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October 12, 2023

Kevin F. Coppinger, Sheriff
Essex County Sheriff's Department Headquarters
20 Manning Avenue
Middleton, MA 01949 (electronic copy)

Re: Facility Inspection – Essex County Correctional Facility, Middleton

Dear Sheriff Coppinger:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Essex County Correctional Facility on October 4 and 5, 2023 accompanied by Lieutenant Steve Wilkins, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 97 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Kerry Wagner
Environmental Analyst, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BCEH
Steven Hughes, Director, CSP, BCEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Aaron Eastman, Superintendent (electronic copy)
Lieutenant Steve Wilkins, EHSO (electronic copy)
Traci Mello, RN, MSN, Health Director, Middleton Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Administration Building

Front Lobby

No Violations Noted

Female Bathroom # 1002

No Violations Noted

Male Bathroom # 1003

No Violations Noted

Officer's Room

No Violations Noted

Hallway to 2nd Floor

Canteen Office # 1020

No Violations Noted

Second Floor

Administration Area

Female Bathroom # 2002

105 CMR 451.126

Hot Water: Hot water temperature recorded at 104⁰F at handwash sink

Male Bathroom # 2003

No Violations Noted

Kitchenette # 2011

No Violations Noted

Offices

No Violations Noted

Bathroom # 2012

No Violations Noted

Slop Sink # 2018

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

First Floor

Administration Hallway

Storage Room # 1007

No Violations Noted

Large Conference Room # 1008

No Violations Noted

Office # 1009

No Violations Noted

Female Staff Bathroom # 1013

105 CMR 451.123 Maintenance: Wall damaged near new soap dispenser

Male Staff Bathroom # 1014

105 CMR 451.123 Maintenance: Wall damaged near new soap dispenser

Small Conference Room # 1015

No Violations Noted

Offices # 1012

No Violations Noted

Mop/Hot Water Heater Room # 1017

No Violations Noted

Weight Room # 1018

No Violations Noted

Male Staff Locker Room # 1030

105 CMR 451.123* Maintenance: Walls rusted around toilet fixture in stall # 1

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

Female Staff Locker Room # 1031

105 CMR 451.123 Maintenance: Floor dirty in shower # 3

105 CMR 451.123 Maintenance: Mold on curtain in shower # 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

Central Control

No Violations Noted

Control Bathroom # 1004

No Violations Noted

Records/I.T./Visits Area

Visitor Entrance Area

No Violations Noted

Visitor Area

No Violations Noted

Bathrooms (2)

No Violations Noted

Office # 1001A

Unable to Inspect – Locked

Storage Room # 1001B

No Violations Noted

Roll Call Room

No Violations Noted

Muster Room

No Violations Noted

Male Bathroom # 1169

No Violations Noted

Female Bathroom # 1168

No Violations Noted

Records Hallway

Office # 1004

No Violations Noted

IT Offices # 1003

No Violations Noted

Nursing Mother's Room # 1009

No Violations Noted

Male Staff Bathroom # 1010

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.126

Hot Water: Hot water temperature recorded at 84⁰F at handwash sink

IT Office # 1011

No Violations Noted

Female Staff Bathroom # 1012

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

Property Room # 1013

Unable to Inspect – Locked

Shift Commander's Office # 1014

No Violations Noted

Holding Unit Hallway # 1017

Lawyer Interview Rooms # 1032 and 1033

No Violations Noted

New Interview Room Hallway

No Violations Noted

Interview Room # 6-12

No Violations Noted

Holding Cells # 1-3

No Violations Noted

Visitor's Tubes # 1044

No Violations Noted

Storage Closet # 1046

No Violations Noted

Visitor's Room # 1047

No Violations Noted

Video Conference Rooms

No Violations Noted

Holding Rooms/Video Rooms

No Violations Noted

Staff Dining # 1041

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, refrigerated time/temperature control for safety food prepared and packaged by a food processing plant was not clearly marked to indicate the day or date by which the food shall be consumed or discarded^{pf}

Holding Unit # 1022 (Unoccupied)

Common Area

No Violations Noted

Medical Office

No Violations Noted

Holding Tanks # 1-4

No Violations Noted

Shower Area

105 CMR 451.123*

105 CMR 451.123

Maintenance: Ceiling vent cover missing
Maintenance: Wall tile missing in shower # 1

Safe Keep Room

No Violations Noted

Sleeping Area

No Violations Noted

Storage Room

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Closet

No Violations Noted

Food Service Area

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

105 CMR 590.002(A)(1)(A)

105 CMR 590.011(C)(3)

Management and Personnel: No person in charge present at the facility
Additional Requirements: Food Allergy Awareness Training, food protection manager not certified in allergen awareness training

FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor surface damaged and stained throughout food service area

Mechanical Tray Warewash Area

FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, baseboard damaged throughout warewashing area
FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall covering damaged around tables behind warewash machine
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wood behind wall covering water damaged
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mold observed on ceiling
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty throughout area
FC 6-305.11(B)	Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, shoes stored on rack above tables

3-Compartment Sink

FC 6-501.12(A)*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, wall dirty behind sprayer
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty throughout area
FC 6-305.11(B)	Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, jackets stored on drying rack
FC 4-602.13	Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, drying rack dirty
FC 2-304.11	Personal Cleanliness; Outer Clothing: Food employees not wearing clean outer clothing, black aprons damaged and dirty

Spray Room

No Violations Noted

Walk-In Refrigerator # 1

FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, sides of metal threshold not secured to floor
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Freezer # 2

FC 3-302.11(A)(4)	Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, open boxes of food observed throughout freezer
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

<i>Walk-In Cooler # 3</i> FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall paint damaged
FC 3-302.12	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food
FC 3-101.11	Characteristics; Condition: Food not safe, unadulterated, and honestly presented^P, mold observed in containers of peaches and apple sauce
FC 3-501.17(A)	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not discarded within 7 days^{Pf}
FC 3-501.17(A)	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded^{Pf}
<i>Handwash Sink</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 80⁰F at handwash sink
<i>2-Compartment Sink</i>	No Violations Noted
<i>Food Preparation and Baking Area</i>	
FC 6-305.11(B)	Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, jacket stored on prep table outside of walk-in coolers
FC 7-102.11*	Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of material^{Pf}
<i>Pull Cage</i> FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mold observed on wall near pull cage entrance
FC 3-302.11(A)(4)	Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, sliced toast left uncovered on rack
FC 3-305.11(A)(3)	Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground
FC 3-304.12(B)	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, in oats storage container
FC 3-304.11 (A)	Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Food in contact with dirty equipment/utensils^P, debris observed in oats storage container
<i>Kettle Hood Area</i> FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall damaged near tilt skillet
FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, steamer out-of-order
<i>Oven Hood Area</i> FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall damaged near oven # 3

Front Hoods and Tray Prep Area

FC 6-501.12(A) **Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, old containers of apple sauce and milk stored under prep tables in diet area**

Serving Line

FC 3-501.16(A)(1) **Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, burger temperature recorded at 110°F**

FC 3-501.16(A)(2) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or less^P, cold cuts and cheese recorded at 50°F

FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, cold cuts and cheese left uncovered on rack

FC 4-501.114(C)(2) **Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

FC 7-204.11(A) Operational Supplies and Applications, Chemicals: Sanitizer for food-contact surface does not meet the requirements specified in 40 CFR 180.940^P, sanitizing concentration too strong

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, bottom of 3-door refrigerator dirty

FC 2-301.14(A) **Hands and Arms: Insufficient hand washing, after touching exposed portion of ones body^P, inmates observed touching face and continuing to serve food**

Aramark Office

No Violations Noted

Officer's Room

No Violations Noted

Hallway

No Violations Noted

Utensil Storage Room

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, storage rack dirty

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

Aramark Breakroom # 1024

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tiles water stained

Inmate Break Room

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged

Chemical Storage Closet

FC 5-205.15(B)*

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, no cold water available at slop sink

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, hole in floor near slop sink

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed on floor

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, discolored water observed at slop sink

Kitchen Laundry Room and Utility Storage

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, hole in ceiling near dryer

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, hole in wall near doorway

Loading Dock

105 CMR 451.372

Cleaning of Garbage and Rubbish Containers: Inadequate cleaning of garbage/rubbish storage area, trash and food debris littered around dumpsters

Outside Freezer

No Violations Noted

Uniform Room # 1025

No Violations Noted

Staff Locker Room and Mop Closet # 1026

FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged

Female Staff Bathroom # 1199

No Violations Noted

Male Staff Bathroom # 1200

105 CMR 451.123

Maintenance: Handwash sink dirty

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty

Laundry/Changing Room # 1027

No Violations Noted

Back Storage

FC 3-305.11(A)(3)

Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed on floor

Back Cage
FC 4-602.13

Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, exterior of staff refrigerator dirty

FC 4-602.13

Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, storage shelves and spice storage table dirty

FC 4-601.11(A)

Cleaning of Equipment and Utensils, Objective: Food contact surface dirty^{pf}, spice scoop dirty

FC 3-304.14(D)

Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Chemical sanitizing solution not free from visible soil

Inmate Bathroom # 1029

105 CMR 451.124

105 CMR 451.123

105 CMR 451.123

Water Supply: Discolored water observed at handwash sink

Maintenance: Floor paint damaged

Maintenance: Door knob broken

Inmate Dining Room

FC 6-202.15(A)(3)

Design, Construction, and Installation; Functionality: Exterior door not self-closing, exterior doors leading to Inmate Dining Room propped open

Health Services Unit (H.S.U.)

Entrance

No Violations Noted

Inmate Bathroom # 2002

No Violations Noted

Waiting Lobby

No Violations Noted

Nurse's Office # 2003

No Violations Noted

I1-Isolation Room # 2005

105 CMR 451.322*

Cell Size: Inadequate floor space in dorm room

I2-Isolation Room # 2006

105 CMR 451.322

Cell Size: Inadequate floor space in dorm room

Exam Room # 2041

Unable to Inspect – In Use

Interview Room # 2040

Unable to Inspect – In Use

Room # 2037

No Violations Noted

Medication Administration/Storage Room # 2038

No Violations Noted

Common Area

No Violations Noted

Nurse's Desk

No Violations Noted

Safe Keep Room # 2007

No Violations Noted

Janitor's Closet # 2008

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

R1 # 2009

105 CMR 451.353

Interior Maintenance: Floor dirty

R2 # 2010

No Violations Noted

R3 # 2011

Unable to Inspect – Under Construction

R4 # 2012

No Violations Noted

R5 # 2014

105 CMR 451.322*

105 CMR 451.123

105 CMR 451.103

Unable to Inspect Shower and Bathroom – In Use

Cell Size: Inadequate floor space in dorm room

Maintenance: Bathroom door rusted

Mattresses: Mattress damaged

Storage # 2016

No Violations Noted

Inmate Shower # 2017

105 CMR 451.123

Maintenance: Ceiling dirty

Exam Room # 2018

No Violations Noted

Staff Bathroom # 2019

No Violations Noted

R6 # 2015

105 CMR 451.322*

105 CMR 451.103

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

105 CMR 451.353

Cell Size: Inadequate floor space in dorm room

Mattresses: Mattress damaged

Maintenance: Hole in bathroom door

Maintenance: Wall joint damaged in bathroom

Maintenance: Ceiling vent dusty in bathroom

Maintenance: Light switch cover rusted in bathroom

Interior Maintenance: Hole in wall outside of bathroom

Back Hallway

Staff Office # 2043

No Violations Noted

Office # 2021

No Violations Noted

<i>Break Room # 2022</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cups stored on floor

<i>Office # 2023</i>	No Violations Noted
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<i>Staff Bathroom</i>	No Violations Noted
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<i>Office # 2024 - 2027</i>	No Violations Noted
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<i>Storage Room # 2038</i>	No Violations Noted
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<i>Dentist Room # 2029</i>	No Violations Noted
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<i>Medical Waste Storage Room</i>	No Violations Noted
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<i>Supply Room # 2035</i>	No Violations Noted
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<i>X-Ray Room # 2030</i>	No Violations Noted
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<i>Office # 2031</i>	No Violations Noted
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<i>Exam Room # 2032</i>	No Violations Noted
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<i>Interview Room # 2033</i>	No Violations Noted
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<i>Diabetic Room # 2034</i>	No Violations Noted
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240 BUILDING (J)

A & B Control	No Violations Noted
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<i>Control Bathroom</i>	No Violations Noted
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A Block

<i>Common Area</i>	
105 CMR 451.353	Interior Maintenance: Ceiling tiles and supports rusted
105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged above cell # 559

<i>Slop Sink Room</i>	No Violations Noted
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<i>Cells</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet not flushing properly in cell # 524
105 CMR 451.353*	Interior Maintenance: Top of chair missing in cell # 501, 518, 523, 535, 538, 549, 553, and 554
105 CMR 451.353	Interior Maintenance: Top of chair missing in cell # 511
105 CMR 451.353	Interior Maintenance: Desk broken in cell # 545
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 532 and 542
105 CMR 451.353	Interior Maintenance: Floor tiles missing in cell # 549 and 560

Shower Area

105 CMR 451.123	Maintenance: Ceiling rusted in shower # 8
105 CMR 451.123	Maintenance: Floor rusted in shower # 7
105 CMR 451.123	Maintenance: Floor dirty in shower # 6
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 3, 5, 6, and 8
105 CMR 451.123	Maintenance: Mold on caulking in shower # 8
105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 3 and 9
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 7 leaking

Handicapped Shower

No Violations Noted

B Block

Common Area

105 CMR 451.360*	Protective Measures: Bird observed in block
105 CMR 451.353	Interior Maintenance: Floor dirty around ice machine

Slop Sink Room (downstairs)

No Violations Noted

Cells

105 CMR 451.353*	Interior Maintenance: Desk chair missing in cell # 642, 643, and 649
105 CMR 451.353	Interior Maintenance: Desk chair missing in cell # 638, 644, 647, and 653
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 610, 618, 629, 638, 642, and 658
105 CMR 451.353	Interior Maintenance: Wall damaged near bed support in cell # 619
105 CMR 451.353	Interior Maintenance: Floor tiles missing in cell # 617, 634, and 641
105 CMR 451.353	Interior Maintenance: Floor tiles damaged in cell # 609, 611, and 621

Counselor's Office (upstairs)

Unable to Inspect – Not Used

Shower Area

105 CMR 451.123*	Unable to Inspect Shower # 1, 2, 3, 4, and 7 – In Use
105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 5, 8, and 9
	Maintenance: Floor paint damaged in shower # 8 and 9

Handicapped Shower

Unable to Inspect – In Use

C & D Control

Control Bathroom

No Violations Noted

C Block

Common Area

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained
105 CMR 451.353 Interior Maintenance: Floor dirty around ice machine

Slop Sink Room

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Cells

105 CMR 451.353 Interior Maintenance: Desk chair missing in cell # 749 and 752
105 CMR 451.353 Interior Maintenance: Top of chair missing in cell # 704
105 CMR 451.353 Interior Maintenance: Floor tiles missing in cell # 708 and 737
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 718 and 724

Shower Area

105 CMR 451.123* Maintenance: Ceiling damaged between shower # 3 and 4
105 CMR 451.123 Maintenance: Drain flies observed in shower # 1
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6, 7, and 8
105 CMR 451.123 Maintenance: Floor dirty outside shower # 8 and 9

Handicapped Shower

105 CMR 451.123 Maintenance: Floor dirty

D Block

Common Area

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior for right side microwave oven dirty

Slop Sink Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

Cells

105 CMR 451.103* Mattresses: Mattress damaged in cell # 808
105 CMR 451.353* Interior Maintenance: Floor tiles missing in cell # 821
105 CMR 451.353 Interior Maintenance: Floor tiles missing in cell # 860
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 811, 813, 833, and 845
105 CMR 451.353 Interior Maintenance: Top of chair missing in cell # 848

Shower Area

105 CMR 451.123* Maintenance: Floor damaged throughout shower area
105 CMR 451.130 Hot Water: Shower water temperature 85°F in shower # 1

Handicapped Shower

No Violations Noted

PROGRAM BUILDING (K)

Lower Programs

Chapel # 1009A

No Violations Noted

<i>Mop Closet # 1005</i>	No Violations Noted
<i>Clergy # 1006</i>	No Violations Noted
<i>Community College Office # 1007</i>	No Violations Noted
<i>Storage Room # 1008</i>	No Violations Noted
<i>Inmate Bathroom # 1004</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Exterior Hallway Door</i>	No Violations Noted
<i>Teacher's Break Room # 1014</i>	No Violations Noted
<i>Male Staff Bathroom # 1015</i>	No Violations Noted
<i>Female Staff Bathroom # 1016</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water handle leaking
<i>Teacher's Room # 1025</i>	No Violations Noted
<i>Library</i>	No Violations Noted
Upper Programs	
<i>Bathroom # 1277</i>	Unable to Inspect – Locked
<i>Slop Sink # 1278</i> 105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
<i>Male Staff Bathroom # 2024</i>	No Violations Noted
<i>Female Staff Bathroom # 2025</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Conference Room # 2036</i>	No Violations Noted

Offices

No Violations Noted

Classroom # 2040

No Violations Noted

Storage Closet # 2037

No Violations Noted

Vocational Education Building

First Floor

Laundry

No Violations Noted

K9 Room

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

105 CMR 451.353

Interior Maintenance: Wall paint damaged

Sewing Room

No Violations Noted

Storage Room

No Violations Noted

Slop Sink

105 CMR 451.130

Plumbing: No backflow preventer on slop sink

Storage Closet (outside Laundry)

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Voke 1 (Unoccupied)

Officer's Station

No Violations Noted

Common Area

105 CMR 451.141

Screens: Screen not secured in window

Voke 1 Bathroom/Showers

105 CMR 451.123*

Maintenance: Floor damaged in shower # 3 and 4

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 3, 4, 5, and 6

105 CMR 451.123

Maintenance: Mold observed on floor in shower # 5

105 CMR 451.123*

Maintenance: Partition supports missing in shower # 1 and 3

105 CMR 451.123

Maintenance: Wall tiles missing above urinals

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, push button shroud missing in shower # 5

Sleeping Area

105 CMR 451.353

Interior Maintenance: Baseboard damaged near bunks closest to bathroom

Voke 2

105 CMR 451.322*

Cell Size: Inadequate floor space in dorm room

Offices

No Violations Noted

Common Area

105 CMR 451.353

Interior Maintenance: Wall damaged and separating from emergency exit door frame

Sleeping Area

No Violations Noted

Kitchenette # 0930

105 CMR 451.353

Interior Maintenance: Cabinet door missing

Chemical Storage Cabinet

105 CMR 451.353

Interior Maintenance: Wet mop stored on floor

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Voke 2 Bathroom/showers

105 CMR 451.123*

Unable to Inspect Toilet Stall # 3, 4, and 5 – In Use

105 CMR 451.123*

Maintenance: Grout dirty in shower # 8

105 CMR 451.123

Maintenance: Wall tiles damaged in shower # 8

105 CMR 451.123*

Maintenance: Wall dirty in shower # 7

105 CMR 451.123

Maintenance: Grout missing between wall tiles in shower # 8

105 CMR 451.123

Maintenance: Floor damaged near handwash sink # R3 and urinal # 3

105 CMR 451.123*

Maintenance: Floor dirty in shower # 3, 5, and 8

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1, 2, 3, 4, 5, 6, and 7

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 8

105 CMR 451.123

Maintenance: Baseboard dirty in shower # 6

105 CMR 451.123

Maintenance: Mold on curtain in shower # 3, 4, 5, and 7

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinal # 4 out-of-order

Voke Hallway

105 CMR 451.350

Structural Maintenance: Exterior door at end of hallway not rodent and weathertight

Inmate Bathroom

No Violations Noted

Warehouse # 0911

105 CMR 451.346

Safe Wiring: Inappropriate use of temporary wiring, wiring running through window

Barber Shop

No Violations Noted

Storage Room

No Violations Noted

Ice Machine

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, lid broken on ice machine

Staff Bathroom (outside Voke 3)

No Violations Noted

Storage Closet (outside Voke 3)

No Violations Noted

Voke 3 (Unoccupied)

105 CMR 451.322*

Cell Size: Inadequate floor space in dorm room

Common Area

105 CMR 451.353

Interior Maintenance: Wall separating from emergency exit door frame

Officer's Station

Unable to Inspect – Locked

Voke 3 Bathroom/Showers

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123*

Maintenance: Wall damaged in toilet stall # 4

105 CMR 451.123*

Maintenance: Wall tiles missing in shower # 8

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1

Sleeping Area

105 CMR 451.353

Interior Maintenance: Wall damaged near bed # 36

Second Floor*Office # 2002*

No Violations Noted

Classroom # 2011

No Violations Noted

M.A.P. Offices

No Violations Noted

M.A.P. Area

105 CMR 451.353

Interior Maintenance: Ceiling tiles damaged in office # 4

Slop Cabinet

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling tiles water stained

Exam Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353

Interior Maintenance: Paper towel dispenser broken

Inmate Bathroom

No Violations Noted

Hallway

No Violations Noted

Counselor's Office # 2003

No Violations Noted

Laundry Room # 2004

105 CMR 451.353

Interior Maintenance: Hole in wall

Staff Bathroom # 2005

No Violations Noted

Slop Sink Room # 2006

No Violations Noted

Group Room # 2008
105 CMR 451.353

Interior Maintenance: Hole in ceiling

Voke 4 (Unoccupied)

Sleeping Area

No Violations Noted

Common Area

No Violations Noted

Shower Area
105 CMR 451.123*
105 CMR 451.123

Maintenance: Ceiling vents rusted
Maintenance: Soap scum on walls in shower # 4 and 7

Kitchenette

No Violations Noted

Toilet Room
105 CMR 451.130*
105 CMR 451.130*
105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, water control not working on handwash sink # 7
Plumbing: Plumbing not maintained in good repair, missing push water control at handwash sink # 6
Maintenance: Wall damaged near toilet stall # 6

Medical Office

No Violations Noted

Captain's Office
105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged

Janitor's Closet

No Violations Noted

120 Building (F)

Entryway

No Violations Noted

A & B Control

No Violations Noted

Control Bathroom

No Violations Noted

A Block

Common Area
105 CMR 451.360*

Protective Measures: Birds observed in block

Slop Sink Room

No Violations Noted

<i>Cells</i>	
105 CMR 451.101	Blankets: Blanket damaged in cell # 135
105 CMR 451.103	Mattresses: Mattress damaged, missing cover in cell # 142
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 108, 117, 119, 143, 151, and 159
105 CMR 451.353	Interior Maintenance: Wall damaged near bed support in cell # 146
105 CMR 451.353	Interior Maintenance: Floor damaged in cell # 115
105 CMR 451.353	Interior Maintenance: Top of chair seat missing in cell # 150

<i>Shower Area</i>	
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 3
105 CMR 451.123	Maintenance: Floor dirty outside shower # 3
105 CMR 451.123	Maintenance: Standing water on floor outside showers

<i>Handicapped Shower</i>	
105 CMR 451.123	Maintenance: Floor drain dirty

<i>Meeting Room</i>	
	Unable to Inspect – Locked

B Block

<i>Common Area</i>	
105 CMR 451.353	Interior Maintenance: Floor dirty on upper tier

<i>Slop Sink Room</i>	
	No Violations Noted

<i>Tablet Storage Room</i>	
	No Violations Noted

<i>Cells</i>	
105 CMR 451.353	Interior Maintenance: Floor tiles missing in cell # 235, 238, 243, 257, and 260
105 CMR 451.353	Interior Maintenance: Floor tiles damaged in cell # 208 and 229
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 213, 242, 245, and 257
105 CMR 451.353	Interior Maintenance: Top of chair seat missing in cell # 202 and 216

<i>Shower Area</i>	
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 6
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 6
105 CMR 451.123	Maintenance: Walls dirty outside shower # 1 and 9

<i>Handicapped Shower</i>	
105 CMR 451.123	Maintenance: Shower generally dirty

<u>60 Building (G)</u>	
105 CMR 451.350*	Structural Maintenance: Exterior walls of building damaged

Control	
	No Violations Noted

<i>Control Bathroom</i>	
105 CMR 451.126	Hot Water: Hot water temperature recorded at 100°F at handwash sink

Cell Block

Common Area

No Violations Noted

Slop Sink Room

105 CMR 451.130*
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, drain cover missing
Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.103
105 CMR 451.353
105 CMR 451.353

Mattresses: Mattress damaged, cover missing in cell # 343
Interior Maintenance: Wall paint damaged in cell # 315, 331, and 335
Interior Maintenance: Floor tile damaged in cell # 347

Lower Shower Area

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Drain flies observed in shower # 3
Maintenance: Floor dirty in shower # 1 and 3
Maintenance: Soap scum on floor in shower # 2 and 4
Maintenance: Floor rusted outside showers
Maintenance: Walls dirty outside shower # 4

Handicapped Shower

105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Maintenance: Floor paint damaged
Maintenance: Floor dirty
Hot Water: Shower water temperature recorded at 80°F

Upper Shower Area

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor paint damaged in shower # 9
Maintenance: Soap scum on floor in shower # 5, 6, 7, and 9
Maintenance: Floor dirty in shower # 8
Maintenance: Floor outside showers dirty
Maintenance: Wall dirty outside shower # 5 and 9

80 Building (H)

105 CMR 451.350

Structural Maintenance: Stair treads damaged

Lower 80 – First Floor

Control

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Control Bathroom

No Violations Noted

Common Area

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Floor tiles damaged near ice machine
Interior Maintenance: Uncovered junction box near phones

Offices

No Violations Noted

Storage Room

No Violations Noted

Inmate Bathroom

Unable to Inspect – In Use

Staff Bathroom

No Violations Noted

Storage Room

No Violations Noted

Slop Sink Room (near bathroom)

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Dorm Rooms

105 CMR 451.322* Cell Size: Inadequate floor space in all dorm rooms

Dorm Room # 401

105 CMR 451.353 Interior Maintenance: Floor tile damaged

Dorm Room # 402

No Violations Noted

Dorm Room # 403

No Violations Noted

Dorm Room # 404

No Violations Noted

Dorm Room # 405

No Violations Noted

Dorm Room # 406

No Violations Noted

Dorm Room # 407

No Violations Noted

Dorm Room # 408

No Violations Noted

Dorm Room # 409

105 CMR 451.340 Illumination: Insufficient lighting, light out

Dorm Room # 410

No Violations Noted

Upper 80 – Second Floor

Control

105 CMR 451.353 Interior Maintenance: Ceiling grille missing

Control Bathroom

105 CMR 451.123 Maintenance: Outlet cover missing

Common Area

No Violations Noted

Offices

Unable to Inspect – In Use

Storage Room

No Violations Noted

Inmate Bathroom

105 CMR 451.123

Unable to Inspect Shower # 7 – In Use

105 CMR 451.123

Maintenance: Curtain missing in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 4, 5, and 6

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 5, and 6

105 CMR 451.123*

Maintenance: Mold on floor in shower # 3

105 CMR 451.123*

Maintenance: Ceiling paint damaged in toilet stall # 5 and 6

Maintenance: Wall paint damaged in toilet stall # 1

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100°F at handwash sink

Storage Room

No Violations Noted

Slop Sink Room (near bathroom)

105 CMR 451.353*

Interior Maintenance: Floor tiles missing

105 CMR 451.353

Interior Maintenance: Mold on wall

Dorm Rooms

105 CMR 451.322*

Cell Size: Inadequate floor space in all dorm rooms

Dorm Room # 411

No Violations Noted

Dorm Room # 412

No Violations Noted

Dorm Room # 413

No Violations Noted

Dorm Room # 414

No Violations Noted

Dorm Room # 415

No Violations Noted

Dorm Room # 416

No Violations Noted

Dorm Room # 417

No Violations Noted

Dorm Room # 418

No Violations Noted

Dorm Room # 419

No Violations Noted

Dorm Room # 420

105 CMR 451.353

Interior Maintenance: Floor tile damaged

105 CMR 451.340

Illumination: Insufficient lighting, light out

Gym Building (I) (Unoccupied)

Captain's Office

Unable to Inspect – Locked

Gym

No Violations Noted

Weight Area

No Violations Noted

Shower Room

Unable to Inspect – Under Construction

Inmate Bathroom

Unable to Inspect – Under Construction

Storage Room/Officer's Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged

Outside the Fence

Warehouse

No Violations Noted

Exterior Door

No Violations Noted

Bathroom # 1003

No Violations Noted

Slop Sink Room # 1004

No Violations Noted

Garage

Bathroom # 1007

No Violations Noted

Office

No Violations Noted

Chemical Storage

No Violations Noted

Intake Building

X-Ray Machines/Entrance

No Violations Noted

Intake Area

Officer Breakroom

No Violations Noted

<i>Changing Rooms # 1 – 6</i>	Unable to Inspect – In Use
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	Unable to Inspect – Not Used
<i>Custodial Closet</i>	No Violations Noted
<i>Holding Cells # 1 – 7</i>	No Violations Noted
<i>Bail Commissioner's Office</i>	No Violations Noted
<i>Booking Area</i>	No Violations Noted
<i>Medical Screening</i>	No Violations Noted
<i>Handicapped Bathroom</i>	No Violations Noted
<i>Handicapped Shower</i>	No Violations Noted
<i>Shower # 1</i>	No Violations Noted
<i>Shower # 2</i>	No Violations Noted
<i>Records</i>	No Violations Noted
<i>Female Bathroom (within Records)</i>	No Violations Noted
<i>Property Room</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
Main Entrance	
<i>Transport Office</i>	No Violations Noted
<i>Lobby</i>	No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

Unable to Inspect – In Use

Observations and Recommendations

1. The inmate population was 902 at the time of inspection.
2. During the kitchen inspection, the CSP observed several violations relative to improper date marking and storing time/temperature control for safety food that was not safe for consumption. Due to the inability to properly store leftover food, the CSP recommended leftovers no longer be stored until staff can be further trained and demonstrate their ability to:
 - a. Understand the importance of time and temperature control when storing leftover foods and the potential for foodborne illnesses;
 - b. Develop and implement a date marking system for refrigerated time/temperature control for safety food that is prepared on site; and
 - c. Develop a procedure and train staff on how to inspect refrigerated time/temperature control for safety food and immediately discard any unsafe food items.
3. Additionally, at the time of the kitchen inspection:
 - a. There was no properly certified Person In Charge (PIC) overseeing the food service operation. It was stated a new employee was being hired however an exact start date was not provided. The CSP stated their concerns for operating a kitchen without a PIC and requests a copy of the new PIC's food safety and allergen awareness certifications.
 - b. It was stated the ventilation hood system was to be inspected in October to maintain compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 11.00 Commercial Cooking Operations. Please provide confirmation the hoods have been inspected and cleaned. If there are any questions the CSP recommends you contact the Department of Fire Services for further information.
4. At the time of the inspection the CSP recommended:
 - a. Installing a privacy partition in the safe keep room of Holding Unit # 1022; and
 - b. Numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner
Environmental Analyst, CSP, BCEH