

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100
Marlborough, MA 01752
617-624-6000 | mass.gov/dph

Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

January 23, 2026

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kiame Mahaniah, MD, MBA, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Captain Shane Cassidy, Environmental Health and Safety Officer (electronic copy)

Greetings,

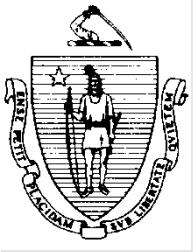
Pursuant to 105 CMR 451.403, please find the inspection report for Middlesex County Jail and House of Corrections, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

A handwritten signature in blue ink that appears to read "Kerry Wagner".

Kerry Wagner, MPH
Field Supervisor, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Terrence Reidy, Secretary, Executive Office of Public Safety and Security (electronic copy)
Kristel Bennett, Director, Billerica Board of Health (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Michael Mahoney, Superintendent (electronic copy)
Peter J. Koutoujian, Sheriff (electronic copy)



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December 16, 2025

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Middlesex County Jail and House of Corrections on December 2, 3, and 5, 2025 accompanied Captain Shane Cassidy, Assistant Deputy Superintendent; Captain Kara Turco; and Sergeant Sean Lee, Environmental Health and Safety Officer, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 376 total deficiencies: 179 new deficiencies under the Required Standards (.100 and .200 series), 61 repeat deficiencies under the Required Standards, 108 new deficiencies under the Recommended Standards (.300 series), 24 repeat deficiencies under the Recommended Standards, 4 new deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Podular Building

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Attorney Visit Hallway	Janitor's Closet	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, backflow preventer damaged
2. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in white refrigerator
3. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, uncovered utensils observed
4. Attorney Visit Hallway	Family/Child Visiting Area	105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
2. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
3. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353	Interior Maintenance: Ceiling tiles missing

Pod A & B

Deficiencies under the Required Standards (.100 and .200 series)

19 new deficiencies and 10 repeat deficiency (indicated by an *) were found during the inspection:

1. Pod A	Lower Cells	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, water continuously running in cell # 1-31
2. Pod A	Lower Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1
3. Pod A	Lower Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 3
4. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Wall paint damaged outside shower # 7 and 9
5. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7
6. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123*	Maintenance: Drain flies observed in shower # 6
7. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 7 and 10
8. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 6 and 9

9. Pod B	Counselor's Office # 5-084	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
10. Pod B	Janitor's Closet # 5-080	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover not secured
11. Pod B	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in handicapped shower
12. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2, 5, and handicapped shower
13. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Walls dirty outside shower # 5
14. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Drain flies observed in shower # 2 and handicapped shower
15. Pod B	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Drain flies observed in shower # 4
16. Pod B	Lower Cells	105 CMR 451.117*	Toilet Fixtures: Toilet fixture dirty in cell # 1-01
17. Pod B	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Drian flies observed in shower # 8
18. Pod B	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 8
19. Pod B	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 8
20. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Wall dirty outside shower # 8 and 10
21. Pod B	Upper Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 10 leaking

Deficiencies under the Recommended Standards (.300 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Pod A	Common Area	105 CMR 451.353	Interior Maintenance: Exercise equipment padding damaged
2. Pod A	Common Area	105 CMR 451.353	Interior Maintenance: Ceiling tiles dusty near vents
3. Pod A	Storage Cage (Barber Shop)	105 CMR 451.353*	Interior Maintenance: Sink dirty
4. Pod A	Janitor's Closet	105 CMR 451.360	Protective Measures: Drain flies observed
5. Pod B	Storage Cage (Barber Shop) # 5-081	105 CMR 451.353	Interior Maintenance: Sink dirty
6. Pod B	Janitor's Closet # 5-080	105 CMR 451.353	Interior Maintenance: Dirty water pooling on floor
7. Pod B	Classroom/Storage Room # 5-083	105 CMR 451.360	Protective Measures: Ants observed
8. Pod B	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor dirty near toilet in cell # 1-01
9. Pod B	Upper Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2-14

Pod C & D

Deficiencies under the Required Standards (.100 and .200 series)

18 new deficiencies and 11 repeat deficiencies (indicated by an *) were found during the inspection:

1. Pod C	Counselor/Interview Office #5-202	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
2. Pod C	Counselor/Interview Office #5-202	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

3.	Pod C	Lower Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 1 leaking
4.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in handicapped shower
5.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on bench in handicapped shower
6.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2 and 4
7.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Mold on ceiling outside shower # 1 and 4
8.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Light fixture rusted in shower # 4
9.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Ceiling damaged outside shower # 1
10.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Walls dirty outside shower # 1
11.	Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 6
12.	Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7 and 10
13.	Pod C	Upper Level Shower Area	105 CMR 451.130*	Hot Water: Shower water temperature 78°F in shower # 8
14.	Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, urinal out-of-order
15.	Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Mold on ceiling outside shower # 5
16.	Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Drain flies observed in handicapped shower
17.	Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on wall in handicapped shower
18.	Pod D	Lower Level Shower Area	105 CMR 451.123	Maintenance: Floor dirty outside handicapped shower
19.	Pod D	Upper Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 and 5 leaking
20.	Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Walls dirty outside shower # 4
21.	Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Ceiling vents dusty outside showers
22.	Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Ceiling dirty outside shower # 4
23.	Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2 and 3
24.	Pod D	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Drain flies observed in shower # 5

Deficiencies under the Recommended Standards (.300 series)

13 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Pod C	Common Area	105 CMR 451.353*	Interior Maintenance: Exercise equipment padding damaged
2.	Pod C	Storage Cage (Barber Shop) # 5-207	105 CMR 451.353	Interior Maintenance: Two sinks dirty
3.	Pod C	Janitor's Closet # 5-206	105 CMR 451.353	Interior Maintenance: Wet mop stored upside down
4.	Pod C	Lower Cells	105 CMR 451.353	Interior Maintenance: Ladder not secured to bed in cell # 1-11
5.	Pod D	Common Area	105 CMR 451.353	Interior Maintenance: Ceiling tiles dusty near vents
6.	Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.353	Interior Maintenance: Sink dirty
7.	Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.353	Interior Maintenance: Interior of Barber's box dirty
8.	Pod D	Janitor's Closet # 5-213	105 CMR 451.360	Protective Measures: Drain flies observed
9.	Pod D	Upper Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2-04, 2-07, 2-23, and 2-24
10.	Pod D	Lower Cells	105 CMR 451.353	Interior Maintenance: Wall vent dusty in cell # 1-25

Pod F, Dorm # 3, and Dorm # 4**Deficiencies under the Required Standards (.100 and .200 series)**

18 new deficiencies and 15 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Medical Office # 6-206	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink
2.	Pod F	Storage # 6-208	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer in refrigerator broken
3.	Pod F	Lower Showers	Hot Water: Shower water temperature 75°F in shower # 6
4.	Pod F	Lower Showers	Maintenance: Mold on walls in shower # 6
5.	Pod F	Lower Showers	Water Supply: Insufficient water supply in quantity and pressure from lower shower head in shower # 8
6.	Pod F	Upper Cells	Maintenance: Handwash sink dirty in cell # 2-09
7.	Pod F	Barber Shop # 1-06	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink
8.	Pod F	Common Area	Water Supply: Insufficient water supply in quantity and pressure at entrance toilet/sink combination unit
9.	Dorm # 3	Sleeping Area	Mattresses: Mattress damaged at bunk # 14
10.	Dorm # 3	Toilet Area	Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3
11.	Dorm # 3	Toilet Area	Water Supply: No cold water supplied to handwash sink # 2
12.	Dorm # 3	Handwash Sink Area	Plumbing: Plumbing not maintained in good repair, handwash sink # 3 slow to drain
13.	Dorm # 3	Handwash Sink Area	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2
14.	Dorm # 3	Handwash Sink Area	Hot Water for Bathing and Hygiene: Hot water temperature 80°F at handwash sink # 3
15.	Dorm # 3	Shower Area	Maintenance: Mold on caulking in shower # 1
16.	Dorm # 3	Shower Area	Maintenance: Floor dirty in shower # 8
17.	Dorm # 3	Shower Area	Maintenance: Walls dirty in shower # 1
18.	Dorm # 3	Shower Area	Maintenance: Baseboard dirty in shower # 2
19.	Dorm # 3	Case Worker's Office	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
20.	Dorm # 4	Shower Area	Maintenance: Soap scum on walls in shower # 6, 7, and 8
21.	Dorm # 4	Shower Area	Maintenance: Soap scum on floor in shower # 3
22.	Dorm # 4	Shower Area	Maintenance: Soap scum on floor in shower # 2
23.	Dorm # 4	Shower Area	Maintenance: Floor damaged outside showers
24.	Dorm # 4	Shower Area	Hot Water: Shower water temperature 92°F in shower # 8
25.	Dorm # 4	Toilet Area	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1
26.	Dorm # 4	Toilet Area	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 3 and 4
27.	Dorm # 4	Toilet Area	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in stall # 1 and 3
28.	Dorm # 4	Toilet Area	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 2

29. Dorm # 4	Handwash Sink Area	105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2
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Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Pod F	Barber Shop # 1-06	105 CMR 451.353	Interior Maintenance: Wall vent dusty
2. Dorm # 3	Common Area	105 CMR 451.353	Interior Maintenance: Floor tile missing near stall # 8
3. Dorm # 3	Barber Shop	105 CMR 451.353*	Interior Maintenance: Standing fan dusty
4. Dorm # 4	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored upside down

Pod E, Dorm # 1, and Dorm # 2

Deficiencies under the Required Standards (.100 and .200 series)

39 new deficiencies and 5 repeat deficiencies (indicated by an *) were found during the inspection:

1. Nurse's Station		105 CMR 451.124	Water Supply: Discolored water observed at handwash sink
2. Pod E	Barber Shop	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to entrance toilet/sink combination unit
3. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 2
4. Pod E	Lower Showers	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 3, and 4
5. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2
6. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 6
7. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Floor dirty in shower # 6
8. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Debris on floor in shower # 1, 2, 3, 4, and 5
9. Pod E	Lower Cells	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continuously running in cell # 1-19
10. Pod E	Upper Showers	105 CMR 451.123	Maintenance: Debris on floor in shower # 7, 8, and 10
11. Dorm # 1	Toilet Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3
12. Dorm # 1	Handwash Sink Area	105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 82°F at handwash sink # 3
13. Dorm # 1	Handwash Sink Area	105 CMR 451.124	Water Supply: No cold water supplied to handwash sink # 1
14. Dorm # 1	Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 1 leaking
15. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 5, 6, and 7
16. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Wall dirty in shower # 1 and 3
17. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 1
18. Dorm # 1	Shower Area	105 CMR 451.130	Hot Water: Shower water temperature 95°F in shower # 1
19. Dorm # 2	Case Worker's Office	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
20. Dorm # 2	Shower Area	105 CMR 451.130	Hot Water: Shower water temperature 90°F in handicapped shower
21. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Bench dirty in handicapped shower
22. Dorm # 2	Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, floor drain clogged in shower # 3
23. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Floor damaged outside showers
24. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 7 and handicapped shower

25. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Walls dirty in shower # 7 and handicapped shower
26. Dorm # 2	Toilet Area	105 CMR 451.123	Maintenance: Handwash sink # 6 dirty
27. Dorm # 2	Toilet Area	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in stall # 3
28. Dorm # 2	Toilet Area	105 CMR 451.123	Maintenance: Floor dirty in stall # 4
29. Dorm # 2	Toilet Area	105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 7 and 8
30. Dorm # 2	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3

Deficiencies under the Recommended Standards (.300 series)

12 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. Pod E	Lower Cells	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1-08 and 1-09
2. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 1-07 and 1-13
3. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 1-09, 1-25, and 1-28
4. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor dirty in right side sub-day room
5. Pod E	Upper Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2-08, 2-15, and 2-32
6. Dorm # 1	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored in slop sink
7. Dorm # 1	Barber Shop	105 CMR 451.353	Interior Maintenance: Sink dirty
8. Dorm # 2	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored upside down

Intake and Discharge and Hall A and B

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Holding Tank # 2 # 5-014	105 CMR 451.117*	Toilet Fixtures: Toilet fixture dirty
2. Holding Tank # 2 # 5-014	105 CMR 451.123	Maintenance: Handwash sink dirty
3. Holding Cell # 1-6	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink in cell # 3
4. Holding Cell # 1-6	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in cell # 2
5. Female Bathroom # 5-020	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, stopper broken on cold water handle

Deficiencies under the Recommended Standards (.300 series)

6 new deficiencies were found during the inspection:

1. Janitor's Closet # 5-016	105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
2. Janitor's Closet # 5-016	105 CMR 451.353	Interior Maintenance: Standing water left in bucket
3. Shake Room # 1 (5-011) & 2 (5-010)	105 CMR 451.353	Interior Maintenance: Wall vent dusty
4. Holding Cell # 1-6	105 CMR 451.353	Interior Maintenance: Ceiling damaged in cell # 4
5. Change Room # 1 and 2 (# 5-022 and 5-023)	105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored with 18 inches of the ceiling in Change Room # 5-022

Food Service Area**Deficiencies under the Required Standards (.100 and .200 series)**

6 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. Supply Dock	Storage Room # 5-027	105 CMR 451.200	Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, cups on floor. Standard found in 105 CMR 590; FC 4-903.11(A)(3). **Corrected on Site**
2. Back of Kitchen	Rack Spray Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged. Standard found in 105 CMR 590; FC 6-501.11.
3. Main Kitchen Area	Warmer # 1 & 2	105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on Warmer # 1. Standard found in 105 CMR 590; FC 4-501.11(B).
4. Mechanical Warewash Area	Prep Tables and Sinks	105 CMR 451.200	Protection of Clean Items; Storing: Clean equipment not stored in a self-draining position, cutting boards stacked wet. Standard found in 105 CMR 590; FC 4-903.11(B)(1). **Corrected On Site**
5. Mechanical Warewash Area	Kettle Area	105 CMR 451.200	Maintenance and Operation; Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order. Standard found in 105 CMR 590; FC 4-501.11(A).
6. Mechanical Warewash Area	Walk-in Refrigerator # 2	105 CMR 451.200	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, wall damaged at entrance. Standard found in 105 CMR 590; FC 4-501.11(B).
7. Mechanical Warewash Area	Walk-in Refrigerator # 1	105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B).
8. Mechanical Warewash Area	Walk-in Freezer	105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B).
9. Mechanical Warewash Area	Walk-in Freezer	105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, ice buildup observed. Standard found in 105 CMR 590; FC 4-501.11(B).
10. Culinary Arts Program Kitchen	3-Compartment Sink	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, spigot leaking under 3-compartment sink. Standard found in 105 CMR 590; FC 5-205.15(B).

Health Services Unit

Deficiencies under the Required Standards (.100 and .200 series)

21 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

1. ISO # 1 & 2		105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink outside ISO cells
2. Ward A # 5-130		105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
3. Handicapped Shower Room # 5-132		105 CMR 451.130	Hot Water: Shower water temperature 90°F
4. Handicapped Shower Room # 5-132		105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
5. Handicapped Shower Room # 5-132		105 CMR 451.110(B)	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink
6. Handicapped Shower Room # 5-132		105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
7. Handicapped Shower Room # 5-132		105 CMR 451.123	Maintenance: Soap scum on floor
8. Handicapped Shower Room # 5-132		105 CMR 451.123	Maintenance: Soap scum on bench
9. Handicapped Shower Room # 5-132		105 CMR 451.123	Maintenance: Mold on ceiling outside shower
10. Handicapped Shower Room # 5-132		105 CMR 451.123	Maintenance: Floor dirty outside shower
11. Handicapped Shower Room # 5-132		105 CMR 451.123	Maintenance: Handwash sink dirty
12. Handicapped Shower Room # 5-132		105 CMR 451.123*	Maintenance: Soap scum on walls
13. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.110(A)*	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
14. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
15. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.123	Maintenance: Floor dirty
16. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.123	Maintenance: Handwash sink dirty
17. HSU Main Entrance	Janitor's Closet # 5-106	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing
18. HSU Main Entrance	Storage Room # 5-109	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable cups stored on floor
19. HSU Main Entrance	Ward B # 5-102	105 CMR 451.103	Mattresses: Mattress damaged
20. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Soap scum on walls in left and right shower
21. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Soap scum on door in right shower
22. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Pooling water on floor outside showers
23. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Soap scum on floor in left shower
24. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Floor paint damaged outside showers
25. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Ceiling paint damaged outside showers
26. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Ceiling vent dusty above toilets

27. HSU Administration Hallway	Female Bathroom # 5-104	105 CMR 451.123	Maintenance: Ceiling vent dusty
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Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies were found during the inspection:

1. Risk Cell # 1 & 2	105 CMR 451.353	Interior Maintenance: Ceiling damaged around sprinkler in cell # RS1
2. Patient Rooms # 1-4	105 CMR 451.353	Interior Maintenance: Ceiling dirty in cell # PT1
3. Patient Rooms # 1-4	105 CMR 451.353	Interior Maintenance: Floor dirty in cell # PT3
4. Patient Rooms # 1-4	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # PT3
5. HSU Main Entrance	Storage Room # 5-109	Interior Maintenance: Floor dirty

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

4 new deficiencies were found during the inspection:

1. Nurse's Station and Bathroom	105 CMR 451.402(B)	Packaging, Labeling, and Shipping: Biological waste containers were used for solid municipal waste. Standard is found in 105 CMR 480.300(A).
2. HSU Main Entrance	Exam Room # 2 (# 5-125)	105 CMR 451.402(B)
3. HSU Main Entrance	Infectious Disease Office	105 CMR 451.402(B)
4. HSU Main Entrance	Infectious Disease Office	105 CMR 451.402(B)

Billerica Control Building

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. Main Level	Lobby	105 CMR 451.350*	Structural Maintenance: Window broken
2. Main Level	Lobby	105 CMR 451.353*	Interior Maintenance: Wall damaged at entrance
3. Main Level	Control Area	105 CMR 451.350*	Structural Maintenance: Several windows broken
4. Main Level	Control Area	105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing
5. Jail Visiting Hallway	Additional Offices	105 CMR 451.353	Interior Maintenance: Floor tiles missing outside office # 2-124

Old Administration Wing

Deficiencies under the Required Standards (.100 and .200 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. First Floor	Maintenance Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator of office # 2-143
2. New Male Locker Room		105 CMR 451.123*	Maintenance: Ceiling vent dusty near toilet
3. New Male Locker Room		105 CMR 451.123	Maintenance: Ceiling tile missing above right shower
4. New Male Locker Room		105 CMR 451.123	Maintenance: Floor dirty under urinal
5. Third Floor	Officer's Weight Room	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
6. Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Floor dirty in shower # 1
7. Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Floor dirty in toilet stall # 2
8. Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Curtain missing at toilet stall # 1
9. Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Outlet cover missing near handwash sink

Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Office # 2-131	105 CMR 451.353	Interior Maintenance: Carpet damaged near radiator
2. Second Floor		105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing throughout
3. Second Floor		105 CMR 451.353	Interior Maintenance: Floor tiles missing in hallway
4. New Male Locker Room		105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
5. Classifications & Old Infirmary	Hallway	105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing throughout hallway
6. Third Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout area

Training Center

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Male Bathroom # 4-123	105 CMR 451.123	Maintenance: Wall paint damaged near soap dispenser
2. First Floor	Bathroom # 4-110	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 85°F at handwash sink
3. First Floor	Bathroom # 4-110	105 CMR 451.123*	Maintenance: Ceiling tiles water damaged
4. Second Floor	Officer's Bathroom	105 CMR 451.124*	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 5 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Meeting Room # 4-120	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
2. First Floor	Offices # 4-112 – 4-114	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged in office # 4-112 and 4-114
3. First Floor	Bathroom # 4-110	105 CMR 451.350*	Structural Maintenance: Window broken
4. First Floor	Storage Room # 4-111	105 CMR 451.350	Structural Maintenance: Window broken
5. Second Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout

Tier Dorm**Deficiencies under the Required Standards (.100 and .200 series)**

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Dorm Bathroom	105 CMR 451.130*	Hot Water: Shower water temperature 85°F in shower # 1
2. Dorm Bathroom	105 CMR 451.123	Maintenance: Floor paint damaged outside showers
3. Dorm Bathroom	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3 and 6

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency was found during the inspection:

1. Sleeping Area	105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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Tier Building**Deficiencies under the Required Standards (.100 and .200 series)**

1 new deficiency was found during the inspection:

1. Gym	Gym Office	105 CMR 451.141	Screens: Screen missing
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Deficiencies under the Recommended Standards (.300 series)

4 new deficiencies were found during the inspection:

1. Gym	105 CMR 451.353	Interior Maintenance: Light shield missing over pull up bar
2. Gym	105 CMR 451.353	Interior Maintenance: Wooden window coverings damaged
3. Gym	105 CMR 451.353	Interior Maintenance: Plastic window pane not secured in place
4. Gym	105 CMR 451.353	Interior Maintenance: Ceiling fan dusty

CWP Building**Deficiencies under the Required Standards (.100 and .200 series)**

31 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Bathroom # 3-111	105 CMR 451.123	Maintenance: Ceiling vent dusty
2. Shower Room # 3-113	105 CMR 451.123	Maintenance: Mold on baseboard in center and right side showers outside Shower Room # 3-113
3. Shower Room # 3-113	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, floor drain clogged outside Shower Room # 3-113

4. Shower Room # 3-113	105 CMR 451.123	Maintenance: Mold on baseboard in shower # 5 and 6
5. Shower Room # 3-113	105 CMR 451.123	Maintenance: Mold on door frame in shower # 1, 2, 3, 4, 5, and 6
6. Shower Room # 3-113	105 CMR 451.123	Maintenance: Caulking on wall dirty in shower # 3
7. Shower Room # 3-113	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3, 5, and 6
8. Shower Room # 3-113	105 CMR 451.123	Maintenance: Floor dirty in toilet stall # 3
9. Shower Room # 3-113	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 2
10. Dining Area	105 CMR 451.200	Preventing Contamination from the Premises; Food Storage: Food stored under other sources of contamination, food stored under dirty dishes. Standard found in 105 CMR 590; FC 3-305.12(I).
11. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, dirty dishes left out on storage shelf. Standard found in 105 CMR 590; FC 6-501.12(A).
12. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of freezer dirty. Standard found in 105 CMR 590; FC 6-501.12(A).
13. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of 2-door refrigerator dirty. Standard found in 105 CMR 590; FC 6-501.12(A).
14. Dining Area	105 CMR 451.200	Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, food left uncovered in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-302.11(A)(4).
15. Dining Area	105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded (Pf), in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-501.17(A).
16. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling beam damaged over tables. Standard found in 105 CMR 590; FC 6-501.11.
17. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, windowsills dirty. Standard found in 105 CMR 590; FC 6-501.12(A).
18. Dining Area	105 CMR 451.200	Cleaning of Equipment and Utensils, Frequency: Interior of microwave oven not cleaned every 24 hours, interior of microwave dirty. Standard found in 105 CMR 590; FC 4-602.12(B).
19. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.141* Screens: Screen missing
20. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in stall # 1
21. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

22. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.123	Maintenance: Pooling water under urinal
23. 2nd Floor	Dorm # 3-203	105 CMR 451.141	Screens: Screen damaged

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. 2nd Floor	Janitor's Closet # 3-204	105 CMR 451.353	Interior Maintenance: Wet mop stored on floor
2. 2nd Floor	Dorm # 3-203	105 CMR 451.353*	Interior Maintenance: Ceiling damaged

Work Release House # 1 and House 2

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. House # 1	Food Service Area	105 CMR 451.200	Maintenance and Operation; Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards damaged and dirty. Standard found in 105 CMR 590; FC 4-501.12.
2. House # 1	Day Room between Houses	105 CMR 451.141	Screens: Screen missing
3. House # 2	First Floor	Staff Bathroom	105 CMR 451.141*
4. House # 2	First Floor	Staff Bathroom	105 CMR 451.123
5. House # 2	Second Floor	Bathroom	105 CMR 451.126*
6. House # 2	Basement	Bathroom	105 CMR 451.126

Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1. House # 1	First Floor	Infirmary	105 CMR 451.353	Interior Maintenance: Oxygen tank unsecured
2. House # 1	First Floor	Control	105 CMR 451.353	Interior Maintenance: Wall left unfinished around AC unit
3. House # 1	Basement	Laundry Room	105 CMR 451.350*	Structural Maintenance: Water leaking in from exterior in back left corner of room
4. House # 1	Basement	Laundry Room	105 CMR 451.353	Interior Maintenance: Exhaust duct disconnected to dryer # 1
5. House # 1	Basement	Janitor's Closet	105 CMR 451.353*	Interior Maintenance: Ceiling heavily water damaged above Janitor's Closet
6. House # 2	First Floor	Administration Office	105 CMR 451.353	Interior Maintenance: Strong odor noted in Administration Office hallway
7. House # 2	First Floor	Administration Office	105 CMR 451.353*	Interior Maintenance: Ceiling water damaged in back left Office
8. House # 2	First Floor	Administration Office	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged in back right Office

Warehouse

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1. Office # 9-101	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, raw eggs stored over ready-to-eat food
2. Office # 9-101	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

SECTION 2: Areas Found to be in Compliance

EHRS inspected 235 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 27 areas of the facility because they were locked, in use, or under construction:

1. Podular Building	Attorney Visit Hallway	Visiting Rooms	Unable to Inspect Visit Room # 3 – In Use
2. Podular Building	Attorney Visit Hallway	Storage Room # 5-145B	Unable to Inspect – Locked
3. Podular Building	Attorney Visit Hallway	Inmate Bathroom # 5- 145A	Unable to Inspect – Locked
4. Entrance Hallway for Pod A & B	Pod A	Upper Level Shower Area # 6-10	Unable to Inspect Handicapped Shower – In Use
5. Entrance Hallway for Pod C & D	Nurse's Station # 5-212		Unable to Inspect – In Use
6. Dorm # 3 and 4 Landing	Female Bathroom # 6-213		Unable to Inspect – Locked
7. Dorm # 1 and 2 Landing	Female Staff Bathroom # 6- 116		Unable to Inspect – Locked
8. Dorm # 1	Shower Area		Unable to Inspect Shower # 2 - In Use
9. Dorm # 1	Case Worker's Office		Unable to Inspect – In Use
10. Food Service Area	Mechanical Warewash Area	Warewash Machine	Unable to Inspect – Under Construction
11. Health Service Unit	HSU Main Entrance	Mental Health Office # 1 (# 5-115)	Unable to Inspect – In Use
12. Health Service Unit	HSU Administration Hallway	MAT Room # 5-103	Unable to Inspect – Locked
13. Billerica Control Building	Main Level	Office # 2-111	Unable to Inspect – Locked
14. Billerica Control Building	Main Level	Motorcycle Unit Locker Room # 2-116	Unable to Inspect – Locked
15. Old Administration Wing	Third Floor	Female Weight Room	Unable to Inspect – Locked
16. Old Administration Wing	Third Floor	Female Locker Room	Unable to Inspect – Locked
17. Old Administration Wing	Lower Report	A & B Side Cells	Unable to Inspect – Not Used
18. Training Center	First Floor	Medical Triage	Unable to Inspect – Locked
19. Tier Building	First Tier		Unable to Inspect – Closed
20. Tier Building	Second Tier		Unable to Inspect – Closed
21. Tier Building	Third Tier		Unable to Inspect – Closed
22. CWP Building	Med Room # 3-112		Unable to Inspect – Locked
23. CWP Building	Kitchen		Unable to Inspect – Not Used

24. CWP Building	Basement	Storage Closet # 3-B 02 and 3-B03	Unable to Inspect – Locked
25. House # 2	Basement	Bathroom	Unable to Inspect – 2 Showers Under Construction
26. Old Administration Wing	First Floor	Mail Room # 2-138	Unable to Inspect – Locked
27. Old Administration Wing	Second Floor	Nursing Mother's Room # 2-227	Unable to Inspect – Locked

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 679 at the time of inspection.
2. At the time of inspection, the EHRS received a complaint that inmates housed in HSU are not afforded recreational time outside of their cells during inclement weather due to the Tier Gym being closed. The EHRS recommends a procedure be developed to ensure compliance is maintained with 105 CMR 451.212 Recreational Opportunities during all weather conditions.
3. During the kitchen inspection:
 - a. Hot meat sauce from the serving line was placed directly into the walk-in cooler in large, covered pans. The EHRS stated their concerns with the ability for the food to cool properly and safely. The EHRS recommended cooling procedures be implemented to ensure food is cooled in accordance with 105 CMR 590; FC 3-501.14 Cooling which requires food to be cooled:
 - i. Within 2 hours from 57°C (135°F) to 21°C (70°F); and
 - ii. Within a total of 6 hours from 57°C (135°F) to 5°C (41°F) or less.
 - b. The EHRS recommended obtaining additional dry storage racks to store serving trays, baking sheets, and additional kitchen equipment in a self-draining position.
 - c. The warewash machine was not in use and the area was under renovations. The facility is manually washing/sanitizing dishes and using Styrofoam trays until renovations are complete.

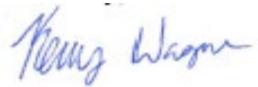
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](http://www.mass.gov/dph/dcs/105-cmr-451.000) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

A handwritten signature in blue ink that appears to read "Kerry Wagner".

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH



The Commonwealth of Massachusetts
Middlesex Sheriff's Office
Peter J. Koutoujian
Sheriff

269 Treble Cove Road
Billerica, Massachusetts 01862

Phone (978) 667-1711
Fax (978) 932-3589

DATE: January 14, 2026

TO: Kerry Wagner, MPH
Environmental Analyst, CSP, BCEH

FROM: Michael P. Mahoney
Superintendent, Middlesex Jail and House of Correction

RE: DPH – Plan of Correction

Dear Ms. Wagner,

Attached is our plan of correction for all noted deficiencies at the Middlesex Jail and House of Correction, with regard to your initial inspection report which was dated June 18, 2025.

Please feel free to contact Captain Shane Cassidy with any question of concerns (978) 495-7035.

Sincerely,

Handwritten signature of Michael P. Mahoney.

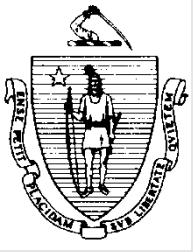
Michael P. Mahoney, Superintendent

1/14/2026
Date

Handwritten signature of Captain Shane Cassidy.

Captain Shane Cassidy

01/14/2026
Date



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
67 Forest Street, Suite # 100 Marlborough, MA 01752
617-624-6000 | mass.gov/dph

Maura T. Healey
Governor

Kimberley Driscoll Lieutenant Governor

617-624-6000 | mass.gov/dph

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

December 16, 2025

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155 (electronic copy)

Re: Facility Inspection – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Middlesex County Jail and House of Corrections on December 2, 3, and 5, 2025 accompanied Captain Shane Cassidy, Assistant Deputy Superintendent; Captain Kara Turco; and Sergeant Sean Lee, Environmental Health and Safety Officer, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 376 total deficiencies: 179 new deficiencies under the Required Standards (.100 and .200 series), 61 repeat deficiencies under the Required Standards, 108 new deficiencies under the Recommended Standards (.300 series), 24 repeat deficiencies under the Recommended Standards, 4 new deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Podular Building

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Attorney Visit Hallway	Janitor's Closet	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, backflow preventer damaged	Attorney Visit Hallway - Replaced vacuum breaker on back flow preventer on 12/18/25
2. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in white refrigerator	Attorney Visit Hallway - Visiting Control Room #5-144 - the white refrigerator was defrosted and cleaned on 1/9/26
3. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, uncovered utensils observed	Attorney Visit Hallway - Visiting Control Room #5-144 - utensils were covered on 1/9/26
4. Attorney Visit Hallway	Family/Child Visiting Area	105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator	Attorney Visit Hallway - Family/Child Visiting Area thermometer in refrigerator was replaced on 1/8/26

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged	Attorney Visit Hallway - Visiting Control Room #5-144 - 135 Floor Tiles replaced on 12/15/25
2. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged	Attorney Visit Hallway - Visiting Control Room #5-144 - Ceiling Tiles replaced on - 12/16/25
3. Attorney Visit Hallway	Visiting Control Room # 5-144	105 CMR 451.353	Interior Maintenance: Ceiling tiles missing	Attorney Visit Hallway - Visiting Control Room #5-144 - Ceiling Tiles replaced on 12/16/25

Pod A & B**Deficiencies under the Required Standards (.100 and .200 series)**

19 new deficiencies and 10 repeat deficiency (indicated by an *) were found during the inspection:

1.	Pod A	Lower Cells	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, water continuously running in cell # 1-31	Pod A - Replaced diaphragm in cell 1-31 on 12/12/25
2.	Pod A	Lower Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1	Pod A - Lower Cells Shower Area #6-10 - Soap scum on walls in Shower #1 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
3.	Pod A	Lower Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 3	Pod A - Lower Cells Shower Area #6-10 - Soap scum on floor in Shower #1 and #3 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
4.	Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Wall paint damaged outside shower # 7 and 9	Pod A Upper Level Shower Area #6-1 - Wall paint damaged outside shower #7 and 9 was repaired and painted on 12/23/25
5.	Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7	Pod A - Upper Level Shower Area #6-10 - Soap scum on walls in Shower # 7 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
6.	Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123*	Maintenance: Drain flies observed in shower # 6	Pod A - Upper Level Shower Area #6-10 - Drain flies observed in Shower #6 were treated on 12/23/25 and will continue to be treated if needed.

7. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 7 and 10	Pod A - Upper Level Shower Area #6-10 - Soap scum on floor in Shower #7 and #10 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
8. Pod A	Upper Level Shower Area # 6-10	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 6 and 9	Pod A - Upper Level Shower Area #6-10 - Soap scum on floor in Shower #6 and #9 was removed, cleaned and treated on 12/5/25 and are cleaned daily and bleached weekly
9. Pod B	Counselor's Office # 5-084	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty	Pod B - Counselor's Office's interior of microwave was cleaned on 1/9/2026
10. Pod B	Janitor's Closet # 5-080	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover not secured	Pod B - Janitor's Closet #5-080 the drain cover will be secured by 3/1/26 need to order replacement
11. Pod B	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in handicapped shower	Pod B - Lower Level Shower Area soap scum on floor in handicapped shower was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
12. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2, 5, and handicapped shower	Pod B - Lower Level Shower Area soap scum on walls in Shower #2, 5 and handicapped shower was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly

13. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Walls dirty outside shower # 5	Pod B - Lower Level Shower Area walls on outside Shower #5 were cleaned on 12/5/25 and are cleaned daily and bleached weekly
14. Pod B	Lower Level Shower Area	105 CMR 451.123	Maintenance: Drain flies observed in shower # 2 and handicapped shower	Pod B - Lower Level Shower Area Shower #2 and handicapped shower #2 - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed.
15. Pod B	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Drain flies observed in shower # 4	Pod B - Lower Level Shower Area - Shower #4 - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed.
16. Pod B	Lower Cells	105 CMR 451.117*	Toilet Fixtures: Toilet fixture dirty in cell # 1-01	Pod B - Lower Cells - Toilet fixture was cleaned in cell #1-01 on 12/23/25.
17. Pod B	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Drian flies observed in shower # 8	Pod B - Upper Level Shower Area - Drain flies were treated in Shower #8 on 12/23/25 and will continue to be treated if needed.
18. Pod B	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 8	Pod B Upper Level Shower Area - Soap scum on floor in shower # 8 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
19. Pod B	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 8	Pod B Upper Level Shower Area - Soap scum on walls in shower # 8 was removed and

				cleaned on 12/5/25 and are cleaned daily and bleached weekly
20. Pod B	Upper Level Shower Area	105 CMR 451.123	Maintenance: Wall dirty outside shower # 8 and 10	Pod B - Upper Level Shower Area - Walls on outside shower #8 and 10 were cleaned on 12/5/25 and are cleaned daily and bleached weekly
21. Pod B	Upper Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 10 leaking	Pod B - Upper Level Shower Area -the leak repaired on shower #10 on 12/15/25

Deficiencies under the Recommended Standards (.300 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Pod A	Common Area	105 CMR 451.353	Interior Maintenance: Exercise equipment padding damaged	Pod A - Common Area - exercise equipment padding will be repaired by 5/1/26
2. Pod A	Common Area	105 CMR 451.353	Interior Maintenance: Ceiling tiles dusty near vents	Pod A - Common Area - ceiling tiles near vents were cleaned on 12/23/25
3. Pod A	Storage Cage (Barber Shop)	105 CMR 451.353*	Interior Maintenance: Sink dirty	Pod A - Storage Cage (Barber Shop) - Sink was cleaned on 12/9/25
4. Pod A	Janitor's Closet	105 CMR 451.360	Protective Measures: Drain flies observed	Pod A – Janitor's Closet - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed.
5. Pod B	Storage Cage (Barber Shop) # 5-081	105 CMR 451.353	Interior Maintenance: Sink dirty	Pod B Storage Cage (Barber Shop) #5-081 sink was cleaned on was cleaned on 12/23/25 and cleaned daily.
6. Pod B	Janitor's Closet # 5-080	105 CMR 451.353	Interior Maintenance: Dirty water pooling on floor	The dirty water pooling on floor in Pod B - Janitor's

				closet #5-080 was cleaned up on 12/5/25 and is mopped and cleaned daily.
7. Pod B	Classroom/Storage Room # 5-083	105 CMR 451.360	Protective Measures: Ants observed	Pod B Classroom/Storage Room #5-083 was treated for ants on 12/23/25 and 12/24/25
8. Pod B	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor dirty near toilet in cell # 1-01	Pod B - Lower Cells - floor cleaned on 12/23/25 in cell #1-01
9. Pod B	Upper Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 2-14	Pod B Upper Cells - Cell #2-14 - was painted on 12/23/25

Pod C & D

Deficiencies under the Required Standards (.100 and .200 series)

18 new deficiencies and 11 repeat deficiencies (indicated by an *) were found during the inspection:

1. Pod C	Counselor/Interview Office #5-202	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty	Pod C - Counselor/interview office #5-202 the interior of microwave was cleaned on 1/9/26
2. Pod C	Counselor/Interview Office #5-202	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty	Pod C - Counselor/interview office #5-202 the interior of refrigerator was cleaned on 12/5/25
3. Pod C	Lower Level Shower Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 1 leaking	Pod C - Lower Level Shower Area - leak on shower #1 repaired on 12/18/25
4. Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in handicapped shower	Pod C - Lower Level Shower handicapped shower the soap scum on walls was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly

5.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on bench in handicapped shower	Pod C - Lower Level Shower handicapped shower the soap scum on bench was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
6.	Pod C	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2 and 4	Pod C - Lower Level Shower soap scum on floor in showers #2 and 4 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
7.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Mold on ceiling outside shower # 1 and 4	Pod C Lower Level Shower Area – mold on ceiling was removed, cleaned and treated on outside shower #1 and 4 on 12/30/25.
8.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Light fixture rusted in shower # 4	Pod C - Lower Level Shower - light fixtures in shower # 4 was replaced and rust removed on 12/30/25
9.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Ceiling damaged outside shower # 1	Pod C - Lower Level Shower - ceiling outside shower #1 will be repaired by 4/1/26
10.	Pod C	Lower Level Shower Area	105 CMR 451.123	Maintenance: Walls dirty outside shower # 1	Pod C - Lower Level Shower -walls in outside Shower #1 was cleaned on 12/5/25 and is cleaned daily and bleached weekly
11.	Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 6	Pod C - Upper Level Shower Area - soap scum on floor in shower #6 was removed and cleaned on 12/5/25 and is cleaned daily

				and bleached weekly
12. Pod C	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 7 and 10	Pod C - Upper Level Shower Area - soap scum on walls in shower #7 and 10 was removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
13. Pod C	Upper Level Shower Area	105 CMR 451.130*	Hot Water: Shower water temperature 78°F in shower # 8	Pod C - Upper Level shower area - Shower #8 - was adjusted to 110F degrees on 12/15/25
14. Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, urinal out-of-order	Pod D Storage Cage Barber Shop #5-214 - Urinal repaired on 12/22/25
15. Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Mold on ceiling outside shower # 5	Pod D Lower Level Shower Area - Mold was removed and cleaned and treated in outside Shower #5 on 12/30/25
16. Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Drain flies observed in handicapped shower	Pod D - Lower Level Shower Area in handicapped Shower - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed.
17. Pod D	Lower Level Shower Area	105 CMR 451.123*	Maintenance: Soap scum on wall in handicapped shower	Pod D - Lower Level Shower Area - Soap scum on wall in handicapped shower was removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly
18. Pod D	Lower Level Shower Area	105 CMR 451.123	Maintenance: Floor dirty outside handicapped shower	Pod D - Lower Level Shower Area - Floor was cleaned outside handicapped shower on 12/5/25 and is cleaned daily

				and bleached weekly
19. Pod D	Upper Level Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 and 5 leaking	Pod D - Upper Level Shower Area - leaks repaired on showers # 2 and # 5 on 12/22/25
20. Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Walls dirty outside shower # 4	Pod D - Upper level Shower Area - Walls was cleaned outside shower #4 on 12/5/25 and is cleaned daily and bleached weekly
21. Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Ceiling vents dusty outside showers	Pod D - Upper level Shower Area - ceiling vents were cleaned and dust removed on outside showers on 12/5/25 and are cleaned daily and bleached weekly- Vents were vacuumed on 12/23/25
22. Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Ceiling dirty outside shower # 4	Pod D - Upper level Shower Area - ceiling outside shower #4 was cleaned on 12/5/25 and is cleaned daily and bleached weekly
23. Pod D	Upper Level Shower Area	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2 and 3	Pod D - Upper level Shower Area - soap scum was cleaned and removed on walls in shower #2 and 3 on 12/5/25 and are cleaned daily and bleached weekly
24. Pod D	Upper Level Shower Area	105 CMR 451.123*	Maintenance: Drain flies observed in shower # 5	Pod D - Upper Level Shower Area - Drain flies observed - drain flies in shower # 5 were treated on 12/23/25 and will continue to be treated if needed.

Deficiencies under the Recommended Standards (.300 series)

13 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Pod C	Common Area	105 CMR 451.353*	Interior Maintenance: Exercise equipment padding damaged	Pod C - Common Area - Common Area - exercise equipment padding will be repaired by 5/1/26
2.	Pod C	Storage Cage (Barber Shop) # 5-207	105 CMR 451.353	Interior Maintenance: Two sinks dirty	Pod C - Storage Cage - the two sinks were cleaned on 12/23/25 and are cleaned daily
3.	Pod C	Janitor's Closet # 5-206	105 CMR 451.353	Interior Maintenance: Wet mop stored upside down	Pod C - Janitor's Closet #5-206 - Wet mop was stored correctly on 12/23/25
4.	Pod C	Lower Cells	105 CMR 451.353	Interior Maintenance: Ladder not secured to bed in cell # 1-11	Pod C - Lower Level - ladder was secured in cell #1-11 on 12/25/25
5.	Pod D	Common Area	105 CMR 451.353	Interior Maintenance: Ceiling tiles dusty near vents	Pod D - Common Area - ceiling tiles were cleaned and dust removed near vents on 12/23/25
6.	Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.353	Interior Maintenance: Sink dirty	Pod D - Storage Cage - Sink was cleaned during inspection on 12/23/25
7.	Pod D	Storage Cage (Barber Shop) # 5-214	105 CMR 451.353	Interior Maintenance: Interior of Barber's box dirty	Pod D - Storage Cage - Interior of Barber's box was cleaned on 12/23/25
8.	Pod D	Janitor's Closet # 5-213	105 CMR 451.360	Protective Measures: Drain flies observed	Pod D - Janitor's Closet #5-213 - Drain flies observed - drain flies were treated on 12/23/25 and will continue to be treated if needed.
9.	Pod D	Upper Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2-04, 2-07, 2-23, and 2-24	Pod D - Upper Cells Wall vents cleared of obstruction in cell # 2-04, 2-07, 2-23

				and 2-24 on 12/23/25
10. Pod D	Lower Cells	105 CMR 451.353	Interior Maintenance: Wall vent dusty in cell # 1-25	Pod D - Lower Cells - Wall vent in cell #1- 25 was cleaned on 12/23/25

Pod F, Dorm # 3, and Dorm # 4

Deficiencies under the Required Standards (.100 and .200 series)

18 new deficiencies and 15 repeat deficiencies (indicated by an *) were found during the inspection:

1. Medical Office # 6-206	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink	Medical Office #6- 206 hand wash sink - water temperature adjusted to 112 degrees on 12/29/25	
2. Pod F	Storage # 6- 208	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer in refrigerator broken	Thermometer was replaced in refrigerator in Pod F Storage #6-208 on 1/9/2026
3. Pod F	Lower Showers	105 CMR 451.130*	Hot Water: Shower water temperature 75°F in shower # 6	Pod F - Lower Showers – hot water temperature in shower #6 was adjusted to 112 degrees on 12/29/25
4. Pod F	Lower Showers	105 CMR 451.123*	Maintenance: Mold on walls in shower # 6	Mold was removed and cleaned and treated in Pod F Shower #6 - Lower Showers on 12/23/25
5. Pod F	Lower Showers	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure from lower shower head in shower # 8	Pod F - Lower Showers - water pressure to lower shower head pressure restored on shower #8 on 12/30/25
6. Pod F	Upper Cells	105 CMR 451.124*	Maintenance: Handwash sink dirty in cell # 2-09	Pod F - Upper Cells - handwash sink was cleaned in cell #2-09 on 12/23/25
7. Pod F	Barber Shop # 1-06	105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink	Pod F - Barber Shop #1-06 Insufficient hot water supply in quantity and

				pressure at handwash sink adjusted to sufficient supply on 12/30/25	
8.	Pod F	Common Area	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at entrance toilet/sink combination unit	Pod F - Common Area - insufficient water supply in quantity and pressure at entrance toilet/sink combination unit repaired on 12/30/25
9.	Dorm # 3	Sleeping Area	105 CMR 451.103	Mattresses: Mattress damaged at bunk # 14	Dorm #3 Sleeping Area - mattress was removed and replaced bunk #14 on 12/16/25
10.	Dorm # 3	Toilet Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3	Dorm #3 - Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3 repaired on 12/30/25
11.	Dorm # 3	Toilet Area	105 CMR 451.124	Water Supply: No cold water supplied to handwash sink # 2	Dorm #3 - Toilet Area - No cold water supplied to handwash sink # 2 cold water supply repaired on 12/30/25
12.	Dorm # 3	Handwash Sink Area	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handwash sink # 3 slow to drain	Dorm #3 - Handwash Sink - Plumbing not maintained in good repair, handwash sink # 3 slow to drain. Drain cleared on 12/30/25
13.	Dorm # 3	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2	Dorm #3 - Handwash Sink Area - No hot water supplied to handwash sink # 2 hot water restored to sink #2 on 12/30/25

14. Dorm # 3	Handwash Sink Area	105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 80°F at handwash sink # 3	Dorm #3 - Handwash Sink Area - Hot water temperature adjusted to 110 degrees on 12/30/25 at handwash sink #3
15. Dorm # 3	Shower Area	105 CMR 451.123*	Maintenance: Mold on caulking in shower # 1	Dorm #3 Shower Area - Mold was removed and cleaned in Shower #1 on 12/5/25
16. Dorm # 3	Shower Area	105 CMR 451.123*	Maintenance: Floor dirty in shower # 8	Dorm #3 Shower Area - floor was cleaned in Shower #8 on 12/5/25 and is cleaned daily and bleached weekly
17. Dorm # 3	Shower Area	105 CMR 451.123*	Maintenance: Walls dirty in shower # 1	Dorm #3 Shower Area - Walls were cleaned in Shower #1 on 12/5/25 and are cleaned daily and bleached weekly
18. Dorm # 3	Shower Area	105 CMR 451.123*	Maintenance: Baseboard dirty in shower # 2	Dorm #3 Shower Area - baseboards were cleaned in Shower #2 on 12/5/25 and are cleaned daily and bleached weekly
19. Dorm # 3	Case Worker's Office	105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty	Dorm #3 - Case Worker's office - microwave was cleaned on 1/9/26
20. Dorm # 4	Shower Area	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 6, 7, and 8	Dorm #4 - Shower Area - Soap scum on walls was removed and cleaned in shower #6, 7 and 8 on 12/5/25 and are cleaned daily and bleached weekly
21. Dorm # 4	Shower Area	105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 3	Dorm #4 - Shower Area - Soap scum on floor was removed and cleaned in shower #3 on 12/5/25 and is

				cleaned daily and bleached weekly
22. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 2	Dorm #4 - Shower Area - Soap scum on floor was removed and cleaned in shower #2 on 12/5/25 and is cleaned daily and bleached weekly
23. Dorm # 4	Shower Area	105 CMR 451.123	Maintenance: Floor damaged outside showers	Dorm #4 - Shower Area -floor damage on outside showers was repaired on 1/2/26
24. Dorm # 4	Shower Area	105 CMR 451.130	Hot Water: Shower water temperature 92°F in shower # 8	Dorm #4 – shower hot water temperature adjusted to 110°F in shower # 8 on 12/30/25
25. Dorm # 4	Toilet Area	105 CMR 451.124*	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1	Dorm #4 - Toilet Area - Insufficient hot water supply in quantity and pressure at handwash sink in stall # 1 repaired and sufficient on 12/30/25
26. Dorm # 4	Toilet Area	105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink in stall # 3 and 4	Dorm #4 - Toilet Area - Insufficient hot water supply in quantity and pressure at handwash sink in stall # 3 and 4 repaired and sufficient on 12/30/25
27. Dorm # 4	Toilet Area	105 CMR 451.124	Water Supply: Insufficient cold-water supply in quantity and pressure at handwash sink in stall # 1 and 3	Dorm #4 - Toilet Area - Insufficient cold-water supply in quantity and pressure at handwash sink in stall # 1 and 3 repaired and sufficient on 12/30/25

28. Dorm # 4	Toilet Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in stall # 2	Dorm #4 - Toilet Area - No hot water supplied to handwash sink in stall # 2 repaired on 12/30 hot water temperature adjusted at 110 degrees
29. Dorm # 4	Handwash Sink Area	105 CMR 451.126*	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2	Dorm #4 - Handwash Sink Area - No hot water supplied to handwash sink # 2 repaired on 12/30 hot water temperature adjusted to 110 degrees

Deficiencies under the Recommended Standards (.300 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Pod F	Barber Shop # 1-06	105 CMR 451.353	Interior Maintenance: Wall vent dusty	Pod F - Barber Shop #1-06 wall vent was cleaned and dust removed on 12/23/25
2.	Dorm # 3	Common Area	105 CMR 451.353	Interior Maintenance: Floor tile missing near stall # 8	Dorm #3 - Common Area - floor tile was replaced near stall #8
3.	Dorm # 3	Barber Shop	105 CMR 451.353*	Interior Maintenance: Standing fan dusty	Dorm # 3 - Barber Shop Standing fan was cleaned and dust removed on 12/23/25
4.	Dorm # 4	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored upside down	Dorm #4 - Janitor's closet wet mop was stored correctly on 12/23/25

Pod E, Dorm # 1, and Dorm # 2

Deficiencies under the Required Standards (.100 and .200 series)

39 new deficiencies and 5 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Nurse's Station	105 CMR 451.124	Water Supply: Discolored water observed at handwash sink	Nurse's Station - Handwash sink flushed out until
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				water was clear on 12/10/25
2. Pod E	Barber Shop	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to entrance toilet/sink combination unit	Pod E - Barber Shop - hot water restored to entrance toilet/sink combination unit on 12/18/25
3. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on floor in shower # 2	Pod E - Lower showers - Soap scum on floor in shower #2 has been removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly
4. Pod E	Lower Showers	105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 3, and 4	Pod E - Lower showers - Soap scum on walls in shower #1, 3 and 4 has been removed and cleaned on 12/5/25 and are cleaned daily and bleached weekly
5. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2	Pod E - Lower showers - Soap scum on walls in shower #2 has been removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly
6. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Soap scum on bench in shower # 6	Pod E - Lower showers - Soap scum on bench in shower #6 has been removed and cleaned on 12/5/25 and is cleaned daily and bleached weekly
7. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Floor dirty in shower # 6	Pod E - Lower showers - floor was cleaned in Shower #6 on 12/5/25 and is cleaned daily and bleached weekly

8. Pod E	Lower Showers	105 CMR 451.123	Maintenance: Debris on floor in shower # 1, 2, 3, 4, and 5	Pod E - Lower showers -Debris picked up on floor in showers #1, 2, 3, 4 and 5 on 12/5/25 and they are cleaned daily and bleached weekly
9. Pod E	Lower Cells	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water continuously running in cell # 1-19	Pod E - Lower Cells - hot water repaired in cell 1-19 on 12/18/25
10. Pod E	Upper Showers	105 CMR 451.123	Maintenance: Debris on floor in shower # 7, 8, and 10	Pod E - Upper Showers - Debris removed from floor in Showers #7, 8 and 10 on 12/5/25 and they are cleaned daily and bleached weekly
11. Dorm # 1	Toilet Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet/sink combination unit out-of-order in stall # 3	Dorm #1 - toilet/sink combination unit repaired and is in order in stall # 3 on 12/23/25
12. Dorm # 1	Handwash Sink Area	105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 82°F at handwash sink # 3	Dorm #1 - Handwash Sink Area- hot water temperature adjusted to 110 degrees at handwash sink #3 on 12/22/25
13. Dorm # 1	Handwash Sink Area	105 CMR 451.124	Water Supply: No cold water supplied to handwash sink # 1	Dorm #1 - Handwash Sink Area - cold water restored to handwash sink #1 on 12/22/25
14. Dorm # 1	Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 1 leaking	Dorm #1 – Shower area - repaired leak in shower #1 on 12/22/25
15. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 5, 6, and 7	Dorm #1 - Shower area - ceiling paint in shower #5, 6 and 7 was repaired and painted on 12/30/25
16. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Wall dirty in shower # 1 and 3	Dorm #1 - Shower area - wall was cleaned in showers

				#1 and 3 on 12/5/25 and are cleaned daily and bleached weekly
17. Dorm # 1	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 1	Dorm # 1 - Shower area - floor was cleaned in shower #1 on 12/5/25 and is cleaned daily and bleached weekly
18. Dorm # 1	Shower Area	105 CMR 451.130	Hot Water: Shower water temperature 95°F in shower # 1	Dorm #1 - Shower Area - water temperature adjusted to 110 degrees on 12/10/25 in Shower #1
19. Dorm # 2	Case Worker's Office	105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty	Dorm #2 - Case Worker's Office - the interior of microwave was cleaned on 12/5/25
20. Dorm # 2	Shower Area	105 CMR 451.130	Hot Water: Shower water temperature 90°F in handicapped shower	Dorm #2 - Shower Area - water temperature adjusted to 110 degrees on 12/10/25 in handicapped shower
21. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Bench dirty in handicapped shower	Dorm #2 - Shower Area - Handicapped shower bench was cleaned on 12/5/25 and is cleaned daily and bleached weekly
22. Dorm # 2	Shower Area	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, floor drain clogged in shower # 3	Shower drains in Dorm 2 – Shower #3 drain clog was cleared and is working on 12/29/25
23. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Floor damaged outside showers	Dorm # 2 - Shower area - floor on outside damaged was repaired and painted on 1/2/26
24. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Floor dirty in shower # 7 and handicapped shower	Dorm # 2 - Shower area - floor was cleaned in Shower

				#7 and handicapped shower on 12/5/25 and are cleaned daily and bleached weekly
25. Dorm # 2	Shower Area	105 CMR 451.123	Maintenance: Walls dirty in shower # 7 and handicapped shower	Dorm #2 - Shower area walls were cleaned in shower #7 and handicapped shower on 12/5/25 and are cleaned daily and bleached weekly
26. Dorm # 2	Toilet Area	105 CMR 451.123	Maintenance: Handwash sink # 6 dirty	Dorm #2 - Toilet Area handwash sink # 6 was cleaned on 12/23/25 and is cleaned daily and bleached weekly
27. Dorm # 2	Toilet Area	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in stall # 3	Dorm #2 - Toilet Area toilet fixtures in stall # 3 were cleaned on 12/23/25 and are cleaned daily and bleached weekly
28. Dorm # 2	Toilet Area	105 CMR 451.123	Maintenance: Floor dirty in stall # 4	Dorm #2 - Toilet area - floor was cleaned in stall #4 on 12/5/25 and is cleaned daily and bleached weekly
29. Dorm # 2	Toilet Area	105 CMR 451.124	Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 7 and 8	Dorm #2 - Toilet Area - water pressure restored and sufficient in handwash sinks #7 and #8 on 12/10/25
30. Dorm # 2	Handwash Sink Area	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3	Dorm #2 - Handwash Sink - hot water restored to handwash sink #3 on 12/10/25

Deficiencies under the Recommended Standards (.300 series)

12 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. Pod E	Lower Cells	105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1-08 and 1-09	Pod E - Lower Cells - floor was repaired in cell #1-08 and 1-09 on 12/9/25
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2. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 1-07 and 1-13	Pod E - Lower Cells - floor damage was repaired in cell #1-07 and 1-13 on 12/9/25
3. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 1-09, 1-25, and 1-28	Pod E - Lower Cells - Wall Vent in cell #1-09, 1-25 and 1-28 was cleared on 12/23/25
4. Pod E	Lower Cells	105 CMR 451.353	Interior Maintenance: Floor dirty in right side sub-day room	Pod E - Lower Cells - floor on right side sub-day room was cleaned on 12/9/25
5. Pod E	Upper Cells	105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2-08, 2-15, and 2-32	Pod E - Upper Cells - Wall Vent in cell #2-08, 2-15 and 2-32 was cleaned on 12/23/25
6. Dorm # 1	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored in slop sink	Dorm #1 - janitor's closet - mop stored properly on 12/9/25
7. Dorm # 1	Barber Shop	105 CMR 451.353	Interior Maintenance: Sink dirty	Dorm #1 - Barber Shop - sink was cleaned on 12/9/25
8. Dorm # 2	Janitor's Closet	105 CMR 451.353	Interior Maintenance: Wet mop stored upside down	Dorm #2 - Janitor's Closet - Wet mop was stored correctly on 12/9/25

Intake and Discharge and Hall A and B

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Holding Tank # 2 # 5-014	105 CMR 451.117*	Toilet Fixtures: Toilet fixture dirty	Holding Tank # 2 # 5-014 - toilet fixture was cleaned on 12/9/25
2. Holding Tank # 2 # 5-014	105 CMR 451.123	Maintenance: Handwash sink dirty	Holding Tank # 2 # 5-014 - handwash sink was cleaned on 12/9/25
3. Holding Cell # 1-6	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink in cell # 3	Holding Cell # 1-6 - water supply repaired and sufficient at sink in cell #3 on 12/11/25
4. Holding Cell # 1-6	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in cell # 2	Holding Cell # 1-6 - toilet fixture was cleaned in cell #2 on 12/9/25

5. Female Bathroom # 5-020	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, stopper broken on cold water handle	Female Bathroom # 5-020 - sink handle repaired in bathroom 5-020 on 12/11/25
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Deficiencies under the Recommended Standards (.300 series)

6 new deficiencies were found during the inspection:

1. Janitor's Closet # 5-016	105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket	Janitor's Closet # 5-016 - mop stored properly on 12/23/25
2. Janitor's Closet # 5-016	105 CMR 451.353	Interior Maintenance: Standing water left in bucket	Janitor's Closet # 5-016 - water was emptied from bucket on 12/23/25
3. Shake Room # 1 (5-011) & 2 (5-010)	105 CMR 451.353	Interior Maintenance: Wall vent dusty	Shake Room # 1 (5-011) & 2 (5-010) - wall vent was cleaned on 12/23/25
4. Holding Cell # 1-6	105 CMR 451.353	Interior Maintenance: Ceiling damaged in cell # 4	Holding Cell # 1-6 - ceiling in cell #4 will be repaired by 3/1/26
5. Change Room # 1 and 2 (# 5-022 and 5-023)	105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored with 18 inches of the ceiling in Change Room # 5-022	Change Room # 1 and 2 (# 5-022 and 5-023) stored items were removed on 1/12/26
6. Storage Room # 5025C	105 CMR 451.353	Interior Maintenance: Floor dirty	Storage Room # 5025C - floor was cleaned on 12/23/25

Food Service Area

Deficiencies under the Required Standards (.100 and .200 series)

6 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. Supply Dock	Storage Room # 5-027	105 CMR 451.200	Protection of Clean Items, Storing: Single-Service Items not stored at least 6 inches above the floor, cups on floor. Standard found in 105 CMR 590; FC 4-903.11(A)(3). **Corrected on Site**	Storage Room #5-027 single service items were moved and now stored at least 6 inches above on 12/5/25
2. Back of Kitchen	Rack Spray Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not	Back of Kitchen - Rack Spray area ceiling will be

			in good repair, ceiling paint damaged. Standard found in 105 CMR 590; FC 6-501.11.	repaired and painted by 1/23/26
3. Main Kitchen Area	Warmer # 1 & 2	105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on Warmer # 1. Standard found in 105 CMR 590; FC 4-501.11(B).	Main Kitchen Area - Warmer #1 and #2 - gasket #1 will be repaired by 1/23/26
4. Mechanical Warewash Area	Prep Tables and Sinks	105 CMR 451.200	Protection of Clean Items; Storing: Clean equipment not stored in a self-draining position, cutting boards stacked wet. Standard found in 105 CMR 590; FC 4-903.11(B)(1). **Corrected On Site**	Mechanical Warewash Area - Prep tables and Sinks - Cleaning equipment was stored properly 12/5/25 and purchased draining racks which are presently in use
5. Mechanical Warewash Area	Kettle Area	105 CMR 451.200	Maintenance and Operation; Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order. Standard found in 105 CMR 590; FC 4-501.11(A).	Mechanical Warewash Area - Kettle Area - Equipment will be repaired and kettle will be repaired by 1/23/26
6. Mechanical Warewash Area	Walk-in Refrigerator # 2	105 CMR 451.200	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, wall damaged at entrance. Standard found in 105 CMR 590; FC 4-501.11(B).	Mechanical Warewash Area - Walk-in Refrigerator #2 Equipment components will be repaired 1/23/26 and wall will be repaired at entrance by 2/2/26
7. Mechanical Warewash Area	Walk-in Refrigerator # 1	105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B).	Mechanical Warewash Area - Walk-in Refrigerator #1 Equipment components will be repaired 1/23/26 and door frame will be repaired at bottom by 2/2/26
8. Mechanical Warewash Area	Walk-in Freezer	105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, door frame damaged at bottom. Standard found in 105 CMR 590; FC 4-501.11(B).	Mechanical Warewash Area - Walk-in Freezer - Equipment components will be repaired 1/23/26 and door frame will

			be repaired by 2/2/26
9.	Mechanical Warewash Area	Walk-in Freezer 105 CMR 451.200*	Maintenance and Operation; Equipment: Equipment components not maintained in a state of good repair, ice buildup observed. Standard found in 105 CMR 590; FC 4-501.11(B).
10.	Culinary Arts Program Kitchen	3-Compartment Sink 105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, spigot leaking under 3-compartment sink. Standard found in 105 CMR 590; FC 5-205.15(B).

Health Services Unit

Deficiencies under the Required Standards (.100 and .200 series)

21 new deficiencies and 7 repeat deficiencies (indicated by an *) were found during the inspection:

1.	ISO # 1 & 2	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink outside ISO cells	ISO #1 & 2 water pressure restored to sink on 12/ 19/25
2.	Ward A # 5-130	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty	Toilet fixtures cleaned in Ward A #5-130 on 12/9/25
3.	Handicapped Shower Room # 5-132	105 CMR 451.130	Hot Water: Shower water temperature 90°F	Handicapped Shower Room #5-132 – hot water to shower room #5-132 adjusted to 110 degrees on 12/19/25
4.	Handicapped Shower Room # 5-132	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink	Handicapped Shower Room #5-132 Soap was added at handwash sink on 12/9/25
5.	Handicapped Shower Room # 5-132	105 CMR 451.110(B)	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink	Handicapped Shower Room #5-132 – waste receptacle was placed near handwash sink on 12/9/25
6.	Handicapped Shower Room # 5-132	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink	Handicapped Shower Room #5-132 paper towels at handwash sink was

				replenished on 12/9/25	
7.	Handicapped Shower Room # 5-132	105 CMR 451.123	Maintenance: Soap scum on floor	Handicapped Shower Room #5-132 floor was cleaned and soap scum removed on 12/9/25 during inspection and is cleaned daily	
8.	Handicapped Shower Room # 5-132	105 CMR 451.123	Maintenance: Soap scum on bench	Handicapped Shower Room #5-132 was cleaned and soap scum on bench removed during inspection on 12/9/25 and is cleaned daily	
9.	Handicapped Shower Room # 5-132	105 CMR 451.123	Maintenance: Mold on ceiling outside shower	Handicapped Shower Room #5-132 mold on ceiling on outside shower was removed, treated and cleaned on 12/30/25	
10.	Handicapped Shower Room # 5-132	105 CMR 451.123	Maintenance: Floor dirty outside shower	Handicapped Shower Room #5-132 floor on outside shower was cleaned on 12/9/25 and is cleaned daily	
11.	Handicapped Shower Room # 5-132	105 CMR 451.123	Maintenance: Handwash sink dirty	Handicapped Shower Room #5-132 sink was cleaned during inspection on 12/9/25 and is cleaned daily	
12.	Handicapped Shower Room # 5-132	105 CMR 451.123*	Maintenance: Soap scum on walls	Handicapped Shower Room #5-132 walls were treated and cleaned during inspection on 12/9/25 and is cleaned daily	
13.	HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.110(A)*	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink	Inmate Bathroom #5-124 soap was added at the handwash sink on 12/9/25.
14.	HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No	Inmate Bathroom #5-124 paper towels

			paper towels at handwash sink	were replenished at handwash sink on 12/9/25.
15. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.123	Maintenance: Floor dirty	Inmate Bathroom #5-124 floor was cleaned on 12/9/25 during inspection and is cleaned daily
16. HSU Main Entrance	Inmate Bathroom # 5-124	105 CMR 451.123	Maintenance: Handwash sink dirty	Inmate Bathroom #5-124 sink was cleaned on 12/9/25 during inspection and is cleaned daily
17. HSU Main Entrance	Janitor's Closet # 5-106	105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing	HSU Main Entrance - new drain cover being ordered for janitor closet #5-106 sink will be replaced by 3/1/26
18. HSU Main Entrance	Storage Room # 5-109	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, disposable cups stored on floor	HSU Main Entrance - Storage Room #5-109 – cups removed and stored properly on 12/5/25
19. HSU Main Entrance	Ward B # 5-102	105 CMR 451.103	Mattresses: Mattress damaged	HSU Main Entrance Ward B #5-102 mattress was removed on 12/9/25
20. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Soap scum on walls in left and right shower	Ward B #5-102 Soap scum on walls in left and right shower was removed, treated and cleaned on 12/9/25 and cleaned daily
21. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Soap scum on door in right shower	Ward B #5-102 Soap scum on door in right shower was removed, treated and cleaned on 12/9/25 and cleaned daily
22. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Pooling water on floor outside showers	Ward B #5-102 water was mopped up and removed on floor outside showers on 12/9/25
23. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Soap scum on floor in left shower	Ward B #5-102 Soap scum on floor in left shower was

				removed, treated and cleaned on 12/9/25 and cleaned daily
24. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123*	Maintenance: Floor paint damaged outside showers	Ward B #5-102 floor on outside showers will be repaired by 1/15/26
25. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Ceiling paint damaged outside showers	Ward B #5-102 ceiling on outside showers will be repaired by 1/15/26
26. HSU Main Entrance	Ward B # 5-102	105 CMR 451.123	Maintenance: Ceiling vent dusty above toilets	Ward B #5-102 ceiling vent above toilets were cleaned and dust removed on 12/9/25
27. HSU Administration Hallway	Female Bathroom # 5-104	105 CMR 451.123	Maintenance: Ceiling vent dusty	Female Bathroom #5-104 Ceiling vent was cleaned and dust removed on 12/9/25

Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies were found during the inspection:

1. Risk Cell # 1 & 2	105 CMR 451.353	Interior Maintenance: Ceiling damaged around sprinkler in cell # RS1	Health Services Unit - ceiling damage in risk #1 was repaired on 1/6/26
2. Patient Rooms # 1-4	105 CMR 451.353	Interior Maintenance: Ceiling dirty in cell # PT1	Ceiling in cell #PT1 was cleaned on 12/9/25
3. Patient Rooms # 1-4	105 CMR 451.353	Interior Maintenance: Floor dirty in cell # PT3	Floor was cleaned in cell #PT3 was cleaned on 12/9/25
4. Patient Rooms # 1-4	105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # PT3	Floors was repaired and painted in cell #PT3 on 12/9/25
5. HSU Main Entrance	Storage Room # 5-109	Interior Maintenance: Floor dirty	Storage Room #5-109 floor was cleaned on 12/9/25

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

4 new deficiencies were found during the inspection:

1. Nurse's Station and Bathroom	105 CMR 451.402(B)	Packaging, Labeling, and Shipping: Biological waste containers were used for solid municipal waste. Standard is found in 105 CMR 480.300(A).	Containers were removed from use on 12/9/2025
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2.	HSU Main Entrance	Exam Room # 2 (# 5-125)	105 CMR 451.402(B)	Packaging, Labeling, and Shipping: Biological waste containers were used for solid municipal waste. Standard is found in 105 CMR 480.300(A).	Containers were removed from use on 12/9/2025
3.	HSU Main Entrance	Infectious Disease Office	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training, unable to confirm training provided annually to biohazard runners. Standard is found in 105 CMR 480.500(A)(3).	HSU Main entrance – Record-Keeping Log – Hazmat workers are trained annually and provided certification – filed online in the Housekeeping tab
4.	HSU Main Entrance	Infectious Disease Office	105 CMR 451.402(B)	Procedures; Records; Record-Keeping Log: Generator lacked written procedures for safe handling within the facility, unable to confirm in written policies the location of biohazard spill kits. Standard is found in 105 CMR 480.500(A)(2).	HSU Main Entrance – With regard to Record-keeping log - Hazmat cart is in Housekeeping with all necessary items to clean hazmat situations

Billerica Control Building

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1.	Main Level	Lobby	105 CMR 451.350*	Structural Maintenance: Window broken	Main Level Lobby window will work on repairing by 5/1/26
2.	Main Level	Lobby	105 CMR 451.353*	Interior Maintenance: Wall damaged at entrance	Main Level Lobby wall damaged at entrance will work on repairing by 5/1/26
3.	Main Level	Control Area	105 CMR 451.350*	Structural Maintenance: Several windows broken	Main Level Control Area windows will work on repairing by 5/1/26
4.	Main Level	Control Area	105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing	Main Level Control Area ceiling tiles will work on repairing by 5/1/26
5.	Jail Visiting Hallway	Additional Offices	105 CMR 451.353	Interior Maintenance: Floor tiles missing outside office # 2-124	Jail Visiting hallway - Floor tiles outside office #2-124 will work on repairing by 5/1/26

Old Administration Wing

Deficiencies under the Required Standards (.100 and .200 series)

8 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	First Floor	Maintenance Area	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator of office # 2-143	First Floor Maintenance Area - replaced thermometer in refrigerator in office 2-143 on 12/15/25
2.	New Male Locker Room		105 CMR 451.123*	Maintenance: Ceiling vent dusty near toilet	New Male Locker Room - ceiling vent was cleaned and dust removed on 12/23/25
3.	New Male Locker Room		105 CMR 451.123	Maintenance: Ceiling tile missing above right shower	New Male Locker Room - ceiling tile above right shower was replaced on 1/5/26
4.	New Male Locker Room		105 CMR 451.123	Maintenance: Floor dirty under urinal	New Male Locker Room - floor under urinal was cleaned on 12/10/25
5.	Third Floor	Officer's Weight Room	105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink	Third Floor - Officer's weight Room - paper towels were replaced at handwash sink on 12/10/25
6.	Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Floor dirty in shower # 1	Third Floor - Male Locker Room Bathroom #2-308 floor in Shower #1 was cleaned on 12/10/25
7.	Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Floor dirty in toilet stall # 2	Third Floor - Male Locker Room Bathroom #2-308 floor in toilet stall #2 was cleaned on 12/10/25
8.	Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Curtain missing at toilet stall # 1	Third Floor - Male Locker Room Bathroom #2-308 – stall #1 curtain was replaced on 12/10/25

9. Third Floor	Male Locker Room Bathroom # 2-308	105 CMR 451.123	Maintenance: Outlet cover missing near handwash sink	Third Floor Male Locker Room - replaced outlet cover in bathroom 2-308 near handwash sink on 12/22/25
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Deficiencies under the Recommended Standards (.300 series)

2 new deficiencies and 4 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Office # 2-131	105 CMR 451.353	Interior Maintenance: Carpet damaged near radiator	First Floor - Office #2-131 - will work on getting a quote to replace carpet by 3/1/26
2. Second Floor		105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing throughout	Second Floor - replaced 5 tiles on 2nd floor tier building on 12/29/25
3. Second Floor		105 CMR 451.353	Interior Maintenance: Floor tiles missing in hallway	Second Floor tiles will be replaced by 3/1/26
4. New Male Locker Room		105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged	New Male Locker Room - replaced water damaged ceiling tiles in locker room on 12/30/25
5. Classifications & Old Infirmary Hallway		105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing throughout	Replaced 6 ceiling tile in classification area on 12/29/25
6. Third Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout area	Working on replacing all broken windows on third floor by 5/1/26

Training Center

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. First Floor	Male Bathroom # 4-123	105 CMR 451.123	Maintenance: Wall paint damaged near soap dispenser	First Floor Male Bathroom #4-123 wall near soap dispenser was repaired and painted on 12/23/25
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2.	First Floor	Bathroom # 4-110	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 85°F at handwash sink	First Floor Bathroom #4-110 - hot water temperature adjusted to 110 degrees at handwash sink on 12/22/25
3.	First Floor	Bathroom # 4-110	105 CMR 451.123*	Maintenance: Ceiling tiles water damaged	First Floor Bathroom #4-110 ceiling tiles replaced on 12/15/25
4.	Second Floor	Officer's Bathroom	105 CMR 451.124*	Water Supply: Insufficient cold-water supply in quantity and pressure at handwash sink	Second Floor Officer's Bathroom - stem replaced on cold water supply at handwash sink on 12/23/25

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 5 repeat deficiencies (indicated by an *) were found during the inspection:

1.	First Floor	Meeting Room # 4-120	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged	First Floor- Training Center - 8 ceiling tiles replaced on 1/5/26 in meeting room 4-120
2.	First Floor	Offices # 4-112 – 4-114	105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged in office # 4-112 and 4-114	First Floor - Training Center - 9 ceiling tiles replaced in offices 4-112 and 4-114 on 12/30/25
3.	First Floor	Bathroom # 4-110	105 CMR 451.350*	Structural Maintenance: Window broken	First Floor - window repaired on 1/5/26 in bathroom 4-110
4.	First Floor	Storage Room # 4-111	105 CMR 451.350	Structural Maintenance: Window broken	First Floor - window repaired on 1/5/26 in Storage Room 4-111
5.	Second Floor		105 CMR 451.350*	Structural Maintenance: Windows broken throughout	Second Floor - working on replacing all broken windows on second floor by 5/1/26

Tier Dorm

Deficiencies under the Required Standards (.100 and .200 series)

3 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1.	Dorm Bathroom	105 CMR 451.130*	Hot Water: Shower water temperature 85°F in shower # 1	Dorm Bathroom - Shower #1 - water temperature adjusted to 110
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			degrees on 12/29/25
2. Dorm Bathroom	105 CMR 451.123	Maintenance: Floor paint damaged outside showers	Tier Dorm Bathroom floor paint on outside showers was repaired on 12/30/25
3. Dorm Bathroom	105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3 and 6	Dorm Bathroom - water supply restored and is sufficient to sinks 3 and 6 on 12/18/25

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency was found during the inspection:

1. Sleeping Area	105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket	Tier Dorm Sleeping Area - wet mop stored properly on 12/9/25
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Tier Building

Deficiencies under the Required Standards (.100 and .200 series)

1 new deficiency was found during the inspection:

1. Gym	Gym Office	105 CMR 451.141	Screens: Screen missing	Screen will be replaced in gym office by 3/1/26
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Deficiencies under the Recommended Standards (.300 series)

4 new deficiencies were found during the inspection:

1. Gym	105 CMR 451.353	Interior Maintenance: Light shield missing over pull up bar	Gym light shield was replaced on 1/5/26
2. Gym	105 CMR 451.353	Interior Maintenance: Wooden window coverings damaged	Gym - wooden window covers will be removed by 3/1/26
3. Gym	105 CMR 451.353	Interior Maintenance: Plastic window pane not secured in place	Gym - plastic window pane will be secured by 2/1/26
4. Gym	105 CMR 451.353	Interior Maintenance: Ceiling fan dusty	Gym - Tier Building Gym - ceiling fan was cleaned and dust removed on 12/23/25

CWP Building

Deficiencies under the Required Standards (.100 and .200 series)

31 new deficiencies and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. Bathroom # 3-111	105 CMR 451.123	Maintenance: Ceiling vent dusty	CWP Building #3-111 ceiling vent will be cleaned and dust removed bathroom #3 by 1/20/26
2. Shower Room # 3-113	105 CMR 451.123	Maintenance: Mold on baseboard in center and right-side showers outside Shower Room # 3-113	Shower Room #3-113 mold was removed and cleaned on baseboard in center and right-side showers on 1/7/26
3. Shower Room # 3-113	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, floor drain clogged outside Shower Room # 3-113	Floor drain cleared outside Shower Room # 3-113 on 12/22/25
4. Shower Room # 3-113	105 CMR 451.123	Maintenance: Mold on baseboard in shower # 5 and 6	Shower Room #3-113 mold was removed and cleaned on baseboard in Shower #5 and #6 on 1/7/26
5. Shower Room # 3-113	105 CMR 451.123	Maintenance: Mold on door frame in shower # 1, 2, 3, 4, 5, and 6	Shower Room #3-113 mold on door frame was removed and cleaned on Showers #1, 2, 3, 4 5 and 6 on 1/7/26
6. Shower Room # 3-113	105 CMR 451.123	Maintenance: Caulking on wall dirty in shower # 3	Shower Room #3-113 - caulking will be repaired or replaced by 1/30/26
7. Shower Room # 3-113	105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3, 5, and 6	Shower Room #3-113 soap scum on walls in Showers #3, 5 and 6 was removed and cleaned on Showers #1, 2, 3, 4 5 and 6 on 1/7/26
8. Shower Room # 3-113	105 CMR 451.123	Maintenance: Floor dirty in toilet stall # 3	Shower Room #3-113 floor was cleaned in stall #3 on 1/7/26
9. Shower Room # 3-113	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 100°F at handwash sink # 2	Shower Room #3-113 - Hot water temperature adjusted to 110 degrees on

			12/22/25 at handwash sink #2
10. Dining Area	105 CMR 451.200	Preventing Contamination from the Premises; Food Storage: Food stored under other sources of contamination, food stored under dirty dishes. Standard found in 105 CMR 590; FC 3-305.12(I).	1/7/2026 Dining area was cleaned (trash, dirty dishes) Trash is taken out numerous times daily
11. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, dirty dishes left out on storage shelf. Standard found in 105 CMR 590; FC 6-501.12(A).	Dining Area - was cleaned and dishes were put away on 1/7/2026 and cleaned daily
12. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of freezer dirty. Standard found in 105 CMR 590; FC 6-501.12(A).	Dining Area - was cleaned and interior of freezer was cleaned on 1/7/2026
13. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, interior of 2-door refrigerator dirty. Standard found in 105 CMR 590; FC 6-501.12(A).	Dining Area - interior of 2-door refrigerator was cleaned on 1/7/2026
14. Dining Area	105 CMR 451.200	Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, food left uncovered in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-302.11(A)(4).	12/5/2025 in 2-door refrigerator in Dining Area food was covered and area cleaned
15. Dining Area	105 CMR 451.200	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site not clearly marked indicating the date or day by which the food shall be consumed or discarded (Pf), in 2-door refrigerator. Standard found in 105 CMR 590; FC 3-501.17(A).	12/5/2025 in 2-door refrigerator in Dining Area food was put in metal containers. Labeled and dated.
16. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling beam damaged over tables. Standard found in 105 CMR 590; FC 6-501.11.	CWP Boiling - Dining Area ceiling beam will be repaired by 3/1/26
17. Dining Area	105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, windowsills dirty. Standard found in 105 CMR 590; FC 6-501.12(A).	Windowsills were cleaned in Dining Area on 1/7/26 and dining area being cleaned more often

and will continue to be cleaned daily				
18. Dining Area		105 CMR 451.200	Cleaning of Equipment and Utensils, Frequency: Interior of microwave oven not cleaned every 24 hours, interior of microwave dirty. Standard found in 105 CMR 590; FC 4-602.12(B).	Microwave was cleaned in Dining Area on 1/7/26 and will continue to be cleaned daily
19. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.141*	Screens: Screen missing	CWP – 2nf Floor screens in Bathroom 3-201 will be replaced by 2/9/26
20. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty in stall # 1	2nd Floor Inmate Bathroom #3-201 toilet fixtures in Stall #1 was cleaned on 1/7/26 and will continue daily
21. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, urinal out-of-order	2nd Floor - Inmate Bathroom #3-201 - replaced diaphragm on urinal on 12/23/25
22. 2nd Floor	Inmate Bathroom # 3-201	105 CMR 451.123	Maintenance: Pooling water under urinal	2nd Floor Inmate Bathroom #3-201 was mopped up and cleaned on 1/7/26 and will continue daily
23. 2nd Floor	Dorm # 3-203	105 CMR 451.141	Screens: Screen damaged	Dorm #3-203 - dorm screen will be repaired or replaced by 2/1/26

Deficiencies under the Recommended Standards (.300 series)

1 new deficiency and 1 repeat deficiency (indicated by an *) were found during the inspection:

1. 2nd Floor	Janitor's Closet # 3-204	105 CMR 451.353	Interior Maintenance: Wet mop stored on floor	2nd Floor Janitor's Closet #3-204 - wet mop was hung up properly on 12/4/25
2. 2nd Floor	Dorm # 3-203	105 CMR 451.353*	Interior Maintenance: Ceiling damaged	CWP Building - 2nd Floor - Dorm #3-203 - ceiling damage will be repaired by 5/1/26

Work Release House # 1 and House 2

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

1. House # 1	Food Service Area	105 CMR 451.200	Maintenance and Operation; Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards damaged and dirty. Standard found in 105 CMR 590; FC 4-501.12.	House #1 - Food Service Area in Work Release cutting board was replaced with new one on 1/5/2026	
2. House # 1	Day Room between Houses	105 CMR 451.141	Screens: Screen missing	House #1 - Dayroom between Houses the window scheduled to be replaced by 5/1/26	
3. House # 2	First Floor	Staff Bathroom	105 CMR 451.141*	Screens: Screen not tight-fitting	House #2 - First Floor Staff bathroom the window scheduled to be replaced by 5/1/26
4. House # 2	First Floor	Staff Bathroom	105 CMR 451.123	Maintenance: Ceiling tiles water damaged	House #2 - First Floor Staff bathroom the ceiling tiles were replaced on 12/22/25
5. House # 2	Second Floor	Bathroom	105 CMR 451.126*	Hot Water for Bathing and Hygiene: Hot water temperature 88°F at handwash sink # 1	House #2 - Second floor bathroom adjusted hot water temperature at handwash sink #1 to 117 degrees on 12/18/25
6. House # 2	Basement	Bathroom	105 CMR 451.126	Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 3	House #2 - Basement bathroom the hot water restored to handwash sink #3 adjusted to 110 degrees on 12/18/25

Deficiencies under the Recommended Standards (.300 series)

5 new deficiencies and 3 repeat deficiencies (indicated by an *) were found during the inspection:

1. House # 1	First Floor	Infirmary	105 CMR 451.353	Interior Maintenance: Oxygen tank unsecured	House #1 - First Floor Infirmary - Oxygen tank was placed in locked cabinet in the infirmary of House #1 on 1/7/26
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2.	House # 1	First Floor	Control	105 CMR 451.353	Interior Maintenance: Wall left unfinished around AC unit	House #2 First Floor wall around AC unit will be repaired by 4/1/26
3.	House # 1	Basement	Laundry Room	105 CMR 451.350*	Structural Maintenance: Water leaking in from exterior in back left corner of room	House #1 - Bathroom Basement Laundry room ground water working on a solution to repair issue by 5/1/26
4.	House # 1	Basement	Laundry Room	105 CMR 451.353	Interior Maintenance: Exhaust duct disconnected to dryer # 1	House #1 Basement Laundry room - Exhaust duct reconnected to dryer #1 on 12/15/25
5.	House # 1	Basement	Janitor's Closet	105 CMR 451.353*	Interior Maintenance: Ceiling heavily water damaged above Janitor's Closet	House #1 - Basement Janitor's Closet - ceiling will be repaired by 5/1/26
6.	House # 2	First Floor	Administration Office	105 CMR 451.353	Interior Maintenance: Strong odor noted in Administration Office hallway	House # 2 First Floor administration office the odor issue has been resolved as of 12/30/25
7.	House # 2	First Floor	Administration Office	105 CMR 451.353*	Interior Maintenance: Ceiling water damaged in back left Office	House #2 - First Floor administration office the ceiling tiles in office replaced on 1/6/26
8.	House # 2	First Floor	Administration Office	105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged in back right Office	House #2 - First Floor administration office the ceiling tiles in office replaced on 1/6/26

Warehouse

Deficiencies under the Required Standards (.100 and .200 series)

2 new deficiencies were found during the inspection:

1.	Office # 9-101	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, raw eggs stored over ready-to-eat food	Warehouse - Office #9-101 -Eggs were removed on 12/5/25
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2. Office # 9-101	105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty	Warehouse - Office #9-101 - Refrigerator was cleaned on 12/5/25
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SECTION 2: Areas Found to be in Compliance

EHRS inspected 235 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS did not inspect 27 areas of the facility because they were locked, in use, or under construction:

1. Podular Building	Attorney Visit Hallway	Visiting Rooms	Unable to Inspect Visit Room # 3 – In Use
2. Podular Building	Attorney Visit Hallway	Storage Room # 5-145B	Unable to Inspect – Locked
3. Podular Building	Attorney Visit Hallway	Inmate Bathroom # 5-145A	Unable to Inspect – Locked
4. Entrance Hallway for Pod A & B	Pod A	Upper Level Shower Area # 6-10	Unable to Inspect Handicapped Shower – In Use
5. Entrance Hallway for Pod C & D	Nurse's Station # 5-212		Unable to Inspect – In Use
6. Dorm # 3 and 4 Landing	Female Bathroom # 6-213		Unable to Inspect – Locked
7. Dorm # 1 and 2 Landing	Female Staff Bathroom # 6-116		Unable to Inspect – Locked
8. Dorm # 1	Shower Area		Unable to Inspect Shower # 2 – In Use
9. Dorm # 1	Case Worker's Office		Unable to Inspect – In Use
10. Food Service Area	Mechanical Warewash Area	Warewash Machine	Unable to Inspect – Under Construction
11. Health Service Unit	HSU Main Entrance	Mental Health Office # 1 (# 5-115)	Unable to Inspect – In Use
12. Health Service Unit	HSU Administration Hallway	MAT Room # 5-103	Unable to Inspect – Locked
13. Billerica Control Building	Main Level	Office # 2-111	Unable to Inspect – Locked
14. Billerica Control Building	Main Level	Motorcycle Unit Locker Room # 2-116	Unable to Inspect – Locked
15. Old Administration Wing	Third Floor	Female Weight Room	Unable to Inspect – Locked
16. Old Administration Wing	Third Floor	Female Locker Room	Unable to Inspect – Locked
17. Old Administration Wing	Lower Report	A & B Side Cells	Unable to Inspect – Not Used
18. Training Center	First Floor	Medical Triage	Unable to Inspect – Locked
19. Tier Building	First Tier		Unable to Inspect – Closed
20. Tier Building	Second Tier		Unable to Inspect – Closed
21. Tier Building	Third Tier		Unable to Inspect – Closed
22. CWP Building	Med Room # 3-112		Unable to Inspect – Locked
23. CWP Building	Kitchen		Unable to Inspect – Not Used
24. CWP Building	Basement	Storage Closet # 3-B 02 and 3-B03	Unable to Inspect – Locked
25. House # 2	Basement	Bathroom	Unable to Inspect – 2 Showers Under Construction
26. Old Administration Wing	First Floor	Mail Room # 2-138	Unable to Inspect – Locked

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 679 at the time of inspection.
2. At the time of inspection, the EHRS received a complaint that inmates housed in HSU are not afforded recreational time outside of their cells during inclement weather due to the Tier Gym being closed. The EHRS recommends a procedure be developed to ensure compliance is maintained with 105 CMR 451.212 Recreational Opportunities during all weather conditions.
3. During the kitchen inspection:
 - a. Hot meat sauce from the serving line was placed directly into the walk-in cooler in large, covered pans. The EHRS stated their concerns with the ability for the food to cool properly and safely. The EHRS recommended cooling procedures be implemented to ensure food is cooled in accordance with 105 CMR 590; FC 3-501.14 Cooling which requires food to be cooled:
 - i. Within 2 hours from 57°C (135°F) to 21°C (70°F); and
 - ii. Within a total of 6 hours from 57°C (135°F) to 5°C (41°F) or less.
 - b. The EHRS recommended obtaining additional dry storage racks to store serving trays, baking sheets, and additional kitchen equipment in a self-draining position.
 - c. The warewash machine was not in use and the area was under renovations. The facility is manually washing/sanitizing dishes and using Styrofoam trays until renovations are complete.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](http://www.mass.gov/dph/dcs/105-cmr-451.000) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
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Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

January 22, 2026

Peter J. Koutoujian, Sheriff
Middlesex County Sheriff's Office
400 Mystic Avenue
Medford, MA 02155
(electronic copy)

Re: Plan of Correction – Middlesex County Jail and House of Corrections, Billerica

Dear Sheriff Koutoujian:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction in response to my inspection on December 2, 3, and 5, 2025. After review, the EHRS finds the plan addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in blue ink that appears to read "Kerry Wagner".

Kerry Wagner, MPH
Field Supervisor, EAIII, EHRS, BCEH

cc: Michael Mahoney, Superintendent
Captain Shane Cassidy, EHSO

(electronic copy)
(electronic copy)