

# NORFOLK COUNTY SHERIFF'S OFFICE

SHERIFF PATRICK W. McDERMOTT



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September 3, 2024

Hannah LeBeau, Environmental Health Inspector, CSP, BCEH  
Community Sanitation Program  
Bureau of Environmental Health  
Massachusetts Department of Public Health  
67 Forest Street, Suite #100  
Marlborough, MA 01752

Dear Ms. LeBeau,

Enclosed is the Plan of Action for the Norfolk County Sheriff's Office Correctional Center and Dedham Alternative Center in response to your letter dated, August 19, 2024 in regards to the Department of Public Health Inspection conducted on May 20, 2024.

Should you have any questions concerning this Plan of Action, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Patrick W. McDermott".

Patrick W. McDermott  
Sheriff

Enclosure: DPH Plan of Action Report

cc: Robert Goldstein, MD, PhD, Commissioner, DPH  
Nalina Narain, Director, BCEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, EOHHS  
Shawn Jenkins, Interim Commissioner, DOC  
Terrence Reidy, Secretary, EOPSS  
Brianna Arruda, Director, Policy Development and Compliance Unit  
Kylee Sullivan, Health Director, Dedham Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
David Munchbach, Sgt. EHSO

**Norfolk County Sheriff's Office  
Correctional Center and Dedham Alternative Center  
Department of Public Health Plan of Action Report  
May 20, 2024 Audit**

**CORRECTIONAL CENTER**

**Administration Offices**

Male Locker Room  
105 CMR 451.123\*

Floor surface damaged

**Plan of Action:**                   **The floors will be repaired by 9/1/24.**

Male Locker Room  
105 CMR 451.124

No cold water supplied to hand wash sink # 1

**Plan of Action:**                   **The cold water will be repaired by 9/1/24.**

Female Locker Room  
105 CMR 451.123\*

Caulking damaged around tiles under both soap dispensers

**Plan of Action:**                   **The caulking was repaired on 6/3/24.**

Female Locker Room  
105 CMR 451.123\*

Ceiling dirty around vent

**Plan of Action:**                   **The ceiling vents were cleaned on 7/9/24.**

Exercise Room  
105 CMR 451.350\*

Ceiling tiles water damaged

**Plan of Action:**                   **The ceiling tiles were replaced on 6/3/24.**

**Staff Dining**

Serving line  
FC 6-501.12(A)

Shelving dirty

**Plan of actions**                   **The shelving was cleaned on 6/3/24.**

Male Bathroom  
105 CMR 451.123\*

Ceiling vent dusty

**Plan of Action:**                   **The ceiling vents were cleaned on 7/9/24.**

Female Bathroom  
105 CMR 451.123

Ceiling vent dusty

**Plan of Action:**           **The ceiling vents were cleaned on 7/9/24.**

**Kitchen**

Ware Wash Machine Room  
FC 6-501.12(A)

Ceiling dirty

**Plan of Action:**           **The ceiling was cleaned on 7/9/24.**

Janitor's Closet  
FC 6-501.16

Wet mop stored in bucket

**Plan of Action:**           **The wet mop was storage was corrected on 5/20/24.**

Inmate Bathroom  
105 CMR 451.123

Ceiling vent is dusty

**Plan of action:**           **The ceiling vents were cleaned on 7/9/24.**

Inmate Bathroom  
105 CMR 451.126

The hot water for bathing and hygiene water is 84 degrees Fahrenheit in the hand wash sink

**Plan of action:**           **The hot water was retested and read correct temperature.**

Walk-In Refrigerator # 3  
FC 6-501.12(A)

Refrigerator gaskets dirty

**Plan of Action:**           **The gaskets will be cleaned by 9/1/24.**

Feeding Prep Area  
FC 4-903.11(B)(1)\*

Pans not stored in a self-draining position

**Plan of Action:**           **The pan storage was corrected on 5/20/24.**

Feeding Prep Area  
FC 3-304.14 (B)(1)

Wet cloth not stored in sanitizer solution

**Plan of Action:**           **The wet cloth storage was corrected on 5/20/24.**

4-Compartment Sink  
FC 5-202.13\*

Sprayer head sits below flood rim level of sink

**Plan of Action:**           **The sprayer will be repaired by 9/1/24.**

4-Compartment Sink  
FC 7-204.11(A)

Sanitization concentration too strong

**Plan of Action:**

**The sanitization levels were fixed on 5/30/24.**

Food Tray Prep Area  
FC 6-305.11(B)

Employee clothing observed on shelving

**Plan of Action:**

**The employee clothing was removed day of audit on 5/20/24.**

Food Tray Prep Area  
FC 6-305.11

Wall damaged near employee clothing locker

**Plan of action:**

**The wall will be repaired by 9/1/24.**

**Laundry**

Plumbing  
105 CMR 451.130\*

Washer #2 out of order

**Plan of Action:**

**The washer was repaired on 7/26/24.**

**Chemical Storage**

Bathroom  
105 CMR 451.123\*

Floor was dirty

**Plan of Action:**

**The floor was cleaned on 5/30/24.**

**1A Unit**

Showers  
105 CMR 451.123\*

Ceiling dirty near beam in shower #2

**Plan of Action:**

**The ceiling was cleaned on 7/9/24.**

Showers  
105 CMR 451.123\*

Threshold damaged in shower #8

**Plan of Action:**

**The threshold will be repaired by 8/21/24.**

Showers  
105 CMR 451.123

Threshold damaged in shower #1 and 5

**Plan of Action:**

**The thresholds will be repaired by 8/21/24.**

Janitor's Closet  
105 CMR 451.353\*

Floor paint damaged

**Plan of Action:**                   **The floor to be repainted by 8/21/24.**

Cells  
105 CMR 451.321\*

Inadequate floor space in all cells.

**Plan of Action:**                   **With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Cells  
105 CMR 451.353

Wall vent blocked in cell #8, 15, 19, 23, 33, 34, 43, and 48

**Plan of Action:**                   **The wall vents were unblocked on 6/3/24.**

Recreational Area  
105 CMR 451.360

Bird observed flying inside from recreational area

**Plan of Action:**                   **The bird was removed from the unit recreational area on 5/20/24.**

**1B Unit**

Showers  
105 CMR 451.123\*

Threshold damaged in shower #1 and 4

**Plan of Action:**                   **The thresholds will be repaired by 8/21/24.**

Showers  
105 CMR 451.123\*

Light fixture rusted in shower #1 and 3

**Plan of Action:**                   **The light fixture was painted on 7/9/24.**

Showers  
105 CMR 451.123

Epoxy build up on thresholds in showers #2 and 3

**Plan of Action:**                   **The thresholds will be repaired on 8/21/24.**

Showers  
105 CMR 451.123

Shower heads missing in showers # 4, 5, and 6

**Plan of Action:**                   **The shower heads were replaced on 5/20/24.**

Janitor's Closet  
105 CMR 451.130

Hot water control leaking at slop sink

**Plan of Action:**

**The hot water control leak will be fixed on 8/21/24.**

Janitor's Closet  
105 CMR 451.353

Wet mop stored on floor

**Plan of Action:**

**The wet mop was storage was corrected on 5/20/24.**

Cells  
105 CMR 451.321\*

Inadequate floor space in all cells

**Plan of Action:**

**With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Cells  
105 CMR 451.353

Wall vent blocked in cells #30, 34, 38, 39, 40, 41, and 45

**Plan of Action:**

**The wall vents were unblocked on 6/3/24.**

**2A Unit**

Caseworker's Office  
105 CMR 451.353

Upholstery damage on office chairs

**Plan of Action:**

**The office chairs will be replaced on 8/21/24.**

Kitchenette Area  
105 CMR 451.130\*

Hand wash sink leaking from pipe

**Plan of Action:**

**The hand wash sink will be fixed on 8/21/24.**

Showers  
105 CMR 451.123

Sprinkler shroud corroded in shower #1

**Plan of Action:**

**The sprinkler shroud will be replaced on 8/21/24**

Showers  
105 CMR 451.123

Wall dirty in showers #1, 2, 3, 4, 6, and 8

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Showers  
105 CMR 451.123

Thresholds damaged in shower #1, 5, and 7

**Plan of Action:** **The thresholds will be repaired by 8/21/24.**

Showers  
105 CMR 451.123

Drain flies observed in showers #2, 3, 4, 5, 6, 7, and 8

**Plan of Action:** **Clancy Bros. pest control company came in on 7.16.24 to clean all drains, the cleaning of drains throughout the facility will be continued periodically.**

Cells  
105 CMR 451.321\*

Inadequate floor space in all cells

**Plan of Action:** **With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Cells  
105 CMR 451.350\*

Window leaking in cell #5

**Plan of Action:** **The window leak was caulked on 6/3/24.**

Cells  
105 CMR 451.353\*

Mold on window frame in cell #5

**Plan of Action:** **The window frame was cleaned on 6/3/24.**

Laundry Storage  
105 CMR 451.353\*

Wall vent dusty

**Plan of Action:** **The wall vent was cleaned on 7/9/24.**

### **2B Unit**

Caseworkers Office  
105 CMR 451.353\*

Ceiling damaged

**Plan of Action:** **The ceiling was repaired on 7/9/24.**

Control Bathroom  
105 CMR 451.123

Ceiling vent dusty

**Plan of Action:** **The ceiling vent was cleaned on 7/9/24.**

Kitchenette Area  
105 CMR 451.200

Exterior of refrigerator is rusted

**Plan of Action:**

**The refrigerator was cleaned on 6/3/24.**

Showers  
105 CMR 451.123\*

Ceiling dirty in showers #2, 3, 4, 5, 6, and 7

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Showers  
105 CMR 451.123

Walls dirty in shower #1, 2, 3, 4, 5, and 8

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Showers  
105 CMR 451.123

Drain flies observed in showers #3, 4, and 5

**Plan of Action:**

**Clancy Bros. pest control company came in on 7.16.24 to clean all drains, the cleaning of drains throughout the facility will be continued periodically.**

Showers  
105 CMR 451.123

Ceiling dirty in shower #8

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Janitors Closet  
105 CMR 451.353\*

Wet mop stored in bucket

**Plan of Action:**

**The wet mop was storage was corrected on 5/20/24.**

Laundry  
105 CMR 451.353\*

Floor damaged

**Plan of Action:**

**The floor will be repaired by 8/21/24.**

Cells  
105 CMR 451.321\*

Inadequate floor space in all cells

**Plan of Action:**

**With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Cells



105 CMR 451.353 Vents are blocked in cells #14 and 23

**Plan of Action:** The wall vents were unblocked on 6/3/24.

**MAT Programs (formerly House 3)**

Common Area

105 CMR 451.353 Floor tiles damaged in front of bathroom

**Plan of Action:** The floor tiles will be replaced by 8/21/24.

Offices

105 CMR 451.353 Floor tiles damaged in front of clinical office

**Plan of Action:** The floor tiles will be replaced by 8/21/24.

Slop Sink and Closet

105 CMR 451.130 Slop sink leaking

**Plan of Action:** The leak was fixed on 7/21/24.

Inmate Bathroom

105 CMR 451.110(A)\* No paper towels at hand wash sink

**Plan of Action:** The paper towels were added 5/20/24.

**Program Administrative Area**

Inmate Bathroom

105 CMR 451.124\* Insufficient water quantity and pressure in sink

**Plan of Action:** The water quantity and pressure will be assessed and repaired on 8/5/24.

Inmate Bathroom

105 CMR 451.117 Toilet fixture dirty

**Plan of Action:** The toilet was cleaned on 5/30/24.

**Special Management Control (SMU)**

Control Bathroom

105 CMR 451.123\* Wall dirty behind hand wash sink

**Plan of Action:** The wall was cleaned on 5/20/24.

Control Bathroom

105 CMR 451.123 Floor is dirty under sink.

**Plan of Action:** The floor was cleaned on 5/20/24.

**Special Management Unit (SMU)**

Kitchenette Area  
105 CMR 451.353\* Hand wash sink dirty

**Plan of Action:** The hand wash sink was cleaned on 5/20/24.

Showers  
105 CMR 451.123\* Walls dirty in shower #2

**Plan of Action:** The showers were deep cleaned on 6/3/24.

Showers  
105 CMR 451.123 Ceiling is dirty in shower #2

**Plan of Action:** The showers were deep cleaned on 6/3/24.

**Special Housing Unit (SHU)**

Kitchenette Area  
105 CMR 451.200 Interior of microwave dirty

**Plan of Action:** Microwave was cleaned on 5/21/24.

Cells  
105 CMR 451.321\* Inadequate floor space in all cells

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

**4A Unit**

Kitchenette Area  
105 CMR 451.200 Gaskets on refrigerator dirty

**Plan of Action:** The gaskets were cleaned on 6/3/24.

Kitchenette Area  
105 CMR 451.200 No thermometer on refrigerator

**Plan of Action:** The thermometer was added on 5/21/24.

Showers  
105 CMR 451.123

Ceiling vent dusty in shower #1, 2, 3, and 4

**Plan of Action:**

**The ceiling vent was cleaned on 6/3/24.**

Showers  
105 CMR 451.123

Light fixture rusted in shower #1 and 2

**Plan of Action:**

**The light fixtures were replaced on 7/9/24.**

**4B Unit**

Common Area  
105 CMR 451.353\*

Ceiling vent dusty near cell #23

**Plan of Action:**

**The ceiling vent will be cleaned by 6/3/24.**

Janitors Closet  
105 CMR 451.353

Mop stored upside down

**Plan of Action:**

**The wet mop was storage was corrected on 5/20/24.**

Showers  
105 CMR 451.123\*

Ceiling vent painted over in shower #4

**Plan of Action:**

**The vent was replaced on 7/21/24.**

Showers  
105 CMR 451.123\*

Soap scum on walls in shower #2, 3, 4, and 5

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Showers  
105 CMR 451.123\*

Floor dirty near partition supports in shower #5

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Showers  
105 CMR 451.130\*

Shroud not secured to water control in shower #1

**Plan of Action:**

**The shower shroud was secured on 6/3/24.**

Showers  
105 CMR 451.123

Walls dirty in shower #1

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Cells  
105 CMR 451.353\*

Wall vent blocked in cell #11

**Plan of Action:** The wall vents were unblocked on 6/3/24.

**Medical**

Female Staff Bathroom  
105 CMR 451.123

Ceiling vent dusty.

**Plan of Action:** The ceiling vents were cleaned on 7/9/24.

Inmate Bathroom #1  
105 CMR 451.123

Faucet fixture is dirty.

**Plan of Action:** The faucet fixture was cleaned on 7/9/24.

Room #2  
105 CMR 451.117\*

Toilet fixture dirty

**Plan of Action:** The toilet fixture was cleaned on 7/9/24.

Room #2  
105 CMR 451.353\*

Bed rusted

**Plan of Action:** The bed was painted on 7/21/24.

Handicapped Shower  
105 CMR 451.123\*

Ceiling vent dusty

**Plan of Action:** The ceiling vents were cleaned on 7/9/24.

Handicapped Shower  
105 CMR 451.123\*

Walls dirty in shower

**Plan of Action:** The walls were cleaned on 7/9/24.

Handicapped Shower  
105 CMR 451.123\*

Floor dirty in shower

**Plan of Action:** The showers were deep cleaned on 6/3/24.

Handicapped Shower  
105 CMR 451.117

Toilet fixture dirty

**Plan of Action:** The toilet fixture was cleaned on 6/3/24.

**Medical**

Medical Trailer

105 CMR 451.350\* Wall water damaged in the ADS Office

**Plan of Action:** The transition to new office area is in process, and will be completed by 9/3/24.

Medical Trailer  
105 CMR 451.353\*

Mold observed on water damaged surfaces throughout the ADS office

**Plan of Action:** The transition to new office area in process, and will be completed by 9/3/24.

**Maintenance Department**

Carpenter's Shop  
105 CMR 451.350\*

Gap at bottom of both doors, area not rodent and watertight

**Plan of Action:** The doors will be repaired by 8/21/24.

Carpenter's Shop  
105 CMR 451.353\*

Bottom of egress door rusted

**Plan of Action:** The bottom of egress door will be painted by 8/21/24.

## Dedham Alternative Center (DAC)

### Second Floor South Wing

Cells

105 CMR 451.321\*

Inadequate floor space in all cells

**Plan of Action:**

**With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Bathroom

105 CMR 451.123\*

Walls dirty in showers #2 and 3

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

Bathroom

105 CMR 451.123\*

Floors dirty in shower #1, 2, and 3

**Plan of Action:**

**The showers were deep cleaned on 6/3/24.**

### First Floor South Wing

Main Area

105 CMR 451.353\*

Ceiling vent dirty

**Plan of Action:**

**The ceiling vent was cleaned on 7/9/24.**

Cells

105 CMR 451.321\*

Inadequate floor space in all cells

**Plan of Action:**

**With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist. Walls will be repaired**

Cells

105 CMR 451.353

Wall damaged in cell # 20, 22, and 23

**Plan of Action:**

**The wall will be repaired by 8/21/24.**

Bathroom

105 CMR 451.110(A)\*

Electric hand dryer out of order

**Plan of Action:**

**The electric hand dryer will be repaired by 8/21/24.**

Bathroom  
105 CMR 451.123\*

Holes in wall in shower #1

**Plan of Action:**                   **The wall will be repaired by 8/21/24.**

Bathroom  
105 CMR 451.123\*

Rust on floor near drain in shower #1

**Plan of Action:**                   **The showers were deep cleaned on 6/3/24.**

Bathroom  
105 CMR 451.123\*

Soap scum on walls in shower #1, 2, and 3

**Plan of Action:**                   **The showers were deep cleaned on 6/3/24.**

Bathroom  
105 CMR 451.123\*

Soap scum on floor in showers #1, 2, and 3

**Plan of Action:**                   **The shower floors were deep cleaned on 6/3/24.**

Bathroom  
105 CMR 451.123\*

Mold on ceiling in shower #3

**Plan of Action:**                   **The showers were deep cleaned on 6/3/24.**

**Main Area**

Kitchenette Area  
105 CMR 451.200

Refrigerator #1 interior rusted

**Plan of Action**                   **The refrigerator was cleaned on 5/30/24.**

Kitchenette Area  
105 CMR 451.200

No functioning thermometer in refrigerator #2

**Plan of Action**                   **The thermometer was added on 5/20/24.**

Laundry room  
105 CMR 451.130

Faucet leaking

**Plan of Action**                   **The faucet was repaired on 6/3/24.**

Laundry Janitor's Closet  
105 CMR 451.130

Drain cover missing at slop sink

**Plan of Action**                   **The drain cover was added on 5/30/24.**