 (Training Room)**

105 CMR 451.353\* Interior Maintenance: Floor surface damaged

**Laundry**

105 CMR 451.141\* Screens: Window screen damaged  
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hose leaking behind washing machines  
105 CMR 451.353\* Interior Maintenance: Floor surface damaged

**Library**

Unable to Inspect – Not In Use

**Weight Room**

Unable to Inspect – Closed for Demolition

**Classroom Building # 23**

*Record Storage*  
No Violations Noted

*Large Classroom*  
105 CMR 451.350\*  
105 CMR 451.353

Structural Maintenance: Side entry door not rodent and weathertight  
Interior Maintenance: Floor surface damaged

*Middle Classrooms*  
105 CMR 451.353\*  
105 CMR 451.350\*  
105 CMR 451.353

Interior Maintenance: Several lights out  
Structural Maintenance: Door not rodent and weathertight  
Interior Maintenance: Floor surface damaged

*West Classroom*  
105 CMR 451.353\*  
105 CMR 451.350\*  
105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged  
Structural Maintenance: Large door not rodent and weathertight  
Interior Maintenance: Light shields missing

### **Recreation Building**

*Flex Room*  
105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, insufficient water pressure at water fountain

*Patient Bathroom*

No Violations Noted

*Office Area*

Unable to Inspect – Locked

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Back Room*

No Violations Noted

### **Pondside Building**

*Bathroom # 1*

No Violations Noted

*Bathroom # 2*

No Violations Noted

*Office Area*  
105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged in rear office space

*EHSO Office*

No Violations Noted

**Building # 10**

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Navigator Building**

*Kitchenette*

No Violations Noted

*Offices*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Observations and Recommendations**

1. The patient population was 62 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer near the main entrance.
3. The Medical Exam Room near Central Control and the HSU Medication Room do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace  
Environmental Health Inspector, CSP, BEH