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April 2, 2024

Stephen Kennedy, Superintendent
Bridgewater State Hospital
20 Administration Road
Bridgewater, MA 02324 (electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Bridgewater State Hospital on March 21 and 22, 2024 accompanied by Michael Rosano, EHSO, Michael Durocher, Director of Engineering, and Norberto Melo, Facility Maintenance Manager. Violations noted during the inspection are listed below including 413 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Patrick Wallace
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BCEH
Steven Hughes, Director, CSP, BCEH
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
James Rioux, Deputy Superintendent (electronic copy)
Michael Rosano, Environmental Health and Safety Officer (electronic copy)
Eric J. Badger, Health Agent, Bridgewater Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

BUILDING # 1 – ADMINISTRATION

Main Entrance

Waiting Room

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Administration Building

Front Control

No Violations Noted

Control Bathroom

No Violations Noted

Main Hallway

Legal Records # AD-149

No Violations Noted

Lock Shop # AD-150

No Violations Noted

Visitor's Bathroom # AD-148

No Violations Noted

Judge Lobby # AD-146

No Violations Noted

Judge's Bathroom

No violations Noted

Visiting Room

No Violations Noted

Roll Call Room

No Violations Noted

Toxic/Caustic Closet # AD-110

No Violations Noted

Office # AD-111
No Violations Noted

CPO Office # AD-112
No Violations Noted

Radio Room # AD-114
No Violations Noted

Office # AD-115
No Violations Noted

Archives Room # AD-117
No Violations Noted

Basement

Male Bathroom
No Violations Noted

Server Room
No Violations Noted

Uniform Storage
No Violations Noted

Female Locker Room
No Violations Noted

Storage Cage
No Violations Noted

Custodian Closet
No Violations Noted

Mechanical Room
No Violations Noted

Court Room Corridor

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Rear Control # AD-129
No Violations Noted

Rear Control Bathroom
No Violations Noted

Secure Visiting Room
No Violations Noted

Patient Holding # AD-134

No Violations Noted

Attorney Visiting Room # AD-135 & 136

No Violations Noted

Toxic/Caustic Closet # AD-137

No Violations Noted

Staff Breakroom # AD-138

No Violations Noted

Staff Bathroom # AD-139

105 CMR 451.123*

Maintenance: Floor surface damaged at entrance

Court Room # AD-141

No Violations Noted

Records Module

Entrance Area

No Violations Noted

Offices

No Violations Noted

Break Room # RM-13

No Violations Noted

Records Area # RM-19, 20, & 21

No Violations Noted

Control Center Corridor

Patient Bathroom

No Violations Noted

Director of Safety Office # AD-127

No Violations Noted

Room # AD-125

No Violations Noted

Facility Manager's Office # AD-124

No Violations Noted

Room # AD-123

No Violations Noted

Administration Module

First Floor

Lobby

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Male Bathroom

No Violations Noted

Chemical Closet # AM-125

No Violations Noted

Female Bathroom

No Violations Noted

Deputy's Office # AM-123

No Violations Noted

Superintendent's Office # AM-121

No Violations Noted

Room # AM-119

No Violations Noted

Room # AM-117

No Violations Noted

Room # AM-115

No Violations Noted

Room # AM-111

No Violations Noted

Room # AM-110

No Violations Noted

Office # AM-109

No Violations Noted

Room # AM-108

No Violations Noted

Room # AM-104

No Violations Noted

Conference Room # AM-106

No Violations Noted

Second Floor

Bathroom # AM-202

No Violations Noted

Storage # AM-203

105 CMR 451.353

Interior Maintenance: Floor surface left unfinished

Break Room # AM-204

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

Janitor's Closet # AM-205

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Room # AM-207

No Violations Noted

Room # AM-209

No Violations Noted

Room # AM-210

No Violations Noted

Room # AM-212

No Violations Noted

Room # AM-213

No Violations Noted

Room # AM-215

No Violations Noted

Room # AM-216

No Violations Noted

Room # AM-218

No Violations Noted

Room # AM-220

No Violations Noted

Room # AM-222

No Violations Noted

Room # AM-223

No Violations Noted

Room # AM-225

No Violations Noted

Room # AM-227
105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Room # AM-228 & 229
No Violations Noted

BUILDING # 2 – ADAMS

A1 Unit

Control
No Violations Noted

Control Bathroom
No Violations Noted

Common Room
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Room # A1-116
No Violations Noted

Treatment Team Office # A1-117
No Violations Noted

Main Area
105 CMR 451.350* Structural Maintenance: Ceiling water damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged

MHW Office # A157
No Violations Noted

Staff Break Room # A156
No Violations Noted

Slop Sink Closet # A155
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, slop sink drain clogged
105 CMR 451.353* Interior Maintenance: Dirty water left in mop bucket

Toxic/Caustic Closet
No Violations Noted

Transfer Room # A124
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.350* Structural Maintenance: Area not rodent and weathertight

Room # A121
105 CMR 451.353 Interior Maintenance: Ceiling surface damaged

Nurse's Station
No Violations Noted

Nurse's Bathroom

No Violations Noted

Room Corridor

Nurse's Treatment Room # A125

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Room # A126

No Violations Noted

Quiet Room # A1-125

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 103, 107, 109, and 117

105 CMR 451.353* Interior Maintenance: Floor surface damaged in room # 121

105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 123

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 103, 113, and 117

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 101 and 111

105 CMR 451.103 Mattresses: Mattress damaged in room # 114

Dorm Corridor

Dorm Bathroom

105 CMR 451.123* Maintenance: Paint damaged on toilet partitions

105 CMR 451.123* Maintenance: Door frame rotted

105 CMR 451.123 Maintenance: Caulking around handwash sinks dirty

Dorm Shower

Unable to Inspect – In Use

Dorm/Storage Room # 1

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Dorm # 3

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Dorm # 6

No Violations Noted

Dorm # 5

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm # 4

105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Dorm # 2 (Quiet Room)

105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

A2 Unit

Control

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling paint damaged

105 CMR 451.123

Maintenance: Paper towel dispenser rusted

Common Room

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Treatment Office

No Violations Noted

Shave Room

No Violations Noted

Main Area

Unit Director's Office # A2-252

No Violations Noted

Staff Break Room # A2-251

105 CMR 451.353

Interior Maintenance: Wall paint damaged

Nurse's Station # A-217

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Nurse's Bathroom

No Violations Noted

Supply Room # A2-219

105 CMR 451.353*

Interior Maintenance: Mold growth observed on water pipe

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged

Slop Sink Closet # A2-250

No Violations Noted

Toxic/Caustic Closet # A2-248

No Violations Noted

Nurse Manager's Office # A2-220

No Violations Noted

Room Corridor

105 CMR 451.353

Interior Maintenance: Wall paint damaged in hallway

Treatment Room # A2-221

No Violations Noted

Linen Room # A2-222

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 201, 204, 208, 209, 211, 213, 215, 219, and 223
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 205
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 216 and 218

Dorm Corridor

105 CMR 451.350* Structural Maintenance: Ceiling water damaged

Dorm Bathroom

105 CMR 451.123* Maintenance: Floor surface left unfinished next to sinks
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet damaged at handwash sink # 3 and 4
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, floor drain clogged
105 CMR 451.123* Maintenance: Door damaged
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.123* Maintenance: Floor surface damaged at entrance
105 CMR 451.123* Maintenance: Ceiling water damaged
105 CMR 451.123* Maintenance: Countertop dirty
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 and 2 clogged
105 CMR 451.123 Maintenance: Toilet partition paint damaged

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123* Maintenance: Standing water observed on floor
105 CMR 451.123* Maintenance: Door rusted
105 CMR 451.123* Maintenance: Door frame rusted

Dorm # 7

No Violations Noted

Dorm # 9

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Dorm # 11

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm # 12

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm # 10

No Violations Noted

Dorm # 8 (Quiet Room)

105 CMR 451.353* Interior Maintenance: Floor surface damaged

BUILDING # 3 – BRADFORD

105 CMR 451.353 Interior Maintenance: Stair treads damaged

B1 Unit**Control**

No Violations Noted

Control Bathroom

No Violations Noted

Common Room

105 CMR 451.353* Interior Maintenance: Wall paint damaged

RTA Office

No Violations Noted

Game Room

No Violations Noted

Main Area*Nurse's Station*

No Violations Noted

Nurse's Bathroom

No Violations Noted

Room # B-121

No Violations Noted

Transfer Room

105 CMR 451.353* Interior Maintenance: Door frame rotted

105 CMR 451.350* Structural Maintenance: Area not rodent and weathertight

Toxic/Caustic Closet

No Violations Noted

Slop Sink Closet

105 CMR 451.353* Interior Maintenance: Floor surface damaged

105 CMR 451.353* Interior Maintenance: Wet mop stored on floor

105 CMR 451.353* Interior Maintenance: Standing water observed in mop bucket

Storage # B1-156

105 CMR 451.353* Interior Maintenance: Baseboard missing

Break Room # B1-157

No Violations Noted

Room Corridor

Treatment Room # B-125

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Laundry Room

No Violations Noted

Rooms

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in room # 103, 104, 105, 106, 107, 108, 109, 110, 111, 113, 115, 116, 118, 119, 120, 121, and 123

105 CMR 451.353

Interior Maintenance: Floor paint damaged in room # 114 and 117

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in room # 108, 109, 118, and 123

Dorm Corridor

Dorm Bathroom

105 CMR 451.123*

Maintenance: Paint damaged on sink unit

105 CMR 451.123*

Maintenance: Paint damaged on toilet partitions

105 CMR 451.123*

Maintenance: Wall vent dirty and clogged

105 CMR 451.123*

Maintenance: Sink unit rusted at bottom

Dorm Shower

Unable to Inspect – In Use

Room # B-105

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Room # B-106

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Room # B-107

No Violations Noted

Room # B-110

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Room # B-111

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Room # B-112

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

B2 Unit

Control

Control Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Paper towel dispenser rusted

Common Room

No Violations Noted

Main Area

Treatment Team Office

No Violations Noted

Room # B-251

No Violations Noted

Room # B-252

No Violations Noted

Mop Closet # B-250

105 CMR 451.353*

Interior Maintenance: Floor surface damaged

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, slop sink drain clogged

Toxic/Caustic Closet # B2-248

No Violations Noted

Interview Room # B-220

No Violations Noted

Interview Room # B-219

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Nurse's Station

No Violations Noted

Nurse's Bathroom

No Violations Noted

Room Corridor

Treatment Room # B2-221

No Violations Noted

Linen Room # B2-222

No Violations Noted

Rooms

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in room # 206, 209, 210, 218, and 223
105 CMR 451.353	Interior Maintenance: Floor paint damaged in room # 204 and 217
105 CMR 451.353	Interior Maintenance: Ceiling damaged in room # 220

Dorm Corridor

Dorm Bathroom

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water control damaged at handwash sink # 2, 3, and 4
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, excessive hot water pressure at handwash sink # 4
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, pipes leaking under handwash sinks
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink # 2 and 3 out-of-order
105 CMR 451.123	Maintenance: Wall vent dusty
105 CMR 451.123	Maintenance: Slop sink rusted

Dorm Shower

Unable to Inspect – In Use

Dorm # 7

No Violations Noted

Dorm # 9

No Violations Noted

Dorm # 11

105 CMR 451.353*	Interior Maintenance: Floor paint damaged
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Dorm # 12

105 CMR 451.353	Interior Maintenance: Floor paint damaged
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Dorm # 10

105 CMR 451.353*	Interior Maintenance: Floor paint damaged
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Dorm # 8 (Comfort Room)

No Violations Noted

BUILDING # 4 – COTTER

C1 Unit

Control

No Violations Noted

Control Bathroom

No Violations Noted

Common Room

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Room # C-116

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Room # C-117

No Violations Noted

Main Area

Treatment Room # C-157

No Violations Noted

Nurse's Station # C-156

No Violations Noted

Mop Closet # C-155

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353*

Interior Maintenance: Floor surface damaged

Transfer Room # C-124

105 CMR 451.353*

Interior Maintenance: Door to exterior rotted

105 CMR 451.350*

Structural Maintenance: Area not rodent and weathertight

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

105 CMR 451.353*

Interior Maintenance: Door frame rotted

Storage Room # C-121

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Staff Break Room

No Violations Noted

Staff Bathroom

No Violations Noted

Room Corridor

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Supply Room # C-125

No Violations Noted

Laundry Room # C-126

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 101, 103, 104, 105, 106, 107, 110, 113, 114, 116, and 119

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 114, 115, 116, 118, 120, and 123

105 CMR 451.353* Interior Maintenance: Floor surface damaged in room # 115

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 119

105 CMR 451.103 Mattresses: Mattress damaged in room # 113

Dorm Corridor

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

Dorm Bathroom

105 CMR 451.123* Maintenance: One light out

105 CMR 451.123* Maintenance: Paint damaged on sink unit

105 CMR 451.123* Maintenance: Ceiling water damaged

105 CMR 451.123 Maintenance: Wall vent painted over

Dorm Shower

Unable to Inspect – In Use

Hygiene, Shaves, & Storage # C-105

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Unit Director's Office # C-106

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-107

105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Sensory Room # C-110

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Group Room # C-111

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Classroom # C-112

105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.353* Interior Maintenance: Wall paint damaged

C2 Unit

Control

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling paint damaged

Common Room

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Room # C-214

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Room # C-215

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Main Area

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in hallway

Staff Break Room

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Bathroom # C2-217

Unable to Inspect – In Use

Storage Room # C-219

105 CMR 451.353

Interior Maintenance: Floor paint damaged

Room # C-220

105 CMR 451.353

Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Nurse's Treatment Room # C-252

No Violations Noted

Medical Room # C-251

No Violations Noted

Slop Sink Closet # C2-250

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink drain cover not secure

Room Corridor

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in hallway

Laundry Room # C-221

No Violations Noted

Linen Room # C-222

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 204, 205, 208, 209, 212, 213, 215, 216, 217, 218, 219, 220, and 221

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 202, 203, 206, 210, and 214

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 201, 202, 204, 205, 207, 209, 212, 213, 214, 215, 216, 217, 218, and 219

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 206 and 210

Dorm Corridor

Dorm Bathroom

105 CMR 451.123* Maintenance: Door frame damaged

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, urinal # 2 running continuously

105 CMR 451.123 Maintenance: One light out

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged

105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, shower control missing at shower # 2, 3, and 4

105 CMR 451.123* Maintenance: Paint damaged on light fixture

Hygiene, Shaves, & Storage # C-204

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Unit Director's Office # C-205

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-206

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Sensory Room # C-208

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Dorm # C-209

No Violations Noted

Classroom # C-210

105 CMR 451.353* Interior Maintenance: Floor paint damaged

BUILDING # 5 – MINIMUM MOD

Male Bathroom

105 CMR 451.123 Maintenance: Baseboard damaged

Female Bathroom

105 CMR 451.123 Maintenance: Baseboard damaged

Room # CM-02

No Violations Noted

Staff Break Room # CM-45

No Violations Noted

Patient Bathroom

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Offices

No Violations Noted

Group Rooms

No Violations Noted

BUILDING # 7 – COMMONS

Lobby Area

Office # CL-02

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

Janitor's Closet # SL-01

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Laundry

105 CMR 451.126* Hot Water: Hot water temperature recorded at 103⁰F at handwash sink
105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged
105 CMR 451.353* Interior Maintenance: Window exhaust fan dusty

Control

105 CMR 451.353* Interior Maintenance: Paint damaged on window frames

Main Area

105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.353* Interior Maintenance: Floor cracked

Female Bathroom # CL-08

No Violations Noted

Storage Area # CL-11

No Violations Noted

Patient Bathroom

No Violations Noted

Barbershop # CL-13

No Violations Noted

Telecom Room

No Violations Noted

Chair Cot/Stretcher Room # CL-15

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Gym

Gym Control

No Violations Noted

Control Bathroom

No Violations Noted

Storage Room # CG-23

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

Back Hallway

Office # CG-20

No Violations Noted

Storage Closet # CG-19

No Violations Noted

Male Bathroom # CG-13

No Violations Noted

Female Bathroom # CG-14

No Violations Noted

Storage Closet # CG-15

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

Recreational Office

No Violations Noted

Room # CG-16

No Violations Noted

Room # CG-17

No Violations Noted

Storage Room # CG-12

105 CMR 451.350*

105 CMR 451.353*

Structural Maintenance: Exterior door not rodent and weathertight

Interior Maintenance: Floor surface damaged

Recycle Room # CG-11

105 CMR 451.353*

105 CMR 451.350*

Interior Maintenance: Floor surface damaged

Structural Maintenance: Ceiling damaged

School Corridor

Staff Bathroom # CS-01

No Violations Noted

Toxic/Caustic Closet # CS-02

No Violations Noted

Library # CS-03

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged

Life Skills Group Room # CS-10

No Violations Noted

Storage Room # CS-09

No Violations Noted

Clubhouse Room # CS-11

No Violations Noted

Storage Room # CS-15

No Violations Noted

Bridge to Recovery # CS-14

No Violations Noted

Classroom # CS-16

No Violations Noted

Chapel

No Violations Noted

Offices # CS-28

No Violations Noted

Kitchen

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Office

No Violations Noted

Handwash Sink

No Violations Noted

Ice Machine

No Violations Noted

Small Dry Storage # CK-22

No Violations Noted

Patient Bathroom # CK-21

105 CMR 451.123*

Maintenance: Ceiling surface damaged

105 CMR 451.123*

Maintenance: Door handle damaged

Staff Bathroom/Locker Room

No Violations Noted

Prep Area

No Violations Noted

Dishwashing Machine Area

No Violations Noted

Hoshizaki Refrigerator

No Violations Noted

Refrigerator B

No Violations Noted

Refrigerator E

No Violations Noted

3-Compartment Sink

No Violations Noted

Freezer # 1

No Violations Noted

2-Compartment Sink

No Violations Noted

Walk-In Refrigerator

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator out-of-order

<i>Steam Kettles</i>	No Violations Noted
<i>Hoods</i>	No Violations Noted
<i>Handwash Sink</i> FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet loose
<i>Slop Sink Closet</i>	No Violations Noted
<i>Milk Refrigerator # 2068</i>	No Violations Noted
<i>Supply Area</i>	No Violations Noted
<i>Serving Line</i>	No Violations Noted
<i>Warmer # 2</i>	No Violations Noted
<i>Diet Cooler C</i> FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged
<i>Traulsen Diet Warmer # 1</i>	No Violations Noted
<i>Dining Area</i> FC 6-202.15(A)(3)*	Design, Construction, and Installation; Functionality: Exterior rear door not tight-fitting at bottom
Transfer Area FC 6-202.15(A)(3)*	Design, Construction, and Installation; Functionality: Exterior rear door not tight-fitting at bottom
<i>Loading Dock</i>	No Violations Noted
<i>Toxic/Caustic Closet</i>	No Violations Noted
<u>Basement</u> 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Floor paint damaged in hallway Interior Maintenance: Ceiling surface damaged in hallway

Maintenance Department

Bathroom/Slop Sink

No Violations Noted

Tool Crib

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

105 CMR 451.353*

Interior Maintenance: Wall paint damaged

105 CMR 451.353

Interior Maintenance: Ceiling surface damaged

Metal/Electrical/Plumbing Shop

No Violations Noted

Welder's Area

No Violations Noted

Break Room

No Violations Noted

Room # CB-12

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained

Wood Shop

No Violations Noted

Mechanical Room A # CB-10

No Violations Noted

Mechanical Room B # CB-06

No Violations Noted

Elevator Machine Room # CB-09

No Violations Noted

Electrical Room # CB-07

No Violations Noted

BUILDING # 8 – HADLEY

Closet # M-102

Unable to Inspect – Locked

Control

No Violations Noted

Control Bathroom

No Violations Noted

A-Corridor

Day Dining Room

No Violations Noted

MHT Office # M-108

No Violations Noted

Broom Closet # M-130

No Violations Noted

Transfer Room

105 CMR 451.353*

Interior Maintenance: Floor surface damaged at entrance

105 CMR 451.353*

Interior Maintenance: Floor dirty

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

105 CMR 451.353*

Interior Maintenance: Walls dirty

Nurse's Treatment Room

No Violations Noted

Rooms

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in room # 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, and 116

B-Corridor

Treatment Team Conference Room

No Violations Noted

Treatment Team Office

No Violations Noted

Closet # M-176

No Violations Noted

Doctor's Office

No Violations Noted

Nursing Station Medication Room

No Violations Noted

Rooms

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in room # 117, 119, 120, 121, 122, 124, 125, 126, 127, 128, 129, 130, 131, and 132

105 CMR 451.353

Interior Maintenance: Floor paint damaged in room # 123

105 CMR 451.353*

Interior Maintenance: Floor surface damaged in room # 117

105 CMR 451.353

Interior Maintenance: Floor surface damaged in room # 120

C-Corridor

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Staff Break Room

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink Closet

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Secured Interview 1

No Violations Noted

Secured Interview 2

No Violations Noted

Secured Interview 3

No Violations Noted

Restraint Room

No Violations Noted

Game Room

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Clothing Storage

No Violations Noted

Clothing Storage 2

No Violations Noted

Work Room

No Violations Noted

Comfort Room

105 CMR 451.353*

Interior Maintenance: Floor surface damaged

Group Room

No Violations Noted

Storage Room

No Violations Noted

Bathroom

105 CMR 451.123*	Maintenance: Floor surface damaged at entrance
105 CMR 451.123*	Maintenance: Wall vent dusty
105 CMR 451.123	Maintenance: Countertop dirty
105 CMR 451.126	Hot Water: Hot water temperature recorded at 95°F at handwash sink # 2

Shower Area

105 CMR 451.123*	Maintenance: Walls damaged
105 CMR 451.123*	Maintenance: Wall tile grout dirty
105 CMR 451.123*	Maintenance: Wall tiles missing
105 CMR 451.123*	Maintenance: Ceiling vent rusted
105 CMR 451.123*	Maintenance: Door frame rusted
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower head rusted at shower # 1-4
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 3 leaking
105 CMR 451.123*	Maintenance: Door frame rusted
105 CMR 451.123*	Maintenance: Caulking dirty on ceiling

BUILDING # 9 – Lenox

Closet # M-202

Unable to Inspect – Locked

Control

105 CMR 451.353*	Interior Maintenance: Wall paint damaged
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Control Bathroom

105 CMR 451.123*	Maintenance: Ceiling water damaged
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A Corridor

Day Room # M-207

105 CMR 451.353*	Interior Maintenance: Wall surface damaged
105 CMR 451.353*	Interior Maintenance: Floor tiles damaged

Room # M-208

105 CMR 451.353	Interior Maintenance: Floor tiles damaged
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Closet # M-230

105 CMR 451.353*	Interior Maintenance: Door damaged
105 CMR 451.353	Interior Maintenance: Door handle damaged

Transfer Room # M-228

105 CMR 451.353*	Interior Maintenance: Door frame rotted
105 CMR 451.353*	Interior Maintenance: Floor dirty

Treatment Room # M-227

105 CMR 451.353*	Interior Maintenance: Paper towel dispenser rusted
105 CMR 451.353*	Interior Maintenance: Floor paint damaged

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 105, 107, 109, 110, 111, 112, 113, and 115
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 106

B Corridor

Treatment Team Conference Room # M-274
No Violations Noted

Treatment Team Office # M-275
No Violations Noted

Closet # M-276
105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Manager's Office # M-254
No Violations Noted

Nurse's Station # M-255
No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 119, 120, 121, 122, 124, 125, 126, 128, 131, and 132
105 CMR 451.353* Interior Maintenance: Floor surface damaged in room # 119, 122, 127, 130, and 132
105 CMR 451.353* Interior Maintenance: Floor cracked in room # 119
105 CMR 451.350* Structural Maintenance: Ceiling surface damaged in room # 124

C Corridor

Staff Break Room # M-252
105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Staff Bathroom # M-253
No Violations Noted

Slop Sink Closet # M-251
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet # M-250
No Violations Noted

Storage Room # M-248
No Violations Noted

Secure Interview Room # M-247
105 CMR 451.353* Interior Maintenance: Floor paint damaged

<i>TV Room # M-245</i>	
105 CMR 451.353*	Interior Maintenance: Floor paint damaged
<i>Laundry Room # 1</i>	
105 CMR 451.353*	Interior Maintenance: Floor paint damaged
<i>Laundry Room # 2</i>	
105 CMR 451.353*	Interior Maintenance: Floor paint damaged
<i>Storage Room # M-243</i>	
	No Violations Noted
<i>Group Rooms</i>	
105 CMR 451.353*	Interior Maintenance: Floor surface left unfinished in Room # M-236
<i>Secure Interview Room # M-234</i>	
105 CMR 451.353*	Interior Maintenance: Floor paint damaged
<i>Patient Bathroom</i>	
105 CMR 451.123*	Maintenance: Floor surface damaged at entrance
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 1
105 CMR 451.123*	Maintenance: Radiator rusted
105 CMR 451.123*	Maintenance: Wall vent dusty
105 CMR 451.123*	Maintenance: Door frame rusted
<i>Shower Room</i>	
105 CMR 451.123*	Maintenance: Door frame rusted
105 CMR 451.123*	Maintenance: Water pooling on floor
105 CMR 451.130*	Hot Water: Shower water temperature recorded at 90°F at shower # 2
105 CMR 451.123*	Maintenance: Door frame dirty, possible mold/mildew
105 CMR 451.123*	Maintenance: Ceiling dirty, possible mold/mildew
105 CMR 451.123*	Maintenance: Door rusted
105 CMR 451.123*	Maintenance: Floor damaged at entrance

BUILDING # 10 – Berkshire

Right Side

105 CMR 451.353*	Interior Maintenance: Floor tiles damaged in hallway
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Storage Room (Old Bathroom)

No Violations Noted

Slop Sink # MM-03

105 CMR 451.353*	Interior Maintenance: Door damaged
105 CMR 451.353*	Interior Maintenance: Floor paint damaged

Security Trap

No Violations Noted

Offices

No Violations Noted

Male Bathroom

No Violations Noted

Slop Sink Closet # MM-30

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Door damaged

Staff Break Room # MM-28

No Violations Noted

Left Side

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged in hallway

Staff Break Room # M-47

No Violations Noted

Offices

105 CMR 451.353*

Interior Maintenance: Floor surface damaged in office # MM-43

Training Room

105 CMR 451.353*

Interior Maintenance: Floor surface damaged

BUILDING # 11 – LIGHTHOUSE (Medical)

105 CMR 451.350

Structural Maintenance: Concrete damaged at entrance

Basement

105 CMR 451.353*

Interior Maintenance: Stair treads damaged

105 CMR 451.350*

Structural Maintenance: Ceiling water damaged

Mechanical Room

No Violations Noted

Office

No Violations Noted

Bathroom

No Violations Noted

First Floor

Clinic Corridor

105 CMR 451.353*

Interior Maintenance: Door rusted at end of hallway

Clinic # H-168

No Violations Noted

<i>Office # H-166</i>	No Violations Noted
<i>Blood Lab # H-165</i>	No Violations Noted
<i>Office # H-164</i>	No Violations Noted
<i>Pharmacy # H-161</i> 105 CMR 451.353*	Interior Maintenance: Wall vent dusty
<i>Office # H-159</i>	No Violations Noted
<i>Office # H-158</i>	No Violations Noted
<i>X-Ray Lab</i> 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged Interior Maintenance: Wall surface damaged
<i>Dark Room</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
<i>Dental Office # H-152</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles missing
<i>Room # H-154</i>	No Violations Noted
<u>Old Seclusion Area</u> 105 CMR 451.350* 105 CMR 451.353*	Structural Maintenance: Back door to exterior not rodent and weathertight Interior Maintenance: Back door to exterior rotted
<i>Office # H-210</i>	No Violations Noted
<i>Holding/Strip Room</i>	No Violations Noted
<i>Room # H-204</i>	No Violations Noted
<i>Bathroom # H-205</i>	No Violations Noted
<i>Security Trap/Bathroom</i>	No Violations Noted

<i>Slop Sink Closet # H-201</i>	Unable to Inspect – Locked
<i>Storage # H-200</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Office # 207</i>	No Violations Noted
<i>Bathroom # H-182 (Storage)</i>	No Violations Noted
<i>Shower Room (Storage)</i>	No Violations Noted
<i>Storage Room # H-180</i>	No Violations Noted
Booking Corridor	
<i>Admissions Office # H-149</i>	
105 CMR 451.353*	Interior Maintenance: Ceiling water damaged
105 CMR 451.353*	Interior Maintenance: Desk surface damaged
<i>Holding Room # H-170</i>	No Violations Noted
<i>Doctor's Office # H-171</i>	No Violations Noted
<i>Staff Cafeteria</i>	No Violations Noted
<i>Female Bathroom # H-172</i>	
105 CMR 451.123*	Maintenance: Partitions rusted
105 CMR 451.123*	Maintenance: Hole in ceiling
<i>Male Bathroom # H-173</i>	
105 CMR 451.123*	Maintenance: Floor cracked
105 CMR 451.123*	Maintenance: Partitions rusted
<i>Medical Supply # H-175</i>	No Violations Noted
<i>New Admissions Area</i>	Unable to Inspect – Under Construction

Medical Waste Storage Room # H-215

105 CMR 451.350*	Structural Maintenance: Exterior door not rodent and weathertight
105 CMR 451.353*	Interior Maintenance: Medical waste storage chest rusted
105 CMR 451.353*	Interior Maintenance: Door frame rotted
105 CMR 480.100(C)(3)*	Storage Area: Storage area was not weathertight/vermin proof
105 CMR 451.353*	Interior Maintenance: Door rusted

Booking Trap # H-212

105 CMR 451.350*	Structural Maintenance: Exterior door not rodent and weathertight
105 CMR 451.353*	Interior Maintenance: Door frame rotted

Body Scan Room # H-211

No Violations Noted

Toxic/Caustic Closet # H-177

No Violations Noted

Slop Sink Closet # H-176

No Violations Noted

Infirmary

Trauma Room

No Violations Noted

Trauma Bathroom

105 CMR 451.123*	Maintenance: Wall surface left unfinished behind handwash sink
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Trauma Supply Room

No Violations Noted

Room # 1

No Violations Noted

Room # 2/Bathroom

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in room
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Dorm # 1/Bathroom

No Violations Noted

Dorm # 2/Bathroom

No Violations Noted

Dorm # 3/Bathroom

105 CMR 451.123*	Maintenance: Door frame rusted in bathroom
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in dorm

Nurse's Office # H-145

105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
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Nurse's Bathroom
105 CMR 451.123*

Maintenance: Paper towel dispenser rusted

Dorm # 4/Bathroom
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Interior Maintenance: Floor surface damaged in dorm
Interior Maintenance: Wall paint damaged in dorm
Maintenance: Door frame to shower room rusted
Maintenance: Wall tiles damaged in shower
Maintenance: Radiator rusted in shower
Maintenance: Wall damaged in bathroom

Dorm # 5
105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Shower Room

Unable to Inspect – In Use

TV Room # H-140

No Violations Noted

RTA Office

No Violations Noted

Laundry Hallway

105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.350*

Interior Maintenance: Door to exterior rusted
Interior Maintenance: Door frame rotted at end of hallway
Structural Maintenance: Exterior door not rodent and weathertight

Laundry
105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Supply # H-114

No Violations Noted

Medical West Unit

Treatment Team Office # H-120

No Violations Noted

Closet # H-121
105 CMR 451.353*
105 CMR 451.353*

Interior Maintenance: Wall surface damaged
Interior Maintenance: Ceiling surface damaged

Bathroom # 138 (Storage)

No Violations Noted

Janitor's Closet # H-123
105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Shower # H-137

105 CMR 451.123*	Maintenance: Floor surface not smooth and easily cleanable
105 CMR 451.123*	Maintenance: Ceiling vent rusted
105 CMR 451.123*	Maintenance: Floor dirty
105 CMR 451.123*	Maintenance: Door frame rusted
105 CMR 451.123*	Maintenance: Bench damaged
105 CMR 451.123*	Maintenance: Ceiling dirty, possible mold/mildew
105 CMR 451.123*	Maintenance: Radiator rusted
105 CMR 451.123	Maintenance: Walls dirty

Storage Closet # H-136

No Violations Noted

TV Room # H-124

No Violations Noted

Dorm # 7 # H-125

No Violations Noted

Dorm # 8 # H-126

105 CMR 451.353*	Interior Maintenance: Floor surface rusted in dorm
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RTA's Trap # H-133

105 CMR 451.350*	Structural Maintenance: Ceiling damaged
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Staff Bathroom

105 CMR 451.123	Maintenance: Wall vent dusty
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Dorm # 9 # H-127

No Violations Noted

Mental Health Worker's Office # H-132

No Violations Noted

Room # 5 # H-131

105 CMR 451.353*	Interior Maintenance: Floor rusted
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Dorm # 10/Bathroom

No Violations Noted

Room # 6 # H-130

105 CMR 451.353*	Interior Maintenance: Floor paint damaged
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BUILDING # 12 – VEHICLE TRAP

Bathroom

No Violations Noted

Tower

No Violations Noted

STAFF GYM

105 CMR 451.350* Structural Maintenance: Front entrance door not rodent and weathertight

Common Area

105 CMR 451.353* Interior Maintenance: Carpet damaged

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

Female Locker Room

105 CMR 451.123* Maintenance: Light out above showers

Male Locker Room

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

Toxic/Caustic Closet

No Violations Noted

POWER PLANT*Kitchenette*

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Staff Bathroom

No Violations Noted

Observations and Recommendations

1. The patient population was 254 at the time of inspection.
2. Throughout the facility, bathrooms and shower areas were observed to be poorly maintained resulting in unsanitary conditions. The CSP is concerned with the increased risk of disease transmission with the high number of inmates being exposed to such unsanitary conditions. The CSP recommends ensuring all bathroom and shower areas are finished with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Patrick Wallace
Environmental Health Inspector, CSP, BCEH