



EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES  
**COMMONWEALTH OF MASSACHUSETTS**  
OFFICE OF MEDICAID  
ONE ASHBURTON PLACE, BOSTON, MA 02108



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**MIKE LEVINE**  
UNDERSECRETARY  
FOR MASSHEALTH

July 8, 2025

Chair Michael J. Rodrigues  
Senate Committee on Ways and Means  
State House, Room 212  
Boston, MA 02133

Chair Aaron Michlewitz  
House Committee on Ways and Means  
State House, Room 243  
Boston, MA 02133

Dear Chairs Rodrigues and Michlewitz,

MassHealth is engaged with the federal government in an innovative program known as One Care to improve care for adults ages 21-64 who are enrolled in both Medicare and Medicaid (Dual Eligibles). One Care members are served through contracted managed care entities that provide comprehensive and coordinated services. The goal of One Care is to provide integrated, person-centered care, including a broader array of services in a more cost-effective way. One Care plans have achieved among the highest quality and member experience ratings among plans serving Dual Eligible individuals across the country.

The Fiscal Year (FY) 2025 budget requires in line item 4000-0300 that the Executive Office of Health and Human Services (EOHHS) shall report to the House and Senate Committees on Ways and Means on the number of members served in the dual eligible initiative, the average expenditure per member, the average expenditure per member prior to the demonstration project and the number of clients that receive care at skilled nursing facilities. I am pleased to provide you with the following information on One Care experience to date.

As of December 2, 2024, 41,599, individuals were enrolled in a One Care plan, including 324 individuals enrolled in the F1 (facility based care) rating category. Members in this rating category have been identified as having a long-term facility stay of more than 90

days. Applicable facilities include nursing facilities, chronic rehabilitation, and psychiatric hospitals.

EOHHS and the Centers for Medicare and Medicaid Services (CMS) entered into contracts with three One Care plans effective January 1, 2022. United Healthcare began offering a One Care Plan on January 1, 2022, in addition to Commonwealth Care Alliance and Tufts Health Unify, which have historically offered One Care plans. The One Care plans are contracted to provide coordinated care covering all the services of Medicare Parts A, B, and D, MassHealth, and additional dental, diversionary behavioral health, and community support services. For calendar year 2024 (Q3 year to date), MassHealth paid an average monthly amount of \$1,997.67 per enrollee in the form of a per member per month (PMPM) capitation payment to the One Care plans. This average PMPM reflects a higher enrollment concentration in higher-cost rating categories and a lower concentration of individuals in the lowest-cost rating category. For calendar year 2024 (Q3 year to date), approximately \$23.8M has been withheld for performance on quality measures from plan capitation payments in calendar year 2024. The quality withhold amount will be distributed to the plans at a later date, provided they meet certain benchmarks for pre-defined quality measures.

One Care celebrated its tenth anniversary in October 2023. Due to changes over that period in medical costs, administrative costs, and the benefit package for One Care, comparing the program's current average expenditure per member to the average expenditure per member prior to the demonstration is not an accurate measure of program costs. One Care capitation rates are developed using a methodology that is structured using an actuarial estimate of the costs of serving these members in the absence of the demonstration. In other words, the rates are calculated using fee-for-service equivalents that are developed from actual base data for a population that is eligible but not enrolled in One Care.

Additional information about the One Care program may be found at: <http://www.mass.gov/masshealth/onecare>. If you have any questions about this report, please contact Sarah Nordberg at [Sarah.Nordberg@mass.gov](mailto:Sarah.Nordberg@mass.gov).

Sincerely,

A handwritten signature in black ink that reads "Mike Levine". The signature is written in a cursive, flowing style.

Mike Levine

cc: Kathleen E. Walsh