

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100
Marlborough, MA 01752
617-624-6000 | mass.gov/dph

Maura T. Healey
Governor

Kiame Mahaniah, MD, MBA
Secretary

Kimberley Driscoll
Lieutenant Governor

Robert Goldstein, MD, PhD
Commissioner

January 23, 2026

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kiame Mahaniah, MD, MBA, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Captain Shane Cassidy, Environmental Health and Safety Officer (electronic copy)

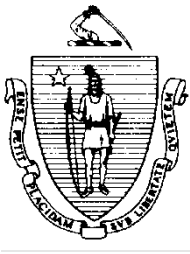
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for Middlesex County Jail and House of Corrections, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Kerry Wagner, MPH
Field Supervisor, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
Kristel Bennett, Director, Billerica Board of Health (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Michael Mahoney, Superintendent (electronic copy)
Peter J. Koutoujian, Sheriff (electronic copy)



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December 16, 2025

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Middlesex County Jail and House of Corrections on December 2, 3, and 5, 2025 accompanied Captain Shane Cassidy, Assistant Deputy Superintendent; Captain Kara Turco; and Sergeant Sean Lee, Environmental Health and Safety Officer, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 376 total deficiencies: 179 new deficiencies under the Required Standards (.100 and .200 series), 61 repeat deficiencies under the Required Standards, 108 new deficiencies under the Recommended Standards (.300 series), 24 repeat deficiencies under the Recommended Standards, 4 new deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Podular Building

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|----|------------------------|-------------------------------|------------------|---|
| 1. | Attorney Visit Hallway | Janitor's Closet | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, backflow preventer damaged |
| 2. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in white refrigerator |
| 3. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, uncovered utensils observed |
| 4. | Attorney Visit Hallway | Family/Child Visiting Area | 105 CMR 451.200* | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | |
|----|------------------------|-------------------------------|------------------|---|
| 1. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.353* | Interior Maintenance: Floor tiles damaged |
| 2. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged |
| 3. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles missing |

Pod A & B

Deficiencies under the Required Standards (.100 and .200 series)

19 new deficiencies and 10 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|----|-------|--------------------------------|------------------|---|
| 1. | Pod A | Lower Cells | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, water continuously running in cell # 1-31 |
| 2. | Pod A | Lower Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 1 |
| 3. | Pod A | Lower Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 1 and 3 |
| 4. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Wall paint damaged outside shower # 7 and 9 |
| 5. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 7 |
| 6. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 6 |
| 7. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 7 and 10 |
| 8. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 6 and 9 |

| | | | |
|-----------|----------------------------|------------------|--|
| 9. Pod B | Counselor's Office # 5-084 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty |
| 10. Pod B | Janitor's Closet # 5-080 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, drain cover not secured |
| 11. Pod B | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in handicapped shower |
| 12. Pod B | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 2, 5, and handicapped shower |
| 13. Pod B | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty outside shower # 5 |
| 14. Pod B | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Drain flies observed in shower # 2 and handicapped shower |
| 15. Pod B | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 4 |
| 16. Pod B | Lower Cells | 105 CMR 451.117* | Toilet Fixtures: Toilet fixture dirty in cell # 1-01 |
| 17. Pod B | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 8 |
| 18. Pod B | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 8 |
| 19. Pod B | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on walls in shower # 8 |
| 20. Pod B | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Wall dirty outside shower # 8 and 10 |
| 21. Pod B | Upper Level Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, shower # 10 leaking |

Deficiencies under the Recommended Standards (.300 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | |
|----------|------------------------------------|------------------|--|
| 1. Pod A | Common Area | 105 CMR 451.353 | Interior Maintenance: Exercise equipment padding damaged |
| 2. Pod A | Common Area | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles dusty near vents |
| 3. Pod A | Storage Cage (Barber Shop) | 105 CMR 451.353* | Interior Maintenance: Sink dirty |
| 4. Pod A | Janitor's Closet | 105 CMR 451.360 | Protective Measures: Drain flies observed |
| 5. Pod B | Storage Cage (Barber Shop) # 5-081 | 105 CMR 451.353 | Interior Maintenance: Sink dirty |
| 6. Pod B | Janitor's Closet # 5-080 | 105 CMR 451.353 | Interior Maintenance: Dirty water pooling on floor |
| 7. Pod B | Classroom/Storage Room # 5-083 | 105 CMR 451.360 | Protective Measures: Ants observed |
| 8. Pod B | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Floor dirty near toilet in cell # 1-01 |
| 9. Pod B | Upper Cells | 105 CMR 451.353 | Interior Maintenance: Floor paint damaged in cell # 2-14 |

Pod C & D

Deficiencies under the Required Standards (.100 and .200 series)

18 new deficiencies and 11 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|----------|-----------------------------------|-----------------|--|
| 1. Pod C | Counselor/Interview Office #5-202 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty |
| 2. Pod C | Counselor/Interview Office #5-202 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty |

| | | | | |
|-----|-------|------------------------------------|------------------|--|
| 3. | Pod C | Lower Level Shower Area | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, shower # 1 leaking |
| 4. | Pod C | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on walls in handicapped shower |
| 5. | Pod C | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on bench in handicapped shower |
| 6. | Pod C | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 2 and 4 |
| 7. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Mold on ceiling outside shower # 1 and 4 |
| 8. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Light fixture rusted in shower # 4 |
| 9. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Ceiling damaged outside shower # 1 |
| 10. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty outside shower # 1 |
| 11. | Pod C | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 6 |
| 12. | Pod C | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 7 and 10 |
| 13. | Pod C | Upper Level Shower Area | 105 CMR 451.130* | Hot Water: Shower water temperature 78°F in shower # 8 |
| 14. | Pod D | Storage Cage (Barber Shop) # 5-214 | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, urinal out-of-order |
| 15. | Pod D | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Mold on ceiling outside shower # 5 |
| 16. | Pod D | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in handicapped shower |
| 17. | Pod D | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on wall in handicapped shower |
| 18. | Pod D | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Floor dirty outside handicapped shower |
| 19. | Pod D | Upper Level Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, shower # 2 and 5 leaking |
| 20. | Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty outside shower # 4 |
| 21. | Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Ceiling vents dusty outside showers |
| 22. | Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Ceiling dirty outside shower # 4 |
| 23. | Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 2 and 3 |
| 24. | Pod D | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 5 |

Deficiencies under the Recommended Standards (.300 series)

13 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|-----|-------|------------------------------------|------------------|--|
| 1. | Pod C | Common Area | 105 CMR 451.353* | Interior Maintenance: Exercise equipment padding damaged |
| 2. | Pod C | Storage Cage (Barber Shop) # 5-207 | 105 CMR 451.353 | Interior Maintenance: Two sinks dirty |
| 3. | Pod C | Janitor's Closet # 5-206 | 105 CMR 451.353 | Interior Maintenance: Wet mop stored upside down |
| 4. | Pod C | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Ladder not secured to bed in cell # 1-11 |
| 5. | Pod D | Common Area | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles dusty near vents |
| 6. | Pod D | Storage Cage (Barber Shop) # 5-214 | 105 CMR 451.353 | Interior Maintenance: Sink dirty |
| 7. | Pod D | Storage Cage (Barber Shop) # 5-214 | 105 CMR 451.353 | Interior Maintenance: Interior of Barber's box dirty |
| 8. | Pod D | Janitor's Closet # 5-213 | 105 CMR 451.360 | Protective Measures: Drain flies observed |
| 9. | Pod D | Upper Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 2-04, 2-07, 2-23, and 2-24 |
| 10. | Pod D | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent dusty in cell # 1-25 |

Pod F, Dorm # 3, and Dorm # 4

Deficiencies under the Required Standards (.100 and .200 series)

18 new deficiencies and 15 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|-----|-------------------------------|------------------|--|
| 1. | Medical Office # 6-206 | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink |
| 2. | Pod F Storage # 6-208 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer in refrigerator broken |
| 3. | Pod F Lower Showers | 105 CMR 451.130* | Hot Water: Shower water temperature 75°F in shower # 6 |
| 4. | Pod F Lower Showers | 105 CMR 451.123* | Maintenance: Mold on walls in shower # 6 |
| 5. | Pod F Lower Showers | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure from lower shower head in shower # 8 |
| 6. | Pod F Upper Cells | 105 CMR 451.124* | Maintenance: Handwash sink dirty in cell # 2-09 |
| 7. | Pod F Barber Shop # 1-06 | 105 CMR 451.124 | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink |
| 8. | Pod F Common Area | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at entrance toilet/sink combination unit |
| 9. | Dorm # 3 Sleeping Area | 105 CMR 451.103 | Mattresses: Mattress damaged at bunk # 14 |
| 10. | Dorm # 3 Toilet Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3 |
| 11. | Dorm # 3 Toilet Area | 105 CMR 451.124 | Water Supply: No cold water supplied to handwash sink # 2 |
| 12. | Dorm # 3 Handwash Sink Area | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, handwash sink # 3 slow to drain |
| 13. | Dorm # 3 Handwash Sink Area | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2 |
| 14. | Dorm # 3 Handwash Sink Area | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: Hot water temperature 80°F at handwash sink # 3 |
| 15. | Dorm # 3 Shower Area | 105 CMR 451.123* | Maintenance: Mold on caulking in shower # 1 |
| 16. | Dorm # 3 Shower Area | 105 CMR 451.123* | Maintenance: Floor dirty in shower # 8 |
| 17. | Dorm # 3 Shower Area | 105 CMR 451.123* | Maintenance: Walls dirty in shower # 1 |
| 18. | Dorm # 3 Shower Area | 105 CMR 451.123* | Maintenance: Baseboard dirty in shower # 2 |
| 19. | Dorm # 3 Case Worker's Office | 105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty |
| 20. | Dorm # 4 Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on walls in shower # 6, 7, and 8 |
| 21. | Dorm # 4 Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 3 |
| 22. | Dorm # 4 Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 2 |
| 23. | Dorm # 4 Shower Area | 105 CMR 451.123 | Maintenance: Floor damaged outside showers |
| 24. | Dorm # 4 Shower Area | 105 CMR 451.130 | Hot Water: Shower water temperature 92°F in shower # 8 |
| 25. | Dorm # 4 Toilet Area | 105 CMR 451.124* | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1 |
| 26. | Dorm # 4 Toilet Area | 105 CMR 451.124 | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 3 and 4 |
| 27. | Dorm # 4 Toilet Area | 105 CMR 451.124 | Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in stall # 1 and 3 |
| 28. | Dorm # 4 Toilet Area | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 2 |

| | | | |
|--------------|--------------------|------------------|---|
| 29. Dorm # 4 | Handwash Sink Area | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2 |
|--------------|--------------------|------------------|---|

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | |
|-------------|--------------------|------------------|---|
| 1. Pod F | Barber Shop # 1-06 | 105 CMR 451.353 | Interior Maintenance: Wall vent dusty |
| 2. Dorm # 3 | Common Area | 105 CMR 451.353 | Interior Maintenance: Floor tile missing near stall # 8 |
| 3. Dorm # 3 | Barber Shop | 105 CMR 451.353* | Interior Maintenance: Standing fan dusty |
| 4. Dorm # 4 | Janitor's Closet | 105 CMR 451.353 | Interior Maintenance: Wet mop stored upside down |

Pod E, Dorm # 1, and Dorm # 2

Deficiencies under the Required Standards (.100 and .200 series)

39 new deficiencies and 5 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|--------------------|----------------------|------------------|--|
| 1. Nurse's Station | | 105 CMR 451.124 | Water Supply: Discolored water observed at handwash sink |
| 2. Pod E | Barber Shop | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to entrance toilet/sink combination unit |
| 3. Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 2 |
| 4. Pod E | Lower Showers | 105 CMR 451.123* | Maintenance: Soap scum on walls in shower # 1, 3, and 4 |
| 5. Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 2 |
| 6. Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Soap scum on bench in shower # 6 |
| 7. Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 6 |
| 8. Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Debris on floor in shower # 1, 2, 3, 4, and 5 |
| 9. Pod E | Lower Cells | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, hot water continuously running in cell # 1-19 |
| 10. Pod E | Upper Showers | 105 CMR 451.123 | Maintenance: Debris on floor in shower # 7, 8, and 10 |
| 11. Dorm # 1 | Toilet Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3 |
| 12. Dorm # 1 | Handwash Sink Area | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: Hot water temperature 82°F at handwash sink # 3 |
| 13. Dorm # 1 | Handwash Sink Area | 105 CMR 451.124 | Water Supply: No cold water supplied to handwash sink # 1 |
| 14. Dorm # 1 | Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, shower # 1 leaking |
| 15. Dorm # 1 | Shower Area | 105 CMR 451.123 | Maintenance: Ceiling paint damaged in shower # 5, 6, and 7 |
| 16. Dorm # 1 | Shower Area | 105 CMR 451.123 | Maintenance: Wall dirty in shower # 1 and 3 |
| 17. Dorm # 1 | Shower Area | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 1 |
| 18. Dorm # 1 | Shower Area | 105 CMR 451.130 | Hot Water: Shower water temperature 95°F in shower # 1 |
| 19. Dorm # 2 | Case Worker's Office | 105 CMR 451.200* | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty |
| 20. Dorm # 2 | Shower Area | 105 CMR 451.130 | Hot Water: Shower water temperature 90°F in handicapped shower |
| 21. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Bench dirty in handicapped shower |
| 22. Dorm # 2 | Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, floor drain clogged in shower # 3 |
| 23. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Floor damaged outside showers |
| 24. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 7 and handicapped shower |

| | | | |
|--------------|--------------------|-----------------|---|
| 25. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty in shower # 7 and handicapped shower |
| 26. Dorm # 2 | Toilet Area | 105 CMR 451.123 | Maintenance: Handwash sink # 6 dirty |
| 27. Dorm # 2 | Toilet Area | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty in stall # 3 |
| 28. Dorm # 2 | Toilet Area | 105 CMR 451.123 | Maintenance: Floor dirty in stall # 4 |
| 29. Dorm # 2 | Toilet Area | 105 CMR 451.124 | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 7 and 8 |
| 30. Dorm # 2 | Handwash Sink Area | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3 |

Deficiencies under the Recommended Standards (.300 series)

12 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|-------------|------------------|------------------|--|
| 1. Pod E | Lower Cells | 105 CMR 451.353* | Interior Maintenance: Floor paint damaged in cell # 1-08 and 1-09 |
| 2. Pod E | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Floor paint damaged in cell # 1-07 and 1-13 |
| 3. Pod E | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 1-09, 1-25, and 1-28 |
| 4. Pod E | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Floor dirty in right side sub-day room |
| 5. Pod E | Upper Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 2-08, 2-15, and 2-32 |
| 6. Dorm # 1 | Janitor's Closet | 105 CMR 451.353 | Interior Maintenance: Wet mop stored in slop sink |
| 7. Dorm # 1 | Barber Shop | 105 CMR 451.353 | Interior Maintenance: Sink dirty |
| 8. Dorm # 2 | Janitor's Closet | 105 CMR 451.353 | Interior Maintenance: Wet mop stored upside down |

Intake and Discharge and Hall A and B

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | |
|-----------------------------|------------------|---|
| 1. Holding Tank # 2 # 5-014 | 105 CMR 451.117* | Toilet Fixtures: Toilet fixture dirty |
| 2. Holding Tank # 2 # 5-014 | 105 CMR 451.123 | Maintenance: Handwash sink dirty |
| 3. Holding Cell # 1-6 | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at handwash sink in cell # 3 |
| 4. Holding Cell # 1-6 | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty in cell # 2 |
| 5. Female Bathroom # 5-020 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, stopper broken on cold water handle |

Deficiencies under the Recommended Standards (.300 series)

6 new deficiencies were found during the inspection:

| | | |
|--|--------------------|---|
| 1. Janitor's Closet # 5-016 | 105 CMR 451.353 | Interior Maintenance: Wet mop stored in bucket |
| 2. Janitor's Closet # 5-016 | 105 CMR 451.353 | Interior Maintenance: Standing water left in bucket |
| 3. Shake Room # 1 (5-011) & 2 (5-010) | 105 CMR 451.353 | Interior Maintenance: Wall vent dusty |
| 4. Holding Cell # 1-6 | 105 CMR 451.353 | Interior Maintenance: Ceiling damaged in cell # 4 |
| 5. Change Room # 1 and 2 (# 5-022 and 5-023) | 105 CMR 451.383(B) | Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored with 18 inches of the ceiling in Change Room # 5-022 |

Food Service Area

Deficiencies under the Required Standards (.100 and .200 series)

6 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|-----------------------------------|--------------------------|------------------|---|
| 1. Supply Dock | Storage Room # 5-027 | 105 CMR 451.200 | Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, cups on floor. Standard found in 105 CMR 590; FC 4-903.11(A)(3). **Corrected on Site** |
| 2. Back of Kitchen | Rack Spray Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged. Standard found in 105 CMR 590; FC 6-501.11. |
| 3. Main Kitchen Area | Warmer # 1 & 2 | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on Warmer # 1. Standard found in 105 CMR 590; FC 4-501.11(B). |
| 4. Mechanical Warewash Area | Prep Tables and Sinks | 105 CMR 451.200 | Protection of Clean Items; Storing: Clean equipment not stored in a self-draining position, cutting boards stacked wet. Standard found in 105 CMR 590; FC 4-903.11(B)(1). **Corrected On Site** |
| 5. Mechanical Warewash Area | Kettle Area | 105 CMR 451.200 | Maintenance and Operation; Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order. Standard found in 105 CMR 590; FC 4-501.11(A). |
| 6. Mechanical Warewash Area | Walk-in Refrigerator # 2 | 105 CMR 451.200 | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, wall damaged at entrance. Standard found in 105 CMR 590; FC 4-501.11(B). |
| 7. Mechanical Warewash Area | Walk-in Refrigerator # 1 | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B). |
| 8. Mechanical Warewash Area | Walk-in Freezer | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B). |
| 9. Mechanical Warewash Area | Walk-in Freezer | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, ice buildup observed. Standard found in 105 CMR 590; FC 4-501.11(B). |
| 10. Culinary Arts Program Kitchen | 3-Compartment Sink | 105 CMR 451.200 | Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, spigot leaking under 3-compartment sink. Standard found in 105 CMR 590; FC 5-205.15(B). |

Health Services Unit

Deficiencies under the Required Standards (.100 and .200 series)

21 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|-----|---|---------------------|---|
| 1. | ISO # 1 & 2 | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at handwash sink outside ISO cells |
| 2. | Ward A # 5-130 | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty |
| 3. | Handicapped Shower Room # 5-132 | 105 CMR 451.130 | Hot Water: Shower water temperature 90°F |
| 4. | Handicapped Shower Room # 5-132 | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink |
| 5. | Handicapped Shower Room # 5-132 | 105 CMR 451.110(B) | Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink |
| 6. | Handicapped Shower Room # 5-132 | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink |
| 7. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Soap scum on floor |
| 8. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Soap scum on bench |
| 9. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Mold on ceiling outside shower |
| 10. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Floor dirty outside shower |
| 11. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Handwash sink dirty |
| 12. | Handicapped Shower Room # 5-132 | 105 CMR 451.123* | Maintenance: Soap scum on walls |
| 13. | HSU Main Entrance Inmate Bathroom # 5-124 | 105 CMR 451.110(A)* | Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink |
| 14. | HSU Main Entrance Inmate Bathroom # 5-124 | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink |
| 15. | HSU Main Entrance Inmate Bathroom # 5-124 | 105 CMR 451.123 | Maintenance: Floor dirty |
| 16. | HSU Main Entrance Inmate Bathroom # 5-124 | 105 CMR 451.123 | Maintenance: Handwash sink dirty |
| 17. | HSU Main Entrance Janitor's Closet # 5-106 | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, drain cover missing |
| 18. | HSU Main Entrance Storage Room # 5-109 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable cups stored on floor |
| 19. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.103 | Mattresses: Mattress damaged |
| 20. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.123* | Maintenance: Soap scum on walls in left and right shower |
| 21. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.123* | Maintenance: Soap scum on door in right shower |
| 22. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Pooling water on floor outside showers |
| 23. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Soap scum on floor in left shower |
| 24. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.123* | Maintenance: Floor paint damaged outside showers |
| 25. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Ceiling paint damaged outside showers |
| 26. | HSU Main Entrance Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Ceiling vent dusty above toilets |

| | | | |
|--------------------------------|-------------------------|-----------------|---------------------------------|
| 27. HSU Administration Hallway | Female Bathroom # 5-104 | 105 CMR 451.123 | Maintenance: Ceiling vent dusty |
|--------------------------------|-------------------------|-----------------|---------------------------------|

Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies were found during the inspection:

| | | | |
|------------------------|----------------------|-----------------|--|
| 1. Risk Cell # 1 & 2 | | 105 CMR 451.353 | Interior Maintenance: Ceiling damaged around sprinkler in cell # RS1 |
| 2. Patient Rooms # 1-4 | | 105 CMR 451.353 | Interior Maintenance: Ceiling dirty in cell # PT1 |
| 3. Patient Rooms # 1-4 | | 105 CMR 451.353 | Interior Maintenance: Floor dirty in cell # PT3 |
| 4. Patient Rooms # 1-4 | | 105 CMR 451.353 | Interior Maintenance: Floor paint damaged in cell # PT3 |
| 5. HSU Main Entrance | Storage Room # 5-109 | 105 CMR 451.353 | Interior Maintenance: Floor dirty |

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

4 new deficiencies were found during the inspection:

| | | | |
|---------------------------------|---------------------------|--------------------|---|
| 1. Nurse's Station and Bathroom | | 105 CMR 451.402(B) | Packaging, Labeling, and Shipping: Biological waste containers were used for solid municipal waste. Standard is found in 105 CMR 480.300(A). |
| 2. HSU Main Entrance | Exam Room # 2 (# 5-125) | 105 CMR 451.402(B) | Packaging, Labeling, and Shipping: Biological waste containers were used for solid municipal waste. Standard is found in 105 CMR 480.300(A). |
| 3. HSU Main Entrance | Infectious Disease Office | 105 CMR 451.402(B) | Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training, unable to confirm training provided annually to biohazard runners. Standard is found in 105 CMR 480.500(A)(3). |
| 4. HSU Main Entrance | Infectious Disease Office | 105 CMR 451.402(B) | Procedures; Records; Record-Keeping Log: Generator lacked written procedures for safe handling within the facility, unable to confirm in written policies the location of biohazard spill kits. Standard is found in 105 CMR 480.500(A)(2). |

Billerica Control Building

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 4 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|--------------------------|--------------------|------------------|--|
| 1. Main Level | Lobby | 105 CMR 451.350* | Structural Maintenance: Window broken |
| 2. Main Level | Lobby | 105 CMR 451.353* | Interior Maintenance: Wall damaged at entrance |
| 3. Main Level | Control Area | 105 CMR 451.350* | Structural Maintenance: Several windows broken |
| 4. Main Level | Control Area | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles missing |
| 5. Jail Visiting Hallway | Additional Offices | 105 CMR 451.353 | Interior Maintenance: Floor tiles missing outside office # 2-124 |

Old Administration Wing

Deficiencies under the Required Standards (.100 and .200 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|----|----------------------|-----------------------------------|--------------------|--|
| 1. | First Floor | Maintenance Area | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator of office # 2-143 |
| 2. | New Male Locker Room | | 105 CMR 451.123* | Maintenance: Ceiling vent dusty near toilet |
| 3. | New Male Locker Room | | 105 CMR 451.123 | Maintenance: Ceiling tile missing above right shower |
| 4. | New Male Locker Room | | 105 CMR 451.123 | Maintenance: Floor dirty under urinal |
| 5. | Third Floor | Officer's Weight Room | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink |
| 6. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 1 |
| 7. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Floor dirty in toilet stall # 2 |
| 8. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Curtain missing at toilet stall # 1 |
| 9. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Outlet cover missing near handwash sink |

Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | |
|----|---|----------------|------------------|--|
| 1. | First Floor | Office # 2-131 | 105 CMR 451.353 | Interior Maintenance: Carpet damaged near radiator |
| 2. | Second Floor | | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles missing throughout |
| 3. | Second Floor | | 105 CMR 451.353 | Interior Maintenance: Floor tiles missing in hallway |
| 4. | New Male Locker Room | | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged |
| 5. | Classifications & Old Infirmary Hallway | | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles missing throughout |
| 6. | Third Floor | | 105 CMR 451.350* | Structural Maintenance: Windows broken throughout area |

Training Center

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | |
|----|--------------|-----------------------|------------------|--|
| 1. | First Floor | Male Bathroom # 4-123 | 105 CMR 451.123 | Maintenance: Wall paint damaged near soap dispenser |
| 2. | First Floor | Bathroom # 4-110 | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: Hot water temperature 85°F at handwash sink |
| 3. | First Floor | Bathroom # 4-110 | 105 CMR 451.123* | Maintenance: Ceiling tiles water damaged |
| 4. | Second Floor | Officer's Bathroom | 105 CMR 451.124* | Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 5 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | |
|----|--------------|-------------------------|------------------|---|
| 1. | First Floor | Meeting Room # 4-120 | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged |
| 2. | First Floor | Offices # 4-112 – 4-114 | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged in office # 4-112 and 4-114 |
| 3. | First Floor | Bathroom # 4-110 | 105 CMR 451.350* | Structural Maintenance: Window broken |
| 4. | First Floor | Storage Room # 4-111 | 105 CMR 451.350 | Structural Maintenance: Window broken |
| 5. | Second Floor | | 105 CMR 451.350* | Structural Maintenance: Windows broken throughout |

Tier Dorm**Deficiencies under the Required Standards (.100 and .200 series)**

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | |
|----|---------------|------------------|---|
| 1. | Dorm Bathroom | 105 CMR 451.130* | Hot Water: Shower water temperature 85°F in shower # 1 |
| 2. | Dorm Bathroom | 105 CMR 451.123 | Maintenance: Floor paint damaged outside showers |
| 3. | Dorm Bathroom | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3 and 6 |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency was found during the inspection:

| | | | |
|----|---------------|-----------------|--|
| 1. | Sleeping Area | 105 CMR 451.353 | Interior Maintenance: Wet mop stored in bucket |
|----|---------------|-----------------|--|

Tier Building**Deficiencies under the Required Standards (.100 and .200 series)**

1 new deficiency was found during the inspection:

| | | | | |
|----|-----|------------|-----------------|-------------------------|
| 1. | Gym | Gym Office | 105 CMR 451.141 | Screens: Screen missing |
|----|-----|------------|-----------------|-------------------------|

Deficiencies under the Recommended Standards (.300 series)

4 new deficiencies were found during the inspection:

| | | | |
|----|-----|-----------------|--|
| 1. | Gym | 105 CMR 451.353 | Interior Maintenance: Light shield missing over pull up bar |
| 2. | Gym | 105 CMR 451.353 | Interior Maintenance: Wooden window coverings damaged |
| 3. | Gym | 105 CMR 451.353 | Interior Maintenance: Plastic window pane not secured in place |
| 4. | Gym | 105 CMR 451.353 | Interior Maintenance: Ceiling fan dusty |

CWP Building**Deficiencies under the Required Standards (.100 and .200 series)**

31 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | |
|----|---------------------|-----------------|---|
| 1. | Bathroom # 3-111 | 105 CMR 451.123 | Maintenance: Ceiling vent dusty |
| 2. | Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Mold on baseboard in center and right side showers outside Shower Room # 3-113 |
| 3. | Shower Room # 3-113 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, floor drain clogged outside Shower Room # 3-113 |

| | | | |
|-----|--------------------------------------|------------------|--|
| 4. | Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Mold on baseboard in shower # 5 and 6 |
| 5. | Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Mold on door frame in shower # 1, 2, 3, 4, 5, and 6 |
| 6. | Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Caulking on wall dirty in shower # 3 |
| 7. | Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 3, 5, and 6 |
| 8. | Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Floor dirty in toilet stall # 3 |
| 9. | Shower Room # 3-113 | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 2 |
| 10. | Dining Area | 105 CMR 451.200 | Preventing Contamination from the Premises; Food Storage: Food stored under other sources of contamination, food stored under dirty dishes. Standard found in 105 CMR 590; FC 3-305.12(I). |
| 11. | Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, dirty dishes left out on storage shelf. Standard found in 105 CMR 590; FC 6-501.12(A). |
| 12. | Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of freezer dirty. Standard found in 105 CMR 590; FC 6-501.12(A). |
| 13. | Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of 2-door refrigerator dirty. Standard found in 105 CMR 590; FC 6-501.12(A). |
| 14. | Dining Area | 105 CMR 451.200 | Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, food left uncovered in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-302.11(A)(4). |
| 15. | Dining Area | 105 CMR 451.200 | Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded (Pf), in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-501.17(A). |
| 16. | Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling beam damaged over tables. Standard found in 105 CMR 590; FC 6-501.11. |
| 17. | Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, windowsills dirty. Standard found in 105 CMR 590; FC 6-501.12(A). |
| 18. | Dining Area | 105 CMR 451.200 | Cleaning of Equipment and Utensils, Frequency: Interior of microwave oven not cleaned every 24 hours, interior of microwave dirty. Standard found in 105 CMR 590; FC 4-602.12(B). |
| 19. | 2nd Floor Inmate Bathroom # 3-201 | 105 CMR 451.141* | Screens: Screen missing |
| 20. | 2nd Floor Inmate Bathroom # 3-201 | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty in stall # 1 |
| 21. | 2nd Floor Inmate Bathroom # 3-201 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, urinal out-of-order |

| | | | |
|---------------|-------------------------|-----------------|---|
| 22. 2nd Floor | Inmate Bathroom # 3-201 | 105 CMR 451.123 | Maintenance: Pooling water under urinal |
| 23. 2nd Floor | Dorm # 3-203 | 105 CMR 451.141 | Screens: Screen damaged |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | |
|--------------|--------------------------|------------------|---|
| 1. 2nd Floor | Janitor's Closet # 3-204 | 105 CMR 451.353 | Interior Maintenance: Wet mop stored on floor |
| 2. 2nd Floor | Dorm # 3-203 | 105 CMR 451.353* | Interior Maintenance: Ceiling damaged |

Work Release House # 1 and House 2

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|--------------|----------------------------|------------------|--|
| 1. House # 1 | Food Service Area | 105 CMR 451.200 | Maintenance and Operation; Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards damaged and dirty. Standard found in 105 CMR 590; FC 4-501.12. |
| 2. House # 1 | Day Room between Houses | 105 CMR 451.141 | Screens: Screen missing |
| 3. House # 2 | First Floor Staff Bathroom | 105 CMR 451.141* | Screens: Screen not tight-fitting |
| 4. House # 2 | First Floor Staff Bathroom | 105 CMR 451.123 | Maintenance: Ceiling tiles water damaged |
| 5. House # 2 | Second Floor Bathroom | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: Hot water temperature 88°F at handwash sink # 1 |
| 6. House # 2 | Basement Bathroom | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3 |

Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | |
|--------------|-----------------------------------|------------------|--|
| 1. House # 1 | First Floor Infirmary | 105 CMR 451.353 | Interior Maintenance: Oxygen tank unsecured |
| 2. House # 1 | First Floor Control | 105 CMR 451.353 | Interior Maintenance: Wall left unfinished around AC unit |
| 3. House # 1 | Basement Laundry Room | 105 CMR 451.350* | Structural Maintenance: Water leaking in from exterior in back left corner of room |
| 4. House # 1 | Basement Laundry Room | 105 CMR 451.353 | Interior Maintenance: Exhaust duct disconnected to dryer # 1 |
| 5. House # 1 | Basement Janitor's Closet | 105 CMR 451.353* | Interior Maintenance: Ceiling heavily water damaged above Janitor's Closet |
| 6. House # 2 | First Floor Administration Office | 105 CMR 451.353 | Interior Maintenance: Strong odor noted in Administration Office hallway |
| 7. House # 2 | First Floor Administration Office | 105 CMR 451.353* | Interior Maintenance: Ceiling water damaged in back left Office |
| 8. House # 2 | First Floor Administration Office | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles water damaged in back right Office |

Warehouse

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

| | | | |
|----|----------------|-----------------|--|
| 1. | Office # 9-101 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, raw eggs stored over ready-to-eat food |
| 2. | Office # 9-101 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty |

SECTION 2: Areas Found to be in Compliance

EHRS inspected 235 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 27 areas of the facility because they were locked, in use, or under construction:

| | | | |
|-----------------------------------|-------------------------------|-------------------------------------|---|
| 1. Podular Building | Attorney Visit Hallway | Visiting Rooms | Unable to Inspect Visit Room # 3 – In Use |
| 2. Podular Building | Attorney Visit Hallway | Storage Room # 5-145B | Unable to Inspect – Locked |
| 3. Podular Building | Attorney Visit Hallway | Inmate Bathroom # 5-145A | Unable to Inspect – Locked |
| 4. Entrance Hallway for Pod A & B | Pod A | Upper Level Shower Area # 6-10 | Unable to Inspect Handicapped Shower – In Use |
| 5. Entrance Hallway for Pod C & D | Nurse's Station # 5-212 | | Unable to Inspect – In Use |
| 6. Dorm # 3 and 4 Landing | Female Bathroom # 6-213 | | Unable to Inspect – Locked |
| 7. Dorm # 1 and 2 Landing | Female Staff Bathroom # 6-116 | | Unable to Inspect – Locked |
| 8. Dorm # 1 | Shower Area | | Unable to Inspect Shower # 2 - In Use |
| 9. Dorm # 1 | Case Worker's Office | | Unable to Inspect – In Use |
| 10. Food Service Area | Mechanical Warewash Area | Warewash Machine | Unable to Inspect – Under Construction |
| 11. Health Service Unit | HSU Main Entrance | Mental Health Office # 1 (# 5-115) | Unable to Inspect – In Use |
| 12. Health Service Unit | HSU Administration Hallway | MAT Room # 5-103 | Unable to Inspect – Locked |
| 13. Billerica Control Building | Main Level | Office # 2-111 | Unable to Inspect – Locked |
| 14. Billerica Control Building | Main Level | Motorcycle Unit Locker Room # 2-116 | Unable to Inspect – Locked |
| 15. Old Administration Wing | Third Floor | Female Weight Room | Unable to Inspect – Locked |
| 16. Old Administration Wing | Third Floor | Female Locker Room | Unable to Inspect – Locked |
| 17. Old Administration Wing | Lower Report | A & B Side Cells | Unable to Inspect – Not Used |
| 18. Training Center | First Floor | Medical Triage | Unable to Inspect – Locked |
| 19. Tier Building | First Tier | | Unable to Inspect – Closed |
| 20. Tier Building | Second Tier | | Unable to Inspect – Closed |
| 21. Tier Building | Third Tier | | Unable to Inspect – Closed |
| 22. CWP Building | Med Room # 3-112 | | Unable to Inspect – Locked |
| 23. CWP Building | Kitchen | | Unable to Inspect – Not Used |

| | | | |
|-----------------------------|--------------|-----------------------------------|--|
| 24. CWP Building | Basement | Storage Closet # 3-B 02 and 3-B03 | Unable to Inspect – Locked |
| 25. House # 2 | Basement | Bathroom | Unable to Inspect – 2 Showers Under Construction |
| 26. Old Administration Wing | First Floor | Mail Room # 2-138 | Unable to Inspect – Locked |
| 27. Old Administration Wing | Second Floor | Nursing Mother's Room # 2-227 | Unable to Inspect – Locked |

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 679 at the time of inspection.
2. At the time of inspection, the EHRS received a complaint that inmates housed in HSU are not afforded recreational time outside of their cells during inclement weather due to the Tier Gym being closed. The EHRS recommends a procedure be developed to ensure compliance is maintained with 105 CMR 451.212 Recreational Opportunities during all weather conditions.
3. During the kitchen inspection:
 - a. Hot meat sauce from the serving line was placed directly into the walk-in cooler in large, covered pans. The EHRS stated their concerns with the ability for the food to cool properly and safely. The EHRS recommended cooling procedures be implemented to ensure food is cooled in accordance with 105 CMR 590; FC 3-501.14 Cooling which requires food to be cooled:
 - i. Within 2 hours from 57°C (135°F) to 21°C (70°F); and
 - ii. Within a total of 6 hours from 57°C (135°F) to 5°C (41°F) or less.
 - b. The EHRS recommended obtaining additional dry storage racks to store serving trays, baking sheets, and additional kitchen equipment in a self-draining position.
 - c. The warewash machine was not in use and the area was under renovations. The facility is manually washing/sanitizing dishes and using Styrofoam trays until renovations are complete.

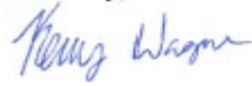
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kerry Wagner". The signature is fluid and cursive, with the first name "Kerry" and last name "Wagner" clearly distinguishable.

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH



The Commonwealth of Massachusetts Middlesex Sheriff's Office

Peter J. Koutoujian
Sheriff

269 Treble Cove Road
Billerica, Massachusetts 01862

Phone (978) 667-1711
Fax (978) 932-3589

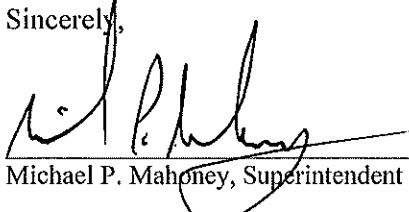
DATE: January 14, 2026
TO: Kerry Wagner, MPH
Environmental Analyst, CSP, BCEH
FROM: Michael P. Mahoney
Superintendent, Middlesex Jail and House of Correction
RE: DPH – Plan of Correction

Dear Ms. Wagner,

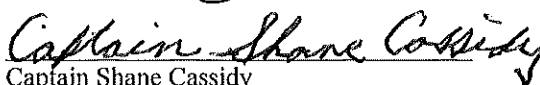
Attached is our plan of correction for all noted deficiencies at the Middlesex Jail and House of Correction, with regard to your initial inspection report which was dated June 18, 2025.

Please feel free to contact Captain Shane Cassidy with any question of concerns (978) 495-7035.

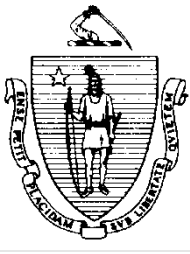
Sincerely,


Michael P. Mahoney, Superintendent

1/14/2026
Date


Captain Shane Cassidy

02/14/2026
Date



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100 Marlborough, MA 01752
617-624-6000 | mass.gov/dph

Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

December 16, 2025

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Middlesex County Jail and House of Corrections on December 2, 3, and 5, 2025 accompanied Captain Shane Cassidy, Assistant Deputy Superintendent; Captain Kara Turco; and Sergeant Sean Lee, Environmental Health and Safety Officer, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 376 total deficiencies: 179 new deficiencies under the Required Standards (.100 and .200 series), 61 repeat deficiencies under the Required Standards, 108 new deficiencies under the Recommended Standards (.300 series), 24 repeat deficiencies under the Recommended Standards, 4 new deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Podular Building

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | | |
|----|------------------------|-------------------------------|------------------|---|--|
| 1. | Attorney Visit Hallway | Janitor's Closet | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, backflow preventer damaged | Attorney Visit Hallway - Replaced vacuum breaker on back flow preventer on 12/18/25 |
| 2. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in white refrigerator | Attorney Visit Hallway - Visiting Control Room #5-144 - the white refrigerator was defrosted and cleaned on 1/9/26 |
| 3. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, uncovered utensils observed | Attorney Visit Hallway - Visiting Control Room #5-144 - utensils were covered on 1/9/26 |
| 4. | Attorney Visit Hallway | Family/Child Visiting Area | 105 CMR 451.200* | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator | Attorney Visit Hallway - Family/Child Visiting Area thermometer in refrigerator was replaced on 1/8/26 |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

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|----|------------------------|-------------------------------|------------------|---|--|
| 1. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.353* | Interior Maintenance: Floor tiles damaged | Attorney Visit Hallway - Visiting Control Room #5-144 - 135 Floor Tiles replaced on 12/15/25 |
| 2. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged | Attorney Visit Hallway - Visiting Control Room #5-144 - Ceiling Tiles replaced on - 12/16/25 |
| 3. | Attorney Visit Hallway | Visiting Control Room # 5-144 | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles missing | Attorney Visit Hallway - Visiting Control Room #5-144 - Ceiling Tiles replaced on 12/16/25 |

Pod A & B**Deficiencies under the Required Standards (.100 and .200 series)**

19 new deficiencies and 10 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | | |
|----|-------|--------------------------------|------------------|---|---|
| 1. | Pod A | Lower Cells | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, water continuously running in cell # 1-31 | Pod A - Replaced diaphragm in cell 1-31 on 12/12/25 |
| 2. | Pod A | Lower Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 1 | Pod A - Lower Cells Shower Area #6-10 - Soap scum on walls in Shower #1 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 3. | Pod A | Lower Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 1 and 3 | Pod A - Lower Cells Shower Area #6-10 - Soap scum on floor in Shower #1 and #3 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 4. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Wall paint damaged outside shower # 7 and 9 | Pod A Upper Level Shower Area #6-1- Wall paint damaged outside shower #7 and 9 was repaired and painted on 12/23/25 |
| 5. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 7 | Pod A - Upper Level Shower Area #6-10 - Soap scum on walls in Shower # 7 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 6. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 6 | Pod A - Upper Level Shower Area #6-10 - Drain flies observed in Shower #6 were treated on 12/23/25 and will continue to be treated if needed. |

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|-----|-------|--------------------------------|------------------|--|--|
| 7. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 7 and 10 | Pod A - Upper Level Shower Area #6-10 - Soap scum on floor in Shower #7 and #10 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 8. | Pod A | Upper Level Shower Area # 6-10 | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 6 and 9 | Pod A - Upper Level Shower Area #6-10 - Soap scum on floor in Shower #6 and #9 was removed, cleaned and treated on 12/5/25 and are cleaned daily and bleached weekly |
| 9. | Pod B | Counselor's Office # 5-084 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty | Pod B - Counselor's Office's interior of microwave was cleaned on 1/9/2026 |
| 10. | Pod B | Janitor's Closet # 5-080 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, drain cover not secured | Pod B - Janitor's Closet #5-080 the drain cover will be secured by 3/1/26 need to order replacement |
| 11. | Pod B | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in handicapped shower | Pod B - Lower Level Shower Area soap scum on floor in handicapped shower was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 12. | Pod B | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 2, 5, and handicapped shower | Pod B - Lower Level Shower Area soap scum on walls in Shower #2, 5 and handicapped shower was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |

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|-----------|-------------------------|------------------|--|--|
| 13. Pod B | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty outside shower # 5 | Pod B - Lower Level Shower Area walls on outside Shower #5 were cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 14. Pod B | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Drain flies observed in shower # 2 and handicapped shower | Pod B - Lower Level Shower Area Shower #2 and handicapped shower #2 - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed. |
| 15. Pod B | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 4 | Pod B - Lower Level Shower Area - Shower #4 - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed. |
| 16. Pod B | Lower Cells | 105 CMR 451.117* | Toilet Fixtures: Toilet fixture dirty in cell # 1-01 | Pod B - Lower Cells - Toilet fixture was cleaned in cell #1-01 on 12/23/25. |
| 17. Pod B | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 8 | Pod B - Upper Level Shower Area - Drain flies were treated in Shower #8 on 12/23/25 and will continue to be treated if needed. |
| 18. Pod B | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 8 | Pod B Upper Level Shower Area - Soap scum on floor in shower # 8 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 19. Pod B | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on walls in shower # 8 | Pod B Upper Level Shower Area - Soap scum on walls in shower # 8 was removed and |

| | | | | |
|-----------|-------------------------|-----------------|---|---|
| | | | | cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 20. Pod B | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Wall dirty outside shower # 8 and 10 | Pod B - Upper Level Shower Area - Walls on outside shower #8 and 10 were cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 21. Pod B | Upper Level Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, shower # 10 leaking | Pod B - Upper Level Shower Area -the leak repaired on shower #10 on 12/15/25 |

Deficiencies under the Recommended Standards (.300 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|----------|------------------------------------|------------------|--|---|
| 1. Pod A | Common Area | 105 CMR 451.353 | Interior Maintenance: Exercise equipment padding damaged | Pod A - Common Area - exercise equipment padding will be repaired by 5/1/26 |
| 2. Pod A | Common Area | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles dusty near vents | Pod A - Common Area - ceiling tiles near vents were cleaned on 12/23/25 |
| 3. Pod A | Storage Cage (Barber Shop) | 105 CMR 451.353* | Interior Maintenance: Sink dirty | Pod A - Storage Cage (Barber Shop) - Sink was cleaned on 12/9/25 |
| 4. Pod A | Janitor's Closet | 105 CMR 451.360 | Protective Measures: Drain flies observed | Pod A – Janitor's Closet - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed. |
| 5. Pod B | Storage Cage (Barber Shop) # 5-081 | 105 CMR 451.353 | Interior Maintenance: Sink dirty | Pod B Storage Cage (Barber Shop) #5-081 sink was cleaned on was cleaned on 12/23/25 and cleaned daily. |
| 6. Pod B | Janitor's Closet # 5-080 | 105 CMR 451.353 | Interior Maintenance: Dirty water pooling on floor | The dirty water pooling on floor in Pod B - Janitor's |

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|----------|--------------------------------|-----------------|--|---|
| | | | | closet #5-080 was cleaned up on 12/5/25 and is mopped and cleaned daily. |
| 7. Pod B | Classroom/Storage Room # 5-083 | 105 CMR 451.360 | Protective Measures: Ants observed | Pod B Classroom/Storage Room #5-083 was treated for ants on 12/23/25 and 12/24/25 |
| 8. Pod B | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Floor dirty near toilet in cell # 1-01 | Pod B - Lower Cells - floor cleaned on 12/23/25 in cell #1-01 |
| 9. Pod B | Upper Cells | 105 CMR 451.353 | Interior Maintenance: Floor paint damaged in cell # 2-14 | Pod B Upper Cells - Cell #2-14 - was painted on 12/23/25 |

Pod C & D

Deficiencies under the Required Standards (.100 and .200 series)

18 new deficiencies and 11 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | |
|----------|-----------------------------------|------------------|--|---|
| 1. Pod C | Counselor/Interview Office #5-202 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty | Pod C - Counselor/interview office #5-202 the interior of microwave was cleaned on 1/9/26 |
| 2. Pod C | Counselor/Interview Office #5-202 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty | Pod C - Counselor/interview office #5-202 the interior of refrigerator was cleaned on 12/5/25 |
| 3. Pod C | Lower Level Shower Area | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, shower # 1 leaking | Pod C - Lower Level Shower Area - leak on shower #1 repaired on 12/18/25 |
| 4. Pod C | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on walls in handicapped shower | Pod C - Lower Level Shower handicapped shower the soap scum on walls was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |

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|-----|-------|-------------------------|------------------|---|---|
| 5. | Pod C | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on bench in handicapped shower | Pod C - Lower Level Shower handicapped shower the soap scum on bench was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 6. | Pod C | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 2 and 4 | Pod C - Lower Level Shower soap scum on floor in showers #2 and 4 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 7. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Mold on ceiling outside shower # 1 and 4 | Pod C Lower Level Shower Area – mold on ceiling was removed, cleaned and treated on outside shower #1 and 4 on 12/30/25. |
| 8. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Light fixture rusted in shower # 4 | Pod C - Lower Level Shower - light fixtures in shower # 4 was replaced and rust removed on 12/30/25 |
| 9. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Ceiling damaged outside shower # 1 | Pod C - Lower Level Shower - ceiling outside shower #1 will be repaired by 4/1/26 |
| 10. | Pod C | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty outside shower # 1 | Pod C - Lower Level Shower -walls in outside Shower #1 was cleaned on 12/5/25 and is cleaned daily and bleached weekly |
| 11. | Pod C | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 6 | Pod C - Upper Level Shower Area - soap scum on floor in shower #6 was removed and cleaned on 12/5/25 and is cleaned daily |

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|-----------|------------------------------------|------------------|---|--|
| | | | | and bleached weekly |
| 12. Pod C | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 7 and 10 | Pod C - Upper Level Shower Area - soap scum on walls in shower #7 and 10 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 13. Pod C | Upper Level Shower Area | 105 CMR 451.130* | Hot Water: Shower water temperature 78°F in shower # 8 | Pod C - Upper Level shower area - Shower #8 - was adjusted to 110F degrees on 12/15/25 |
| 14. Pod D | Storage Cage (Barber Shop) # 5-214 | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, urinal out-of-order | Pod D Storage Cage Barber Shop #5-214 - Urinal repaired on 12/22/25 |
| 15. Pod D | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Mold on ceiling outside shower # 5 | Pod D Lower Level Shower Area - Mold was removed and cleaned and treated in outside Shower #5 on 12/30/25 |
| 16. Pod D | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in handicapped shower | Pod D - Lower Level Shower Area in handicapped Shower - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed. |
| 17. Pod D | Lower Level Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on wall in handicapped shower | Pod D - Lower Level Shower Area - Soap scum on wall in handicapped shower was removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly |
| 18. Pod D | Lower Level Shower Area | 105 CMR 451.123 | Maintenance: Floor dirty outside handicapped shower | Pod D - Lower Level Shower Area - Floor was cleaned outside handicapped shower on 12/5/25 and is cleaned daily |

| | | | | |
|-----------|-------------------------|------------------|--|--|
| | | | | and bleached weekly |
| 19. Pod D | Upper Level Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, shower # 2 and 5 leaking | Pod D - Upper Level Shower Area - leaks repaired on showers # 2 and # 5 on 12/22/25 |
| 20. Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty outside shower # 4 | Pod D - Upper level Shower Area - Walls was cleaned outside shower #4 on 12/5/25 and is cleaned daily and bleached weekly |
| 21. Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Ceiling vents dusty outside showers | Pod D - Upper level Shower Area - ceiling vents were cleaned and dust removed on outside showers on 12/5/25 and are cleaned daily and bleached weekly- Vents were vacuumed on 12/23/25 |
| 22. Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Ceiling dirty outside shower # 4 | Pod D - Upper level Shower Area - ceiling outside shower #4 was cleaned on 12/5/25 and is cleaned daily and bleached weekly |
| 23. Pod D | Upper Level Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 2 and 3 | Pod D - Upper level Shower Area - soap scum was cleaned and removed on walls in shower #2 and 3 on 12/5/25 and are cleaned daily and bleached weekly |
| 24. Pod D | Upper Level Shower Area | 105 CMR 451.123* | Maintenance: Drain flies observed in shower # 5 | Pod D - Upper Level Shower Area - Drain flies observed - drain flies in shower # 5 were treated on 12/23/25 and will continue to be treated if needed. |

Deficiencies under the Recommended Standards (.300 series)

13 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | | |
|----|-------|------------------------------------|------------------|--|--|
| 1. | Pod C | Common Area | 105 CMR 451.353* | Interior Maintenance: Exercise equipment padding damaged | Pod C - Common Area - Common Area - exercise equipment padding will be repaired by 5/1/26 |
| 2. | Pod C | Storage Cage (Barber Shop) # 5-207 | 105 CMR 451.353 | Interior Maintenance: Two sinks dirty | Pod C - Storage Cage - the two sinks were cleaned on 12/23/25 and are cleaned daily |
| 3. | Pod C | Janitor's Closet # 5-206 | 105 CMR 451.353 | Interior Maintenance: Wet mop stored upside down | Pod C - Janitor's Closet #5-206 - Wet mop was stored correctly on 12/23/25 |
| 4. | Pod C | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Ladder not secured to bed in cell # 1-11 | Pod C - Lower Level - ladder was secured in cell #1-11 on 12/25/25 |
| 5. | Pod D | Common Area | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles dusty near vents | Pod D - Common Area - ceiling tiles were cleaned and dust removed near vents on 12/23/25 |
| 6. | Pod D | Storage Cage (Barber Shop) # 5-214 | 105 CMR 451.353 | Interior Maintenance: Sink dirty | Pod D - Storage Cage - Sink was cleaned during inspection on 12/23/25 |
| 7. | Pod D | Storage Cage (Barber Shop) # 5-214 | 105 CMR 451.353 | Interior Maintenance: Interior of Barber's box dirty | Pod D - Storage Cage - Interior of Barber's box was cleaned on 12/23/25 |
| 8. | Pod D | Janitor's Closet # 5-213 | 105 CMR 451.360 | Protective Measures: Drain flies observed | Pod D - Janitor's Closet #5-213 - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed. |
| 9. | Pod D | Upper Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 2-04, 2-07, 2-23, and 2-24 | Pod D - Upper Cells Wall vents cleared of obstruction in cell # 2-04, 2-07, 2-23 |

| | | | | |
|-----------|-------------|-----------------|--|---|
| | | | | and 2-24 on 12/23/25 |
| 10. Pod D | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent dusty in cell # 1-25 | Pod D - Lower Cells - Wall vent in cell #1-25 was cleaned on 12/23/25 |

Pod F, Dorm # 3, and Dorm # 4

Deficiencies under the Required Standards (.100 and .200 series)

18 new deficiencies and 15 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | |
|----|-----------------------------|------------------|--|--|
| 1. | Medical Office # 6-206 | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink | Medical Office #6-206 hand wash sink - water temperature adjusted to 112 degrees on 12/29/25 |
| 2. | Pod F Storage # 6-208 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer in refrigerator broken | Thermometer was replaced in refrigerator in Pod F Storage #6-208 on 1/9/2026 |
| 3. | Pod F Lower Showers | 105 CMR 451.130* | Hot Water: Shower water temperature 75°F in shower # 6 | Pod F - Lower Showers – hot water temperature in shower #6 was adjusted to 112 degrees on 12/29/25 |
| 4. | Pod F Lower Showers | 105 CMR 451.123* | Maintenance: Mold on walls in shower # 6 | Mold was removed and cleaned and treated in Pod F Shower #6 - Lower Showers on 12/23/25 |
| 5. | Pod F Lower Showers | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure from lower shower head in shower # 8 | Pod F - Lower Showers - water pressure to lower shower head pressure restored on shower #8 on 12/30/25 |
| 6. | Pod F Upper Cells | 105 CMR 451.124* | Maintenance: Handwash sink dirty in cell # 2-09 | Pod F - Upper Cells - handwash sink was cleaned in cell #2-09 on 12/23/25 |
| 7. | Pod F Barber Shop # 1-06 | 105 CMR 451.124 | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink | Pod F - Barber Shop #1-06 Insufficient hot water supply in quantity and |

| | | | | | |
|-----|----------|--------------------|------------------|---|--|
| | | | | | pressure at handwash sink adjusted to sufficient supply on 12/30/25 |
| 8. | Pod F | Common Area | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at entrance toilet/sink combination unit | Pod F - Common Area - insufficient water supply in quantity and pressure at entrance toilet/sink combination unit repaired on 12/30/25 |
| 9. | Dorm # 3 | Sleeping Area | 105 CMR 451.103 | Mattresses: Mattress damaged at bunk # 14 | Dorm #3 Sleeping Area - mattress was removed and replaced bunk #14 on 12/16/25 |
| 10. | Dorm # 3 | Toilet Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3 | Dorm #3 - Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3 repaired on 12/30/25 |
| 11. | Dorm # 3 | Toilet Area | 105 CMR 451.124 | Water Supply: No cold water supplied to handwash sink # 2 | Dorm #3 - Toilet Area - No cold water supplied to handwash sink # 2 cold water supply repaired on 12/30/25 |
| 12. | Dorm # 3 | Handwash Sink Area | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, handwash sink # 3 slow to drain | Dorm #3 - Handwash Sink - Plumbing not maintained in good repair, handwash sink # 3 slow to drain. Drain cleared on 12/30/25 |
| 13. | Dorm # 3 | Handwash Sink Area | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2 | Dorm #3 - Handwash Sink Area - No hot water supplied to handwash sink # 2 hot water restored to sink #2 on 12/30/25 |

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|--------------|----------------------|------------------|--|---|
| 14. Dorm # 3 | Handwash Sink Area | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: Hot water temperature 80°F at handwash sink # 3 | Dorm #3 - Handwash Sink Area - Hot water temperature adjusted to 110 degrees on 12/30/25 at handwash sink #3 |
| 15. Dorm # 3 | Shower Area | 105 CMR 451.123* | Maintenance: Mold on caulking in shower # 1 | Dorm #3 Shower Area - Mold was removed and cleaned in Shower #1 on 12/5/25 |
| 16. Dorm # 3 | Shower Area | 105 CMR 451.123* | Maintenance: Floor dirty in shower # 8 | Dorm #3 Shower Area - floor was cleaned in Shower #8 on 12/5/25 and is cleaned daily and bleached weekly |
| 17. Dorm # 3 | Shower Area | 105 CMR 451.123* | Maintenance: Walls dirty in shower # 1 | Dorm #3 Shower Area - Walls were cleaned in Shower #1 on 12/5/25 and are cleaned daily and bleached weekly |
| 18. Dorm # 3 | Shower Area | 105 CMR 451.123* | Maintenance: Baseboard dirty in shower # 2 | Dorm #3 Shower Area - baseboards were cleaned in Shower #2 on 12/5/25 and are cleaned daily and bleached weekly |
| 19. Dorm # 3 | Case Worker's Office | 105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty | Dorm #3 - Case Worker's office - microwave was cleaned on 1/9/26 |
| 20. Dorm # 4 | Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on walls in shower # 6, 7, and 8 | Dorm #4 - Shower Area - Soap scum on walls was removed and cleaned in shower #6, 7 and 8 on 12/5/25 and are cleaned daily and bleached weekly |
| 21. Dorm # 4 | Shower Area | 105 CMR 451.123* | Maintenance: Soap scum on floor in shower # 3 | Dorm #4 - Shower Area - Soap scum on floor was removed and cleaned in shower #3 on 12/5/25 and is |

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|--------------|-------------|------------------|---|---|
| | | | | cleaned daily and bleached weekly |
| 22. Dorm # 4 | Shower Area | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 2 | Dorm #4 - Shower Area - Soap scum on floor was removed and cleaned in shower #2 on 12/5/25 and is cleaned daily and bleached weekly |
| 23. Dorm # 4 | Shower Area | 105 CMR 451.123 | Maintenance: Floor damaged outside showers | Dorm #4 - Shower Area -floor damage on outside showers was repaired on 1/2/26 |
| 24. Dorm # 4 | Shower Area | 105 CMR 451.130 | Hot Water: Shower water temperature 92°F in shower # 8 | Dorm #4 – shower hot water temperature adjusted to 110°F in shower # 8 on 12/30/25 |
| 25. Dorm # 4 | Toilet Area | 105 CMR 451.124* | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1 | Dorm #4 - Toilet Area - Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1 repaired and sufficient on 12/30/25 |
| 26. Dorm # 4 | Toilet Area | 105 CMR 451.124 | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 3 and 4 | Dorm #4 - Toilet Area - Insufficient hot water supply in quantity and pressure at handwash sink in stall # 3 and 4 repaired and sufficient on 12/30/25 |
| 27. Dorm # 4 | Toilet Area | 105 CMR 451.124 | Water Supply: Insufficient cold-water supply in quantity and pressure at handwash sink in stall # 1 and 3 | Dorm #4 - Toilet Area - Insufficient cold-water supply in quantity and pressure at handwash sink in stall # 1 and 3 repaired and sufficient on 12/30/25 |

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|--------------|--------------------|------------------|---|---|
| 28. Dorm # 4 | Toilet Area | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 2 | Dorm #4 - Toilet Area - No hot water supplied to handwash sink in stall # 2 repaired on 12/30 hot water temperature adjusted at 110 degrees |
| 29. Dorm # 4 | Handwash Sink Area | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2 | Dorm #4 - Handwash Sink Area - No hot water supplied to handwash sink # 2 repaired on 12/30 hot water temperature adjusted to 110 degrees |

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|-------------|--------------------|------------------|---|--|
| 1. Pod F | Barber Shop # 1-06 | 105 CMR 451.353 | Interior Maintenance: Wall vent dusty | Pod F - Barber Shop #1-06 wall vent was cleaned and dust removed on 12/23/25 |
| 2. Dorm # 3 | Common Area | 105 CMR 451.353 | Interior Maintenance: Floor tile missing near stall # 8 | Dorm #3 - Common Area - floor tile was replaced near stall #8 |
| 3. Dorm # 3 | Barber Shop | 105 CMR 451.353* | Interior Maintenance: Standing fan dusty | Dorm # 3 - Barber Shop Standing fan was cleaned and dust removed on 12/23/25 |
| 4. Dorm # 4 | Janitor's Closet | 105 CMR 451.353 | Interior Maintenance: Wet mop stored upside down | Dorm #4 - Janitor's closet wet mop was stored correctly on 12/23/25 |

Pod E, Dorm # 1, and Dorm # 2

Deficiencies under the Required Standards (.100 and .200 series)

39 new deficiencies and 5 repeat deficiencies (indicated by an *) were found during the inspection:

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|--------------------|--|-----------------|--|---|
| 1. Nurse's Station | | 105 CMR 451.124 | Water Supply: Discolored water observed at handwash sink | Nurse's Station - Handwash sink flushed out until |
|--------------------|--|-----------------|--|---|

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|----|-------|---------------|------------------|---|--|
| | | | | | water was clear on 12/10/25 |
| 2. | Pod E | Barber Shop | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to entrance toilet/sink combination unit | Pod E - Barber Shop - hot water restored to entrance toilet/sink combination unit on 12/18/25 |
| 3. | Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Soap scum on floor in shower # 2 | Pod E - Lower showers - Soap scum on floor in shower #2 has been removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly |
| 4. | Pod E | Lower Showers | 105 CMR 451.123* | Maintenance: Soap scum on walls in shower # 1, 3, and 4 | Pod E - Lower showers - Soap scum on walls in shower #1, 3 and 4 has been removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly |
| 5. | Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 2 | Pod E - Lower showers - Soap scum on walls in shower #2 has been removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly |
| 6. | Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Soap scum on bench in shower # 6 | Pod E - Lower showers - Soap scum on bench in shower #6 has been removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly |
| 7. | Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 6 | Pod E - Lower showers - floor was cleaned in Shower #6 on 12/5/25 and is cleaned daily and bleached weekly |

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| 8. Pod E | Lower Showers | 105 CMR 451.123 | Maintenance: Debris on floor in shower # 1, 2, 3, 4, and 5 | Pod E - Lower showers -Debris picked up on floor in showers #1, 2, 3, 4 and 5 on 12/5/25 and they are cleaned daily and bleached weekly |
| 9. Pod E | Lower Cells | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, hot water continuously running in cell # 1-19 | Pod E - Lower Cells - hot water repaired in cell 1-19 on 12/18/25 |
| 10. Pod E | Upper Showers | 105 CMR 451.123 | Maintenance: Debris on floor in shower # 7, 8, and 10 | Pod E - Upper Showers - Debris removed from floor in Showers #7, 8 and 10 on 12/5/25 and they are cleaned daily and bleached weekly |
| 11. Dorm # 1 | Toilet Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3 | Dorm #1 - toilet/sink combination unit repaired and is in order in stall # 3 on 12/23/25 |
| 12. Dorm # 1 | Handwash Sink Area | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: Hot water temperature 82°F at handwash sink # 3 | Dorm #1 - Handwash Sink Area- hot water temperature adjusted to 110 degrees at handwash sink #3 on 12/22/25 |
| 13. Dorm # 1 | Handwash Sink Area | 105 CMR 451.124 | Water Supply: No cold water supplied to handwash sink # 1 | Dorm #1 - Handwash Sink Area - cold water restored to handwash sink #1 on 12/22/25 |
| 14. Dorm # 1 | Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, shower # 1 leaking | Dorm #1 – Shower area - repaired leak in shower #1 on 12/22/25 |
| 15. Dorm # 1 | Shower Area | 105 CMR 451.123 | Maintenance: Ceiling paint damaged in shower # 5, 6, and 7 | Dorm #1 - Shower area - ceiling paint in shower #5, 6 and 7 was repaired and painted on 12/30/25 |
| 16. Dorm # 1 | Shower Area | 105 CMR 451.123 | Maintenance: Wall dirty in shower # 1 and 3 | Dorm #1 - Shower area - wall was cleaned in showers |

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| | | | | #1 and 3 on 12/5/25 and are cleaned daily and bleached weekly |
| 17. Dorm # 1 | Shower Area | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 1 | Dorm # 1 - Shower area - floor was cleaned in shower #1 on 12/5/25 and is cleaned daily and bleached weekly |
| 18. Dorm # 1 | Shower Area | 105 CMR 451.130 | Hot Water: Shower water temperature 95°F in shower # 1 | Dorm #1 - Shower Area - water temperature adjusted to 110 degrees on 12/10/25 in Shower #1 |
| 19. Dorm # 2 | Case Worker's Office | 105 CMR 451.200* | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty | Dorm #2 - Case Worker's Office - the interior of microwave was cleaned on 12/5/25 |
| 20. Dorm # 2 | Shower Area | 105 CMR 451.130 | Hot Water: Shower water temperature 90°F in handicapped shower | Dorm #2 - Shower Area - water temperature adjusted to 110 degrees on 12/10/25 in handicapped shower |
| 21. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Bench dirty in handicapped shower | Dorm #2 - Shower Area - Handicapped shower bench was cleaned on 12/5/25 and is cleaned daily and bleached weekly |
| 22. Dorm # 2 | Shower Area | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, floor drain clogged in shower # 3 | Shower drains in Dorm 2 – Shower #3 drain clog was cleared and is working on 12/29/25 |
| 23. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Floor damaged outside showers | Dorm # 2 - Shower area - floor on outside damaged was repaired and painted on 1/2/26 |
| 24. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 7 and handicapped shower | Dorm # 2 - Shower area - floor was cleaned in Shower |

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| | | | | #7 and handicapped shower on 12/5/25 and are cleaned daily and bleached weekly |
| 25. Dorm # 2 | Shower Area | 105 CMR 451.123 | Maintenance: Walls dirty in shower # 7 and handicapped shower | Dorm #2 - Shower area walls were cleaned in shower #7 and handicapped shower on 12/5/25 and are cleaned daily and bleached weekly |
| 26. Dorm # 2 | Toilet Area | 105 CMR 451.123 | Maintenance: Handwash sink # 6 dirty | Dorm #2 - Toilet Area handwash sink # 6 was cleaned on 12/23/25 and is cleaned daily and bleached weekly |
| 27. Dorm # 2 | Toilet Area | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty in stall # 3 | Dorm #2 - Toilet Area toilet fixtures in stall # 3 were cleaned on 12/23/25 and are cleaned daily and bleached weekly |
| 28. Dorm # 2 | Toilet Area | 105 CMR 451.123 | Maintenance: Floor dirty in stall # 4 | Dorm #2 - Toilet area - floor was cleaned in stall #4 on 12/5/25 and is cleaned daily and bleached weekly |
| 29. Dorm # 2 | Toilet Area | 105 CMR 451.124 | Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 7 and 8 | Dorm #2 - Toilet Area - water pressure restored and sufficient in handwash sinks #7 and #8 on 12/10/25 |
| 30. Dorm # 2 | Handwash Sink Area | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3 | Dorm #2 - Handwash Sink - hot water restored to handwash sink #3 on 12/10/25 |

Deficiencies under the Recommended Standards (.300 series)

12 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | |
|----------|-------------|------------------|---|--|
| 1. Pod E | Lower Cells | 105 CMR 451.353* | Interior Maintenance: Floor paint damaged in cell # 1-08 and 1-09 | Pod E - Lower Cells - floor was repaired in cell #1-08 and 1-09 on 12/9/25 |
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| 2. | Pod E | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Floor paint damaged in cell # 1-07 and 1-13 | Pod E - Lower Cells - floor damage was repaired in cell #1-07 and 1-13 on 12/9/25 |
| 3. | Pod E | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 1-09, 1-25, and 1-28 | Pod E - Lower Cells - Wall Vent in cell #1-09, 1-25 and 1-28 was cleared on 12/23/25 |
| 4. | Pod E | Lower Cells | 105 CMR 451.353 | Interior Maintenance: Floor dirty in right side sub-day room | Pod E - Lower Cells - floor on right side sub-day room was cleaned on 12/9/25 |
| 5. | Pod E | Upper Cells | 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 2-08, 2-15, and 2-32 | Pod E - Upper Cells - Wall Vent in cell #2-08, 2-15 and 2-32 was cleaned on 12/23/25 |
| 6. | Dorm # 1 | Janitor's Closet | 105 CMR 451.353 | Interior Maintenance: Wet mop stored in slop sink | Dorm #1 - janitor's closet - mop stored properly on 12/9/25 |
| 7. | Dorm # 1 | Barber Shop | 105 CMR 451.353 | Interior Maintenance: Sink dirty | Dorm #1 - Barber Shop - sink was cleaned on 12/9/25 |
| 8. | Dorm # 2 | Janitor's Closet | 105 CMR 451.353 | Interior Maintenance: Wet mop stored upside down | Dorm #2 - Janitor's Closet - Wet mop was stored correctly on 12/9/25 |

Intake and Discharge and Hall A and B

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|----|--------------------------|------------------|---|--|
| 1. | Holding Tank # 2 # 5-014 | 105 CMR 451.117* | Toilet Fixtures: Toilet fixture dirty | Holding Tank # 2 # 5-014 - toilet fixture was cleaned on 12/9/25 |
| 2. | Holding Tank # 2 # 5-014 | 105 CMR 451.123 | Maintenance: Handwash sink dirty | Holding Tank # 2 # 5-014 - handwash sink was cleaned on 12/9/25 |
| 3. | Holding Cell # 1-6 | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at handwash sink in cell # 3 | Holding Cell # 1-6 - water supply repaired and sufficient at sink in cell #3 on 12/11/25 |
| 4. | Holding Cell # 1-6 | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty in cell # 2 | Holding Cell # 1-6 toilet fixture was cleaned in cell #2 on 12/9/25 |

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| 5. Female Bathroom # 5-020 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, stopper broken on cold water handle | Female Bathroom # 5-020 - sink handle repaired in bathroom 5-020 on 12/11/25 |
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Deficiencies under the Recommended Standards (.300 series)

6 new deficiencies were found during the inspection:

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| 1. Janitor's Closet # 5-016 | 105 CMR 451.353 | Interior Maintenance: Wet mop stored in bucket | Janitor's Closet # 5-016 - mop stored properly on 12/23/25 |
| 2. Janitor's Closet # 5-016 | 105 CMR 451.353 | Interior Maintenance: Standing water left in bucket | Janitor's Closet # 5-016 - water was emptied from bucket on 12/23/25 |
| 3. Shake Room # 1 (5-011) & 2 (5-010) | 105 CMR 451.353 | Interior Maintenance: Wall vent dusty | Shake Room # 1 (5-011) & 2 (5-010) - wall vent was cleaned on 12/23/25 |
| 4. Holding Cell # 1-6 | 105 CMR 451.353 | Interior Maintenance: Ceiling damaged in cell # 4 | Holding Cell # 1-6 - ceiling in cell #4 will be repaired by 3/1/26 |
| 5. Change Room # 1 and 2 (# 5-022 and 5-023) | 105 CMR 451.383(B) | Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored with 18 inches of the ceiling in Change Room # 5-022 | Change Room # 1 and 2 (# 5-022 and 5-023) stored items were removed on 1/12/26 |
| 6. Storage Room # 5025C | 105 CMR 451.353 | Interior Maintenance: Floor dirty | Storage Room # 5025C - floor was cleaned on 12/23/25 |

Food Service Area

Deficiencies under the Required Standards (.100 and .200 series)

6 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

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|--------------------|----------------------|-----------------|---|---|
| 1. Supply Dock | Storage Room # 5-027 | 105 CMR 451.200 | Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, cups on floor. Standard found in 105 CMR 590; FC 4-903.11(A)(3). **Corrected on Site** | Storage Room #5-027 single service items were moved and now stored at least 6 inches above on 12/5/25 |
| 2. Back of Kitchen | Rack Spray Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not | Back of Kitchen - Rack Spray area ceiling will be |

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| | | | | in good repair, ceiling paint damaged. Standard found in 105 CMR 590; FC 6-501.11. | repaired and painted by 1/23/26 |
| 3. | Main Kitchen Area | Warmer # 1 & 2 | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on Warmer # 1. Standard found in 105 CMR 590; FC 4-501.11(B). | Main Kitchen Area - Warmer #1 and #2 - gasket #1 will be repaired by 1/23/26 |
| 4. | Mechanical Warewash Area | Prep Tables and Sinks | 105 CMR 451.200 | Protection of Clean Items; Storing: Clean equipment not stored in a self-draining position, cutting boards stacked wet. Standard found in 105 CMR 590; FC 4-903.11(B)(1). **Corrected On Site** | Mechanical Warewash Area - Prep tables and Sinks - Cleaning equipment was stored properly 12/5/25 and purchased draining racks which are presently in use |
| 5. | Mechanical Warewash Area | Kettle Area | 105 CMR 451.200 | Maintenance and Operation; Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order. Standard found in 105 CMR 590; FC 4-501.11(A). | Mechanical Warewash Area - Kettle Area - Equipment will be repaired and kettle will be repaired by 1/23/26 |
| 6. | Mechanical Warewash Area | Walk-in Refrigerator # 2 | 105 CMR 451.200 | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, wall damaged at entrance. Standard found in 105 CMR 590; FC 4-501.11(B). | Mechanical Warewash Area - Walk-in Refrigerator #2 Equipment components will be repaired 1/23/26 and wall will be repaired at entrance by 2/2/26 |
| 7. | Mechanical Warewash Area | Walk-in Refrigerator # 1 | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B). | Mechanical Warewash Area - Walk-in Refrigerator #1 Equipment components will be repaired 1/23/26 and door frame will be repaired at bottom by 2/2/26 |
| 8. | Mechanical Warewash Area | Walk-in Freezer | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B). | Mechanical Warewash Area - Walk-in Freezer - Equipment components will be repaired 1/23/26 and door frame will |

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| | | | | | be repaired by 2/2/26 |
| 9. | Mechanical Warewash Area | Walk-in Freezer | 105 CMR 451.200* | Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, ice buildup observed. Standard found in 105 CMR 590; FC 4-501.11(B). | Mechanical Warewash Area - Walk-in Freezer - Equipment components will be repaired 1/23/26 and ice buildup was defrosted and cleaned on 12/5/26 |
| 10. | Culinary Arts Program Kitchen | 3-Compartment Sink | 105 CMR 451.200 | Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, spigot leaking under 3-compartment sink. Standard found in 105 CMR 590; FC 5-205.15(B). | Culinary Arts Program Kitchen - spicket repaired under 3 compartment sink on 12/18/25 |

Health Services Unit

Deficiencies under the Required Standards (.100 and .200 series)

21 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

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| 1. | ISO # 1 & 2 | | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at handwash sink outside ISO cells | ISO #1 & 2 water pressure restored to sink on 12/ 19/25 |
| 2. | Ward A # 5-130 | | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty | Toilet fixtures cleaned in Ward A #5-130 on 12/9/25 |
| 3. | Handicapped Shower Room # 5-132 | | 105 CMR 451.130 | Hot Water: Shower water temperature 90°F | Handicapped Shower Room #5- 132 – hot water to shower room #5- 132 adjusted to 110 degrees on 12/19/25 |
| 4. | Handicapped Shower Room # 5-132 | | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink | Handicapped Shower Room #5- 132 Soap was added at handwash sink on 12/9/25 |
| 5. | Handicapped Shower Room # 5-132 | | 105 CMR 451.110(B) | Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink | Handicapped Shower Room #5- 132 – waste receptacle was placed near handwash sink on 12/9/25 |
| 6. | Handicapped Shower Room # 5-132 | | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink | Handicapped Shower Room #5- 132 paper towels at handwash sink was |

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| | | | | replenished on 12/9/25 | |
| 7. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Soap scum on floor | Handicapped Shower Room #5-132 floor was cleaned and soap scum removed on 12/9/25 during inspection and is cleaned daily | |
| 8. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Soap scum on bench | Handicapped Shower Room #5-132 was cleaned and soap scum on bench removed during inspection on 12/9/25 and is cleaned daily | |
| 9. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Mold on ceiling outside shower | Handicapped Shower Room #5-132 mold on ceiling on outside shower was removed, treated and cleaned on 12/30/25 | |
| 10. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Floor dirty outside shower | Handicapped Shower Room #5-132 floor on outside shower was cleaned on 12/9/25 and is cleaned daily | |
| 11. | Handicapped Shower Room # 5-132 | 105 CMR 451.123 | Maintenance: Handwash sink dirty | Handicapped Shower Room #5-132 sink was cleaned during inspection on 12/9/25 and is cleaned daily | |
| 12. | Handicapped Shower Room # 5-132 | 105 CMR 451.123* | Maintenance: Soap scum on walls | Handicapped Shower Room #5-132 walls were treated and cleaned during inspection on 12/9/25 and is cleaned daily | |
| 13. | HSU Main Entrance | Inmate Bathroom # 5-124 | 105 CMR 451.110(A)* | Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink | Inmate Bathroom #5-124 soap was added at the handwash sink on 12/9/25. |
| 14. | HSU Main Entrance | Inmate Bathroom # 5-124 | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No | Inmate Bathroom #5-124 paper towels |

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| | | | paper towels at handwash sink | were replenished at handwash sink on 12/9/25. |
| 15. HSU Main Entrance | Inmate Bathroom # 5-124 | 105 CMR 451.123 | Maintenance: Floor dirty | Inmate Bathroom #5-124 floor was cleaned on 12/9/25 during inspection and is cleaned daily |
| 16. HSU Main Entrance | Inmate Bathroom # 5-124 | 105 CMR 451.123 | Maintenance: Handwash sink dirty | Inmate Bathroom #5-124 sink was cleaned on 12/9/25 during inspection and is cleaned daily |
| 17. HSU Main Entrance | Janitor's Closet # 5-106 | 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, drain cover missing | HSU Main Entrance - new drain cover being ordered for janitor closet #5-106 sink will be replaced by 3/1/26 |
| 18. HSU Main Entrance | Storage Room # 5-109 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable cups stored on floor | HSU Main Entrance - Storage Room #5-109 – cups removed and stored properly on 12/5/25 |
| 19. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.103 | Mattresses: Mattress damaged | HSU Main Entrance Ward B #5-102 mattress was removed on 12/9/25 |
| 20. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.123* | Maintenance: Soap scum on walls in left and right shower | Ward B #5-102 Soap scum on walls in left and right shower was removed, treated and cleaned on 12/9/25 and cleaned daily |
| 21. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.123* | Maintenance: Soap scum on door in right shower | Ward B #5-102 Soap scum on door in right shower was removed, treated and cleaned on 12/9/25 and cleaned daily |
| 22. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Pooling water on floor outside showers | Ward B #5-102 water was mopped up and removed on floor outside showers on 12/9/25 |
| 23. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Soap scum on floor in left shower | Ward B #5-102 Soap scum on floor in left shower was |

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| | | | | removed, treated and cleaned on 12/9/25 and cleaned daily |
| 24. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.123* | Maintenance: Floor paint damaged outside showers | Ward B #5-102 floor on outside showers will be repaired by 1/15/26 |
| 25. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Ceiling paint damaged outside showers | Ward B #5-102 ceiling on outside showers will be repaired by 1/15/26 |
| 26. HSU Main Entrance | Ward B # 5-102 | 105 CMR 451.123 | Maintenance: Ceiling vent dusty above toilets | Ward B #5-102 ceiling vent above toilets were cleaned and dust removed on 12/9/25 |
| 27. HSU Administration Hallway | Female Bathroom # 5-104 | 105 CMR 451.123 | Maintenance: Ceiling vent dusty | Female Bathroom #5-104 Ceiling vent was cleaned and dust removed on 12/9/25 |

Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies were found during the inspection:

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|------------------------|----------------------|-----------------|--|---|
| 1. Risk Cell # 1 & 2 | | 105 CMR 451.353 | Interior Maintenance: Ceiling damaged around sprinkler in cell # RS1 | Health Services Unit - ceiling damage in risk #1 was repaired on 1/6/26 |
| 2. Patient Rooms # 1-4 | | 105 CMR 451.353 | Interior Maintenance: Ceiling dirty in cell # PT1 | Ceiling in cell #PT1 was cleaned on 12/9/25 |
| 3. Patient Rooms # 1-4 | | 105 CMR 451.353 | Interior Maintenance: Floor dirty in cell # PT3 | Floor was cleaned in cell #PT3 was cleaned on 12/9/25 |
| 4. Patient Rooms # 1-4 | | 105 CMR 451.353 | Interior Maintenance: Floor paint damaged in cell # PT3 | Floors was repaired and painted in cell #PT3 on 12/9/25 |
| 5. HSU Main Entrance | Storage Room # 5-109 | 105 CMR 451.353 | Interior Maintenance: Floor dirty | Storage Room #5-109 floor was cleaned on 12/9/25 |

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

4 new deficiencies were found during the inspection:

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| 1. Nurse's Station and Bathroom | 105 CMR 451.402(B) | Packaging, Labeling, and Shipping: Biological waste containers were used for solid municipal waste. Standard is found in 105 CMR 480.300(A). | Containers were removed from use on 12/9/2025 |
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|----|-------------------|---------------------------|--------------------|---|--|
| 2. | HSU Main Entrance | Exam Room # 2 (# 5-125) | 105 CMR 451.402(B) | Packaging, Labeling, and Shipping: Biological waste containers were used for solid municipal waste. Standard is found in 105 CMR 480.300(A). | Containers were removed from use on 12/9/2025 |
| 3. | HSU Main Entrance | Infectious Disease Office | 105 CMR 451.402(B) | Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training, unable to confirm training provided annually to biohazard runners. Standard is found in 105 CMR 480.500(A)(3). | HSU Main entrance – Record-Keeping Log – Hazmat workers are trained annually and provided certification – filed online in the Housekeeping tab |
| 4. | HSU Main Entrance | Infectious Disease Office | 105 CMR 451.402(B) | Procedures; Records; Record-Keeping Log: Generator lacked written procedures for safe handling within the facility, unable to confirm in written policies the location of biohazard spill kits. Standard is found in 105 CMR 480.500(A)(2). | HSU Main Entrance – With regard to Record-keeping log - Hazmat cart is in Housekeeping with all necessary items to clean hazmat situations |

Billerica Control Building

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 4 repeat deficiencies (indicated by an *) were found during the inspection:

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|----|-----------------------|--------------------|------------------|--|--|
| 1. | Main Level | Lobby | 105 CMR 451.350* | Structural Maintenance: Window broken | Main Level Lobby window will work on repairing by 5/1/26 |
| 2. | Main Level | Lobby | 105 CMR 451.353* | Interior Maintenance: Wall damaged at entrance | Main Level Lobby wall damaged at entrance will work on repairing by 5/1/26 |
| 3. | Main Level | Control Area | 105 CMR 451.350* | Structural Maintenance: Several windows broken | Main Level Control Area windows will work on repairing by 5/1/26 |
| 4. | Main Level | Control Area | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles missing | Main Level Control Area ceiling tiles will work on repairing by 5/1/26 |
| 5. | Jail Visiting Hallway | Additional Offices | 105 CMR 451.353 | Interior Maintenance: Floor tiles missing outside office # 2-124 | Jail Visiting hallway - Floor tiles outside office #2-124 will work on repairing by 5/1/26 |

Old Administration Wing

Deficiencies under the Required Standards (.100 and .200 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

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|----|----------------------|-----------------------------------|--------------------|--|--|
| 1. | First Floor | Maintenance Area | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator of office # 2-143 | First Floor Maintenance Area - replaced thermometer in refrigerator in office 2-143 on 12/15/25 |
| 2. | New Male Locker Room | | 105 CMR 451.123* | Maintenance: Ceiling vent dusty near toilet | New Male Locker Room - ceiling vent was cleaned and dust removed on 12/23/25 |
| 3. | New Male Locker Room | | 105 CMR 451.123 | Maintenance: Ceiling tile missing above right shower | New Male Locker Room - ceiling tile above right shower was replaced on 1/5/26 |
| 4. | New Male Locker Room | | 105 CMR 451.123 | Maintenance: Floor dirty under urinal | New Male Locker Room - floor under urinal was cleaned on 12/10/25 |
| 5. | Third Floor | Officer's Weight Room | 105 CMR 451.110(A) | Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink | Third Floor - Officer's weight Room - paper towels were replaced at handwash sink on 12/10/25 |
| 6. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Floor dirty in shower # 1 | Third Floor - Male Locker Room Bathroom #2-308 floor in Shower #1 was cleaned on 12/10/25 |
| 7. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Floor dirty in toilet stall # 2 | Third Floor - Male Locker Room Bathroom #2-308 floor in toilet stall #2 was cleaned on 12/10/25 |
| 8. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Curtain missing at toilet stall # 1 | Third Floor - Male Locker Room Bathroom #2-308 – stall #1 curtain was replaced on 12/10/25 |

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|----|-------------|-----------------------------------|-----------------|--|---|
| 9. | Third Floor | Male Locker Room Bathroom # 2-308 | 105 CMR 451.123 | Maintenance: Outlet cover missing near handwash sink | Third Floor Male Locker Room - replaced outlet cover in bathroom 2-308 near handwash sink on 12/22/25 |
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Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | | |
|----|---|----------------|------------------|--|--|
| 1. | First Floor | Office # 2-131 | 105 CMR 451.353 | Interior Maintenance: Carpet damaged near radiator | First Floor - Office #2-131 - will work on getting a quote to replace carpet by 3/1/26 |
| 2. | Second Floor | | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles missing throughout | Second Floor - replaced 5 tiles on 2nd floor tier building on 12/29/25 |
| 3. | Second Floor | | 105 CMR 451.353 | Interior Maintenance: Floor tiles missing in hallway | Second Floor tiles will be replaced by 3/1/26 |
| 4. | New Male Locker Room | | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged | New Male Locker Room - replaced water damaged ceiling tiles in locker room on 12/30/25 |
| 5. | Classifications & Old Infirmary Hallway | | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles missing throughout | Replaced 6 ceiling tile in classification area on 12/29/25 |
| 6. | Third Floor | | 105 CMR 451.350* | Structural Maintenance: Windows broken throughout area | Working on replacing all broken windows on third floor by 5/1/26 |

Training Center

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | | |
|----|-------------|-----------------------|-----------------|---|--|
| 1. | First Floor | Male Bathroom # 4-123 | 105 CMR 451.123 | Maintenance: Wall paint damaged near soap dispenser | First Floor Male Bathroom #4-123 wall near soap dispenser was repaired and painted on 12/23/25 |
|----|-------------|-----------------------|-----------------|---|--|

| | | | | | |
|----|--------------|--------------------|------------------|--|--|
| 2. | First Floor | Bathroom # 4-110 | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: Hot water temperature 85°F at handwash sink | First Floor Bathroom #4-110 - hot water temperature adjusted to 110 degrees at handwash sink on 12/22/25 |
| 3. | First Floor | Bathroom # 4-110 | 105 CMR 451.123* | Maintenance: Ceiling tiles water damaged | First Floor Bathroom #4-110 ceiling tiles replaced on 12/15/25 |
| 4. | Second Floor | Officer's Bathroom | 105 CMR 451.124* | Water Supply: Insufficient cold-water supply in quantity and pressure at handwash sink | Second Floor Officer's Bathroom - stem replaced on cold water supply at handwash sink on 12/23/25 |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 5 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | | |
|----|--------------|-------------------------|------------------|---|---|
| 1. | First Floor | Meeting Room # 4-120 | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged | First Floor- Training Center - 8 ceiling tiles replaced on 1/5/26 in meeting room 4-120 |
| 2. | First Floor | Offices # 4-112 – 4-114 | 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water damaged in office # 4-112 and 4-114 | First Floor - Training Center - 9 ceiling tiles replaced in offices 4-112 and 4-114 on 12/30/25 |
| 3. | First Floor | Bathroom # 4-110 | 105 CMR 451.350* | Structural Maintenance: Window broken | First Floor - window repaired on 1/5/26 in bathroom 4-110 |
| 4. | First Floor | Storage Room # 4-111 | 105 CMR 451.350 | Structural Maintenance: Window broken | First Floor - window repaired on 1/5/26 in Storage Room 4-111 |
| 5. | Second Floor | | 105 CMR 451.350* | Structural Maintenance: Windows broken throughout | Second Floor - working on replacing all broken windows on second floor by 5/1/26 |

Tier Dorm

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|----|---------------|------------------|--|---|
| 1. | Dorm Bathroom | 105 CMR 451.130* | Hot Water: Shower water temperature 85°F in shower # 1 | Dorm Bathroom - Shower #1 - water temperature adjusted to 110 |
|----|---------------|------------------|--|---|

| | | | | |
|----|---------------|-----------------|---|--|
| | | | | degrees on 12/29/25 |
| 2. | Dorm Bathroom | 105 CMR 451.123 | Maintenance: Floor paint damaged outside showers | Tier Dorm Bathroom floor paint on outside showers was repaired on 12/30/25 |
| 3. | Dorm Bathroom | 105 CMR 451.124 | Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3 and 6 | Dorm Bathroom - water supply restored and is sufficient to sinks 3 and 6 on 12/18/25 |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency was found during the inspection:

| | | | | |
|----|---------------|-----------------|--|--|
| 1. | Sleeping Area | 105 CMR 451.353 | Interior Maintenance: Wet mop stored in bucket | Tier Dorm Sleeping Area - wet mop stored properly on 12/9/25 |
|----|---------------|-----------------|--|--|

Tier Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency was found during the inspection:

| | | | | | |
|----|-----|------------|-----------------|-------------------------|---|
| 1. | Gym | Gym Office | 105 CMR 451.141 | Screens: Screen missing | Screen will be replaced in gym office by 3/1/26 |
|----|-----|------------|-----------------|-------------------------|---|

Deficiencies under the Recommended Standards (.300 series)

4 new deficiencies were found during the inspection:

| | | | | |
|----|-----|-----------------|--|--|
| 1. | Gym | 105 CMR 451.353 | Interior Maintenance: Light shield missing over pull up bar | Gym light shield was replaced on 1/5/26 |
| 2. | Gym | 105 CMR 451.353 | Interior Maintenance: Wooden window coverings damaged | Gym - wooden window covers will be removed by 3/1/26 |
| 3. | Gym | 105 CMR 451.353 | Interior Maintenance: Plastic window pane not secured in place | Gym - plastic window pane will be secured by 2/1/26 |
| 4. | Gym | 105 CMR 451.353 | Interior Maintenance: Ceiling fan dusty | Gym - Tier Building Gym - ceiling fan was cleaned and dust removed on 12/23/25 |

CWP Building

Deficiencies under the Required Standards (.100 and .200 series)

31 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | |
|------------------------|-----------------|---|---|
| 1. Bathroom # 3-111 | 105 CMR 451.123 | Maintenance: Ceiling vent dusty | CWP Building #3-111 ceiling vent will be cleaned and dust removed bathroom #3 by 1/20/26 |
| 2. Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Mold on baseboard in center and right-side showers outside Shower Room # 3-113 | Shower Room #3-113 mold was removed and cleaned on baseboard in center and right-side showers on 1/7/26 |
| 3. Shower Room # 3-113 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, floor drain clogged outside Shower Room # 3-113 | Floor drain cleared outside Shower Room # 3-113 on 12/22/25 |
| 4. Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Mold on baseboard in shower # 5 and 6 | Shower Room #3-113 mold was removed and cleaned on baseboard in Shower #5 and #6 on 1/7/26 |
| 5. Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Mold on door frame in shower # 1, 2, 3, 4, 5, and 6 | Shower Room #3-113 mold on door frame was removed and cleaned on Showers #1, 2, 3, 4 5 and 6 on 1/7/26 |
| 6. Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Caulking on wall dirty in shower # 3 | Shower Room #3-113 - caulking will be repaired or replaced by 1/30/26 |
| 7. Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Soap scum on walls in shower # 3, 5, and 6 | Shower Room #3-113 soap scum on walls in Showers #3, 5 and 6 was removed and cleaned on Showers #1, 2, 3, 4 5 and 6 on 1/7/26 |
| 8. Shower Room # 3-113 | 105 CMR 451.123 | Maintenance: Floor dirty in toilet stall # 3 | Shower Room #3-113 floor was cleaned in stall #3 on 1/7/26 |
| 9. Shower Room # 3-113 | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 2 | Shower Room #3-113 - Hot water temperature adjusted to 110 degrees on |

| | | | |
|-----------------|-----------------|--|--|
| | | | 12/22/25 at handwash sink #2 |
| 10. Dining Area | 105 CMR 451.200 | Preventing Contamination from the Premises; Food Storage: Food stored under other sources of contamination, food stored under dirty dishes. Standard found in 105 CMR 590; FC 3-305.12(I). | 1/7/2026 Dining area was cleaned (trash, dirty dishes) Trash is taken out numerous times daily |
| 11. Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, dirty dishes left out on storage shelf. Standard found in 105 CMR 590; FC 6-501.12(A). | Dining Area - was cleaned and dishes were put away on 1/7/2026 and cleaned daily |
| 12. Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of freezer dirty. Standard found in 105 CMR 590; FC 6-501.12(A). | Dining Area - was cleaned and interior of freezer was cleaned on 1/7/2026 |
| 13. Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of 2-door refrigerator dirty. Standard found in 105 CMR 590; FC 6-501.12(A). | Dining Area - interior of 2-door refrigerator was cleaned on 1/7/2026 |
| 14. Dining Area | 105 CMR 451.200 | Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, food left uncovered in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-302.11(A)(4). | 12/5/2025 in 2-door refrigerator in Dining Area food was covered and area cleaned |
| 15. Dining Area | 105 CMR 451.200 | Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded (Pf), in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-501.17(A). | 12/5/2025 in 2-door refrigerator in Dining Area food was put in metal containers. Labeled and dated. |
| 16. Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling beam damaged over tables. Standard found in 105 CMR 590; FC 6-501.11. | CWP Boiling - Dining Area ceiling beam will be repaired by 3/1/26 |
| 17. Dining Area | 105 CMR 451.200 | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, windowsills dirty. Standard found in 105 CMR 590; FC 6-501.12(A). | Windowsills were cleaned in Dining Area on 1/7/26 and dining area being cleaned more often |

| | | | | |
|-----------------|-------------------------|------------------|---|--|
| | | | | and will continue to be cleaned daily |
| 18. Dining Area | | 105 CMR 451.200 | Cleaning of Equipment and Utensils, Frequency: Interior of microwave oven not cleaned every 24 hours, interior of microwave dirty. Standard found in 105 CMR 590; FC 4-602.12(B). | Microwave was cleaned in Dining Area on 1/7/26 and will continue to be cleaned daily |
| 19. 2nd Floor | Inmate Bathroom # 3-201 | 105 CMR 451.141* | Screens: Screen missing | CWP – 2nd Floor screens in Bathroom 3-201 will be replaced by 2/9/26 |
| 20. 2nd Floor | Inmate Bathroom # 3-201 | 105 CMR 451.117 | Toilet Fixtures: Toilet fixture dirty in stall # 1 | 2nd Floor Inmate Bathroom #3-201 toilet fixtures in Stall #1 was cleaned on 1/7/26 and will continue daily |
| 21. 2nd Floor | Inmate Bathroom # 3-201 | 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, urinal out-of-order | 2nd Floor - Inmate Bathroom #3-201 - replaced diaphragm on urinal on 12/23/25 |
| 22. 2nd Floor | Inmate Bathroom # 3-201 | 105 CMR 451.123 | Maintenance: Pooling water under urinal | 2nd Floor Inmate Bathroom #3-201 was mopped up and cleaned on 1/7/26 and will continue daily |
| 23. 2nd Floor | Dorm # 3-203 | 105 CMR 451.141 | Screens: Screen damaged | Dorm #3-203 - dorm screen will be repaired or replaced by 2/1/26 |

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

| | | | | |
|--------------|--------------------------|------------------|---|--|
| 1. 2nd Floor | Janitor's Closet # 3-204 | 105 CMR 451.353 | Interior Maintenance: Wet mop stored on floor | 2nd Floor Janitor's Closet #3-204 - wet mop was hung up properly on 12/4/25 |
| 2. 2nd Floor | Dorm # 3-203 | 105 CMR 451.353* | Interior Maintenance: Ceiling damaged | CWP Building - 2nd Floor - Dorm #3-203 - ceiling damage will be repaired by 5/1/26 |

Work Release House # 1 and House 2

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | | | |
|----|-----------|-------------------------|----------------|------------------|--|--|
| 1. | House # 1 | Food Service Area | | 105 CMR 451.200 | Maintenance and Operation; Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards damaged and dirty. Standard found in 105 CMR 590; FC 4-501.12. | House #1 - Food Service Area in Work Release cutting board was replaced with new one on 1/5/2026 |
| 2. | House # 1 | Day Room between Houses | | 105 CMR 451.141 | Screens: Screen missing | House #1 - Dayroom between Houses the window scheduled to be replaced by 5/1/26 |
| 3. | House # 2 | First Floor | Staff Bathroom | 105 CMR 451.141* | Screens: Screen not tight-fitting | House #2 - First Floor Staff bathroom the window scheduled to be replaced by 5/1/26 |
| 4. | House # 2 | First Floor | Staff Bathroom | 105 CMR 451.123 | Maintenance: Ceiling tiles water damaged | House #2 - First Floor Staff bathroom the ceiling tiles were replaced on 12/22/25 |
| 5. | House # 2 | Second Floor | Bathroom | 105 CMR 451.126* | Hot Water for Bathing and Hygiene: Hot water temperature 88°F at handwash sink # 1 | House #2 - Second floor bathroom adjusted hot water temperature at handwash sink #1 to 117 degrees on 12/18/25 |
| 6. | House # 2 | Basement | Bathroom | 105 CMR 451.126 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3 | House #2 - Basement bathroom the hot water restored to handwash sink #3 adjusted to 110 degrees on 12/18/25 |

Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

| | | | | | | |
|----|-----------|-------------|-----------|-----------------|---|--|
| 1. | House # 1 | First Floor | Infirmary | 105 CMR 451.353 | Interior Maintenance: Oxygen tank unsecured | House #1 - First Floor Infirmary - Oxygen tank was placed in locked cabinet in the infirmary of House #1 on 1/7/26 |
|----|-----------|-------------|-----------|-----------------|---|--|

| | | | | | | |
|----|-----------|-------------|-----------------------|------------------|--|--|
| 2. | House # 1 | First Floor | Control | 105 CMR 451.353 | Interior Maintenance: Wall left unfinished around AC unit | House #2 First Floor wall around AC unit will be repaired by 4/1/26 |
| 3. | House # 1 | Basement | Laundry Room | 105 CMR 451.350* | Structural Maintenance: Water leaking in from exterior in back left corner of room | House #1 - Bathroom Basement Laundry room ground water working on a solution to repair issue by 5/1/26 |
| 4. | House # 1 | Basement | Laundry Room | 105 CMR 451.353 | Interior Maintenance: Exhaust duct disconnected to dryer # 1 | House #1 Basement Laundry room - Exhaust duct reconnected to dryer #1 on 12/15/25 |
| 5. | House # 1 | Basement | Janitor's Closet | 105 CMR 451.353* | Interior Maintenance: Ceiling heavily water damaged above Janitor's Closet | House #1 - Basement Janitor's Closet - ceiling will be repaired by 5/1/26 |
| 6. | House # 2 | First Floor | Administration Office | 105 CMR 451.353 | Interior Maintenance: Strong odor noted in Administration Office hallway | House # 2 First Floor administration office the odor issue has been resolved as of 12/30/25 |
| 7. | House # 2 | First Floor | Administration Office | 105 CMR 451.353* | Interior Maintenance: Ceiling water damaged in back left Office | House #2 - First Floor administration office the ceiling tiles in office replaced on 1/6/26 |
| 8. | House # 2 | First Floor | Administration Office | 105 CMR 451.353 | Interior Maintenance: Ceiling tiles water damaged in back right Office | House #2 - First Floor administration office the ceiling tiles in office replaced on 1/6/26 |

Warehouse

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

| | | | | |
|----|----------------|-----------------|--|---|
| 1. | Office # 9-101 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, raw eggs stored over ready-to-eat food | Warehouse - Office #9-101 -Eggs were removed on 12/5/25 |
|----|----------------|-----------------|--|---|

| | | | |
|-------------------|-----------------|--|---|
| 2. Office # 9-101 | 105 CMR 451.200 | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty | Warehouse - Office #9-101 - Refrigerator was cleaned on 12/5/25 |
|-------------------|-----------------|--|---|

SECTION 2: Areas Found to be in Compliance

EHRS inspected 235 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 27 areas of the facility because they were locked, in use, or under construction:

| | | | |
|-----------------------------------|-------------------------------|-------------------------------------|--|
| 1. Podular Building | Attorney Visit Hallway | Visiting Rooms | Unable to Inspect Visit Room # 3 – In Use |
| 2. Podular Building | Attorney Visit Hallway | Storage Room # 5-145B | Unable to Inspect – Locked |
| 3. Podular Building | Attorney Visit Hallway | Inmate Bathroom # 5-145A | Unable to Inspect – Locked |
| 4. Entrance Hallway for Pod A & B | Pod A | Upper Level Shower Area # 6-10 | Unable to Inspect Handicapped Shower – In Use |
| 5. Entrance Hallway for Pod C & D | Nurse's Station # 5-212 | | Unable to Inspect – In Use |
| 6. Dorm # 3 and 4 Landing | Female Bathroom # 6-213 | | Unable to Inspect – Locked |
| 7. Dorm # 1 and 2 Landing | Female Staff Bathroom # 6-116 | | Unable to Inspect – Locked |
| 8. Dorm # 1 | Shower Area | | Unable to Inspect Shower # 2 - In Use |
| 9. Dorm # 1 | Case Worker's Office | | Unable to Inspect – In Use |
| 10. Food Service Area | Mechanical Warewash Area | Warewash Machine | Unable to Inspect – Under Construction |
| 11. Health Service Unit | HSU Main Entrance | Mental Health Office # 1 (# 5-115) | Unable to Inspect – In Use |
| 12. Health Service Unit | HSU Administration Hallway | MAT Room # 5-103 | Unable to Inspect – Locked |
| 13. Billerica Control Building | Main Level | Office # 2-111 | Unable to Inspect – Locked |
| 14. Billerica Control Building | Main Level | Motorcycle Unit Locker Room # 2-116 | Unable to Inspect – Locked |
| 15. Old Administration Wing | Third Floor | Female Weight Room | Unable to Inspect – Locked |
| 16. Old Administration Wing | Third Floor | Female Locker Room | Unable to Inspect – Locked |
| 17. Old Administration Wing | Lower Report | A & B Side Cells | Unable to Inspect – Not Used |
| 18. Training Center | First Floor | Medical Triage | Unable to Inspect – Locked |
| 19. Tier Building | First Tier | | Unable to Inspect – Closed |
| 20. Tier Building | Second Tier | | Unable to Inspect – Closed |
| 21. Tier Building | Third Tier | | Unable to Inspect – Closed |
| 22. CWP Building | Med Room # 3-112 | | Unable to Inspect – Locked |
| 23. CWP Building | Kitchen | | Unable to Inspect – Not Used |
| 24. CWP Building | Basement | Storage Closet # 3-B 02 and 3-B03 | Unable to Inspect – Locked |
| 25. House # 2 | Basement | Bathroom | Unable to Inspect – 2 Showers Under Construction |
| 26. Old Administration Wing | First Floor | Mail Room # 2-138 | Unable to Inspect – Locked |

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 679 at the time of inspection.
2. At the time of inspection, the EHRS received a complaint that inmates housed in HSU are not afforded recreational time outside of their cells during inclement weather due to the Tier Gym being closed. The EHRS recommends a procedure be developed to ensure compliance is maintained with 105 CMR 451.212 Recreational Opportunities during all weather conditions.
3. During the kitchen inspection:
 - a. Hot meat sauce from the serving line was placed directly into the walk-in cooler in large, covered pans. The EHRS stated their concerns with the ability for the food to cool properly and safely. The EHRS recommended cooling procedures be implemented to ensure food is cooled in accordance with 105 CMR 590; FC 3-501.14 Cooling which requires food to be cooled:
 - i. Within 2 hours from 57°C (135°F) to 21°C (70°F); and
 - ii. Within a total of 6 hours from 57°C (135°F) to 5°C (41°F) or less.
 - b. The EHRS recommended obtaining additional dry storage racks to store serving trays, baking sheets, and additional kitchen equipment in a self-draining position.
 - c. The warewash machine was not in use and the area was under renovations. The facility is manually washing/sanitizing dishes and using Styrofoam trays until renovations are complete.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

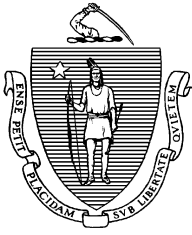
An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
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Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

January 22, 2026

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Plan of Correction – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to my inspection on December 2, 3, and 5, 2025. After review, the EHRS finds the plan addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kerry Wagner".

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH

cc: Michael Mahoney, Superintendent
Captain Shane Cassidy, EHSO

(electronic copy)
(electronic copy)