

The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Climate and Environmental Health
 Division of Environmental Health Regulations and Standards
 67 Forest Street, Suite # 100 Marlborough, MA 01752
 617-624-6000 | mass.gov/dph

Maura T. Healey
 Governor

Kimberley Driscoll
 Lieutenant Governor

Kiame Mahaniah, MD, MBA
 Secretary

Robert Goldstein, MD, PhD
 Commissioner

June 2, 2026

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
 Kiame Mahaniah, MD, MBA, Secretary, Executive Office of Health and Human Services (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)
 Diane Bator, Environmental Health and Safety Officer (electronic copy)

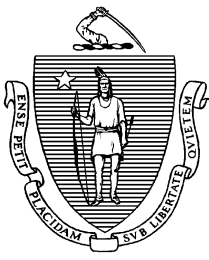
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for the Western Massachusetts Recovery and Wellness Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Amy Riordan, MPH
 Deputy Director, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
 Gina K. Kwon, Secretary, Executive Office of Public Safety and Security (electronic copy)
 Helen Caulton-Harris, Health and Human Services Commissioner, Springfield (electronic copy)
 Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
 Anthony Scibelli, Assistant Superintendent (electronic copy)



The Commonwealth of Massachusetts
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Department of Public Health
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Commissioner

April 22, 2026

Nicholas Cocchi, Sheriff
Hampden County Sheriff's Office
627 Randall Road
Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection – Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on April 9, 2026, accompanied by Diane Bator, Standards and Training Coordinator, Alex Tsagaris, Standards and Training Manager and Corporal James Nebel, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

The inspection identified 14 total deficiencies: 4 new deficiencies under the Required Standards (.100 and .200 series), 2 repeat deficiencies under the Required Standards, 7 new deficiencies under the Recommended Standards (.300 series), and 1 repeat deficiency under the Recommended Standards.

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

Area	Sub Area # 1	Sub Area # 2	Sub Area # 3	Regulation	Description of Deficiency
1. 1st Floor Hallway	Female Staff Locker Room # 147	-	-	105 CMR 451.123	Maintenance: Ceiling vent dusty
2. Kitchen	3 Bay Sink	-	-	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink leaking in rinse bay. Standard found in 105 CMR 590; FC 5-205.15(B).
3. Kitchen	Food Prep Sink (2 bay)	-	-	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink leaking. Standard found in 105 CMR 590; FC 5-205.15(B).
4. Kitchen	Handwash Sink (near 2 bay)	-	-	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink leaking. Standard found in 105 CMR 590; FC 5-205.15(B).
5. Housing	2nd Floor/Women's Unit	Unit 3	Resident's Bathroom # 222	105 CMR 451.130*	Hot Water: Shower water temperature 125°F
6. Housing	3rd Floor	Unit 5	Resident's Bathroom # 321	105 CMR 451.130*	Hot Water: Shower water temperature 125°F

Deficiencies under the Recommended Standards (.300 series)

7 new deficiencies and 1 repeat deficiencies (indicated by an *) were found during the inspection:

Area	Sub Area # 1	Sub Area # 2	Sub Area # 3	Regulation	Description of Deficiency
1. Housing	2nd Floor/Women's Unit	Unit 3	Room # 206	105 CMR 451.353	Interior Maintenance: Wall paint peeling
2. Housing	2nd Floor/Women's Unit	Unit 3	Room # 207	105 CMR 451.353	Interior Maintenance: Wall paint peeling
3. Housing	2nd Floor/Women's Unit	Unit 3	Room # 213	105 CMR 451.353	Interior Maintenance: Wall paint peeling
4. Housing	2nd Floor/Women's Unit	Unit 3	Room # 214	105 CMR 451.353	Interior Maintenance: Wall paint peeling

Area	Sub Area # 1	Sub Area # 2	Sub Area # 3	Regulation	Description of Deficiency
5. Housing	2nd Floor/Women's Unit	Unit 3	Room # 215	105 CMR 451.353	Interior Maintenance: Wall paint peeling
6. Housing	2nd Floor/Women's Unit	Unit 4	Janitor's Closet # 233	105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
7. Housing	3rd Floor	Unit 6	Room # 328	105 CMR 451.353	Interior Maintenance: Wall paint peeling
8. Housing	3rd Floor	Day Room # 344	-	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged by vending machine

SECTION 2: Areas Found to be in Compliance

EHRIS inspected 126 additional areas of the facility which were found to be in compliance.

SECTION 3: Areas EHRIS did not Inspect

EHRIS inspected all areas of the facility.

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. A signature by the Superintendent or Administrator responsible for the plan. The signed plan should be submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 88 at the time of inspection.
2. At the time of inspection, the EHRIS recommended numbering all showers throughout the institution. This will assist the EHRIS and facility employees to better recognize where issues exist.

To review the specific regulatory requirements, please visit the [Massachusetts Department of Public Health Regulatory and Compliance Unit](#) and [read the minimum health and sanitation standards for correctional facilities](#) available in both PDF and RTF formats. For more specific information about the food standards, you can [download the merged food code](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000: Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities](#)
- [105 CMR 480.000: Minimum requirements for the Management of Medical or Biological Waste](#)
- [105 CMR 500.000: Good Manufacturing Practices for Food](#)

This inspection report is true and accurate to the best of my knowledge.

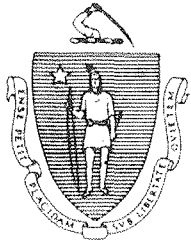
Sincerely,

A handwritten signature in black ink, appearing to read "ARiordan". The signature is fluid and cursive, with the first letter of the first name being a large, stylized capital letter.

Amy Riordan, MPH
Deputy Director, EHRS, BCEH

THE COMMONWEALTH OF MASSACHUSETTS

**HAMPDEN COUNTY SHERIFF'S DEPARTMENT
AND CORRECTIONAL CENTER**



Western Massachusetts Recovery and Wellness Center

*Sheriff of Berkshire County
Thomas Bowler*

*Sheriff of Hampden County
Nicholas Cocchi*

*Sheriff of Franklin County
Christopher J. Donelan*

*Sheriff of Hampshire County
Patrick Cahillane*

*Sheriff of Worcester County
Lewis Evangelidis*

April 27, 2026

Amy Riordan, MPH
Senior Advisor, EHRS

Dear Ms. Riordan,

Enclosed is the Western Massachusetts Recovery and Wellness Center's corrective action response to the inspection report dated April 9, 2026.

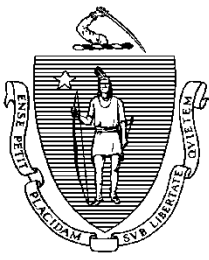
We request that you respond in writing, that our response has been favorably reviewed and accepted by your office.

If there are any questions or concerns regarding this response, please do not hesitate to contact me at the number listed below.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony Scibelli".

Anthony Scibelli
Assistant Superintendent
Western Massachusetts Recovery and Wellness Center
(413) 886-0110 ext. 3132



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April 22, 2026

Nicholas Cocchi, Sheriff
Hampden County Sheriff's Office
627 Randall Road
Ludlow, MA 01056 (electronic copy)

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Dear Sheriff Cocchi:

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Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

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SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

4 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

Area	Sub Area # 1	Sub Area # 2	Sub Area # 3	Regulation	Description of Deficiency
1. 1st Floor Hallway	Female Staff Locker Room # 147	-	-	105 CMR 451.123	Maintenance: Ceiling vent dusty –Vents cleaned upon citation by maintenance staff.
2. Kitchen	3 Bay Sink	-	-	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink leaking in rinse bay. Standard found in 105 CMR 590; FC 5-205.15(B). Facility plumber is notified. Estimated repair date is 5/22/26.
3. Kitchen	Food Prep Sink (2 bay)	-	-	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink leaking. Standard found in 105 CMR 590; FC 5-205.15(B). Facility plumber is notified. Estimated repair date is 5/22/2026.
4. Kitchen	Handwash Sink (near 2 bay)	-	-	105 CMR 451.200	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink leaking. Standard found in 105 CMR 590; FC 5-205.15(B). Facility plumber is notified. Estimated repair date is 5/22/2026.
5. Housing	2nd Floor/Women’s Unit	Unit 3	Resident’s Bathroom # 222	105 CMR 451.130*	Hot Water: Shower water temperature 125°F Shower temperature adjusted to 110 degrees by maintenance staff.
6. Housing	3rd Floor	Unit 5	Resident’s Bathroom # 321	105 CMR 451.130*	Hot Water: Shower water temperature 125°F Shower temperature adjusted to 110 degrees by maintenance staff.

Deficiencies under the Recommended Standards (.300 series)

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Area	Sub Area # 1	Sub Area # 2	Sub Area # 3	Regulation	Description of Deficiency
1. Housing	2nd Floor/Women's Unit	Unit 3	Room # 206	105 CMR 451.353	Interior Maintenance: Wall paint peeling Scheduled for repairs and painting by the maintenance staff. Estimated repair by 4/30/26.
2. Housing	2nd Floor/Women's Unit	Unit 3	Room # 207	105 CMR 451.353	Interior Maintenance: Wall paint peeling. Scheduled for repairs and paint by the maintenance staff. Estimated repair by 4/30/26.
3. Housing	2nd Floor/Women's Unit	Unit 3	Room # 213	105 CMR 451.353	Interior Maintenance: Wall paint peeling Scheduled for repairs and paint by the maintenance staff. Estimated repair by 4/30/26.
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6. Housing	2nd Floor/Women's Unit	Unit 4	Janitor's Closet # 233	105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained Scheduled for repairs by the maintenance staff. Estimated repair by 5/9/26.
7. Housing	3rd Floor	Unit 6	Room # 328	105 CMR 451.353	Interior Maintenance: Wall paint peeling Scheduled for repairs by the maintenance staff. Estimated repair by 4/30/26.
8. Housing	3rd Floor	Day Room # 344	-	105 CMR 451.353*	Interior Maintenance: Floor tiles damaged by vending machine Scheduled for repairs by 5/25/26 by the maintenance staff.

SECTION 2: Areas Found to be in Compliance

EHRIS inspected 126 additional areas of the facility which were found to be in compliance.

SECTION 3: Areas EHRIS did not Inspect

EHRIS inspected all areas of the facility.

SECTION 4: Plan of Correction

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This inspection report is true and accurate to the best of my knowledge.

Sincerely,



Amy Riordan, MPH
Deputy Director, EHRIS, BCEH



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April 29, 2026

Nicholas Cocchi, Sheriff
Hampden County Sheriff's Office
627 Randall Road
Ludlow, MA 01056 (electronic copy)

Re: Plan of Correction – Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction (POC) in response to my inspection on April 17, 2026. After review, EHRS finds the plan appropriately addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in black ink, appearing to read "Amy Riordan".

Amy Riordan, MPH
Deputy Director, EHRS, BCEH

cc: Anthony Scibelli, Assistant Superintendent
Diane Bator, Environmental Health and Safety Officer

(electronic copy)
(electronic copy)