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January 26, 2024

Dean Gray, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

(electronic copy)

Re: Facility Inspection – Northeastern Correctional Center

Dear Superintendent Gray:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Northeastern Correctional Center on January 23, 2024 accompanied by Sergeant Michael Franco. Violations noted during the inspection are listed below including 75 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Sara Wolanski
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, Commissioner, DPH
Nalina Narain, Director, BCEH
Steven Hughes, Director, CSP, BCEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Sergeant Michael Franco (electronic copy)
Melanie Dineen, Public Health Director, Concord Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

GRALTON HALL

Entrance

No Violations Noted

Lobby

No Violations Noted

Control

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Library

No Violations Noted

Zoom Room

No Violations Noted

Records

105 CMR 451.344*

Illumination in Habitable Areas: Light not functioning properly, light out

Pre Release Office

No Violations Noted

Day Room

No Violations Noted

WEST UP

Female Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall paint damaged in shower # 1, 2, 3, and 4

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1, 2, 3, and 4

105 CMR 451.123*

Maintenance: Water control shroud missing in shower # 1

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, no cold water supplied to handwash sink # 3

105 CMR 451.130

Hot Water: Shower water temperature 74°F recorded at shower # 4

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 141

Hallway

No Violations Noted

Work Release Office # 152

No Violations Noted

Phone Room # 121

Unable to Inspect – Locked

WEST DOWN

Hallway

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure at water fountain

Male Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Cells

No Violations Noted

CPO Office # 118

No Violations Noted

NEADS Storage # 119

No Violations Noted

EAST UP

Hallway

No Violations Noted

Mail Room

Unable to Inspect – Locked

Janitor's Closet

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor surface damaged in shower # 1, 2, 3, and 4

105 CMR 451.123*

Maintenance: Wall damaged in shower # 3

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 2 and 4 out-of-order

Cells

No Violations Noted

EAST DOWN

Hallway

No Violations Noted

Janitor's Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop sink

Inmate Bathroom

Unable to Inspect – Under Construction

Cells

No Violations Noted

BASEMENT

Laundry

105 CMR 451.331*
105 CMR 451.353*

Radiators and Heating Pipes: Pipes not properly insulated
Interior Maintenance: Baseboard missing around perimeter of room

Workout Area

105 CMR 451.350

Structural Maintenance: Steam leak from pipes

Boiler Room

105 CMR 451.331*

Radiators and Heating Pipes: Pipes not properly insulated

Culinary Art Program Storage

Unable to Inspect – Locked

Electrical Room

105 CMR 451.350*
105 CMR 451.353*

Structural Maintenance: Ceiling severely water damaged
Interior Maintenance: Debris on floor

Hallway

No Violations Noted

CULINARY ARTS PROGRAM

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dining Room

No Violations Noted

Side Closet (in Dining Room)

Unable to Inspect –Closed

Kitchen

Unable to Inspect –Closed

Office

Unable to Inspect –Closed

Culinary Shed

Unable to Inspect –Closed

Mop Closet (Outside)

Unable to Inspect –Closed

FARM DORM

105 CMR 451.350*
105 CMR 451.350*

Structural Maintenance: Exterior door not rodent and weathertight
Structural Maintenance: Shingle siding damaged on front right side of building

1st FLOOR

Lobby

No Violations Noted

CPO Office – East Down Side

No Violations Noted

CPO Office – West Down Side

No Violations Noted

Control

No Violations Noted

Staff Bathroom (in Control)

No Violations Noted

Deputy Superintendent's Area

No Violations Noted

Staff Bathroom (in Deputy Superintendent's Area)

No Violations Noted

EAST DOWN (26-49)

Hallway

No Violations Noted

Holding Cell # 26

No Violations Noted

Urine Lab

No Violations Noted

Shower Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing outside of showers

105 CMR 451.123*

Maintenance: Floor tile missing by floor drain outside showers

Cells (Unable to Inspect Cell # 41 – Not Used)

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Ceiling damaged in cell # 39

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 42

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 39

105 CMR 451.353

Interior Maintenance: Wall damaged in cell # 40

WEST DOWN (02-24)

Hallway

No Violations Noted

Barber Shop

No Violations Noted

Slop Sink Room

No Violations Noted

Shower Room

105 CMR 451.123*

Maintenance: Mold on caulking in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Caulking damaged in shower # 2 and 3

Cells

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353*

Interior Maintenance: Ceiling damaged in cell # 3

2nd FLOOR

Classroom B

No Violations Noted

MOUD Office # 6-2-9

No Violations Noted

Classroom A

No Violations Noted

Staff Bathroom

No Violations Noted

Biohazard Storage

No Violations Noted

Med Room

No Violations Noted

Control

No Violations Noted

*CRA Office # 6-2-2 105 CMR 451.350**

Structural Maintenance: Roof leaking

DOT Office

No Violations Noted

HSU

Pharmacy

No Violations Noted

Bathroom

No Violations Noted

Medical Waste Log

No Violations Noted

EAST UP (76-99)

Conference Room

No Violations Noted

Hallway

No Violations Noted

Shower Room

105 CMR 451.123*
105 CMR 451.130*

Maintenance: Soap scum on walls in shower # 3
Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 1, 2, and 3

105 CMR 451.123*
105 CMR 451.130

Maintenance: Holes around ceiling pipes above showers
Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

Cells
No Violations Noted

Janitors Closet
No Violations Noted

WEST UP (51-74)

Conference Room
No Violations Noted

Hallway
No Violations Noted

Shower Room (Unable to Inspect – In Use)
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 2 and 3
105 CMR 451.123* Maintenance: Door frame rusted at entrance

Trash Closet
105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Slop Sink Area
No Violations Noted

Cells
105 CMR 451.320* Cell Size: Inadequate floor space in all cells

FOOD SERVICE AREA

The following Food Code violations listed in **BOLD** were observed to be corrected on-site

Day Room
No Violations Noted

Dining Room
No Violations Noted

Food Service Line
No Violations Noted

Handwash sink
FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 103⁰F

Kitchen
FC 5-205.15(B)* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink faucet leaking

Slop Sink and Inmate Bathroom
No Violations Noted

Office
105 CMR 590.002(A)(1)(C) Management and Personnel: No prominently posted food safety certification

Refrigerator # 1
No Violations Noted

Back Hallway

No Violations Noted

Dry Storage (located outside)
FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, door threshold damaged at entrance

Side Storage Closet (located in Dry Storage)

No Violations Noted

Freezer # 8 (located outside)

No Violations Noted

BASEMENT

Stairway

No Violations Noted

Day Room

105 CMR 451.141
105 CMR 451.130

Screens: Screen damaged inside vent fan outside laundry room
Plumbing: Plumbing not maintained in good repair, drain cover not secured outside
Muslim Prayer Room

Chaplain's Room

Unable to Inspect – Locked

Muslim Prayer Room

No Violations Noted

Chemical Area

Hallway

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured outside dry storage

Chemical Distribution Room

No Violations Noted

Chemical Storage

No Violations Noted

Dry Storage

105 CMR 451.353*
105 CMR 451.353*

Interior Maintenance: Wall paint damaged
Interior Maintenance: Ceiling paint damaged

Storage Room (previously Armorer's Room)

No Violations Noted

Tools and Keys Office

Unable to Inspect – Locked

Tool Crib

Unable to Inspect – Locked

Carpenter's Shop Area

Plumbing/Sprinkler Room

105 CMR 451.350*

105 CMR 451.141*

Structural Maintenance: Window damaged

Screens: Screen damaged

Electrical Room

Unable to Inspect – Locked

Bathroom

No Violations Noted

Carpenter's Shop

105 CMR 451.350*

105 CMR 451.353*

Structural Maintenance: Side exterior door not rodent and weathertight

Interior Maintenance: Debris on floor

Boiler Room

Unable to Inspect – Locked

Maintenance

Bathroom

105 CMR 451.123*

105 CMR 451.110(A)

Maintenance: Ceiling vent dusty

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Laundry Area

105 CMR 451.353*

Interior Maintenance: Ceiling water damaged

Shower Room

105 CMR 451.123*

105 CMR 451.353

Unable to Inspect Showers – Not Used

Maintenance: Ceiling damaged

Interior Maintenance: Wall damaged

VISITING/RECREATIONAL CENTER/GYM

Lobby

105 CMR 451.353*

Interior Maintenance: Baseboard damaged on gym-side of front desk

Inmate Bathroom

105 CMR 451.123*

Maintenance: Partition rusted

Search Room

105 CMR 451.353*

Interior Maintenance: Stalls dirty

Visitor's Bathroom

No Violations Noted

Staff Locker Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower leaking

C.W.C. Office # 12-1-2

Unable to Inspect – Locked

Staff Bathroom

No Violations Noted

Electrical Room # 12-1-3

105 CMR 451.353

Interior Maintenance: Floor surface damaged at entrance

Weight Room

105 CMR 451.350*

Structural Maintenance: Doors not rodent and weathertight

Storage Rooms

105 CMR 451.353*

Interior Maintenance: Ceiling water damaged

TRAILER

Unable to Inspect – Locked

FARM SERVICE GARAGE

Tool Crib Room

No Violations Noted

Dumpsters

No Violations Noted

Swill Area

No Violations Noted

COW BARN

105 CMR 451.350*

Structural Maintenance: Green double-doors not rodent and weathertight, missing weather stripping

Hallway

No Violations Noted

Property

No Violations Noted

Property Storage

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.350*

Structural Maintenance: Roof leaking

Inmate Locker Room

No Violations Noted

Inmate Bathroom (in Locker Room)

105 CMR 451.123*

Maintenance: Handwash sink damaged

Cow Barn Office

No Violations Noted

Staff Bathroom and Locker Room (in Cow Barn Office)

Unable to Inspect – Locked

Booking

Unable to Inspect – Under Construction

PROGRAM BUILDING

105 CMR 451.350*

Structural Maintenance: Main entrance doors rotted at bottom

105 CMR 451.350*

Structural Maintenance: Side doors not rodent and weathertight

IPS Office

No Violations Noted

Treasurer's Office

No Violations Noted

Shift Commander Office

No Violations Noted

Classroom

Unable to Inspect – In Use

Inmate Bathroom

No Violations Noted

Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Observations and Recommendations

1. The inmate population was 195 at the time of inspection.
2. The hot water temperature range for handwash sinks is 110°F-130°F and 100°F-112°F for showers.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments". To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Sara Wolanski
Environmental Health Inspector, CSP, BCEH