

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Community Sanitation Program
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-448-7410

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

February 8, 2024

Nelson Alves, Superintendent
MCI Norfolk
2 Clark Street
Norfolk, MA 02056 (electronic copy)

Re: Plan of Correction – MCI Norfolk

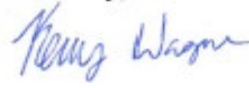
Dear Superintendent Alves:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction dated January 11, 2024. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.
2. Please confirm the hot water temperature has been properly adjusted to meet the regulatory requirements for:
 - a. Handwash sinks in the Inmate Bathroom # 105 of the O.I.C. Building, handwash sink # 1 in the 2nd floor Bathroom of Unit 4-2, and the handwash sink in Unit 8-1/8-2 Kitchen; and
 - b. Showers in the 2nd floor Bathroom of Unit 1-3, 3-1, 4-3, 6-1, 6-3, and 3rd floor Bathroom in Unit 7-1.
3. The CSP appreciates the updated information concerning the ceiling damage from a roof leak in Room # 204 of the Voc Ed Building, however we cannot approve any items that do not identify a reasonable time frame for repair. The CSP requests to be kept apprised of the roof repairs and asks you to provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff in the area.
4. Please provide the estimated date of completion for the damaged carpet to be replaced in the Music Room in the Gym.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,



Kerry Wagner
Field Supervisor, EA III, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BCEH
Steven Hughes, Director, CSP, BCEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Sergeant Michael Berksza, EHSO (electronic copy)
Betsy Fijol, Executive Assistant, Norfolk Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)