



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Division of Environmental Health Regulations and Standards

MAURA T. HEALEY  
Governor

KIMBERLEY DRISCOLL  
Lieutenant Governor

5 Randolph Street  
Canton, MA 02021  
Phone: 617-624-5454

KATHLEEN E. WALSH  
Secretary

ROBERT GOLDSTEIN, MD, PhD  
Commissioner

Tel: 617-624-6000  
[www.mass.gov/dph](http://www.mass.gov/dph)

March 17, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)  
Sergeant David Munchbach, Environmental Health and Safety Officer (electronic copy)

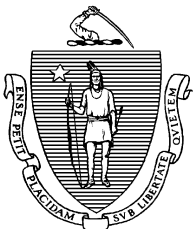
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for Norfolk County House of Correction and Alternative Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Nicholas Gale  
Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)  
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)  
Leontia Flanagan, Assistant Director, Dedham Health Department (electronic copy)  
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)  
Michael Harris, Acting Superintendent (electronic copy)



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67 Forest Street, Suite # 100  
Marlborough, MA 01752

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January 23, 2025

Patrick McDermott, Sheriff  
Norfolk County Correctional Center  
200 West Street  
P.O. Box 149  
Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

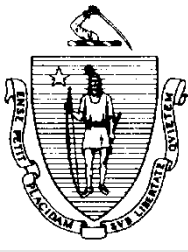
The Massachusetts Department of Public Health's, Bureau of Climate and Environmental Health (BCEH) reorganized and consolidated its seven programs into six divisions. The Community Sanitation Program is now the Division of Environmental Health Regulations and Standards (EHRS). Our division continues to support correctional facilities and has added expertise for indoor air quality assessments for schools and other municipal and state facilities. EHRS also used this opportunity to revise and update the format of the correctional bi-annual inspection reports. This revised format clarifies new and repeat deficiencies outlined in regulation 105 CMR 451.000 and organizes deficiencies based on the 451.100, 451.200 and 451.300 series of provisions, as well as other conditions that may constitute a threat to health and safety.

Throughout this process we understand there has been a delay in receiving your inspection report and we appreciate your patience and understanding as we finalize the new report template. As you receive your reports, please feel free to contact me if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink, appearing to read "Amy Riordan".

Amy Riordan, MPH  
Senior Advisor, EHRS, BCEH



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January 23, 2025

Patrick McDermott, Sheriff  
Norfolk County Correctional Center  
200 West Street  
P.O. Box 149  
Dedham, MA 02027 (electronic copy)

Re: Facility Inspection - Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott,

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Norfolk County House of Correction (HOC) and Dedham Alternative Center (DAC) on December 19, 2024 accompanied by Lauren Trask, Policy and Compliance Coordinator; and Abigail Ather, Intern, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 128 total deficiencies: 52 deficiencies under the Required Standards (.100 and .200 series), 36 repeat deficiencies under the Required Standards, 28 deficiencies under the Recommended Standards (.300series), and 12 repeat deficiencies under the Recommended Standards.

## Overview

**Section 1** provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

**Section 2** provides information on areas that EHRS found to be compliant.

**Section 3** documents the areas that EHRS did not inspect.

**Section 4** provides information on submitting a Plan of Correction for the identified deficiencies.

**Section 5** outlines observations and recommendations related to the inspection.

## SECTION 1: Health and Safety Deficiencies

### **Deficiencies under the Required Standards (.100 and .200 series)**

52 new deficiencies and 36 repeat deficiencies (indicated by an \*) were found during the inspection:

|    |                           |                  |                       |                 |   |                          |
|----|---------------------------|------------------|-----------------------|-----------------|---|--------------------------|
| 1. | Administration<br>Offices | Male Locker Room |                       | 105 CMR 451.123 | Maintenance: Ceiling tiles water stained  |                          |
| 2. | Food Service              | Staff Dining     | Serving Line          | 105 CMR 451.200 | Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration. Standard found in 105 CMR 590; FC 4-501.114(C)(2).      | <b>Corrected On-site</b> |
| 3. | Food Service              | Kitchen          | Janitor's Closet      | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Wet mop stored upside down. Standard found in 105 CMR 590; FC 6-501.16.                                      | <b>Corrected On-site</b> |
| 4. | Food Service              | Kitchen          | Can Opener Table      | 105 CMR 451.200 | Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, shelf surface damaged. Standard found in 105 CMR 590; FC 4-501.11(B).                        |                          |
| 5. | Food Service              | Kitchen          | Handwash Sink         | 105 CMR 451.200 | Plumbing System; Design, Construction and Installation: Insufficient hot water temperature at handwashing sinks (Pf), hot water temperature 107°F. Standard found in 105 CMR 590; FC 5-202.12(A). |                          |
| 6. | Food Service              | Kitchen          | Warewash Machine Room | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary; ceiling dirty. Standard found in 105 CMR 590; FC 6-501.12(A).    | <b>Corrected On-site</b> |
| 7. | Food Service              | Kitchen          | 4-Compartment Sink    | 105 CMR 451.200 | Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration. Standard found in 105 CMR 590; FC 4-501.114(C)(2).      | <b>Corrected On-site</b> |
| 8. | House 1A                  | Kitchenette Area |                       | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, hot water dispenser out-of-order  |                          |

|     |          |                  |                    |  |
|-----|----------|------------------|--------------------|--|
| 9.  | House 1A | Showers          | 105 CMR 451.123*   | Maintenance: Threshold damaged in shower # 1, 5, and 8   |
| 10. | House 1A | Showers          | 105 CMR 451.123    | Maintenance: Threshold damaged in shower # 3 and 4   |
| 11. | House 1A | Showers          | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, shower # 1 and 8 out-of-order  |
| 12. | House 1B | Kitchenette Area | 105 CMR 451.200    | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty |
| 13. | House 1B | Kitchenette Area | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink  |
| 14. | House 1B | Showers          | 105 CMR 451.123*   | Maintenance: Threshold damaged in shower # 1 and 4   |
| 15. | House 1B | Showers          | 105 CMR 451.123    | Maintenance: Threshold damaged in shower # 2, 3, 5, 6, 7, and 8  |
| 16. | House 1B | Showers          | 105 CMR 451.123*   | Maintenance: Light fixture rusted in shower # 1 and 3  |
| 17. | House 1B | Showers          | 105 CMR 451.123*   | Maintenance: Epoxy damaged on threshold in shower # 2 and 3  |
| 18. | House 1B | Showers          | 105 CMR 451.123*   | Maintenance: Shower head missing in shower # 5 and 6   |
| 19. | House 1B | Showers          | 105 CMR 451.123    | Maintenance: Shower head missing in shower # 1 and 2   |
| 20. | House 1B | Janitor's Closet | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, faucet leaking at slop sink  |
| 21. | House 2A | Kitchenette Area | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, hot water dispenser leaking  |
| 22. | House 2A | Kitchenette Area | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink   |
| 23. | House 2A | Showers          | 105 CMR 451.123*   | Maintenance: Threshold damaged in shower # 1, 5, and 7   |
| 24. | House 2A | Showers          | 105 CMR 451.123    | Maintenance: Threshold damaged in shower # 2, 3, 4, and 8  |
| 25. | House 2A | Showers          | 105 CMR 451.123    | Maintenance: Showerhead missing in shower # 6  |
| 26. | House 2B | Kitchenette Area | 105 CMR 451.200*   | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, exterior of refrigerator rusted  |
| 27. | House 2B | Kitchenette Area | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink  |
| 28. | House 2B | Showers          | 105 CMR 451.123*   | Maintenance: Ceiling dirty in shower # 2, 3, 4, 5, 6, and 7  |
| 29. | House 2B | Showers          | 105 CMR 451.123    | Maintenance: Ceiling dirty in shower # 1   |
| 30. | House 2B | Showers          | 105 CMR 451.123*   | Walls dirty in shower # 1, 2, 3, and 8   |
| 31. | House 2B | Showers          | 105 CMR 451.123*   | Drain flies observed in shower # 5   |
| 32. | House 2B | Showers          | 105 CMR 451.123    | Drain flies observed in shower # 6 and 8   |
| 33. | House 2B | Showers          | 105 CMR 451.123*   | Maintenance: Ceiling dirty in shower # 8   |
| 34. | House 2B | Showers          | 105 CMR 451.123    | Maintenance: Shower head missing in shower # 6   |

|                                |                               |                  |                    |  |
|--------------------------------|-------------------------------|------------------|--------------------|--|
| 35. Program Area               | Administrative Area           | Inmate Bathroom  | 105 CMR 451.124*   | Water Supply: Insufficient water supply in quantity and pressure at handwash sink  |
| 36. Special Management Housing | Control                       | Control Bathroom | 105 CMR 451.123*   | Maintenance: Floor dirty under handwash sink   |
| 37. Special Management Housing | Special Management Unit (SMU) | Janitor's Closet | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, slop sink leaking  |
| 38. Special Management Housing | Special Management Unit (SMU) | Showers          | 105 CMR 451.123    | Maintenance: Floor dirty in shower # 1 and 2   |
| 39. Special Management Housing | Special Housing Unit (SHU)    | Kitchenette Area | 105 CMR 451.200*   | Interior Maintenance: Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty.    |
| 40. Special Management Housing | Special Housing Unit (SHU)    | Kitchenette Area | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink   |
| 41. Special Management Housing | Special Housing Unit (SHU)    | Kitchenette Area | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink  |
| 42. Special Management Housing | Special Housing Unit (SHU)    | Showers          | 105 CMR 451.123    | Maintenance: Light out in shower # 2   |
| 43. 4 Units                    | Control                       |                  | 105 CMR 451.200    | Food Storage, Preparation and Service: Food storage/preparation/service not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator |
| 44. 4 Units                    | Unit 4A                       | Kitchenette Area | 105 CMR 451.200*   | Food Storage, Preparation and Service: Food storage/preparation/service not in compliance with 105 CMR 590.000, gaskets on refrigerator dirty and damaged  |
| 45. 4 Units                    | Unit 4B                       | Kitchenette Area | 105 CMR 451.130    | Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink  |
| 46. 4 Units                    | Unit 4B                       | Kitchenette Area | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink   |
| 47. 4 Units                    | Unit 4B                       | Kitchenette Area | 105 CMR 451.200    | Food Storage, Preparation and Service: Food storage/preparation/service not in compliance with 105 CMR 590.000, bottom of refrigerator rusted              |
| 48. 4 Units                    | Unit 4B                       | Kitchenette Area | 105 CMR 451.200    | Food Storage, Preparation and Service: Food storage/preparation/service not in compliance with 105 CMR 590.000, refrigerator gaskets damaged               |
| 49. 4 Units                    | Unit 4B                       | Showers          | 105 CMR 451.123*   | Maintenance: Ceiling vent blocked in shower # 4  |
| 50. 4 Units                    | Unit 4B                       | Showers          | 105 CMR 451.123    | Maintenance: Ceiling vent blocked in shower # 1, 2, 3, and 5   |
| 51. 4 Units                    | Unit 4B                       | Showers          | 105 CMR 451.123*   | Soap scum on walls in shower # 3 and 5   |
| 52. 4 Units                    | Unit 4B                       | Showers          | 105 CMR 451.130*   | Plumbing: Plumbing not maintained in good repair; shroud not secured to water control in shower # 1  |

|             |                       |         |                  |   |
|-------------|-----------------------|---------|------------------|---|
| 53. 4 Units | Unit 4B               | Showers | 105 CMR 451.123  | Maintenance: Floor drain cover missing in shower # 4                      |
| 54. 4 Units | Unit 4B               | Showers | 105 CMR 451.130  | Plumbing: Plumbing not maintained in good repair, shower # 4 out-of-order |
| 55. Medical | Female Staff Bathroom |         | 105 CMR 451.123* | Maintenance: Ceiling vent dusty   |

#### Deficiencies under the Recommended Standards (.300 series)

28 new deficiencies and 12 repeat deficiencies (indicated by an \*) were found during the inspection:

|                                    |                      |                  |                  |   |
|------------------------------------|----------------------|------------------|------------------|---|
| 1. House 1A                        | Main Area            |                  | 105 CMR 451.353  | Interior Maintenance: Green floor surface damaged                   |
| 2. House 1A                        | Janitor's Closet     |                  | 105 CMR 451.353* | Interior Maintenance: Floor paint damaged                           |
| 3. House 1A                        | Cells                |                  | 105 CMR 451.321* | Cell Size: Inadequate floor space in cells                          |
| 4. House 1A                        | Cells                |                  | 105 CMR 451.353* | Interior Maintenance: Wall vent blocked in cell # 33                |
| 5. House 1A                        | Cells                |                  | 105 CMR 451.353  | Interior Maintenance: Wall vent blocked in cell # 28                |
| 6. House 1B                        | Trap                 |                  | 105 CMR 451.353  | Interior Maintenance: Wall paint damaged                            |
| 7. House 1B                        | Janitor's Closet     |                  | 105 CMR 451.353  | Interior Maintenance: Wet mop stored upside down                    |
| 8. House 1B                        | Cells                |                  | 105 CMR 451.321* | Cell Size: Inadequate floor space in cells                          |
| 9. House 1B                        | Cells                |                  | 105 CMR 451.353* | Interior Maintenance: Wall vent blocked in cell # 39                |
| 10. House 1B                       | Cells                |                  | 105 CMR 451.353  | Interior Maintenance: Wall vent blocked in cell # 10 and 12         |
| 11. House 2A                       | Trap                 |                  | 105 CMR 451.353  | Interior Maintenance: Wall paint damaged                            |
| 12. House 2A                       | Main Area            |                  | 105 CMR 451.353  | Interior Maintenance: Blue floor surface damaged                    |
| 13. House 2A                       | Janitor's Closet     |                  | 105 CMR 451.353  | Interior Maintenance: Door frame rusted and corroding               |
| 14. House 2A                       | Cells                |                  | 105 CMR 451.321* | Cell Size: Inadequate floor space in all cells                      |
| 15. House 2B                       | Case Worker's Office |                  | 105 CMR 451.353  | Interior Maintenance: Ceiling tiles water stained                   |
| 16. House 2B                       | Main Area            |                  | 105 CMR 451.353  | Interior Maintenance: Floor tiles damaged                           |
| 17. House 2B                       | Cells                |                  | 105 CMR 451.321* | Cell Size: Inadequate floor space in all cells                      |
| 18. House 2B                       | Cells                |                  | 105 CMR 451.353  | Interior Maintenance: Wall vent blocked in cell # 4, 13, 19, and 20 |
| 19. House 2B                       | Cells                |                  | 105 CMR 451.360  | Protective Measures: Drain flies observed in sink in cell # 23      |
| 20. MAT Program (Formerly House 3) | Common Area          |                  | 105 CMR 451.353* | Interior Maintenance: Floor tiles damaged in front of bathroom      |
| 21. MAT Program (Formerly House 3) | Common Area          |                  | 105 CMR 451.353  | Interior Maintenance: Floor tiles damaged near officer's desk       |
| 22. Special Management Housing     | SMU                  | Janitor's Closet | 105 CMR 451.353  | Interior Maintenance: Unlabeled chemical bottle                     |
| 23. Special Management Housing     | SMU                  | Cells            | 105 CMR 451.353  | Interior Maintenance: Ceiling dirty in cell # 5                     |

|                                |                  |       |                  |   |
|--------------------------------|------------------|-------|------------------|---|
| 24. Special Management Housing | SMU              | Cells | 105 CMR 451.353  | Interior Maintenance: Wall vent blocked in cell # 5 and 7                           |
| 25. Special Management Housing | SHU              | Cells | 105 CMR 451.321* | Cell Size: Inadequate floor space in all cells                                      |
| 26. Special Management Housing | SHU              | Cells | 105 CMR 451.353  | Interior Maintenance: Wall vent blocked in cell # 1                                 |
| 27. 4 Units                    | Unit 4B          | Cells | 105 CMR 451.353* | Interior Maintenance: Wall vent blocked in cell # 11                                |
| 28. 4 Units                    | Unit 4B          | Cells | 105 CMR 451.353  | Interior Maintenance: Wall vent blocked in cell # 13, 17, 20, 25, and 30            |
| 29. Medical                    | Medical Trailer  |       | 105 CMR 451.350* | Structural Maintenance: Wall water damaged in ASD Office                            |
| 30. Medical                    | Medical Trailer  |       | 105 CMR 451.353* | Interior Maintenance: Mold observed on water damaged surfaces throughout ASD Office |
| 31. Intake                     | Janitor's Closet |       | 105 CMR 451.353  | Interior Maintenance: Wet mop stored upside down                                    |

## **SECTION 2: Areas Found to be in Compliance**

EHRS inspected 144 additional areas of the facility which were found to be in compliance.

## **Section 3: Areas EHRS did not inspect**

EHRS did not inspect 3 areas of the facility because they were either in use, locked, or under construction.

|                                   |                 |                              |
|-----------------------------------|-----------------|------------------------------|
| 1. Administration Offices         | Arsenal         | Unable to Inspect – Locked   |
| 2. MAT Program (Formerly House 3) | Bathroom/Shower | Unable to Inspect – Not Used |
| 3. Program Area                   | Offices         | Unable to Inspect – Locked   |

## **SECTION 4: Plan of Correction**

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

## **SECTION 5: Observations and Recommendations**

1. The inmate population was 334 at the time of inspection.
2. At the time of inspection, the Department did not inspect the DAC. The DAC was closed due to low inmate count.



To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" [105 CMR 451.000](#) is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,



Nicholas Gale  
Environmental Analyst, EHRS, BCEH

# NORFOLK COUNTY SHERIFF'S OFFICE

SHERIFF PATRICK W. McDERMOTT

P.O. Box 149 | 200 West St  
Dedham, MA 02027

Phone: (781) 329-3705

Fax: (781) 326-1079

[www.NorfolkSheriff.com](http://www.NorfolkSheriff.com)



February 4, 2025

Nicholas Gale, Environmental Analyst, EHRS, BCEH  
Department of Public Health  
Bureau of Climate and Environmental Health  
Massachusetts Department of Public Health  
5 Randolph Street  
Canton, MA 02021

Dear Mr. Gale,

Enclosed is the Plan of Action for the Norfolk County Sheriff's Office Correctional Center and Dedham Alternative Center in response to the report that was filed for the Department of Public Health Inspection conducted on December 19, 2024.

Should you have any questions concerning this Plan of Action, please do not hesitate to contact me.

Sincerely,  
A handwritten signature in black ink, appearing to read "Patrick W. McDermott".

Patrick W. McDermott  
Sheriff

Enclosure: DPH Plan of Action Report

cc: Robert Goldstein, MD, PhD, Commissioner, DPH  
Nalina Narain, Director, BCEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, EOHHS  
Shawn Jenkins, Interim Commissioner, DOC  
Terrence Reidy, Secretary, EOPSS  
Brianna Arruda, Director, Policy Development and Compliance Unit  
Kylee Sullivan, Health Director, Dedham Health Department  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
David Munchbach, Sgt. EHSO

**Norfolk County Sheriff's Office  
Correctional Center and Dedham Alternative Center  
Department of Public Health Plan of Action Report  
December 19, 2024 Audit**

**CORRECTIONAL CENTER**

**Section 1 – Health and Safety Deficiencies (.100 and .200 Series)**

**Administration Offices**

Male Locker Room

105 CMR 451.123\*

Ceiling tiles water stained.

**Plan of Action:**

**Ceiling tiles to be replaced by 2/28/25.**

**Kitchen**

Food Service

105 CMR 451.200

Quaternary ammonium compound (QAC) solution lower than manufacturers recommended concentration

**Plan of Action:**

**Solution amount was adjusted and issue was fixed on site on 12/19/24.**

105 CMR 451.200

Wet mop stored upside-down.

**Plan of Action:**

**Inmates were counseled on correct storage of mop and this was corrected on site on 12/19/24.**

105 CMR 451.200

Can opener table – shelf surface was damaged.

**Plan of Action:**

**Can opener table to be cleaned by 2/28/25.**

105 CMR 451.200

Insufficient hot water temperature at handwashing sink.

**Plan of Action:**

**Plumbing will be fixed by 2/28/25.**

105 CMR 451.200

Ware wash machine room, ceiling dirty.

**Plan of Action:**

**Ceiling was cleaned on site on 12/19/24.**

Food Service

105 CMR 451.200

Compartment sink- lower (QAC) solution than manufacturers recommended.

**Plan of Action:**

**Solution amount was adjusted and issue was fixed on site on 12/19/24.**

**1A Unit**

Kitchenette Area

|                             |   |
|-----------------------------|---|
| 105 CMR 451.130             | Hot water dispenser out- of- order.                   |
| <b>Plan of Action:</b>      | <b>Hot water dispenser to be replaced by 2/28/25.</b> |
| Showers<br>105 CMR 451.123* | Threshold damaged in showers # 1, 3, 4, 5 and 8       |
| <b>Plan of Action:</b>      | <b>Threshold to be fixed by 7/16/25.</b>              |
| Showers<br>105 CMR 451.123* | Showers #1-8 are out of order                         |
| <b>Plan of actions:</b>     | <b>Showers were fixed on 1/15/25.</b>                 |
| <b><u>1B Unit</u></b>       |   |
| Kitchenette Area            |   |
| 105 CMR 451.200             | Interior of microwave oven dirty                      |
| <b>Plan of Action:</b>      | <b>Microwave was cleaned on 12/20/24.</b>             |
| Showers<br>105 CMR 451.123* | Threshold damaged in showers #1 and 4                 |
| <b>Plan of Action:</b>      | <b>Threshold to be fixed by 7/16/25.</b>              |
| Showers<br>105 CMR 451.123  | Threshold damaged in showers #2, 3, 5, 6, 7, and 8.   |
| <b>Plan of Action:</b>      | <b>Threshold to be fixed by 7/16/25.</b>              |
| Showers<br>105 CMR 451.123* | Light fixture rusted in shower #1 and #3.             |
| <b>Plan of Action:</b>      | <b>Light fixture will be repainted by 2/28/25.</b>    |
| Showers<br>105 CMR 451.123* | Epoxy damaged on threshold in shower #2 and #3        |
| <b>Plan of Action:</b>      | <b>Threshold to be fixed by 7/16/25.</b>              |
| Showers<br>105 CMR 451.123* | Shower head missing in shower #5 and #6.              |
| <b>Plan of Action:</b>      | <b>Shower heads were replaced on 1/9/25.</b>          |
| Showers<br>105 CMR 451.123  | Showerhead missing in showers #1 and #2               |

|  |  |
|--|--|
| <b>Plan of Action:</b>                 | <b>Shower heads were replaced on 1/9/25.</b>       |
| Janitors Closet<br>105 CMR 451.130     | Faucet leaking at slop sink.                       |
| <b>Plan of Action:</b>                 | <b>Faucet will be fixed by 2/28/25.</b>            |
| <b><u>2A Unit</u></b>                  |  |
| Kitchenette Area<br>105 CMR 451.130    | Hot water dispenser leaking.                       |
| <b>Plan of Action:</b>                 | <b>Hot water dispenser to be fixed by 2/28/25.</b> |
| Kitchenette Area<br>105 CMR 451.110(A) | No soap at Hand wash sink                          |
| <b>Plan of Action:</b>                 | <b>Corrected on site on 12/19/25.</b>              |
| Showers<br>105 CMR 451.123*            | Threshold damaged in showers #1, 5, and 7.         |
| <b>Plan of action:</b>                 | <b>Threshold to be fixed by 7/16/25.</b>           |
| Showers<br>105 CMR 451.123             | Threshold damaged in showers #2, 3, 4 & 8.         |
| <b>Plan of action:</b>                 | <b>Threshold to be fixed by 7/16/25.</b>           |
| Showers<br>105 CMR 451.123             | Showerhead missing on shower #6                    |
| <b>Plan of Action:</b>                 | <b>Shower heads were replaced on 1/9/25.</b>       |
| Kitchenette Area<br>105 CMR 451.200*   | Exterior of fridge rusted                          |
| <b>Plan of Action:</b>                 | <b>Refrigerator will be replaced by 2/28/25.</b>   |
| Kitchenette Area<br>105 CMR 451.130    | Faucet loose at hand wash sink.                    |
| <b>Plan of Action:</b>                 | <b>Faucet will be fixed by 2/28/25.</b>            |
| Showers<br>105 CMR 451.123*            | Ceiling dirty in shower # 2, 3, 4, 5, 6, and 7.    |
| <b>Plan of Action:</b>                 | <b>Ceiling was cleaned on 12/20/24.</b>            |

Showers  
105 CMR 451.123

Ceiling dirty in shower #1.

**Plan of Action:**                   **Ceiling was cleaned on 12/20/24.**

Showers  
105 CMR 451.123\*

Walls dirty in shower #1, 2, 3, and 8.

**Plan of Action:**                   **Walls were cleaned on 12/20/24.**

Showers  
105 CMR 451.123\*

Drain flies observed in shower #5.

**Plan of action:**                   **Drains will be blown out by 2/28/25.**

Showers  
105 CMR 451.123

Drain flies observed in showers #6 and 8.

**Plan of action:**                   **Drains will be blown out by 2/28/25.**

Showers  
105 CMR 451.123\*

Ceiling dirty in shower #8.

**Plan of action:**                   **Shower ceiling was cleaned on 12/20/25.**

Showers  
105 CMR 451.123

Shower head missing in shower #6.

**Plan of action:**                   **Shower head was replaced on 1/9/25.**

**Program Area**

Inmate Bathroom  
105 CMR 451.124\*

Insufficient water supply in quantity and pressure at hand wash sink

**Plan of Action:**                   **Plumbing to sink will be fixed by 2/28/25.**

**Special Management Housing**

Control Bathroom  
105 CMR 451.123\*

Floor dirty under hand wash sink

**Plan of Action:**                   **Floor was cleaned on 12/20/24.**

Janitors Closet  
105 CMR 451.130

Slop sink leaking

**Plan of Action:**                   **Leak will be fixed by 2/28/25.**

Showers  
105 CMR 451.123

Floor dirty in shower #1 and 2.

**Plan of Action:**

**Floor was cleaned on 12/20/24.**

**Special Housing Unit**

Kitchenette Area  
105 CMR 451.200\*

Interior of microwave is dirty.

**Plan of Action:**

**Microwave was cleaned on 12/20/24.**

Kitchenette Area  
105 CMR 451.110(A)

No soap at hand wash sink

**Plan of Action:**

**Hand soap was placed at sink on 12/19/24.**

Kitchenette Area  
105 CMR 451.130

Faucet loose at hand wash sink

**Plan of Action:**

**Faucet will be fixed by 2/28/25.**

Showers  
105 CMR 451.123

Light out in shower #2

**Plan of Action:**

**Light will be fixed by 2/25/25.**

**House 4 Control**

Control  
105 CMR 451.200

No functioning thermometer in refrigerator

**Plan of Action:**

**Thermometer was added into fridge on 12/19/24.**

**4A Unit**

Kitchenette Area  
105 CMR 451.200\*

Gaskets on refrigerator dirty and damaged

**Plan of Action:**

**Refrigerator to be replaced by 2/28/25.**

**4B Unit**

Kitchenette Area  
105 CMR 451.130

Faucet loose at hand wash sink.

**Plan of Action:**

**Faucet will be fixed by 2/28/25.**

Kitchenette Area  
105 CMR 451.110(A)

No soap at hand wash sink

**Plan of Action:** Hand soap was placed at sink on 12/19/24.

Kitchenette Area  
105 CMR 451.200

Bottom of refrigerator is rusted

**Plan of Action:** Refrigerator will be replaced by 2/28/25.

Kitchenette Area  
105 CMR 451.200

Refrigerator gaskets damaged

**Plan of Action:** Refrigerator will be replaced by 2/28/25.

Showers  
105 CMR 451.123\*

Ceiling vent blocked in shower #4

**Plan of Action:** Ceiling vent was unblocked on 12/20/24.

Showers  
105 CMR 451.123

Ceiling vent blocked in shower #1, 2, 3, and 5.

**Plan of Action:** Ceiling vent was unblocked on 12/20/24.

Showers  
105 CMR 451.123\*

Soap scum on walls in showers #3 and 5.

**Plan of Action:** Soap scum was cleaned on 12/20/24.

Showers  
105 CMR 451.130\*

Shroud not secured to water control in shower #1.

**Plan of Action:** Shroud was re secured to water control on 1/9/25.

Showers  
105 CMR 451.123

Floor drain cover missing in shower #4

**Plan of Action:** Drain cover to be replaced on 1/30/25.

Showers  
105 CMR 451.130

Shower #4 is out of order.

**Plan of Action:** Shower will be fixed by 2/28/25.

**Medical**

Female Staff Bathroom  
105 CMR 451.123\*

Ceiling vent dusty

**Plan of Action:** Ceiling vent was cleaned on 12/20/24.



**(.300 Series)**

**House 1A**

Main Area

105 CMR 451.353

Green floor surface damaged.

**Plan of Action:**

**Floor will be repainted by 2/28/25.**

Janitor's Closet

105 CMR 451.353\*

Floor paint damaged.

**Plan of Action:**

**Floor will be repainted by 2/28/25.**

Cells

105 CMR 451.321\*

Inadequate floor space in cells

**Plan of Action:**

**With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Cells

105 CMR 451.353\*

Wall vent blocked in cell #33

**Plan of Action:**

**Wall vent was unblocked on 12/20/24.**

Cells

105 CMR 451.353

Wall vent blocked in cell #28

**Plan of Action:**

**Wall vent was unblocked on 12/20/24.**

**House 1B**

Trap

105 CMR 451.353

Wall paint damaged

**Plan of Action:**

**Wall will be repainted by 2/28/25.**

Janitor's Closet

105 CMR 451.353

Wet mop stored upside down

**Plan of Action:**

**Inmates were counseled on the correct storage of mops on 12/20/24.**

Cells

105 CMR 451.321\*

Inadequate floor space in cells

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

Cells  
105 CMR 451.353\*

Wall vent blocked in cell #39

**Plan of Action:** Wall vent was unblocked on 12/20/24.

Cells  
105 CMR 451.353

Wall vent blocked in cells #10 and 12.

**Plan of Action:** Wall vent was unblocked on 12/20/24.

## **2A Unit**

Trap  
105 CMR 451.353

Wall paint damaged

**Plan of Action:** Wall will be repainted by 2/28/25.

Main Area  
105 CMR 451.353

Blue floor surface damaged

**Plan of Action:** Wall will be repainted by 2/28/25.

Janitor's closet  
105 CMR 451.353

Door frame rusted and corroding

**Plan of Action:** Door frame to be sanded and repainted by 2/28/25.

Cells  
105 CMR 451.321\*

Inadequate floor space in cells

**Plan of Action:** With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.

## **2B Unit**

Caseworkers Office  
105 CMR 451.353

Ceiling tiles water stained

**Plan of Action:** Ceiling tiles to be replaced by 2/28/25.

Main Area  
105 CMR 451.353

Floor tiles damaged

**Plan of Action:** **Floor tiles to be replaced by 2/28/25.**

Cells  
105 CMR 451.321\*

Inadequate floor space in cells

**Plan of Action:** **With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Cells  
105 CMR 451.353

Wall vent blocked in cells #4, 13, 19 and 20.

**Plan of Action:** **Wall vent was unblocked on 12/20/24.**

Cells  
105 CMR 451.360

Drain flies observed in sink in cell #23

**Plan of Action:** **Drains will be blown out by 2/28/25.**

### **H3 Unit**

Common Area  
105 CMR 451.353\*

Floor tiles damaged in front of bathroom

**Plan of Action:** **Floor tiles to be replaced by 2/28/25.**

Common Area  
105 CMR 451.353

Floor tiles damaged near officers desk

**Plan of Action:** **Floor tiles to be replaced by 2/28/25.**

### **Special Management Housing**

Janitors Closet  
105 CMR 451.353

Unlabeled chemical bottle

**Plan of Action:** **Chemical bottle was labeled on 12/19/25.**

Cells  
105 CMR 451.353

Ceiling dirty in cell #5

**Plan of Action:** **Ceiling was cleaned on 12/20/24.**

Cells

105 CMR 451.353

Wall vent blocked in cells #5 and 7

**Plan of Action:**

**Wall vent was unblocked on 12/20/24.**

**Special Housing Unit**

Cells

105 CMR 451.321\*

Inadequate floor space in cells

**Plan of Action:**

**With offender population counts fluctuating, the quality of life for both staff and offenders has not been impacted. Out of cell programming and services to include daily access to outside recreation helps to compensate for the cell space deficiencies that exist.**

Cells

105 CMR 451.353

Wall vent blocked in cell #1

**Plan of Action:**

**Wall vent was unblocked on 12/20/24.**

**4B Unit**

Cells

105 CMR 451.353\*

Wall vent blocked in cell #11

**Plan of Action:**

**Wall vent was unblocked on 12/20/24.**

Cells

105 CMR 451.353

Wall vent blocked in cell #13, 17, 20, 25, and 30

**Plan of Action:**

**Wall vent was unblocked on 12/20/24.**

**Medical**

Medical Trailer

105 CMR 451.350\*

Wall water damaged in ADS Office.

**Plan of Action:**

**Trailer to be replaced by 12/19/25.**

105 CMR 451.353\*

Mold observed on water damaged surfaces throughout ADS office

**Plan of Action:**

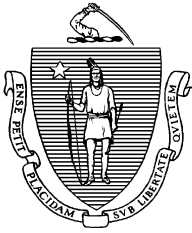
**Trailer to be replaced by 12/19/25.**

105 CMR 451.353

Wet mop stored upside down

**Plan of Action:**

**Inmates were counseled on correct storage of mops on 12/20/25.**



**MAURA T. HEALEY**  
Governor

**KIMBERLEY DRISCOLL**  
Lieutenant Governor

**The Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Department of Public Health**  
**Bureau of Climate and Environmental Health**  
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Secretary

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March 14, 2025

Patrick McDermott, Sheriff  
Norfolk County Correctional Center  
200 West Street  
P.O. Box 149  
Dedham, MA 02027 (electronic copy)

Re: Plan of Correction – Norfolk County House of Correction and Alternative Center, Dedham

Dear Sheriff McDermott:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to my inspection on December 19, 2024. After review, the EHRS finds the plan addresses all the deficiencies noted in the report with the following exception:

In regards to the issue of overcrowding, the EHRS appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Nicholas Gale  
Environmental Analyst, EHRS, BCEH

cc: Michael Harris, Acting Superintendent (electronic copy)  
Sergeant David Munchbach, EHSO (electronic copy)  
Lauren Trask, Policy and Compliance Coordinator (electronic copy)