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July 14, 2025

The Honorable Michael J. Rodrigues
Chair, Senate Committee on Ways and Means
State House, Room 212
Boston, MA 02133

The Honorable Aaron Michlewitz
Chair, House Committee on Ways and Means
State House, Room 243
Boston, MA 02133

Dear Chairs Rodrigues and Michlewitz,

Enclosed is the June, 2025, Resettlement Agency Report, submitted in compliance with item 4003-0123 of chapter 77 of the acts of 2023. That act, which became law in December of 2023, appropriated \$10 million for resettlement agencies (RAs) that resettle and support refugees and immigrants under contract with the U.S. State Department. The money is authorized to be expended by the RAs to “provide services to refugees and other displaced persons eligible for [RA] services” and “to prevent families from entering the emergency shelter system.” This is the final report submitted under item 4003-0123 of chapter 77.

Seven resettlement agencies are currently working under contract with the Office for Refugees and Immigrants (ORI). RAs and shelter providers are coordinating on rehousing work with migrants in shelters and temporary respite centers.

In their initial contracts, RAs agreed to exit specific numbers of families by the end of December, 2024. This date was later extended. Under the amended contracts, the RAs worked toward resettling 365 families by June.

I hope you find this document useful and informative. Please feel free to contact Susan Church, Chief Operating Officer at ORI, if you have any questions about the report.

Respectfully,

Cristina Aguilera, Executive Director

Resettlement Agency Report
As of June, 2025 – Final Report

Chapter 77 of the acts of 2023, the final supplemental appropriations act for the state’s fiscal year 2023, appropriated \$10 million in item 4003-0123 for resettlement agencies (RAs) that resettle and support refugees and immigrants under contract with the U.S. State Department. The money is authorized to be expended by the RAs to “provide services to refugees and other displaced persons eligible for [RA] services” and “to prevent families from entering the emergency shelter system.”

The \$10 million in c. 77 supplemented \$500,000 appropriated in the same item in the fiscal year 2024 budget. This \$10.5 million, which goes to the same entities for the same purposes, is addressed in combination in this report.

Chapter 77 requires that monthly reports to the House and Senate Committees on Ways and Means detail the following information:

- (i) a list of recipients of such funds; (ii) the amounts distributed to each recipient; (iii) the number of immigrants and refugees served by each recipient, delineated by municipality; (iv) a breakdown of the number of immigrants and refugees served by each recipient, delineated by individuals: (a) currently residing in the emergency housing assistance program under section 30 of chapter 23B of the General Laws; (b) who entered said program as migrants, refugees or asylum seekers as a result of the ongoing humanitarian crisis; and (c) who are currently on the waitlist for placement into said program; (v) a breakdown of the number of immigrants and refugees served by each recipient who have been resettled into long term housing other than the emergency shelter system; (vi) a breakdown of the number of immigrants and refugees served by each recipient who are currently awaiting federal work authorization versus the number of said immigrants and refugees who have had their federal work authorization approved; and (vii) a list of all municipalities served by each recipient of such funds

The status of these items is as follows:

(i) a list of recipients of such funds; (ii) the amounts distributed to each recipient;

Eight RAs received funds through this item, covering eight geographic regions of the state. ORI worked with the RAs to assess the number of refugees they serve, and to develop expectations about the numbers of EA shelter families they can each commit to resettling by the end of calendar year 2024.

In their contracts, RAs agreed to exit specific numbers of families by the end of December, but none met those targets. However, seven of the eight RAs were able to hit 10% of their target by the end of November, 2024, and the Commonwealth worked with these seven to extend the contract performance time. Under the amended contracts, the RAs worked toward resettling 395 families by June.

Of the \$10.5 million in authorized spending, \$2.5 million was distributed to support each recipients’ work with their identified caseload of refugees as of January of 2024, when the contracts were negotiated. These funds are allocated in proportion to the January caseload.

The remaining \$8.0 million is committed based on RA's estimates of the numbers of families they can rehouse by the end of the contract; half was distributed in an initial payment at the commencement of the contract.

See Attachment 1 for more detail, which is final and has not changed since last spring.

(iii) the number of immigrants and refugees served by each recipient, delineated by municipality;

See Attachment 2 for number of immigrants and refugees served by each recipient, delineated by municipality.

(iv) a breakdown of the number of immigrants and refugees served by each recipient, delineated by individuals: (a) currently residing in the emergency housing assistance program under section 30 of chapter 23B of the General Laws; (b) who entered said program as migrants, refugees or asylum seekers as a result of the ongoing humanitarian crisis; and (c) who are currently on the waitlist for placement into said program;

All people served through these contracts are residing in shelters, or were in shelter and subsequently exited, and all of them entered the program as migrants, refugees or asylum seekers as a result of the ongoing humanitarian crisis. Therefore, the only difference between category (a) and (b) is whether they are currently still in shelter (a), versus were in shelter, were placed in permanent housing, and continue to receive stabilization services (b but not a).

No one served by these contracts is in category (c) (waitlisted for shelter). Data below is as of June 30, 2025:

Agency	Individuals Served Currently in EA Shelter (a)	Individuals Arrived as Refugees/Migrants/Asylum Seekers (b)
Ascentria	139	384
Catholic Charities Association Boston (CCAB)	26	285
Catholic Charities Association of Springfield (CCAB)	14	285
International Institute of New England (IINE)	37	353
Jewish Family Services Metro West (JFSMW)	5	173
Jewish Family Services Western Mass (JFSWM)	44	122
Organization for Refugee and Immigrant Success (ORIS)	61	206
Refugee and Immigrant Assistance Center (RIAC)	64	231
Total	376	1,754

(v) a breakdown of the number of immigrants and refugees served by each recipient who have been resettled into long term housing other than the emergency shelter system;

As of the end of June, a total of 310 immigrants and refugee families have been resettled into long-term housing and 355 have a signed leased and are posed to move out of shelter through the efforts of the RAs funded through this appropriation. Please note that this number is not the total for refugees and immigrants resettled out of shelters, but narrowly those resettled through this program.

(vi) a breakdown of the number of immigrants and refugees served by each recipient who are currently awaiting federal work authorization versus the number of said immigrants and refugees who have had their federal work authorization approved; and

RAs have approximately 963 “enrolled” adults with whom they are actively working. Within this active caseload, as of May, the breakdown is as follows:

EAD Status	Individual Adults Served
EAD Received	263
Filed	291
Not Specified	409
Total	963

(vii) a list of all municipalities served by each recipient of such funds

See Attachment 2 for a list of municipalities served by each RA.

Attachment 1. Massachusetts Resettlement Support Program (MRSP) – Distribution of C. 77 Funds

PART 1: DISTRIBUTION OF FUNDS TO SUPPORT REFUGEES			
Agencies	Number of Assured Refugees (at initiation of program)	MRSP Budgeted Distribution	Expenditures to date
Ascentria (Worcester and West Springfield)	410	\$439,914	\$439,914
Catholic Charities of the Archdiocese of Boston	220	\$236,051	\$236,051
Catholic Charities Agency of Diocese of Springfield	280	\$300,429	\$300,429
International Institute of New England (Boston & Lowell)	365	\$391,631	\$391,631
Jewish Family Service of Metrowest	95	\$101,931	\$101,931
Jewish Family Service of Western MA	375	\$402,361	\$402,361
Organization for Refugee and Immigrant Success (ORIS)	185	\$198,498	\$198,498
Refugee and Immigrant Assistance Center (Boston & Worcester)	400	\$429,185	\$429,185
Total	2330	\$2,500,000	\$2,500,000

PART 2: ESTIMATED DISTRIBUTION OF FUNDS TO SUPPORT SHELTER EXIT/APARTMENT PLACEMENT OF THOSE ON WAITING LISTS FOR EA			
Agencies	# of Families agency commits to exit from shelter	Distribution of MRSP funds by Agency (\$8M)	Expenditures to date
Ascentria (Worcester and West Springfield)	75	\$1,500,000	\$750,000
Catholic Charities of the Archdiocese of Boston	50	\$1,000,000	\$500,000
Catholic Charities Agency of Diocese of Springfield	50	\$1,000,000	\$500,000
International Institute of New England (Boston & Lowell)	50	\$1,000,000	\$500,000
Jewish Family Service of Metrowest	25	\$500,000	\$250,000
Jewish Family Service of Western MA	50	\$1,000,000	\$500,000
Organization for Refugee and Immigrant Success (ORIS)	50	\$1,000,000	\$500,000
Refugee and Immigrant Assistance Center (Boston & Worcester)	50	\$1,000,000	\$500,000
Total	400	\$8,000,000	\$4,000,000

Attachment 2. Families Served by RA and Municipality (as of 6/30/25)

Agency Caseloads by Region	Individuals Served
Ascentria Care Alliance	384
Chicopee	45
Peabody	3
Springfield	87
West Springfield	87
Worcester	34
Unknown	9
Holyoke	50
Greenfield	13
Concord	32
Northampton	8
Ayer	7
Marlborough	9
Catholic Charities Association Boston (CCAB)	285
Boston	77
Dedham	7
Malden	17
Sharon	147
Unknown	18
Norwood	13
Marshfield	3
Lynn	3
International Institute of New England (IINE)	353
Arlington	13
Boston	24
Chelsea	5
Lowell	245
Medford	3
Springfield	3
Unknown	23
Saugus	4
Norfolk	24
Woburn	3
Lawrence	3
Everett	3
Jewish Family Services Metro West (JFSMW)	173
Foxborough	4

Framingham	53
Concord	12
Watertown	104
Jewish Family Services Western Mass (JFSWM)	122
Springfield	48
West Springfield	5
Unknown	8
Holyoke	12
Northampton	5
Pittsfield	44
Organization for Refugee and Immigrant Success (ORIS)	206
Hudson	57
Medway	3
Westborough	56
Worcester	11
Unknown	7
Milford	45
Concord	4
Norton	10
Closed	3
Marlborough	7
Brookline	3
Refugee and Immigrant Assistance Center (RIAC)	231
Auburn	68
Westborough	4
Worcester	64
Unknown	16
Concord	31
Gardner	18
Devens	5
Northborough	18
Shrewsbury	7
Catholic Charities Association Springfield (CCAS)	64
Springfield	19
Holyoke	36
Greenfield	3
Methuen	4
Amherst	2
Grand Total	1,818