

HOUSE No.

The Commonwealth of Massachusetts

PRESENTED BY:

James C. Arena-DeRosa

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act maximizing participation in federal nutrition programs and improving customer service.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>James C. Arena-DeRosa</i>	<i>8th Middlesex</i>	<i>1/13/2025</i>

HOUSE No.

[Pin Slip]

The Commonwealth of Massachusetts

**In the One Hundred and Ninety-Fourth General Court
(2025-2026)**

An Act maximizing participation in federal nutrition programs and improving customer service.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

1 Section 16 of chapter 6A of the General Laws, as so appearing, is hereby amended by
2 inserting the following paragraph:-

3 Notwithstanding any general or special law to the contrary, within three months of
4 enactment, the Executive Office of Health and Human Services shall submit a report to the house
5 and senate committees on ways and the committee on children, families, and persons with
6 disabilities specifying the resources the department of transitional assistance requires to assure
7 timely participation by eligible households in federal nutrition assistance benefits administered
8 by the department, provided that the report shall set forth (a) the department’s short- and long-
9 term goals for improving benefits access and providing timely customer service to eligible
10 households; and (b) the financial and other resources the department needs to reach those goals.