Massachusetts Sheriffs' Association



Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues & Expenditures Report

Fiscal Year 2024

Overview of FY24 Services & Goods; Fees; Commissary & Trust Funds for the Massachusetts Sheriffs' Offices

In compliance with the Massachusetts Sheriffs' Association line item 8910-7110, please see the FY24 Services & Goods; Fees; Commissary & Trust Funds Report on behalf of the fourteen Sheriffs' Offices.

"provided further, that not later than January 30, 2025, the association shall submit a report to the house and senate committees on ways and means detailing, for each sheriff's office: (i) all services and goods provided to incarcerated persons in which the sheriff's office receives revenue; (ii) all fees imposed on incarcerated persons, delineated by services or goods provided; (iii) the mechanism used to inform incarcerated persons of such fees and of their opportunities to waive certain fees; and (iv) all commissary and trust funds administered, including the total revenues and expenditures for fiscal year 2024, revenue projections for fiscal years 2025 and 2026 and the current balances of such funds"

Barnstable County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

Inmate Phone System: We have a contract with Securus Technologies, Inc. to provide inmate phone calls and tablets.

Inmate Commissary: We have a contract with Keefe Commissary Network, LLC to provide inmate snacks, supplies and certain clothing.

"Trinity Take Out" Meals: We have a contract with Trinity Services Group, Inc. to provide certain inmates with take-out style dinners on Saturdays.

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	0%	None
Commissary Items	0%	Depends on the item.
Tablet Text Messaging (if applicable)	0%	None
Community tablets to the facility	0%	None
Personal rental tablets are available	N/A	N/A
"Trinity Take Out" Meals	10%	\$9.00 - \$13.00 per meal depending on the type of meal.
Replacement ID Bracelet	0%	\$4.00 each
Restitution for Damaged, Destroyed or Stolen Property	0%	Depends on the value/replacement cost.

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Barnstable County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

Name	Account #	Description	Current Balance
Canteen Account - TD Bank Checking Account	Ends in 8408	Revenue from the sale of inmate goods and services per MGL c. 127 s. 3.	\$ 370,663.37
Communications Trust Fund Account	8910-8211	Fees from towns, ambulance companies and hospitals for emergency dispatching and lease payments from mobile providers used to pay for our regional communications center.	\$ 354,360.96
Police Detail Trust Fund Account	8910-8212	Fees from customers for providing public safety details and events and construction/traffic sites when local police are unavailable.	\$ 15,551.89
State Drug Forfeiture Trust Fund Account	8910-8215	Payments from state courts or public safety agencies resulting from our participation in drug investigations with mutiple law enforcement agencies.	\$ 23.84
Civil Process Trust Fund Account	8910-8221	Revenue generated by our Civil Process Division from fees paid for services less payments to the courts, process servers and the State Treasurer's Office used to pay for the operations of the division.	\$ 1,117.00
Social Security Administration Trust Fund Account	8910-8224	Payments from the federal Social Security Administration (SSA) for providing inmate data that the SSA uses to cease certain federal benefits to inmates while they are in custody.	\$ 4,416.91
Federal Detention Trust Fund Account	8910-8225	Payments from the US Marshal's Service for the care and custody of their inmates.	\$ 29,697.59
Federal Drug Forfeiture Trust Fund Account	8910-8226	Payments from the federal Department of Justice (DOJ) as the result of our participation in drug investigations with various DOJ agencies.	\$ 18,725.87
Youth Programs Trust Fund Account	8910-8275	Donations and private grants/contributions used to pay for the operations of our youth programs including our Summer Youth Academy and our Public Safety Explorers Program that runs during February and April school vacation week.	\$ 9,601.96

Berkshire County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: Securus <u>Inmate Commissary</u>: Keefe

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided Commission % Amount of Fee(s)

Phone Calls	0	Note A. Commissions of \$608.00
Commissary Items	35%	3% after costs starting July 1, 2024
Tablet Text Messaging (if applicable)	N/A	
Community tablets to the facility	N/A	
Personal rental tablets are available		Note B. Commissions of \$ 6,601.00

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

d. All commissary and trust funds administered, including the current balances of said funds:

Name	Account #	Description	Current Balance	
Commissary/Canteen Fund TD Bank	52241491	Inmate Canteen Fund	\$ 107,544.00	
Commissary/Canteen Savings Berkshire Bank	27102241	Inmate Accounts	\$ 116,207.00	

Note A: No Commissions for phone calls. Inmates can purchase phone cards. \$21.00 card has a \$1.00 Commission. A \$52.00 Card has a \$2.00 Commission

Note B: Inmates can pay \$5.00 to make the tablet theirs. If they order a movie, book, or music, the Sheriff's Office gets a small portion of the payment.

Bristol County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: Securus <u>Inmate Commissary</u>: Keefe

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	N/A	
Commissary Items	N/A	
Tablet Text Messaging (if applicable)	N/A	
Community tablets to the facility	N/A	

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

Name	Account #	Description		rrent Balance
Inmate Trust Fund - Citizens Bank	on file	balance as of 01/21/2025	\$	828,885.17
Commissary/Canteen - Citizens Bank	on file	balance as of 01/21/2025	\$	1,846,937.42

Dukes County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: We have a contract with the vendor Securus Technologies, Inc., all calls are free <u>Inmate Commissary</u>: We do not have a contract with a specific vendor, and resell goods from various vendors at 3% above our cost.

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	0%	No cost calling
Commissary Items		Goods are purchased in bulk from various vendors and resold at 3% above our cost - all proceeds are transferred to Canteen Account for the benefit of inmates. Indigent inmates are supplied with basic necessities such as hygiene products, postage, etc.; in addition to bedding, uniforms, food and medications provided to all inmates.
Tablet Text Messaging (if applicable)		N/A
Community tablets to the facility	0%	Edovo tablets are provided to the custodial population as part of the educational programming at no cost. This program is paid for by GAA.
Personal rental tablets are available		N/A

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

There are indigent status waivers for commissary items, communicated by Human Services staff.

Name	Account #	Description	FY24 End Balance	
Canteen Account (MVSB Checking)	Ends in 9546	Contains the Sheriff's Office's commissions from the inmate phone system (no commission revenue after 8/1/21), markup from the inmate commissary and work release program fees. All funds are spent for the benefit of inmates.	\$ 2	23,650.80
Inmate Account (MVSB Checking)	Ends in 9538	Maintains inmates' funds while incarcerated.	\$	1,758.21

Essex County Sheriff's Department

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: **Securus** <u>Inmate Commissary</u>: **Aramark**

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	22.5%	\$0.14
Commissary Items	32.0%	Various deposit fees
Tablet Text Messaging (if applicable)	N/A	N/A
Community tablets to the facility		No Charge
Personal rental tablets are available		All inmates get a tablet free of charge

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)
Please see the attached list of Commissary Items (Appendix B)

d. All commissary and trust funds administered, including the current balances of said funds:

Name	Account #	Description (FY24 as of year end 6/30/2024)	Current Balance
Commissary/Canteen Fund Eastern Bank	****5628	Checking	\$ 255,861.00
Commissary/Canteen Fund Eastern Bank	****8689	Money Market	\$1,292,662.00
Commissary/Canteen Savings Inmate Accounts Bank of America (Aramark)			\$ 842,011.00
Other trust accounts 3TN			
Child Labor Training Fund - ISA balance reverts to AGO	0810-0182	HSJY Grant	\$ 859.00
Forward Capacity Market and Energy Efficiency Trust Fund	1102-2494	Energy credit from DCP	\$ 7,186.00
Highway Administration and Maintenance - ISA	6110-0001	Details to clean highways	\$ 37,182.00
NARCOTIC FORFEITURE	8910-0613	Revenue from DEA task force for seized assets	\$ 142,464.00
Essex County Sheriffs Federal Task Force Overtime	8910-0615	OT reimbursement for DEA and FBI assignments	\$ 219.00
SDE Police Private Detail Expendable Trust	8910-0683	Police private Detail for DOT and city/town assignments	\$ 82,062.00

Note: Enhanced 911 Fund removed from report now under EOPPS

Franklin County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: Securus <u>Inmate Commissary</u>: O'Keefe

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	N/A	Free calls
Commissary Items	N/A	Varies by item purchased listing attached.
Tablet Text Messaging (if applicable)	N/A	
Community tablets to the facility	N/A	All residents are assigned a tablet at intake and can use all free services: calls, law library, messaging, some videos, etc.
Personal rental tablets are available	N/A	\$5.00 per month + tax to subsribe. This gives subscription to use music, games and media

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

d. All commissary and trust funds administered, including the current balances of said funds:

Name	Account #	Description		Current Balance	
Commissary/Canteen Fund TD Bank	8247212884	Inmate Funds	\$	140,335.92	
Commissary/Canteen Savings TD Bank	344206971	Inmate Benefits	\$	32,031.26	

Note: When an inmate logs on to a tablet, a notification of prices for games, music, movies etc. is viewable.

Hampden County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>:

Inmate Commissary:

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	0%	Free Inmate Communications as of December 2024
Commissary Items	18.4%	No Fees, just cost of goods (Effective 7/1/24 Commission % went to Zero due to legislative change
Tablet Text Messaging (if applicable)	N/A	N/A
Community tablets to the facility	N/A	N/A
Personal rental tablets are available	N/A	N/A

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

_	Name	Account #	Description	Cı	urrent Balance
	Commissary/Canteen Fund (Westfield Bank)		as of 06/30/24	\$	293,367.78
ĺ	Commissary/Canteen Savings				

Hampshire County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: IC Solutions

<u>Inmate Commissary</u>: Keefe

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	0%	0.00/minute
Commissary Items	0%	See price list
Tablet Text Messaging (if applicable)	N/A	
Community tablets to the facility	N/A	
Personal rental tablets are available	N/A	

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

Name	Account #	Description	Cur	rent Balance
Commissary Fund: Florence Bank	1981571821	Commissary/Phone Commissions	\$	189,734.00
Commisary Fund Savings: Florence Bank	1981612790	Commissary/Phone Commissions	\$	93,921.00
Canteen Savings: Florence Bank	1981612849	Inmate Canteen	\$	51,697.00

Middlesex County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: Securus <u>Inmate Commissary</u>: Keefe

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	In FY24 the commission was 32%. The	
	MSO stopped receiving commissions	
	as of 12/1/23.	
Commissary Items	In FY24 the commission was 35%. The	
	MSO no longer receives a commission	
	on commissary items.	
Tablet Text Messaging (if applicable)	N/A	
Community tablets to the facility	N/A	
Personal rental tablets are available	N/A	

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Middlesex County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

Name	Account #	Description	Current Balance
MSO Canteen Fund (Century Bank)	Ends in 7561	Contains the Sheriff's Office's commissions from the inmate phone system and inmate commissary.	\$ 170,658.66
MSO Canteen Savings (Century Bank)	Ends in 500	A money market account that contains the Sheriff's Office's commissions from the inmate phone system and inmate commissary.	\$ 425,731.66
Work Release Account Funds (FUND 1) (Enterprise Bank)	Ends in 6086	Maintains inmates' funds while they are working on the Work Release Program. Fees are collected for program expense and transferred to the Fund 2 account.	\$ 88,338.74
Work Release Account Fees (FUND 2) (Enterprise Bank)	Ends in 5064	Maintains fees collected from inmates' to pay for program expenses	\$ 13,259.99
Discharge Account (Enterprise Bank)	Ends in 6840	Account used to print out checks to inmates that are being released from the facility. Funds are transferred from the Fund 1 account.	\$ 1,195.11
Day Reporting Account (Enterprise Bank)	Ends in 6290	Collects fee from inmates' funds while they are on the Electronic Monitoring Program (EMP)	\$ 32,578.22

Nantucket County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

There are no inmates held in custody by the Nantucket Sheriff's Office, therefore there are no applicable Services and Goods/Fees/Trust Funds/Revenues and Expenditures to report.

Norfolk County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

Inmate Phone System: Securus

Inmate Commissary: Keefe/Access Corrections

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	0%	
Commissary Items	35.5%	
Tablet Text Messaging (if applicable)	0% of 12/1/23	
Haircuts		\$5.00
Replacement Inmate I.D.		\$5.00
Bail Commissioner		\$40.00
Community tablets to the facility	N/A	Free tablets
Personal rental tablets are available	0%	Free tablets, \$5/month for Media Store

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Norfolk County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

Name	Account #	Description	FY24 End Balance
Commissary/Canteen Fund (Bank Name) Abington Bank	Ends 1938	Fund that supports programs and services provided to inmates while incarcerated. Fund is for the benefit of all inmates.	\$ 976,185.58
Community Programs Retained Revenue	8910-8630	Funds that may include, but are not limited to funds received from public or private person(s) or entities, grants (public or private), bequests gifts, youth leadership academy fees, rope course fees, contributions and contributions in kind. Said funds must be used in accordance with any legal requirements placed on the use of such funds.	\$ -
SDN SCAAP Fund Expendable Trust	8910-8620	Federal funds received for housing certain undocumented criminal aliens in its custody. Said funds and/or grant shall be expended according to the terms of the SCAAP Grant.	\$ -
SDN Communications Fund Expendable Trust	8910-8622	Income from lease payments from cell phone carriers and other entities for use of space on Sheriff's Office communication towers and other property.	\$ 90.44
Norfolk County Sheriffs Social Security Admin Fund Exp Trust-TRE	8910-8631	Funds received for assistance in identifying said individuals saving scarce federal funds. Said funds and/or grants shall be expended according to the terms and dictates of the Social Security Administration.	\$ 37,224.52
Communication Retained Revenue	8910-8629	Income from lease payments from cell phone carriers and other entities for use of space on Sheriff's Office communication towers and other property.	\$ -
Norfolk Cty Sheriff Federal Drug Forfeiture Trust Justice	8910-8634	Federal funds received as a result of drug forfeiture investigations and such due to Sheriff's Office involvement with local, state and federal law enforcement. Funds must be used in accordance with an legal requirements placed on the use of funds.	\$ 51,664.91
SMART Trust	1102-2494	Funds received for the participation in the SMART program. The Sheriff's Office solar array is rewarded for each kWh in clean electricity it produces.	\$ 42,946.66

Plymouth County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: Securus Technologies, Inc. <u>Inmate Commissary</u>: Keefe Commissary Network, LLC

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)
Phone Calls	76%	\$3,000 per month for Securus Digital Mail Center. Phone calls are \$0.14 per minute except for international which are \$0.50 per minute. Inmate No Cost Calling instituted 12-1-23 Amendment #4 attached
Commissary Items	34%	Commission ended 8-1-24
Tablet Text Messaging (if applicable)	0%	Tablets installed 11-28-23
Community tablets to the facility	N/A	
Personal rental tablets are available	N/A	

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

Name	Account #	Description	Cui	rrent Balance
Commissary/Canteen Fund Santander	9951	Contains Sheriff Department's commission from the inmate phone systems and inmate commissary: utilized	\$	914,660.15
Commissary/Canteen Savings Santander	9993	for the benefit of the inmates.	\$	208,715.38
Communication Trust	89108711	Fees from Hospitals for public safety and emergency dispatch, 911 pyaments from Town of Plymouth, Transportation fees	\$ 3	3,058,606.01
Communication Trust	89108718	Retained Revenue	\$	300,000.00
Social Security Incentive	89108714	Payments from Federal Social Security Administration (SSA) for providing inmate data that SSA uses to create	\$	800.00
Social Security Incentive	89108724	certain Federal benefits to inmates while in custody.	\$	3,000.01

Suffolk County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

<u>Inmate Phone System</u>: Securus <u>Inmate Commissary</u>: Keefe

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided

Phone Calls	23% up until 11/30/23. zero % after that	Inmates pay .14 cents per minute up until 11/30/23. It was free after that.
Commissary Items	Reasonable rate of 37%. Zero % starting 7/1/24	Reasonably priced goods
Tablet Text Messaging (if applicable)	10% until 11/30/23. Starting 12/1/23 the funds are being held in escrow until the State decides who should receive them.	Inmates pay .50 cents per stamp until 11/30/23. It was free after that.
Community tablets to the facility	Ithatiinde ara haine hald in accrow iintil	Free tablets, \$5/month for Media Store until 11/30/23. Starting 12/1/23 the funds are being held in escrow until the State decides who should

receive them.

receive them.

Amount of Fee(s)

Free tablets, \$5/month for Media Store until 11/30/23. Starting 12/1/23

the funds are being held in escrow until the State decides who should

Commission %

10% until 11/30/23. Starting 12/1/23

the funds are being held in escrow until

the State decides who should receive

c. The mechanism used to inform in mates of said fees and of their opportunities to waive certain fees:

them.

them.

Please see the attached inmate handbook (Appendix A)

Personal rental tablets are available

Suffolk County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

Name	Account #	Description	Current Balance
Detainees & Inmate Account	Ends in 336	Canteen account maintained by SDS for the detainees & inmates	\$ 1,444,950.36
Inmate & Detainee Benefit Funds	Ends in 091	Contains the commission from the inmate phone system & inmate commissary	\$ 3,192,650.26
Federal Drug Forfeiture Trust Fund	8910-8808	Payments made by the Federal Department of Justice as our share of assets seized as the result of our participation in federal law enforcement activities	\$ 563,776.22
Police Detail Trust Fund	8910-8821	Fees from customers for providing public safety details at events and construction/traffic sites when local or state police cannot provide	\$ 91,004.00

Worcester County Sheriff's Office

Services & Goods / Fees / Commissary & Trust Fund Balances / Revenues and Expenditures

a. All services and goods provided to inmates in which the Sheriff's Office receives commission:

Inmate Phone System: Securus Technologies, Inc.

Inmate Commissary: Keefe Commissary

b. All fees imposed on inmates delineated by services or goods provided:

Service/Good Provided	Commission %	Amount of Fee(s)	
Phone Calls		No Cost	
Commissary Items		No Commissions	
Tablet Text Messaging (if applicable)		N/A	
Bail Commissioner		No Fee	
Personal rental tablets are available		\$5.09/month	
Inmate Weddings		Required to detail rate for two officers - four hours each. West Boylston marriage license fee \$125.00	

c. The mechanism used to inform inmates of said fees and of their opportunities to waive certain fees:

Please see the attached inmate handbook (Appendix A)

Please see the attached list of Commissary Items (Appendix B)

	Name	Account #	Description		Current Balance
(Commissary/Canteen Fund (Berkshire Bank)	1449	Contains the Sheriff's Office's commissions from the	\$	1,581,420.83
			inmate phone system and inmate commissary.		
	Inmate Account (Berkshire Bank)	1944	Inmate Funds	\$	301,128.83