

**HOUSE . . . . . No.**

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**The Commonwealth of Massachusetts**

PRESENTED BY:

*Steven S. Howitt*

*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to state agency phones.

PETITION OF:

NAME:	DISTRICT/ADDRESS:	DATE ADDED:
<i>Steven S. Howitt</i>	<i>4th Bristol</i>	<i>6/10/2026</i>

**HOUSE . . . . . No.**

[Pin Slip]

**The Commonwealth of Massachusetts**

**In the One Hundred and Ninety-Fourth General Court  
(2025-2026)**

An Act relative to state agency phones.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1 SECTION 1. Chapter 7 of the General Laws, as appearing in the 2024 Official Edition, is  
2 hereby amended by inserting the following section:-

3 “Section 4U. (a) For the purpose of this section, the following words shall, unless the  
4 context clearly requires otherwise, have the following meanings:

5 “Agency”, any executive office, department, board, commission, bureau, division,  
6 authority, or other office of the commonwealth.

7 “State-owned phone”, any telephone, mobile device, or other telecommunications device  
8 owned, leased, operated, or paid for by the commonwealth or an agency thereof.

9 (b) Any agency employee making an outbound telephone call to a member of the public  
10 using a state-owned phone shall ensure that the call is transmitted with a visible and returnable  
11 telephone number.

12           (c) No agency shall knowingly place an outbound telephone call to a member of the  
13 public using a blocked, restricted, unavailable, anonymous, or otherwise concealed telephone  
14 number except where required by law, court order, or for the purposes of public safety, criminal  
15 investigation, or protection of confidential information.

16           (d) Each agency shall take reasonable steps to ensure that telephone systems under its  
17 control are configured to comply with this section.

18           (e) The executive office of administration and finance may promulgate rules and  
19 regulations necessary to implement this section.

20           (f) This act shall take effect 180 days after the effective date of this act.