



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
250 Washington Street, Boston, MA 02108-4619  
617-624-6000 | [mass.gov/dph](http://mass.gov/dph)

**Maura T. Healey**  
Governor

**Kimberley Driscoll**  
Lieutenant Governor

**Kiame Mahaniah, MD, MBA**  
Secretary

**Robert Goldstein, MD, PhD**  
Commissioner

February 4, 2025

Sen. Patricia D. Jehlen  
Joint Committee on Aging and Independence  
State House, Room 424  
Boston, MA 02133

Sen. Michael J. Rodrigues  
Senate Committee on Ways & Means  
State House, Room 212  
Boston, MA 02133

Rep. Thomas M. Stanley  
Joint Committee on Aging and Independence  
State House, Room 167  
Boston, MA 02133

Rep. Aaron M. Michlewitz  
House Committee on Ways & Means  
State House, Room 243  
Boston, MA 02133

Dear Chairs,

Pursuant to Section 2UUUU of Chapter 29 of the Massachusetts General Laws, please find enclosed a report from the Department of Public Health entitled *Long-Term Care Facility Quality Improvement Fund Annual Report FY24*.

Sincerely,

A handwritten signature in black ink, appearing to be "R. Goldstein".

Robert H. Goldstein, MD, PhD  
Commissioner  
Department of Public Health

MAURA T. HEALEY  
GOVERNOR

KIMBERLEY DRISCOLL  
LIEUTENANT GOVERNOR



KIAME MAHANIAH, MD, MBA  
SECRETARY

ROBERT GOLDSTEIN, MD, PhD  
COMMISSIONER

# Long-Term Care Facility Quality Improvement Fund Annual Report

## 2024 Annual Report

### Legislative Mandate

This report is issued pursuant to Section 2UUUU of Chapter 29 of the Massachusetts General Laws (“M.G.L.”) which reads as follows:

*There shall be a Long-Term Care Facility Quality Improvement Fund. The commissioner of public health shall administer the fund and shall make expenditures from the fund for measures to improve the safety and quality of care provided in long-term care facilities including, but not limited to: (i) staff training and education; (ii) technical assistance to implement best practices; (iii) dissemination of best practice models on quality of care; (iv) state operation of facilities pending correction of deficiencies or closure; (v) costs of relocating residents from 1 facility to another; and (vi) funding to support adequate department resources to inspect facilities under state and federal law.*

*The fund shall consist of: (i) revenue generated from fines and penalties imposed by the department on long-term care facilities under section 73 of chapter 111; (ii) revenue from appropriations or other money authorized by the general court and specifically designated to be credited to the fund; and (iii) funds from public or private sources including, but not limited to, gifts, grants, donations, rebates and settlements received by the commonwealth that are specifically designated to be credited to the fund. The department may incur expenses and the comptroller may certify for payment amounts in anticipation of expected receipts; provided, however, that no expenditure shall be made from the fund that shall cause the fund to be deficient at the close of a fiscal year. Amounts credited to the fund shall not be subject to further appropriation and money remaining in the fund at the close of a fiscal year shall not revert to the General Fund. The commissioner shall report annually, not later than October 1, on the fund's activity to the senate and house chairs of the joint committee on elder affairs and the house and senate committees on ways and means. The report shall include, but not be limited to: (1) revenue received by the fund; and (2) expenditures from the fund, including the recipient, date and reason for the expenditure.*

## Annual Report for the Long-Term Facility Quality Improvement Fund (the “Fund”)

This annual report provides the revenue received by, and expenditures from, the Fund during state fiscal year (“FY”) 2024, which runs from July 1, 2023 through June 30, 2024 (“FY24”). Revenue for the Fund is primarily generated by fines and penalties imposed pursuant to [M.G.L. c. 111, § 73](#) and funds from settlements with long-term care facilities received by the Office of Attorney General. Section 73 authorizes the Department to impose fines and penalties on long-term care facilities that operate unlicensed or otherwise violate any provision of M.G.L. c. 111, §§ 71 through 73 or any rule or regulation promulgated under M.G.L. c. 111, §§ 71, 72, and 72C.

During FY24, M.G.L. c. 111, § 73 authorized the Department to impose an initial fine of \$500 dollars on a long-term care facility that operates without a license, or who licensed, violates a statutory requirement under sections 71 through 73. For subsequent violations, the Department is authorized to impose a fine of not more than \$1,000. The Department is further authorized to impose an initial fine of \$50 on a long-term care facility that is found to have violated any rule or regulation promulgated under sections 71, 72, and 72C and \$50 per day for each day the cited violation remains uncorrected after the date directed by the Department.

The chart below documents the balance of the Fund at the beginning and end of FY24, as well as the amounts received into and expended from the Fund during that period.

Description	Amount
Fund Balance Beginning FY24	\$1,137,351.03
Total Revenue Received	\$294,143.43
Total Expenditures	\$90,000.00
Fund Balance Ending FY24	\$1,341,494.46

In FY24, the expenditures were disbursed to Fenway Community Health Center under a contract to develop and host a web-enabled training program to support long-term care facilities to welcome members of the LGTBQIA+ community. This expenditure aligns with the requirements of Chapter 197 of the Acts of 2024, An Act to Improve Quality and Oversight of Long-term Care.

The Department continues to explore additional opportunities for expenditures from the Fund for measures that may improve the safety and quality of care provided in long-term care facilities.