



MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Community Sanitation Program
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 508-454-0870

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

May 14, 2024

Kenneth Lizotte, Superintendent
MCI Norfolk
2 Clark Street
Norfolk, MA 02056 (electronic copy)

Re: Plan of Correction – MCI Norfolk

Dear Superintendent Lizotte:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to my inspection on March 14, 15, 18, 19, and 20, 2024. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. Please provide the corrective action taken and estimated date of repair for the following violations:
 - a. Wall paint damaged in the cell in control area;
 - b. Floor surface left unfinished in Kitchen in Unit 1-1;
 - c. Soap scum on floor in 3rd floor bathroom in Unit 6-3;
 - d. Soap scum on walls in shower in Bathroom (between cell # 106 & 107) in Unit 7-1; and
 - e. Floor paint damaged in shower in 1st floor bathroom in Unit 7-3.
2. Your Plan of Correction (POC) does not provide a date of completion for the Inmate Bathroom near Tool Crib handwash sink not located near toilet facilities which requires DRM funding. While the CSP understands you do not have control over DRM's allotment of funds, we cannot approve any item that does not identify a reasonable time frame for repair. The CSP remains concerned with the uncorrected violation and asks you to provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff. In addition we ask to be kept apprised of the DRM funding progress.
3. In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,



Hannah LeBeau
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH
Nalina Narain, Director, BCEH
Steven Hughes, Director, CSP, BCEH
Kathleen Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Sergeant Michael Berksza, EHSO (electronic copy)
Betsy Fijol, Executive Assistant, Norfolk Board of Health (electronic copy)
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Clerk, Massachusetts Senate (electronic copy)