



The Commonwealth of Massachusetts

William Francis Galvin, Secretary of the Commonwealth
Central Voter Registry

Report to the House and Senate Committees on Ways and Means

By:

Office of Secretary of the Commonwealth

January 28, 2025

This report is being submitted as required by Item 0521-0001 of the budget, which requires “the secretary of the commonwealth shall submit a report to the house and senate committees on ways and means detailing voter registration activity and a breakdown, by region, of active voters in the commonwealth.”

The Voter Registration Information System (VRIS) was originally developed in response to the National Voter Registration Act of 1995 (also known as 'Motor Voter') and implementing state legislation (General Laws chapter 51, section 47C) and regulations (950 CMR § 58.00 et seq). It has since been modified to accommodate the requirements of the federal Help America Vote Act of 2002 (HAVA) and other requirements set forth in state laws subsequently enacted.

VRIS is the statewide database of registered voters and residents on which all cities and towns in Massachusetts are required to maintain certain voting and election related information. VRIS also is used for maintenance of local census information, which is collected by municipal election officials in accordance with section 4 of chapter 51 of the General Laws. VRIS also includes election administration functionality and election result reporting. VRIS supports over 1,000 users in each of the 351 cities and towns of the Commonwealth through operation of a Help Desk.

This Office provides training for local election officials virtually and through presentations made at conferences of the Massachusetts City and Town Clerks' Associations on using the system to comply with state and federal laws, including processing vote by mail applications and conducting voter list maintenance.

The data included in this report covers the period from the 2022 election through the 2024 election.¹ This data is also reported to the Election Assistance Commission as required by HAVA and contained in the Election Administration and Voting Survey. A breakdown by city and town is available upon request.

¹ The exact dates for the reporting period are from October 29, 2022 to October 26, 2024, which are the deadlines for voter registration before the applicable elections.

VOTER REGISTRATION ACTIVITY 2023-2024

Total Number of Registered Voters Broken Down by Active/Inactive as of 10/26/2024	
Active	4,369,280
Inactive	773,063
TOTAL	5,142,343

Number of Applications Received from 10/29/2022 to 10/26/2024 by Registration Mode:	
REGISTRATION MODE	
Mail	52,170
In Person	55,269
Online	333,331
*Automatic Voter Registration	3,114,094
Registry of Motor Vehicles (excluding AVR)	275,844
**Public Assistance Agencies	17,581
***State Funded Agencies	491
****Agencies Designated by State	10,568
Information Not Available/Other	102,602
TOTAL:	3,961,950

- * The following agencies register voters as part of Automatic Voter Registration:
Registry of Motor Vehicles, Massachusetts Health Connector, MassHealth
- ** The following agencies fall within Public Assistance Agencies:
Department of Transitional Assistance, WIC, MassHealth
- ** The following agencies fall within State Funded Agencies:
Commission for the Deaf and Hard of Hearing, Commission for the Blind, Massachusetts Rehabilitation Commission, Department of Mental Health, Department of Developmental Services, Massachusetts Health Connector
- *** The following agencies fall within Agencies Designated by State:
SOC Boston Office, SOC Western Office, SOC Southeastern Office, Mass Archives

Number of Applications Accepted from 10/29/2022 to 10/26/2024 by Registration Mode:	
REGISTRATION MODE	
Mail	51,155
In Person	53,984
Online	298,980
*Automatic Voter Registration	2,399,873
Registry of Motor Vehicles (excluding AVR)	256,491
**Public Assistance Agencies	14,862
***State Funded Agencies	478
****Agencies Designated by State	8,320
Information Not Available/Other	102,383
TOTAL:	3,186,526

Number of Duplicate Applications from 10/29/2022 to 10/26/2024 by Registration Mode:	
REGISTRATION MODE	
Mail	517
In Person	1,010
Online	28,548
*Automatic Voter Registration	695,181
Registry of Motor Vehicles (excluding AVR)	15,426
**Public Assistance Agencies	2,386
***State Funded Agencies	12
****Agencies Designated by State	1,606
Information Not Available/Other	194
TOTAL:	744,880

Number of Applications Rejected from 10/29/2022 to 10/26/2024 by Registration Mode:	
REGISTRATION MODE	
Mail	498
In Person	275
Online	5,803
*Automatic Voter Registration	19,040
Registry of Motor Vehicles (excluding AVR)	3,927
**Public Assistance Agencies	333
***State Funded Agencies	1
****Agencies Designated by State	642
Information Not Available/Other	25
TOTAL:	30,544

Confirmation Notices Sent from 10/29/2022 through 10/26/2024	
Sent	580,433

Pursuant to section 37A of chapter 51 of the General Laws, local election officials are required to send a Confirmation Notice to any voter who fails to respond to the annual street listing and is being moved from the active voting list to the inactive voting list.

Total Number of Registrants Who Were Deleted From the Registration List from 10/29/2022 through 10/26/2024	
Deletion Reason	
Moved	441,784
Deceased	93,758
Disqualified	2,240
Inactivity	120,203
Request by Voter	9,055
Duplicate	46,361
In Response to Confirmation Notice	26,948
Administrative Error	1,916
TOTAL:	742,265

Pursuant to the provisions of section 38 of chapter 51 of the General Laws, local election officials cannot delete a voter from the voting list unless: (a) the voter has died; (b) they have received a duplicate copy of an affidavit of registration from the registrars of another city or town; (c) they have received a change of address notification from the registry of motor vehicles; (d) they have received a written request from the voter or the voter has confirmed in writing that he has moved to another city or town; or (e) the voter has not responded to the confirmation notice and has not voted in the next two biennial state elections following the mailing of such notice.