



MAURA T. HEALEY
Governor

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Lieutenant Governor

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
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June 27, 2023

Nelson Alves, Superintendent
MCI Norfolk
2 Clark Street
Norfolk, MA 02056 (electronic copy)

Re: Plan of Correction – MCI Norfolk

Dear Superintendent Alves:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to my inspection on April 25, 26, 27, and May 1, 2023. After review, the CSP finds the plan does not appropriately address all of the violations noted in the report.

1. In instances where the status of your corrective action indicates *Pending Funding FY24*, *Pending Completion FY24*, *Pending completion*, or *Pending completion funding FY24*, the CSP cannot accept any corrective action that does not include a reasonable timeframe for completion. Please provide an estimated date of completion for the violations noted.
2. In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.
3. Please provide an estimated date of completion for the following:
 - a. Ceiling paint damaged in skylight area of Main Kitchen;
 - b. Floor tiles damaged throughout Main Kitchen;
 - c. Stainless steel pans stacked wet in Dish Room;
 - d. Ceiling dirty in Prep Area;
 - e. Ceiling surface damaged in the freezer inside the Butcher's shop;
 - f. Ceiling leaking on the 3rd floor of the Industries Building;
 - g. Ceiling paint damaged above the Basketball Court in the Gym;
 - h. Carpet damaged in the Music Room in the Gym;
 - i. Shower threshold damaged in Housemen Bathroom of Unit 1-1;
 - j. Shower threshold damaged in bathroom between cell # 106 and 107 in Unit 1-1;
 - k. Floor surface damaged in shower in bathroom between cell # 106 and 107 in Unit 1-3;
 - l. Wall paint damaged in shower in Housemen Bathroom of Unit 2-2;
 - m. Soap scum on shower walls in Housemen Bathroom of Unit 2-2;
 - n. Soap scum on shower floor in Housemen Bathroom of Unit 2-2;
 - o. Floor surface left unfinished in shower in Housemen Bathroom of Unit 2-2; and
 - p. Window cracked in cell # 102 of Unit 8-2.

Should you have any questions, please don't hesitate to contact me.

Sincerely,



Patrick Wallace
Environmental Health Inspector, CSP, BEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Sergeant Michael Berksza, EHSO (electronic copy)
Betsy Fijol, Executive Assistant, Norfolk Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)