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SECRETARY

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December 31, 2025

The Honorable Michael J. Rodrigues
Chair, Senate Committee on Ways and Means
State House, Room 212
Boston, MA 02133

The Honorable Aaron Michlewitz
Chair, House Committee on Ways and Means
State House, Room 243
Boston, MA 02133

Dear Chairs Rodrigues and Michlewitz:

Pursuant to Section 2E of Chapter 140 of the Acts of 2024, please see the attached report on funds appropriated through the Communications Access Trust Fund transfer (line-item 1595-6153).

Sincerely,

Matthew J. Gorzkowicz

Secretary Matthew J. Gorzkowicz
Executive Office for Administration and Finance

Communications Access Trust Fund Report

Section 2E, line 1595-6153 of the FY25 GAA requires the Executive Office for Administration and Finance to submit a report including:

- (a) the distribution of the funds appropriated in this item to sheriffs' offices and the department of corrections;
- (b) the barriers to providing calls free of charge to incarcerated individuals; and
- (c) the current volume of calls at sheriffs' offices and the department of corrections.

Department of Correction (DOC)

Per the reporting required in subsections "(a)" and "(c)," here is the distribution of funds appropriated in this item (1595-6153) to the Department of Correction (DOC) in FY25, and the corresponding volume of calls:

Month	Total Cost	Total Minutes (regular, video, app)	Calls	Video Visits (20 Min per visit - included in total Minutes)	Call Costs	Fees
Jul-24	\$ 806,818.74	9,655,236	783,114	11,515	\$ 771,453.36	\$ 35,365.38
Aug-24	\$ 800,299.01	9,573,403	778,548	11,723	\$ 764,914.90	\$ 35,384.11
Sep-24	\$ 749,360.64	8,962,696	737,422	11,485	\$ 716,119.41	\$ 33,241.23
Oct-24	\$ 836,100.71	9,985,264	811,618	11,567	\$ 797,822.59	\$ 38,278.12
Nov-24	\$ 815,197.89	9,735,846	793,101	11,126	\$ 777,894.10	\$ 37,303.79
Dec-24	\$ 869,703.71	10,390,438	842,292	13,343	\$ 830,196.00	\$ 39,507.71
Jan-25	\$ 879,612.76	10,497,282	821,546	12,434	\$ 838,732.83	\$ 40,879.93
Feb-25	\$ 812,235.02	9,694,193	752,131	11,560	\$ 774,566.02	\$ 37,669.00
Mar-25	\$ 874,156.17	10,434,391	820,496	13,157	\$ 833,707.84	\$ 40,448.33
Apr-25	\$ 854,562.41	10,159,487	807,253	12,296	\$ 811,743.01	\$ 42,819.40
May-25	\$ 900,357.94	10,713,327	865,636	13,106	\$ 855,994.83	\$ 44,363.11
Jun-25	\$ 854,875.19	10,176,749	826,645	13,273	\$ 813,122.25	\$ 41,752.94
FY25 Expended	\$ 10,053,280.18	119,978,312	9,639,802	146,585	\$ 9,586,267.13	\$ 467,013.05

Regarding the reporting required in subsection "(b)," DOC notes that the barriers to providing calls free of charge to incarcerated individuals include:

- Costs associated with providing free phone calls, which also includes free video visits and email correspondences
 - The Department is currently observing around a 165% increase in volume/usage compared to November 2023 (the last month before free phone calls were implemented and commissions ceased).
- Funding to the Communications Access Trust Fund (CATF):

- The CATF was appropriated \$10M in FY25. DOC's spending was over \$10M (phone calls/video visits, fees, and emails). DOC's Fiscal Services Division could not seek reimbursement for June 2025 costs due to the low CATF balance, and hence that monthly cost (approximately \$850K) had to be absorbed in DOC's operating budget.

Sheriffs' Offices

Regarding the costs and volume of calls for the Massachusetts Sheriffs' offices in Fiscal Year 2025 (FY25), please see the tables below for data provided to A&F by the Massachusetts Sheriffs' Association (MSA).

Additionally, please note that the Administration included approximately \$12.5M for Sheriffs' no-cost calls expenses in our originally filed FY25 closeout budget bill. The legislature subsequently appropriated these funds (\$12.5M) through line item 1595-6153 contained in Chapter 73 of the Acts of 2025.

FY25 Invoiced Summary - MSA (see below for detail):

No-Cost Communication Summary - Fiscal Year 2025 Total				
Q4 Invoiced	Q3 Invoiced	Q2 Invoiced	Q1 Invoiced	Total
\$ 3,131,107.68	\$ 3,169,083.71	\$ 3,122,868.05	\$ 2,958,335.23	\$ 12,381,394.67

Quarterly Invoiced Including Volume:

MSA No-Cost Communication Summary							
Q1 2025: January - March 2025							
County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 125,269.58	110,610	1,434,369	11,519	230,380	58,153	-
Berkshire	\$ 100,217.37	77,084	1,152,119	2,629	52,580	79,391	-
Bristol	\$ 430,590.21	389,121	5,651,560	-	-	166,514	-
Dukes	\$ 5,628.68	7,635	86,616	-	-	-	-
Essex	\$ 361,646.69	359,825	4,609,814	21,140	470,110	-	-
Franklin	\$ 81,485.28	68,150	933,298	4,217	84,340	71,255	-
Hampden	\$ 92,605.64	424,587	5,292,244	-	-	-	-
Hampshire	\$ 26,205.95	56,317	593,694	-	-	-	-
Middlesex	\$ 367,068.91	321,531	4,004,038	2,510	100,940	407,969	-
Norfolk	\$ 198,741.68	228,382	2,176,383	6,894	137,880	113,284	-
Plymouth	\$ 308,022.16	345,844	4,624,655	-	-	-	-
Suffolk	\$ 522,789.58	499,204	5,307,588	4,031	79,540	138,317	2,467,991
Worcester	\$ 338,063.50	270,428	3,936,543	6,152	123,040	331,339	-
Total	\$ 2,958,335.23	3,158,718	39,802,921	59,092	1,278,810	1,366,222	2,467,991

MSA No-Cost Communication Summary							
Q2 2025: April - June 2025							
County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 136,032.39	123,835	1,554,928	11,312	226,240	60,211	-
Berkshire	\$ 101,465.88	75,291	1,158,549	3,053	61,060	70,680	-
Bristol	\$ 462,610.70	422,774	6,076,737	-	-	154,823	-
Dukes	\$ 4,537.02	6,581	65,692	-	-	-	-
Essex	\$ 408,361.17	399,096	5,139,182	22,103	477,770	-	-
Franklin	\$ 98,351.36	81,179	1,107,127	5,360	107,200	82,649	-
Hampden	\$ 127,094.52	522,966	6,354,726	-	-	-	-
Hampshire	\$ 25,585.28	52,291	568,562	-	-	-	-
Middlesex	\$ 362,035.62	326,236	3,942,261	2,576	103,735	438,317	-
Norfolk	\$ 200,966.44	230,165	2,208,701	7,110	142,200	122,972	-
Plymouth	\$ 302,721.96	355,984	4,520,232	-	-	-	-
Suffolk	\$ 537,308.23	524,953	5,438,051	3,367	67,340	132,717	2,659,769
Worcester	\$ 355,797.48	291,003	4,115,097	4,873	97,460	391,975	-
Total	\$ 3,122,868.05	3,412,354	42,249,845	59,754	1,283,005	1,454,344	2,659,769

MSA No-Cost Communication Summary

Q3 2024: July - September 2024

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 143,131.21	124,440	1,661,967	9,980	199,600	63,765	-
Berkshire	\$ 107,597.84	89,484	1,241,286	2,498	49,960	103,553	-
Bristol	\$ 440,847.32	431,792	5,820,823	-	-	162,963	-
Dukes	\$ 3,357.71	5,099	54,473	-	-	-	-
Essex	\$ 429,029.25	409,963	5,482,450	24,767	500,190	-	-
Franklin	\$ 83,370.13	71,471	952,559	3,810	76,240	79,945	-
Hampden	\$ 77,547.74	378,841	4,846,734	-	-	-	-
Hampshire	\$ 30,166.14	64,531	698,385	-	-	-	-
Middlesex	\$ 355,183.94	324,424	3,975,596	2,919	58,570	408,719	-
Norfolk	\$ 198,902.13	233,631	2,178,213	6,178	123,560	132,632	-
Plymouth	\$ 344,653.90	411,437	5,103,942	-	-	-	-
Suffolk	\$ 584,380.21	594,329	5,938,217	4,521	90,420	164,980	2,882,927
Worcester	\$ 370,916.19	300,499	4,317,312	7,118	142,360	349,791	-
Total	\$ 3,169,083.71	3,439,941	42,271,957	61,791	1,240,900	1,466,348	2,882,927

MSA No-Cost Communication Summary

Q4 2024: October - December 2024

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	\$ 134,856.53	123,401	1,551,685	13,020	260,400	65,068	-
Berkshire	\$ 100,835.08	79,600	1,155,166	2,559	51,180	83,270	-
Bristol	\$ 432,050.06	404,988	5,700,527	-	-	168,324	-
Dukes	\$ 3,130.36	4,493	48,446	-	-	-	-
Essex	\$ 389,296.09	384,585	4,973,600	21,018	450,750	-	-
Franklin	\$ 84,099.91	74,465	965,133	4,391	101,020	72,751	-
Hampden	\$ 79,865.98	392,761	4,991,624	-	-	-	-
Hampshire	\$ 27,976.18	60,928	630,304	-	-	-	-
Middlesex	\$ 378,864.22	342,537	4,150,694	2,669	69,950	471,942	-
Norfolk	\$ 208,721.32	243,585	2,281,694	6,663	133,260	145,152	-
Plymouth	\$ 369,132.02	435,882	5,460,942	-	-	-	-
Suffolk	\$ 559,798.15	557,899	5,687,125	4,407	84,220	200,846	2,440,850
Worcester	\$ 362,481.78	289,452	4,221,131	7,654	153,080	352,722	-
Total	\$ 3,131,107.68	3,394,576	41,818,071	62,381	1,303,860	1,560,075	2,440,850