

**SENATE . . . . . No.**

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**The Commonwealth of Massachusetts**

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PRESENTED BY:

***Michael O. Moore***

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act to maximize participation in federal nutrition programs and improve customer service.

\_\_\_\_\_

PETITION OF:

NAME:

*Michael O. Moore*

DISTRICT/ADDRESS:

*Second Worcester*

**SENATE . . . . . No.**

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[Pin Slip]

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**The Commonwealth of Massachusetts**

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**In the One Hundred and Ninety-Fourth General Court  
(2025-2026)**  
\_\_\_\_\_

An Act to maximize participation in federal nutrition programs and improve customer service.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1           Section 16 of chapter 6A of the General Laws, as appearing in the 2022 Official Edition,  
2 is hereby amended by adding the following paragraph:-

3           "Notwithstanding any general or special law to the country, within three months of  
4 enactment, the Executive Office of Health and Human Services shall submit a report to the house  
5 and senate committees on ways and the committee on children, families, and persons with  
6 disabilities specifying the resources the department of transitional assistance requires to assure  
7 timely participation by eligible households in federal nutrition assistance benefits administered  
8 by the department, provided that the report shall set forth (a) the department's short- and long-  
9 term goals for improving benefits access and providing timely customer service to eligible  
10 households; and (b) the financial and other resources the department needs to reach those goals."