

November 3, 2025

The Honorable Michael J. Rodrigues  
Chair, Senate Committee on Ways and Means  
State House, Room 212  
Boston, MA 02133

The Honorable Aaron Michlewitz  
Chair, House Committee on Ways and Means  
State House, Room 243  
Boston, MA 02133

Dear Chairs Rodrigues and Michlewitz:

Pursuant to Chapter 88 of the Acts of 2024 and Chapter 1 Section 10 of the Acts of 2025, we are transmitting to you this bi-weekly report on the Emergency Housing Assistance Program.

Sincerely,

Secretary Matthew J. Gorzkowicz,  
Executive Office for Administration  
and Finance

Secretary Edward Augustus,  
Executive Office for Housing and  
Livable Communities

## MEMORANDUM

TO: House and Senate Committees on Ways and Means  
FR: Executive Office for Administration and Finance, Executive Office of Housing and Livable Communities  
DT: November 3, 2025  
RE: Bi-weekly EA report

### Background/Narrative

The table below includes key datapoints outlined in Chapter 88 of the Acts of 2024 and Chapter 1 Section 10 of the Acts of 2025. The data is updated as of October 30, 2025. The Administration continues to pursue key activities related to these datapoints below.

### Caseload (values as of 10/30/25)

| Datapoint   | Bridge Shelter | Rapid Shelter | Notes   |
|---|----------------|---------------|---|
| Total families currently in shelters by municipality  | 1,942          | 132           | Families are supported across bridge and rapid shelter programs.  |
| Number of families applying for shelter in the previous 14 days                                       | 667            |               | Not all families that apply for shelter are eligible.   |
| Number of families who could not provide required verification during application in previous 14 days | 352            |               | Between October 16 and October 29: 352 families could not provide required verification, including families who could not provide required verification whose applications are pending, denied, or withdrawn, or received a waiver. |
| Number of families who could not provide required verification during application and                 | 38             |               | Between October 16 and October 29: 38 families who could not provide required verification and received a waiver.   |

|  |   |  |   |
|--|---|--|---|
| received a waiver in previous 14 days  |   |  |   |
| Reasons for homelessness for families within EA Program  | <ul style="list-style-type: none"> <li>Domestic violence or abuse: <b>267</b></li> <li>Health and Safety Risk / Ask to Leave, Threatened Eviction: <b>126</b></li> <li>Housing situation not meant for human habitation: <b>750</b></li> <li>Fire, flood, or natural disaster: <b>11</b></li> <li>Asked to leave a Teen Living Program: <b>10</b></li> <li>Other: <b>517</b></li> <li>Eviction: <b>361</b></li> </ul> | <ul style="list-style-type: none"> <li>Domestic violence or abuse: <b>6</b></li> <li>Health and Safety Risk / Ask to Leave, Threatened Eviction: <b>2</b></li> <li>Housing situation not meant for human habitation: <b>51</b></li> <li>Fire, flood, or natural disaster: <b>1</b></li> <li>Asked to leave a Teen Living Program: <b>2</b></li> <li>Other: <b>53</b></li> <li>Eviction: <b>17</b></li> </ul> | <ul style="list-style-type: none"> <li>Domestic violence or abuse</li> <li>Health and Safety Risk / Ask to Leave, Threatened Eviction</li> <li>Housing situation not meant for human habitation</li> <li>Fire, flood, or natural disaster</li> <li>Asked to leave a Teen Living Program</li> <li>Other</li> <li>Eviction</li> </ul> |
| Number of families who previously applied for housing assistance and denial/delays in receiving other assistance | N/A   |  | Working to collect data for future reporting.   |
| Number of families in Temporary Respite Centers (TRCs) and Clinical and Safety Risk Assessment (CSRA) sites      | N/A   | 177  | This currently includes three state-funded Temporary Respite Centers (Cambridge, Fitchburg, and Lowell) and one clinical and safety risk assessment site (co-located in Lowell). Families at these two types of sites are placed in site based on site availability and family's health and safety needs.                           |
| Number of new student enrollments associated with  | 7   |  | Data includes newly enrolled students in K-12 districts from Rapid Track shelters from the  |

|  |       |     |   |
|--|-------|-----|---|
| the EA program in the last 14 days   |       |     | previous 2 weeks. There may be a lag in data reporting to the Department of Elementary and Secondary Education from school districts. |
| Number of families certified pursuant to G.L. Chapter 23B Section 30 paragraph G     | 2,459 | N/A |   |
| Number of families not certified pursuant to G.L. Chapter 23B Section 30 paragraph G | 8     | N/A |   |

#### EA Contact List (values as of 10/30/25)

| Datapoint   | Bridge Shelter  | Rapid Shelter (TRCs) | Notes  |
|---|---|----------------------|--|
| Number of families on the EA contact list                                       | 25  | 24                   | This number represents the number of eligible families on the EA contact list. |
| Number of families on the contact list who have been placed in the last 14 days | 88  | 32                   | Placements from October 16 - October 29  |
| Services provided to families on the EA contact list                            | <ul style="list-style-type: none"> <li>Shelter diversion services, including HomeBASE</li> <li>Family Welcome Center services, including but not limited to: <ul style="list-style-type: none"> <li>Basic needs provisions, including but not limited to diapers, wipes, hygiene products, baby formula, and meals</li> <li>Employment authorization legal assistance</li> <li>Public benefits enrollment</li> <li>Vaccinations and health screenings</li> <li>Reticketing</li> <li>Referrals to other services such as ESOL courses, legal assistance, mental health services, health care services</li> </ul> </li> <li>Clinical and Safety Risk Assessment site services for eligible families on the bridge shelter contact list, incl. but not limited to: <ul style="list-style-type: none"> <li>Clinical supports and connections to care</li> <li>Case management services</li> </ul> </li> </ul> |                      |  |

### Exits (values as of 10/30/2025)

EOHLC provides various resources to support families exiting from EA shelter into long-term stable housing. EA-eligible families have access to the HomeBASE program, which provides financial assistance to pay for rent and other rehousing costs, and related stabilization casework.

| Datapoint  | Bridge Shelter   | Rapid Shelter (TRCs)  | Notes   |
|--|--|---|---|
| Number of exits from EA in the previous 14 days (families)                                 | 238  | 27  | Exits from October 16 - October 29  |
| Average length of stay in the EA program for families who exited in the previous 14 days   | 384 days   | 57 days   | Average length of stay for families who exited between October 16 and October 29  |
| Outcomes for families who exited in the previous 14 days                                   | <ul style="list-style-type: none"> <li>Market rate housing: <b>129</b></li> <li>Subsidized housing: <b>21</b></li> <li>Other stable housing: <b>4</b></li> <li>Other: <b>84</b></li> </ul> | <ul style="list-style-type: none"> <li>Market rate housing: <b>5</b></li> <li>Subsidized housing: <b>3</b></li> <li>Other stable housing: <b>1</b></li> <li>Other: <b>18</b></li> </ul> | Includes exits to market rate housing, subsidized housing, other stable housing. <sup>1</sup>   |
| Number of families who exited due to reaching their length of stay in the previous 14 days | 50   | 17  | Based on the number of families who are recorded by providers as exiting due to reaching their length of stay, which does not include families who exit into feasible alternative housing or due to other reasons as they approach their length of stay date. |
| Average length of stay in the EA program   | 242 days   | 36 days   | Based on families active in EA shelters on 10/30/2025.  |
| Median length of stay in the EA program  | 223 days   | 34 days   | Based on families active in EA shelters on 10/30/2025.  |
| Median HomeBASE processing time over last 14d  | 9 days   |   | Based on the median time it takes to process an application from signature to approval, between   |

<sup>1</sup> Market rate housing includes families moving into private market rentals (with or without HomeBASE assistance)  
Subsidized housing programs includes voucher programs, public housing, and other subsidized housing programs at the state and federal level (these families may also use HomeBASE to help with moving costs)  
Other stable housing includes families moving to another stable housing destination, either in or out of state (these families may also use HomeBASE to help with moving costs)  
Other includes families exiting shelter to an unknown housing destination.

|   |     |     |   |
|---|-----|-----|---|
|   |     |     | 10/16/2025 and 10/30/2025.<br><br>This number has decreased from median processing times of 13 days in November 2024. |
| Number of families who received a hardship waiver in the previous 14 days | 140 | N/A | Families who have received a hardship waiver between 10/16/2025 and 10/29/2025.                                       |

#### Work Authorizations and Employment (values as of 10/30/25)

| Datapoint   | Bridge Shelter | Rapid Shelter (TRCs) | Notes  |
|---|----------------|----------------------|--|
| Total number of individuals in EA who entered as migrants, refugees, or asylum seekers who have filed for work authorizations | 860            | 39                   | This number includes those captured above who have confirmed receipt of a work permit, as well as those who have filed and are waiting for their application to be processed.<br><br>This number does not include individuals who have recently exited EA, so may drop due to individuals with pending work authorizations exiting the system. |
| Number of individuals in EA shelter who are employed  | 656            |                      | This number does not include individuals who have recently exited EA, so may drop due to individuals who are employed exiting the system.  |

#### Fiscal (values as of 10/30/25)

| Datapoint  | EA System  | Notes  |
|--|--|--|
| Total amount expended from 1599-2625 in FY26         | \$133 K  | Figure includes all spending from A&F reserve 1599-2625 (funded via Transitional Escrow Fund) in FY26. |
| Total estimated cost of EA shelter in FY26           | The FY26 GAA appropriates \$276.4 M for Emergency Assistance Family Shelters and Services. |  |
| Weekly average per family cost of EA shelter program | \$1,182  | Figure based on average shelter provider rates for FY26 contracts.                                     |

|  |  |  |
|--|--|--|
| Current funded capacity of the EA program  | Shall not exceed 4,000   | This number reflects the statutory requirement for maximum total capacity of the EA program as outlined in the Acts of 2025 Chapter 1 Section 8. |
| Efforts by A&F to maximize federal support and reimbursement for funds spent on EA | Approval of revised 1115 waiver, which may bring additional reimbursements on certain EA program costs directly to the General Fund. As of June 30, 2025, Massachusetts has collected \$148 M in Federal Financial Participation (FFP) since Center for Medicare and Medicaid Services (CMS) approval in April 2024. |  |