

**HOUSE . . . . . No.**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

*Carlos González*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to homeowners' insurance complaint education.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Carlos González</i>	<i>10th Hampden</i>	<i>1/2/2025</i>

**HOUSE . . . . . No.**

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[Pin Slip]

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[SIMILAR MATTER FILED IN PREVIOUS SESSION  
SEE HOUSE, NO. 1027 OF 2023-2024.]

**The Commonwealth of Massachusetts**

\_\_\_\_\_  
**In the One Hundred and Ninety-Fourth General Court  
(2025-2026)**  
\_\_\_\_\_

An Act relative to homeowners’ insurance complaint education.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           Section 99 of chapter 175 of the General Laws, as appearing in the 2022 Official Edition,  
2 is hereby amended by adding the following paragraph:-

3           Seventeenth, a company shall print, on a policy or notice of renewal that informs the  
4 insured of a premium increase, information related to filing an insurance complaint with the  
5 division of insurance, including, but not limited to, the right of an insured to file a complaint  
6 regarding a change in premium or policy, phone number and contact information of the division  
7 of insurance consumer service unit and webpage of division of insurance where a complaint can  
8 be filed online. This information shall be included in the sentence immediately following the  
9 sentence containing the updated premium amount.