

**SENATE . . . . . No. 796**

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**The Commonwealth of Massachusetts**

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PRESENTED BY:

***Mark C. Montigny***

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to reducing unnecessary delays in patient care.

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PETITION OF:

NAME:

DISTRICT/ADDRESS:

*Mark C. Montigny*

*Second Bristol and Plymouth*

*Christopher M. Markey*

*9th Bristol*

**SENATE . . . . . No. 796**

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By Mr. Montigny, a petition (accompanied by bill, Senate, No. 796) of Mark C. Montigny and Christopher M. Markey for legislation to reduce unnecessary insurance delays in patient care. Financial Services.

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**The Commonwealth of Massachusetts**

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**In the One Hundred and Ninety-Fourth General Court  
(2025-2026)**  
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An Act relative to reducing unnecessary delays in patient care.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           SECTION 1. Subsection (b) of section 25 of chapter 176O of the General Laws, as  
2 appearing in the 2022 Official Edition, is hereby amended by striking out the words “2 business  
3 days” and inserting in place thereof the following:- 24 hours

4           SECTION 2. Said subsection (b) of said section 25 of said chapter 176O is hereby  
5 further amended by inserting at the end thereof the following:- Payers and entities acting for  
6 payers under contract shall not use appeals processes or other administrative means to delay  
7 responding a to completed prior authorization request from a provider in accordance with this  
8 subsection. The division shall conduct audits to ensure compliance with this subsection.