

The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Climate and Environmental Health
 Division of Environmental Health Regulations and Standards
 67 Forest Street, Suite # 100
 Marlborough, MA 01752
 Phone: 617-624-6000

MAURA T. HEALEY
 Governor
 KIMBERLEY DRISCOLL
 Lieutenant Governor

KATHLEEN E. WALSH
 Secretary
 ROBERT GOLDSTEIN, MD, PhD
 Commissioner
 Tel: 617-624-6000
 www.mass.gov/dph

May 9, 2025

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
 Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)
 Diane Bator, Environmental Health and Safety Officer (electronic copy)

Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for the Western Massachusetts Recovery and Wellness Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Shawna Brechbill
 Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
 Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
 Helen Caulton-Harris, Health and Human Services Commissioner, Springfield (electronic copy)
 Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
 Anthony Scibelli, Superintendent (electronic copy)



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-624-5757

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

May 5, 2025

Sheriff Nicholas Cocchi
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Facility Inspection – Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi,

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on April 30, 2025, accompanied by Diane Bator, Standards and Training Coordinator, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 30 total deficiencies: 17 deficiencies under the Required Standards (.100 and .200 series), and 13 deficiencies under the Recommended Standards (.300 series). No repeat deficiencies were identified.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

17 new deficiencies were found during the inspection:

1.	Lobby	Officer's Station # 105	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excess ice buildup in freezer
2.	Ground Floor	Female Bathroom	105 CMR 451.123	Maintenance: Ceiling vent dusty
3.	Ground Floor	Laundry Room # 019	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, chemical dispenser draining into bucket on floor ** Corrected On-Site **
4.	Kitchen	Food Prep Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, backsplash on food prep counter dirty. Standard found in 105 CMR 590; FC 6-501.12(A).
5.	Kitchen	Ice Machine	105 CMR 451.200	Cleaning of Equipment and Utensils, Frequency: Accumulation of mold observed on interior surfaces of ice machine. Standard found in 105 CMR 590; FC 4-602.11(E)(4)(b). ** Corrected On-Site **
6.	Kitchen	Walk-in-Cooler	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, baseboards missing outside of walk-in cooler. Standard found in 105 CMR 590; FC 6-501.11.
7.	Kitchen	Dishwashing Area	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer arm leaking at 3-compartment sink. Standard found in 105 CMR 590; FC 5-205.15(B).
8.	Kitchen	Dishwashing Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tiles water damaged above 3-compartment sink. Standard found in 105 CMR 590; FC 6-501.11.
9.	Kitchen	Dishwashing Area	105 CMR 451.200	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry before contact with food, trays stacked wet. Standard found in 105 CMR 590; FC 4-901.11(A).

10. Kitchen	Inmate Bathroom		105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tiles water damaged outside of bathroom. Standard found in 105 CMR 590; FC 6-501.11.
11. Dining Hall	Bathroom		105 CMR 451.123	Maintenance: Ceiling vent dusty
12. Dining Hall	Bathroom		105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No toilet paper in bathroom. ** Corrected On-Site **
13. 1st Floor	Resident's Bathroom # 124		105 CMR 451.123	Maintenance: Ceiling vent dusty
14. 2nd Floor Women's Unit	Unit 3 Resident's Bathroom # 222		105 CMR 451.123	Maintenance: Ceiling paint damaged in handicap shower
15. 2nd Floor Women's Unit	Unit 3 Resident's Bathroom # 222		105 CMR 451.123	Maintenance: Ceiling vent dusty
16. 2nd Floor Women's Unit	Unit 4 Room # 226		105 CMR 451.123	Maintenance: Ceiling vent dusty
17. 3rd Floor	Unit 6 Room # 333		105 CMR 451.103	Mattresses: Mattress damaged in room # 333

Deficiencies under the Recommended Standards (.300 series)

13 new deficiencies were found during the inspection:

1. Ground Floor	Resident Property # 002		105 CMR 451.353	Interior Maintenance: Ceiling tile support damaged
2. Ground Floor	Recreation Room # 009		105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
3. Ground Floor	Maintenance Room # 013		105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
4. Ground Floor	Laundry Room # 019		105 CMR 451.353	Interior Maintenance: Floor surface damaged
5. Dining Hall	Storage # 29		105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
6. Dining Hall	Janitor's Closet		105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket. ** Corrected On-Site **
7. 1st Floor	Room # 113		105 CMR 451.353	Interior Maintenance: Ceiling paint damaged
8. 2nd Floor Women's Unit	Unit 4 Janitor's Closet # 233		105 CMR 451.353	Interior Maintenance: Ceiling vent cover missing
9. 3rd Floor	Rooms		105 CMR 451.353	Interior Maintenance: Wall paint damaged in room # 306, 307, 313, and 330
10. 3rd Floor	Day Room # 344		105 CMR 451.353	Interior Maintenance: Floor tiles damaged by vending machines

SECTION 2: Areas Found to be in Compliance

EHRS inspected 123 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 2 areas of the facility because they were either in use, locked, or under construction.

1.	3rd Floor	Unit 5	Resident’s Bathroom # 321	Unable to Inspect – In Use
2.	3rd Floor	Unit 6	Office # 322	Unable to Inspect – In Use

SECTION 4: Plan of Correction

This facility does not comply with the Department’s regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 86 at the time of inspection.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#), it is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

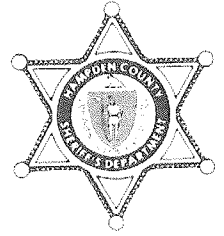
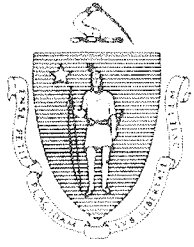
This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Shawna Brechbill
Environmental Analyst, EHRS, BCEH

THE COMMONWEALTH OF MASSACHUSETTS

**HAMPDEN COUNTY SHERIFF'S DEPARTMENT
AND CORRECTIONAL CENTER**



Western Massachusetts Recovery and Wellness Center

*Sheriff of Berkshire County
Thomas Bowler*

*Sheriff of Hampden County
Nicholas Cocchi*

*Sheriff of Franklin County
Christopher J. Donelan*

*Sheriff of Hampshire County
Patrick Cahillane*

*Sheriff of Worcester County
Lewis Evangelidis*

May 6, 2025

Shawna Brechbill, EMT, MS
Corrections Specialist, EAIII
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street Suite 100
Marlborough, MA 01752

Dear Ms. Brechbill,

Enclosed is the Western Massachusetts Recovery and Wellness Center's corrective action response to the inspection report dated May 5th, 2025.

Attached is the corrective action page addressing the areas in need of attention.

We request that you respond in writing, that our response has been favorably reviewed and accepted by your office.

If there are any questions or concerns regarding this response, please do not hesitate to contact me at the number listed below.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony Scibelli".

Anthony Scibelli
Assistant Superintendent
Western Massachusetts Recovery and Wellness Center
(413) 886-0110 ext. 3132



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards

MAURA T. HEALEY
Governor

KIMBERLEY DRISCOLL
Lieutenant Governor

67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-624-5757

KATHLEEN E. WALSH
Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

May 5, 2025

Sheriff Nicholas Cocchi
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Facility Inspection – Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi,

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on April 30, 2025, accompanied by Diane Bator, Standards and Training Coordinator, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 30 total deficiencies: 17 deficiencies under the Required Standards (.100 and .200 series), and 13 deficiencies under the Recommended Standards (.300 series). No repeat deficiencies were identified.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

17 new deficiencies were found during the inspection:

1.	Lobby	Officer's Station # 105	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excess ice buildup in freezer- Freezer is scheduled to be defrosted by 5/23/25 by maintenance staff.
2.	Ground Floor	Female Bathroom	105 CMR 451.123	Maintenance: Ceiling vent dusty- Ceiling vent cleaned by maintenance staff upon citation.
3.	Ground Floor	Laundry Room # 019	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, chemical dispenser draining into bucket on floor ** Corrected On-Site **
4.	Kitchen	Food Prep Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, backsplash on food prep counter dirty. Standard found in 105 CMR 590; FC 6-501.12(A). Backsplash cleaned by kitchen workers upon citation.
5.	Kitchen	Ice Machine	105 CMR 451.200	Cleaning of Equipment and Utensils, Frequency: Accumulation of mold observed on interior surfaces of ice machine. Standard found in 105 CMR 590; FC 4-602.11(E)(4)(b). ** Corrected On-Site **
6.	Kitchen	Walk-in-Cooler	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, baseboards missing outside of walk-in cooler. Standard found in 105 CMR 590; FC 6-501.11. – Estimated completion date by 5/16/25 by the maintenance staff.
7.	Kitchen	Dishwashing Area	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer arm leaking at 3-compartment sink. Standard found in 105 CMR 590; FC 5-205.15(B). Sprayer replaced on 5/5/25 by the facility plumber.

8.	Kitchen	Dishwashing Area		105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tiles water damaged above 3-compartment sink. Standard found in 105 CMR 590; FC 6-501.11. Ceiling tiles are scheduled to be replaced by the maintenance staff. Estimated completion date 5/6/25.
9.	Kitchen	Dishwashing Area		105 CMR 451.200	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry before contact with food, trays stacked wet. Standard found in 105 CMR 590; FC 4-901.11(A). Kitchen Supervisor will allow more drying time for trays and utensils.
10.	Kitchen	Inmate Bathroom		105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tiles water damaged outside of bathroom. Standard found in 105 CMR 590; FC 6-501.11. Ceiling tiles are scheduled for replacement by the maintenance staff. Estimated completion by 5/16/25.
11.	Dining Hall	Bathroom		105 CMR 451.123	Maintenance: Ceiling vent dusty- ceiling vent scheduled to be cleaned by the maintenance staff. Estimated completion by 5/23/25.
12.	Dining Hall	Bathroom		105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No toilet paper in bathroom. ** Corrected On-Site **
13.	1st Floor	Resident's Bathroom # 124		105 CMR 451.123	Maintenance: Ceiling vent dusty- ceiling vent scheduled to be cleaned by the maintenance staff by 5/23/25.
14.	2nd Floor Women's Unit	Unit 3 Resident's Bathroom # 222		105 CMR 451.123	Maintenance: Ceiling paint damaged in handicap shower – ceiling is scheduled for repair by the maintenance staff. Estimated completion by 5/16/25.
15.	2nd Floor Women's Unit	Unit 3 Resident's Bathroom # 222		105 CMR 451.123	Maintenance: Ceiling vent dusty- vents cleaned by the maintenance staff upon citation.
16.	2nd Floor Women's Unit	Unit 4 Room # 226		105 CMR 451.123	Maintenance: Ceiling vent dusty- vents cleaned by the maintenance staff upon citation.
17.	3rd Floor	Unit 6 Room # 333		105 CMR 451.103	Mattresses: Mattress damaged in room # 333- Mattress removed by maintenance staff upon citation.

Deficiencies under the Recommended Standards (.300 series)

13 new deficiencies were found during the inspection:

1.	Ground Floor	Resident Property # 002		105 CMR 451.353	Interior Maintenance: Ceiling tile support damaged-Scheduled to be repaired by the maintenance staff. Estimated repair by 5/25/25.
2.	Ground Floor	Recreation Room # 009		105 CMR 451.353	Interior Maintenance: Ceiling tiles missing - Scheduled to be repaired by 5/16/25 by the maintenance staff.
3.	Ground Floor	Maintenance Room # 013		105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle-Removed by maintenance staff upon citation.
4.	Ground Floor	Laundry Room # 019		105 CMR 451.353	Interior Maintenance: Floor surface damaged-Scheduled for repair by the maintenance staff by 5/25/25.
5.	Dining Hall	Storage # 29		105 CMR 451.353	Interior Maintenance: Ceiling tiles missing-Scheduled for repair by the maintenance staff. Estimated repair by 5/25/25.
6.	Dining Hall	Janitor's Closet		105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket. ** Corrected On-Site **
7.	1st Floor	Room # 113		105 CMR 451.353	Interior Maintenance: Ceiling paint damaged- Scheduled for repair by the maintenance staff. Estimated repair by 5/23/25.
8.	2nd Floor Women's Unit	Unit 4 Janitor's Closet # 233		105 CMR 451.353	Interior Maintenance: Ceiling vent cover missing-replace by the maintenance staff by 5/25/25.
9.	3rd Floor	Rooms		105 CMR 451.353	Interior Maintenance: Wall paint damaged in room # 306, 307, 313, and 330- Scheduled for repair by the maintenance staff. Estimated repair by 5/23/25.
10.	3rd Floor	Day Room # 344		105 CMR 451.353	Interior Maintenance: Floor tiles damaged by vending machines-Floor tiles are scheduled for replaced by the maintenance staff. Estimated completion by 5/23/25.

SECTION 2: Areas Found to be in Compliance

EHRIS inspected 123 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 2 areas of the facility because they were either in use, locked, or under construction.

1.	3rd Floor	Unit 5	Resident's Bathroom # 321	Unable to Inspect – In Use
2.	3rd Floor	Unit 6	Office # 322	Unable to Inspect – In Use

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 86 at the time of inspection.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#), it is available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Shawna Brechbill
Environmental Analyst, EHRS, BCEH



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards

67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-624-5757

MAURA T. HEALEY
Governor
KIMBERLEY DRISCOLL
Lieutenant Governor

KATHLEEN E. WALSH
Secretary
ROBERT GOLDSTEIN, MD, PhD
Commissioner
Tel: 617-624-6000
www.mass.gov/dph

May 9, 2025

Nicholas Cocchi, Sheriff
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Plan of Correction - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi,

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction (POC) in response to my inspection on April 30, 2025. After review, EHRS finds the plan appropriately addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in black ink, appearing to read "Shawna Brechbill".

Shawna Brechbill
Environmental Analyst, EHRS, BCEH

cc: Anthony Scibelli, Assistant Superintendent
Diane Bator, Environmental Health and Safety Officer

(electronic copy)
(electronic copy)