



**MAURA T. HEALEY**  
Governor

**KIMBERLEY DRISCOLL**  
Lieutenant Governor

**The Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Department of Public Health**  
**Bureau of Climate and Environmental Health**  
**Community Sanitation Program**  
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Secretary

**ROBERT GOLDSTEIN, MD, PhD**  
Commissioner

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July 30, 2024

Dean Gray, Superintendent  
MCI Concord  
965 Elm Street  
P.O. Box 9106  
Concord, MA 01742

(electronic copy)

Re: Plan of Correction – Northeastern Correctional Center, Concord

Dear Superintendent Gray:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to the inspection on June 6, 2024. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.
2. Please provide a corrective action and an estimated date of completion for the following violations:
  - a. Damaged light shield in West Down Inmate Bathroom;
  - b. Ceiling severely water damaged in Electrical Room in basement; and
  - c. No irreversible registering temperature measuring device readily available to measure the surface temperature of the utensil at the warewash machine.

Thank you for your prompt attention to this matter, should you have any questions, please do not hesitate to contact me at the address above.

Sincerely,



Hannah LeBeau  
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, Commissioner, DPH  
Nalina Narain, Director, BCEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)  
Shawn Jenkins, Interim Commissioner, DOC (electronic copy)  
Terrence Reidy, Secretary, EOPSS (electronic copy)  
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)  
Sergeant Michael Franco (electronic copy)  
Melanie Dineen, Public Health Director, Concord Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)