

HOUSE No. 1176

The Commonwealth of Massachusetts

PRESENTED BY:

Carlos González

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to homeowners' insurance complaint education.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Carlos González</i>	<i>10th Hampden</i>	<i>1/16/2025</i>

HOUSE No. 1176

By Representative González of Springfield, a petition (accompanied by bill, House, No. 1176) of Carlos González relative to homeowners’ insurance complaint education. Financial Services.

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE HOUSE, NO. 1027 OF 2023-2024.]

The Commonwealth of Massachusetts

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**In the One Hundred and Ninety-Fourth General Court
(2025-2026)**
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An Act relative to homeowners’ insurance complaint education.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 99 of chapter 175 of the General Laws, as appearing in the 2022 Official Edition,
2 is hereby amended by adding the following paragraph:-

3 Seventeenth, a company shall print, on a policy or notice of renewal that informs the
4 insured of a premium increase, information related to filing an insurance complaint with the
5 division of insurance, including, but not limited to, the right of an insured to file a complaint
6 regarding a change in premium or policy, phone number and contact information of the division
7 of insurance consumer service unit and webpage of division of insurance where a complaint can
8 be filed online. This information shall be included in the sentence immediately following the
9 sentence containing the updated premium amount.