

HOUSE No. 2487

The Commonwealth of Massachusetts

PRESENTED BY:

Marc T. Lombardo, (BY REQUEST)

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to dental service quotes.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Joan Martorella</i>	<i>11 Satucket Lane Billerica MA 01821</i>	<i>1/17/2025</i>

HOUSE No. 2487

By Representative Lombardo of Billerica (by request), a petition (accompanied by bill, House, No. 2487) of Joan Martorella relative to dental service quotes. Public Health.

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE HOUSE, NO. 2232 OF 2023-2024.]

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Fourth General Court
(2025-2026)**

An Act relative to dental service quotes.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Chapter 111 of the General Laws is hereby amended by inserting after section 228 the
2 following section:-

3 Section 228½. (a) As used in this section, the following terms shall, unless the context
4 clearly requires otherwise, have the following meanings:-

5 “Board”, the board of registration in dentistry established pursuant to section 19 of
6 chapter 13.

7 “Dental services”, diagnostic, preventative or corrective treatment of the teeth and
8 associated structures of the oral cavity, including, but not limited to, oral surgery and the
9 provision of orthodontia and prostheses.

10 “Dental services provider”, a provider of dental services, including, but not limited to, a
11 dentist registered by the board pursuant to section 45 of chapter 112, a dental hygienist registered
12 by the board pursuant to section 51 of said chapter 112, a dental assistant register by the board
13 pursuant to section 51½ of said chapter 112 or an oral and maxillofacial surgeon certified by the
14 American Board of Oral and Maxillofacial Surgery.

15 (b) Upon request by a patient or prospective patient, a dental services provider shall
16 provide a quote of the costs associated with any dental services prior to performing any dental
17 services; provided, however, that if a patient or prospective patient schedules a series of
18 procedures or services as part of a continued course of treatment, the patient or prospective
19 patient may waive the requirement to receive such quote from the dental services provider for
20 that course of treatment.

21 (c) If a dental services provider completes any dental services without providing the
22 patient with a quote pursuant to subsection (b), the patient may file a complaint with the board.
23 Upon receipt of a complaint pursuant to this section, the board shall conduct an investigation into
24 whether the completed dental services were medically necessary. If, as a result of such
25 investigation, the board has reasonable cause to believe that the completed dental services were
26 not medically necessary, it shall file a written report of the violation with the attorney general
27 who shall, within 3 months following receipt of such report, notify the board in writing of the
28 action taken with respect to such violation.