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November 24, 2023

David H. Tuttle, Superintendent
Worcester County House of Corrections and Jail
5 Paul X. Tivnan Drive
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Worcester County House of Corrections and Jail on November 7 and 8, 2023 accompanied by Captain Eric Locke, Sergeant Devon Walker and Sergeant Mulloney. Violations noted during the inspection are listed below including 184 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BCEH
Steven Hughes, Director, CSP, BCEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Noe Bard, Environmental Health and Safety Officer (electronic copy)
Terrance Ward, Fire Safety Officer (electronic copy)
Diane M. Cook, Compliance Analyst (electronic copy)
Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Entrance

Superintendent's Office

No Violations Noted

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Operations Office

No Violations Noted

Communication Director's Office

Unable to Inspect – Locked

Male Staff Locker Room

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged

Male Staff Bathroom

105 CMR 451.123*

Maintenance: Heater damaged

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 2

Female Changing Area

No Violations Noted

Control Room

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Key Room

No Violations Noted

Herman Building

VISITING ROOM

Non-Inmate Visiting Side

No Violations Noted

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Female Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Male Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Inmate Visiting Side

105 CMR 451.353*

105 CMR 451.353

Interior Maintenance: Countertop damaged in booth # 10, 12, and 14

Interior Maintenance: Countertop damaged in booth # 1

Father's Visiting Room

No Violations Noted

Old Receiving

Old County Lockup

Unable to Inspect – Not Used

Property

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

Breakroom & Bathroom

105 CMR 451.353*

Unable to Inspect Bathroom – In Use

Interior Maintenance: Ceiling tiles missing in breakroom

Utility Closet

105 CMR 451.353*

Interior Maintenance: Light shield damaged

Offices

105 CMR 451.350*

105 CMR 451.353*

Structural Maintenance: Window broken in Parole Office

Interior Maintenance: Ceiling vent blocked in Parole Office

Central Control

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling tile missing

A1 Block

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.350*

Structural Maintenance: Windows broken

Control Bathroom

No Violations Noted

Day Room

No Violations Noted

Room # 1

No Violations Noted

Room # 2

No Violations Noted

Room # 3

No Violations Noted

<i>Storage # 4</i>	No Violations Noted
<i>Storage # 5</i>	No Violations Noted
<i>Shakedown Room # 6</i>	No Violations Noted
<i>Slop Sink (Upstairs)</i> 105 CMR 451.130* 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing Plumbing: Plumbing not maintained in good repair, cold water handle leaking
<i>Cells (Upstairs)</i> 105 CMR 451.123* 105 CMR 451.360* 105 CMR 451.360 105 CMR 451.353	Maintenance: Toilet damaged in cell # 16 Protective Measures: Birds nest observed in window in cell # 10 and 11 Protective Measures: Birds nest observed in window in cell # 13 and 14 Interior Maintenance: Wall vent blocked in cell # 9
<i>Showers (Upstairs)</i>	No Violations Noted
<i>Slop Sink (Downstairs)</i>	No Violations Noted
<i>Cells (Downstairs)</i>	No Violations Noted
<i>Showers (Downstairs)</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Door frame rusted and paint damaged in shower # 1 and 2 Maintenance: Ceiling vent dusty in shower # 1 Maintenance: Drain blocked in shower # 1
<i>Rec Area</i>	No Violations Noted
<u>A2 Block</u> 105 CMR 451.320* 105 CMR 451.350*	Cell Size: Inadequate floor space in all cells Structural Maintenance: Window in trap broken
Control Booth	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123 105 CMR 451.117 105 CMR 451.123	Maintenance: Floor dirty Toilet Fixtures: Toilet fixture dirty Maintenance: Ceiling vent dusty
<i>Day Room</i> 105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, 1 light out
<i>Chemical Storage Room</i>	No Violations Noted

Paper Goods Storage
105 CMR 451.383(B)

Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, paper products stored within 18 inches of ceiling

Staff Room
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Slop Sink Room (Upstairs)
105 CMR 451.353*
105 CMR 451.130*

Interior Maintenance: Ceiling vent dusty
Plumbing: Plumbing not maintained in good repair, no hot water at slop sink

Cells (Upstairs)

No Violations Noted

Showers (Upstairs)

Unable to Inspect – In Use

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)
105 CMR 451.353
105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 53
Interior Maintenance: Floor paint damaged in cell # 59

Showers (Downstairs)
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Door frame rusted and paint damaged in shower # 1 and 2
Maintenance: Ceiling vent rusted in shower # 1 and 2
Maintenance: Debris on floor in shower # 2

Hallway

Storage Closets

Unable to Inspect – Locked

MAXI B

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control

105 CMR 451.350*

Structural Maintenance: Window broken

Control Bathroom

105 CMR 451.123
105 CMR 451.126

Maintenance: Floor paint damaged
Hot Water: Hot water temperature recorded at 143⁰F at handwash sink

Lower Right Tier

Day Room

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 4 lights out

Chemical Storage

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Wall paint and epoxy damaged in shower # 1 and 2
Maintenance: Mold on walls in shower # 1 and 2
Maintenance: Soap scum on curtain in shower # 1 and 2

Cells

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 108 and 112
Interior Maintenance: Seat missing at desk in cell # 142

Lower Left Tier

Day Room

105 CMR 451.344*
105 CMR 451.346*

Illumination in Habitable Areas: Lights not functioning properly, 7 lights out
Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*

Maintenance: Wall paint and epoxy damaged in shower # 1 and 2
Maintenance: Mold on walls in shower # 1 and 2

Slop Sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventor cover missing

Chemical Closet

No Violations Noted

Lower Disciplinary Unit

105 CMR 451.130
105 CMR 451.353

Unable to Inspect – Not Used
Plumbing: Plumbing not maintained in good repair, fire stand pipe leaking
Interior Maintenance: Mold on wall by fire stand pipe

Upper Right Tier

Day Room

105 CMR 451.344*
105 CMR 451.346*

105 CMR 451.353

Illumination in Habitable Areas: Lights not functioning properly, 4 lights out
Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block
Interior Maintenance: One seat missing at table

Cells

105 CMR 451.353
105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Wall damaged in cell # 302
Interior Maintenance: Floor paint damaged in cell # 312, 316, 336, and 352
Interior Maintenance: Wall paint damaged in cell # 310

Slop Sink

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on curtain in shower # 1
Maintenance: Wall paint damaged in shower # 1
Maintenance: Mold on walls in shower # 1 and 2
Maintenance: Wall epoxy damaged in shower # 1 and 2
Maintenance: Wall paint damaged in shower # 2

Upper Disciplinary Unit

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3

105 CMR 451.353*

Interior Maintenance: Sink dirty and paint damaged in cell # 3

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 3

Upper Left Tier

Day Room

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 3 lights out

Slop Sink

No Violations Noted

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 309, 325, 333, 335, and 347

Showers

105 CMR 451.123*

Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123*

Maintenance: Mold on walls in shower # 1 and 2

Slop Sink

No Violations Noted

Chapel

No Violations Noted

Office (Right of Altar)

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining & Culinary

Staff Dining Room

No Violations Noted

Staff Serving Line & Prep Area

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration

Pots & Pans Culinary Closet

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged on True Refrigerator # 1

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged on True Refrigerator # 2

Handwash Sink

No Violations Noted

Ovens & Hood

No Violations Noted

Main Kitchen

Handwash Sink

FC 6-301.14

Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink

Food Prep Area

No Violations Noted

Kettles & Hood

No Violations Noted

Handwash Sink

FC 6-301.14

Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink

Milk Cooler # 1

No Violations Noted

Tool Storage Closet

No Violations Noted

Produce Cooler # 2

No Violations Noted

Prep Cooler # 3

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Freezer

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Dry Goods

No Violations Noted

Control

No Violations Noted

Control Bathroom

No Violations Noted

Entry 5 Area (Near Dry Goods)

No Violations Noted

Receiving Area

No Violations Noted

Chemical Closet

FC 5-205.15(B)*

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventor leaking

Dishwasher Area

FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, windows leaking above warewash machine

3-Compartment Sink # 1 and 2

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer head damaged at sink # 1

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer head damaged at sink # 2

Culinary Dry Goods

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, dead bugs observed on floor

Exterior Door

No Violations Noted

Kitchen Dry Goods

FC 3-302.12*

Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, flour unlabeled

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, droppings observed on floor

Inmate Serving Area

FC 4-901.11(A)*

Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, inmate serving trays not dry before use

FC 2-301.11

Personal Cleanliness; Hands and Arms: Employees not keeping hands and exposed portions of arms clean^P,

FC 2-301.14

Hands and Arms: Food employees not washing hands prior to engaging in food preparation^P

FC 2-402.11

Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards and hair nets

Inmate Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No clean paper towels at handwash sink, paper towels on floor by toilet

105 CMR 451.123

Maintenance: Door frame damaged

Gymnasium

Slop Sink Closet (Hallway)

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Basketball Court

105 CMR 451.350*

Structural Maintenance: Floor damaged

105 CMR 451.350*

Structural Maintenance: Walls damaged

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Inmate Toilets & Showers

105 CMR 451.123

Unable to Inspect Showers – Not Used

105 CMR 451.130

Maintenance: Ceiling vent dusty above toilets

Plumbing: Plumbing not maintained in good repair, handwash sink # 1 and 2 leaking

Booth

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged
105 CMR 451.353* Interior Maintenance: Floor tiles damaged
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Staff Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Door stuck and difficult to open

Bathroom without Showers

Unable to Inspect – Closed

MAXI C

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

No Violations Noted

Booth Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
105 CMR 451.126 Hot Water: Hot water temperature recorded at 149⁰F

Upper Tier

Left-Side Day Room

105 CMR 451.344* Illumination in Habitable Areas: Light not functioning properly, light out
105 CMR 451.353 Interior Maintenance: Three seats missing at tables
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Right-Side Day Room

105 CMR 451.353 Interior Maintenance: One seat missing at table

Cells

105 CMR 451.350* Structural Maintenance: Window broken in cell # 403
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 409
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 403, 406, 424, and 430
105 CMR 451.353 Interior Maintenance: Seat at desk missing in cell # 449

Showers

105 CMR 451.123* Maintenance: Epoxy damaged in shower # 1, 2, and 3
105 CMR 451.123* Maintenance: Mold on walls in shower # 1, 2, and 3

Slop Sink

No Violations Noted

Old Segregation

Unable to Inspect – Not Used

Lower Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 205

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 217, 219, 226, 227, 231, 236, and 242

105 CMR 451.117

Toilet Fixtures: Toilet fixtures dirty in cell # 229

Slop Sink

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Ceiling paint damaged outside showers

105 CMR 451.123*

Maintenance: Wall paint and epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Mold on walls in shower # 1, 2, and 3

Segregation

Unable to Inspect – Not Used

Chemical Area

No Violations Noted

Programs

Offices

No Violations Noted

Break Area in Hall

No Violations Noted

Male Staff Bathroom

No Violations Noted

Classrooms

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

105 CMR 451.353*

Interior Maintenance: Doorknob broken

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover damaged at slop sink

Library

No Violations Noted

Maintenance Corridor

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123

Maintenance: Floor dirty

Office with Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty in bathroom

Laundry Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Maintenance Break Room

No Violations Noted

Welding Area

No Violations Noted

EHSO Office (Waste Log)

No Violations Noted

Captain/Lieutenant's Office Area

Old Cells/Biohazard Storage

Unable to Inspect – Not Used

Lieutenant's Cubicles

No Violations Noted

Lieutenant's Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Offices

No Violations Noted

Bathrooms (2)

105 CMR 451.123*

Maintenance: Wall damaged under sink in bathroom # 1

105 CMR 451.123*

Maintenance: Ceiling vent dusty in bathroom # 2

Slop Sink

No Violations Noted

Break Area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

Deignan Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Control Booth Bathroom

No Violations Noted

Common Area

105 CMR 451.141*	Screens: Screen missing
105 CMR 451.340*	Illumination: Insufficient lighting, light out
105 CMR 451.353	Interior Maintenance: Ceiling fans dusty
105 CMR 451.353	Interior Maintenance: One ceiling fan out-of-order

Mental Health Office

No Violations Noted

Dry Storage

Unable to Inspect – Locked

Chemical Closet

No Violations Noted

Upper West

Showers

105 CMR 451.123	Unable to Inspect Shower # 1 – In Use
105 CMR 451.123	Maintenance: Soap scum and mildew on curtain in shower # 2
105 CMR 451.123	Maintenance: Door frame damaged in shower # 2
105 CMR 451.123	Maintenance: Light rusted in shower # 2

Cells

105 CMR 451.350*	Structural Maintenance: Window broken in cell # 49 and 55
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Slop Sink Room

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink
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Bathroom

105 CMR 451.123*	Maintenance: Floor paint damaged
105 CMR 451.123	Maintenance: Basin damaged at handwash sink # 1
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink # 3

Lower West

Showers

105 CMR 451.123*	Maintenance: Drain flies observed in shower # 1
105 CMR 451.123	Maintenance: Drain flies observed in shower # 2
105 CMR 451.123	Maintenance: Light rusted in shower # 2

Bathroom

105 CMR 451.123*	Maintenance: Basin damaged at handwash sink # 1
105 CMR 451.123*	Maintenance: Floor damaged
105 CMR 451.123	Maintenance: Heater rusted
105 CMR 451.123	Maintenance: Partition paint damaged in toilet stall # 1

Cells

No Violations Noted

Lower East

Showers

105 CMR 451.123*	Maintenance: Light rusted
105 CMR 451.123	Maintenance: Soap scum on curtain in shower # 1
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 1

Bathroom

105 CMR 451.123*
105 CMR 451.130
105 CMR 451.130*

Maintenance: Floor paint damaged
Plumbing: Plumbing not maintained in good repair, handwash sink # 1 clogged
Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 2

Cells

105 CMR 451.350

Structural Maintenance: Window broken in cell # 14

Slop Sink Room

No Violations Noted

Upper East

Slop Sink Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Cells

105 CMR 451.350*
105 CMR 451.350

Structural Maintenance: Windowpane cracked in cell # 23
Structural Maintenance: Windowpane cracked in cell # 32

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.130

Maintenance: Floor dirty in shower # 1
Maintenance: Ceiling vent rusted in shower # 1
Maintenance: Ceiling access panel paint damaged in shower # 2
Maintenance: Floor dirty in shower # 2
Hot Water: Shower water temperature recorded at 124⁰F in shower # 2

Bathroom

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Floor paint damaged
Maintenance: Heater rusted
Maintenance: Ceiling vent dusty

Mini 5 Building

105 CMR 451.320*

Cell Size: Inadequate floor space in cells, cells double bunked

Booth

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Booth Bathroom

105 CMR 451.123*

Maintenance: Hole in wall near toilet

Corridor 2 (Right Side)

Showers

105 CMR 451.123*
105 CMR 451.330*
105 CMR 451.123
105 CMR 451.123

Maintenance: Ceiling damaged outside showers
Room Temperature: Room temperature 90⁰F in shower room
Maintenance: Ceiling paint damaged
Maintenance: Caulking damaged in shower # 1

Cells

No Violations Noted

Middle Corridor

Chow Area

No Violations Noted

Office in Chow Area

No Violations Noted

Storage Rooms (2)

Unable to Inspect – Locked

Chemical Closet

No Violations Noted

Office/Interview Room

Unable to Inspect – Locked

Corridor 1 (Left Side)

Office

No Violations Noted

Shower

105 CMR 451.130*

Unable to Inspect Shower # 2 – Not Used
Hot Water: Shower water temperature recorded at 122⁰F

Office with Bathroom

Unable to Inspect – Locked

Cells

105 CMR 451.350

Structural Maintenance: Ceiling leaking in cell # 13

Modular Administration Building

Lobby

Waiting Area

No Violations Noted

Male Bathroom

105 CMR 451.123*

Maintenance: Floor damaged

Female Bathroom

105 CMR 451.123*

Maintenance: Wall tiles damaged

Mail Room

No Violations Noted

Control 3

105 CMR 451.353*

Interior Maintenance: Floor damaged throughout Control 3

Control Bathroom

105 CMR 451.123*

Maintenance: Floor tiles missing and damaged

105 CMR 451.123*

Maintenance: Exposed plywood floor water damaged

105 CMR 451.123*

Maintenance: Wall tile damaged behind toilet

Special Services Corridor

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in hallway

Offices

No Violations Noted

Female Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Male Bathroom

No Violations Noted

Female Locker Room

105 CMR 451.123* Maintenance: Floor dirty in shower # 2 and handicapped shower

105 CMR 451.123* Maintenance: Wall damaged in handicapped shower

105 CMR 451.123* Maintenance: Walls dirty in handicapped shower

Male Locker Room & Bathroom

105 CMR 451.123* Maintenance: Ceiling dirty near ceiling vents in changing area

105 CMR 451.123* Maintenance: Floor and bench dirty in handicapped shower

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Ceiling vent not secured to ceiling

105 CMR 451.123 Maintenance: Ceiling damaged

105 CMR 451.123* Maintenance: Floor dirty in shower # 2

105 CMR 451.123 Maintenance: Curtains dirty in shower # 1, 2, 3, 4, and 5

Staff Training Room A & B

No Violations Noted

Special Services Office

Unable to Inspect – Locked

2nd Floor*Personnel Offices*

No Violations Noted

Break Room

No Violations Noted

Copy Room

Unable to Inspect – Locked

North Male Bathroom (near slop sink)

105 CMR 451.123 Maintenance: Floor tiles damaged

Slop Sink Room

Unable to Inspect – Locked

North Female Bathroom (near slop sink)

No Violations Noted

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

Unable to Inspect – Locked

Trap

Pedestrian Trap

No Violations Noted

Bathroom in Pedestrian Trap

105 CMR 451.123

Maintenance: Ceiling damaged

Visits Waiting Area

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

Modular Gym

Inmate Bathroom # 104

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123*

Maintenance: Light out

105 CMR 451.123*

Maintenance: Floor tile missing

105 CMR 451.123*

Maintenance: Ceiling vent cover missing

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, insufficient water supply in quantity and pressure at water fountain

105 CMR 451.123

Maintenance: Wall damaged

Staff Bathroom # 105

No Violations Noted

Mop Closet/Electrical # 106

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.141*

Screens: Several screens damaged

105 CMR 451.350*

Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344*

Illumination in Habitable Areas: Light not functioning properly, light out

Control # 102

No Violations Noted

Trailer # 1 (Attorney Visits)

105 CMR 451.200

Unable to Inspect Attorney Room – In Use

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353

Interior Maintenance: Ceiling vent blocked with plastic bag

Trailer # 2 (Lieutenant Offices)

Unable to Inspect – Locked

Trailer # 3

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils not protected from contamination by being wrapped or inverted

Modular Visiting Area

Unable to Inspect – Closed

VOC Laundry**1st Floor***Inmate Bathroom*

Unable to Inspect – Under Construction

Laundry

Unable to Inspect – Under Construction

Chemical Storage

Unable to Inspect – Under Construction

Clothing Storage Room

Unable to Inspect – Under Construction

Slop Sink Closet

Unable to Inspect – Under Construction

Staff Bathroom

Unable to Inspect – Under Construction

Classrooms A-D

Unable to Inspect – Under Construction

IT Office

Unable to Inspect – Under Construction

IT Break Area

Unable to Inspect – Under Construction

2nd Floor*Room # 203*

Unable to Inspect – Under Construction

Room # 210

Unable to Inspect – Under Construction

Room # 202

Unable to Inspect – Under Construction

H Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350*

Structural Maintenance: Exterior walls damaged

105 CMR 451.350*

Structural Maintenance: Black substance on exterior of building

<i>Control Booth</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Common Area</i> 105 CMR 451.353	Interior Maintenance: Ceiling water damaged above phones
<i>Showers</i>	No Violations Noted
<i>Office</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.350* 105 CMR 451.353* 105 CMR 451.353	Structural Maintenance: Unable to open or close cell windows Interior Maintenance: Uncovered junction box in cell # 131 Interior Maintenance: Wall vent blocked in cell # 108
<i>Chemical Room</i>	Unable to Inspect – Locked
<u>I Building</u> 105 CMR 451.350*	Structural Maintenance: Black substance on exterior of building
<i>Control Booth</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged
<i>Control Bathroom</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 104 ⁰ F at handwash sink
<i>Common Area</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.130 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Hot Water: Shower water temperature recorded at 95 ⁰ F in shower # 10 Maintenance: Wall epoxy damaged in shower # 2, 4, 5, 8, 9, and 10 Maintenance: Soap scum on curtain in shower # 1, 2, 3, 5, 6, and 8 Maintenance: Floor dirty in shower # 1, 2, 3, 5, 6, and 8 Maintenance: Curtain missing in shower # 7
<i>Office</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.350* 105 CMR 451.353* 105 CMR 451.353 105 CMR 451.353	Structural Maintenance: Unable to open or close cell windows Interior Maintenance: Seat missing at desk in cell # 196 Interior Maintenance: Seat missing at desk in cell # 203 Interior Maintenance: Wall paint damaged in cell # 177, 176, 192, 194, and 196
<i>Chemical Room</i>	Unable to Inspect – Locked

J Building

105 CMR 451.350*

Structural Maintenance: Black substance on exterior of building

Common Area

105 CMR 451.353*

Interior Maintenance: One seat cover damaged

Showers

105 CMR 451.123

Maintenance: Curtain missing in shower # 1 and 5

105 CMR 451.123

Maintenance: Shower floor dirty in shower # 2 and 3

105 CMR 451.123

Maintenance: Walls dirty in shower # 5

105 CMR 451.123*

Maintenance: Floor paint damaged in shower # 8

105 CMR 451.123

Maintenance: Debris on floor in shower # 8

105 CMR 451.123*

Maintenance: Shower floor dirty in shower # 10

Interview Room

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350

Structural Maintenance: Windows not weathertight, plastic on window in cell # 243 and 256

105 CMR 451.350

Structural Maintenance: Window frame not weathertight, paper towels stuffed into window frame in cell # 273

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 247 and 264

105 CMR 451.117

Toilet Fixtures: Toilet fixtures dirty in cell # 264

105 CMR 451.353

Interior Maintenance: Seat missing at desk in cell # 265

Chemical Room

No Violations Noted

K Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350*

Structural Maintenance: Black substance on exterior of building

Control Booth

105 CMR 451.350*

Structural Maintenance: Window in door broken

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 3, 4, 5, 6, 7, 8, and 9

105 CMR 451.123

Maintenance: Mildew on walls in shower # 7

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353

Interior Maintenance: Wall water damaged under window in cell # 281

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 324

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 324

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 334

105 CMR 451.353*

Interior Maintenance: Seat missing at desk in cell # 336

Chemical Room

No Violations Noted

L Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350*

Structural Maintenance: Black substance on exterior of building

105 CMR 451.350*

Structural Maintenance: Window broken in trap

Common Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Wall paint damaged in shower # 5 and 7

105 CMR 451.123*

Maintenance: Wall dirty in shower # 7

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 8

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 9

Interview Room

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350

Structural Maintenance: Window frame not weathertight, paper towels stuffed into window frame in cell # 360

105 CMR 451.350*

Structural Maintenance: Windows not weathertight, plastic on window in cell # 347, 367, and 370

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 381 and 383

Chemical Room

No Violations Noted

MIU

Receiving

Holding Cells

105 CMR 451.353

Interior Maintenance: Walls dirty in cell # 123

Staff Bathroom

No Violations Noted

Receiving Trap

No Violations Noted

Interview Room

No Violations Noted

Classification Hearings # 109

No Violations Noted

Medical Intake # 108

Unable to Inspect – Locked

Medical Exam Room # 107

Unable to Inspect – Locked

Search and Changing Rooms
105 CMR 451.346*

Safe Wiring: Inappropriate use of temporary wiring, internet cables extended through window and doorway into shower # 104A

Medical Offices

No Violations Noted

Booking Station

No Violations Noted

Offices

No Violations Noted

Bathrooms # 126 and 127

Unable to Inspect Bathroom # 127 – In Use
No Violations Noted

Bathrooms # 151 and 152

Unable to Inspect Bathroom # 151 – In Use
No Violations Noted

Medical Supply Storage Closet # 150

Unable to Inspect – Locked

Conference Room # 149

Unable to Inspect – Locked

Janitor's Closet # 154

Unable to Inspect – Locked

Janitors Closet # 146

Unable to Inspect – Locked

Medical Entrance

No Violations Noted

Right Wing

Inmate WC # 166

Unable to Inspect – Not Used

Dental # 165

No Violations Noted

Janitor's Closet # 164

Unable to Inspect – Locked

Exam 1 # 166

No Violations Noted

Exam 2 # 161

No Violations Noted

Exam 3 # 160

No Violations Noted

Waiting Area 1 # 152

No Violations Noted

Nurse's Station

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure at one water fountain

Left Wing

Waiting Area 2 # 158

No Violations Noted

Interview Room # 178

No Violations Noted

Exam 4 # 177

No Violations Noted

Exam 5 # 176

No Violations Noted

Breakroom # 175

105 CMR 451.126*

105 CMR 451.130

Hot Water: Hot water temperature recorded at 70⁰F at handwash sink
Plumbing: Plumbing not maintained in good repair, handwash sink clogged

Exam 6 # 174

No Violations Noted

Minor Proc # 173

Unable to Inspect – Locked

Medical Storage # 172

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

Clean Storage # 171

No Violations Noted

Soil Storage # 170 (Medical Waste)

No Violations Noted

Inmate WC # 169

105 CMR 451.117*

Toilet Fixtures: Toilet fixture rusted

2nd Floor

Staff WC

No Violations Noted

Storage Closets

No Violations Noted

Showers

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123*

Maintenance: Soap scum on walls and floor in shower # 1
Maintenance: Soap scum on curtain in shower # 1 and 3
Maintenance: Soap scum on walls and floor in shower # 3

Group Rooms

Unable to Inspect – In Use

Single Cells

No Violations Noted

Work Release

Unable to Inspect – Closed

Control Booth

Unable to Inspect – Closed

Strip Search Room

Unable to Inspect – Closed

Chemical Closet

Unable to Inspect – Closed

Office

Unable to Inspect – Closed

Day Room

Unable to Inspect – Closed

Storage Room

Unable to Inspect – Closed

Laundry

Unable to Inspect – Closed

Right Corridor

Unable to Inspect – Closed

Cells

Unable to Inspect – Closed

Showers

Unable to Inspect – Closed

Staff Bathroom

Unable to Inspect – Closed

Inmate Bathroom

Unable to Inspect – Closed

Left Corridor

Unable to Inspect – Closed

Cells

Unable to Inspect – Closed

Slop Sink Room

Unable to Inspect – Closed

Showers

Unable to Inspect – Closed

Inmate Bathroom

Unable to Inspect – Closed

Chow Hall and Gym Room

Unable to Inspect – Closed

Storage Room

Unable to Inspect – Closed

Tower

Unable to Inspect – Closed

Warehouse Building (outside)

Staff Gym

Weight Area

No Violations Noted

Female Bathroom/Locker Room

105 CMR 451.123* Maintenance: Floor tiles not secured by toilet

Male Bathroom /Locker Room

No Violations Noted

Chemical Room

No Violations Noted

Office

No Violations Noted

Warehouse

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Entrance

No Violations Noted

Office

No Violations Noted

Break Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123* Maintenance: Wall paint damaged
105 CMR 451.123* Maintenance: Floor tile damaged
105 CMR 451.123* Maintenance: Walls dirty

Staff Bathroom

No Violations Noted

Chemical Room

No Violations Noted

Walk-In Freezer

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 fan out-of-order in freezer

Dry Storage Closet
FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, ceiling damaged

Exterior Cooler # 1

No Violations Noted

Exterior Cooler # 2
FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, out-of-order

IT Trailer

No Violations Noted

Garage/Transport

Transportation Office

No Violations Noted

Kitchen Area
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Bathroom # 1
105 CMR 451.123*
105 CMR 451.123

Maintenance: Wall damaged
Maintenance: Heater rusted

Bathroom # 2

No Violations Noted

Tool Room

No Violations Noted

Wash Room

No Violations Noted

Garage Room

No Violations Noted

Key Control

No Violations Noted

Annex
105 CMR 451.350

Structural Maintenance: Main entrance not rodent and weathertight

Visitation Area

No Violations Noted

Control

No Violations Noted

Control Bathroom

No Violations Noted

Staff Bathroom # 1

No Violations Noted

Staff Bathroom # 2

No Violations Noted

Chemical Closet

No Violations Noted

Social Worker Office

No Violations Noted

Storage Closet

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink

Showers

No Violations Noted

Toilet/Handwash Sink Units

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 8, 11, 12, 13, and handicapped sink

105 CMR 451.124

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 6, 11, 13, and handicapped sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 1, 3, 4, and 5

Handwash Sink Area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order

105 CMR 451.124

Water Supply: Insufficient cold and hot water supply in quantity and pressure at handwash sink # 7

Classrooms

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water fountain out-of-order outside classrooms

Sleeping Area

No Violations Noted

Inmate Refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Inmate Laundry

No Violations Noted

Observations and Recommendations

1. The inmate population was 685 at the time of inspection.
2. At the time of inspection, the Modular Visiting Area, VOC/Laundry, Tower, and Work Release were closed and not in use.
3. Throughout the facility, shower areas have begun to deteriorate. The CSP recommends developing a plan to repair all the violations noted in the showers to ensure the walls and floors are a smooth and easily cleanable surface, as well as, developing a more frequent cleaning schedule.
4. The cell windows in H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls with many cells requiring plastic coverings to make them weathertight. It was stated during the inspection that the cell windows are nailed shut during the winter. The CSP is concerned the windows do not continuously operate as designed and recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros
Environmental Health Inspector, CSP, BCEH