



EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES
COMMONWEALTH OF MASSACHUSETTS
OFFICE OF MEDICAID
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June 9, 2026

Chair Michael J. Rodrigues
Senate Committee on Ways and Means
State House, Room 212
Boston, MA 02133

Chair Aaron Michlewitz
House Committee on Ways and Means
State House, Room 243
Boston, MA 02133

Chair John C. Velis
Joint Committee on Mental Health,
Substance Use and Recovery
State House, Room 513
Boston, MA 02133

Chair Mindy Domb
Joint Committee on Mental
Health, Substance Use and Recovery
State House, Room 33
Boston, MA 02133

Dear Chairs Rodrigues, Michlewitz, Velis, and Domb,

Section 2WWWW of Chapter 29 of the Massachusetts General Laws requires the Executive Office of Health and Human Services (EOHHS) to submit to the House and Senate Committees on Ways and Means and the Joint Committee on Mental Health and Substance Use and Recovery a report on the revenue and expenditure activity within the Behavioral Health Access and Crisis Intervention Trust Fund.

The Behavioral Health Access and Crisis Intervention (BHACI) Trust Fund supports a statewide, payor-agnostic community behavioral health crisis system including, but not limited to, all necessary costs to support: (1) a behavioral health access line to connect individuals to behavioral health services, including clinical assessment and triage (the [Behavioral Health Help Line](#)); and (2) a statewide system to deliver behavioral health crisis intervention services 24 hours per day and 7 days per week in mobile and community-based settings, available to all residents without regard to insurance.

The BHACI Trust Fund has supported the development and operation of the Behavioral Health Help Line (BHHL) beginning in January 2023. In addition to trust expenditures, \$17.1M was expended from the general fund in FY23 to support the costs of

implementing and operating the BHHL. In FY24, \$6.0M was expended from the general fund to support the costs of implementing and operating the BHHL.

The BHACI Trust Fund helps support the statewide, payor-agnostic crisis intervention system that launched in January 2023 (Q3 of FY23). MassHealth’s behavioral health vendor, the Massachusetts Behavioral Health Partnership (MBHP) manages provider reimbursement for crisis intervention services provided to uninsured, Medicare, and self-insured individuals. The general fund pays for the first \$6.9M of crisis intervention costs each year for uninsured and Medicare-insured individuals, and then the BHACI Trust Fund pays for any costs exceeding \$6.9M.

Additionally, MBHP managed reimbursement for commercially-insured individuals before the publication of the Division of Insurance bulletin in June 2023 mandating commercial coverage of crisis intervention services, and during the interim period as providers updated their contracts with commercial insurers. The FY24 payment amount from the trust fund includes reimbursement for delayed invoices to EOHHS for costs of DOI commercially-insured individuals in FY23.

Below is an overview of revenue and expenditures from the Trust:

BHACI Trust Fund

| | FY23 | FY24 |
|-----------------------|---------|---------|
| Revenue (\$M) | | |
| Assessment | \$ 34.4 | \$ 35.8 |
| Payments (\$M) | | |
| MBHP | \$ - | \$ 0.6 |
| BHHL ISA | \$ 1.4 | \$ 5.3 |
| Subtotal Payments | \$ 1.4 | \$ 5.9 |

Increased spending in FY25 and FY26 is anticipated as initial implementation delays are corrected and the set of CBHC services covered by the BHACI Trust is expanded in order to ensure all individuals, regardless of insurance, are able to access the full continuum of behavioral health crisis services provided by CBHCs.

Thank you for your continuing commitment to the MassHealth program. If you have any questions about this report, please contact Sarah Nordberg at Sarah.Nordberg@mass.gov.

Sincerely,



Mike Levine
cc: Kiame Mahaniah, MD, MBA