

FY2025 ANNUAL REPORT



LETTER FROM THE CHAIR

January 2026

The Honorable Maura Healey, Governor
The Honorable Andrea Joy Campbell, Attorney General
The Honorable Deborah B. Goldberg, Treasurer
The Honorable Michael Rodrigues, Chair, Senate Committee on Ways and Means
The Honorable Aaron Michlewitz, Chair, House Committee on Ways and Means
The Honorable Barry Finegold, Senate Chair, Joint Committee on Economic Development and Emerging Technologies
The Honorable Carole Fiola, House Chair, Joint Committee on Economic Development and Emerging Technologies

HONORABLE EXECUTIVE OFFICERS AND MEMBERS OF THE GREAT AND GENERAL COURT,

Fiscal Year 2025 (FY2025) was another exciting year for the Massachusetts Gaming Commission (Commission or MGC). First, we welcomed our newest Commissioner, Paul Brodeur, to the Commission. Appointed by Governor Maura Healey, Commissioner Brodeur brings a wealth of knowledge to our organization. He has already made an impact on our work and our team, assisting Commissioner Brad Hill with our legislative work, serving as Secretary, and strengthening our relationships with local communities.

Regulated sports wagering continued to be a priority for the Commission in FY2025, and we are proud to be at the forefront of this evolving industry. The MGC has taken a leading role in the national discussion on wager limitations, examining this issue with a focus on our ongoing commitment to consumer protection. Sports wagering continues to generate resources for the Commonwealth, bringing in \$155.64M to the state in FY2025. We will continue listening to patrons and working with our licensees to ensure sports wagering is regulated in a fair and transparent way in the Commonwealth.

I am proud to have worked with Commissioner Eileen O'Brien to implement our Seal of Approval program. This newly designed seal is now mandated to be displayed on the user interfaces of every licensee in Massachusetts, serving as a clear reminder to players that they are wagering with a safe, regulated operator and not with unsafe, offshore, or otherwise illegal sportsbooks.

While sports wagering continues to grow, the Commission remains focused on overseeing our three brick-and-mortar casinos and the live horse racing and simulcasting industries. Our brick-and-mortar casinos generated \$340.63M in state taxes and employed roughly 5,300 people. We also saw standardbred horses compete in 109 races in 2025.

The Community Mitigation Fund (CMF) completed its second year of grants using the block grant formula, and we are proud to have awarded a record \$22.8M to communities and partners impacted by the construction of the casino facilities. This year my fellow Commissioners and I were able to see the CMF's grants in action across the state—from the Boston Chinatown Neighborhood Center and the International Institute of New England to Foxborough's Marilyn Rodman Performing Arts Center, and a tour of Holyoke Community College's MGM Culinary Arts Institute.

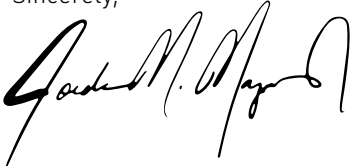
The CMF continues to be an important source of funding for impactful projects across the Commonwealth, and I want to thank Commissioner Brad Hill for his continued leadership of this vital program.

I would like to thank Commissioner Nakisha Skinner for her leadership in overseeing the completion of our latest diversity study. The study examined participation by minority, women, and veteran-owned businesses and workers across the sports wagering industry. The findings will guide our ongoing efforts to ensure diversity and inclusion remain central to the gaming industry in Massachusetts.

Finally, thank you to Governor Maura Healey for entrusting me with the role of Chair after serving in an interim capacity. Working with not only my fellow Commissioners, but the entire team here is an honor and a privilege that I do not take lightly. It is my hope that the following report will show you the hard work done by the Massachusetts Gaming Commission.

The following Annual Report offers details of the Commission's operations from July 1, 2024, through June 30, 2025 (FY2025) in accordance with G.L. c. 23K, s. 70 and c. 23N, s. 14(d).

Sincerely,

A handwritten signature in black ink, appearing to read "Jordan M. Maynard".

Jordan Maynard



MASSACHUSETTS GAMING COMMISSION FY2025 ANNUAL REPORT OVERVIEW

The Massachusetts Gaming Commission is pleased to provide the following annual report detailing the work of our Commissioners and the entire MGC team throughout FY2025.

This annual report is broken into two sections. The first section is our MGC FY2025 Year at a Glance, which provides a general overview of who we are, our work and the impact of gaming in the Commonwealth. We also highlight two MGC programs of which we are particularly proud.

The second section is a more detailed look at the Commission's work through division reports and licensee overviews including their workforce and supplier diversity results and their industry impact on workforce and diversity.

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ABOUT THE MASSACHUSETTS GAMING COMMISSION

The Massachusetts Gaming Commission consists of a five-member independent body, an Executive Director and approximately 130 staff across our Boston headquarters and the three casino properties.

The Massachusetts Gaming Commission was created through **Chapter 194 of the Acts of 2011 (The Gaming Act)** to regulate the establishment of new gaming facilities in the Commonwealth, including the implementation and licensing process. The Gaming Act divided the Commonwealth into three geographic regions and allowed for one resort casino per region.

Region A

Suffolk, Middlesex, Essex, Norfolk, and Worcester counties

Region B

Hampshire, Hampden, Franklin, and Berkshire counties

Region C

Bristol, Plymouth, Nantucket, Dukes, and Barnstable counties

In 2022, the Massachusetts Gaming Commission was tasked with overseeing the implementation and promulgation of sports wagering in the Commonwealth, as prescribed by **Chapter 173 of the Acts of 2022 (Sports Wagering Act)**.

The Sports Wagering Act created three categories of sports wagering licensees: Category 1 for licensed casinos, Category 2 for racetracks and/or simulcast centers, and Category 3 for online mobile operators. The Commission is directed to determine eligibility for sports wagering licenses.

The costs for the operation of the Massachusetts Gaming Commission is paid solely by the gaming industry and not by Massachusetts tax dollars.



MISSION STATEMENT AND CORE VALUES

Mission Statement

The mission of the Massachusetts Gaming Commission is to regulate the legal casino, horse racing, and sports wagering industries with integrity and transparency. Our goal is to maximize consumer protections, minimize negative impacts, and promote responsible gaming through regulation, research, and informed policy making. The Commission endeavors to create a fair and safe gaming environment in the Commonwealth while fostering economic benefits and a diverse workforce for its licensees, residents, and businesses.

Core Values

The commissioners and all employees of the Massachusetts Gaming Commission are committed to public service and a set of core values that will underpin and guide our work.

The MGC and its employees' value:

- Working collaboratively with our licensees, stakeholders, and the public for the benefit of all Massachusetts residents.
- Fostering an inclusive culture at the Commission and among our partners in the Massachusetts gaming, horse racing, and sports wagering industry that reflects the diversity of the Commonwealth.
- Maintaining the integrity of the Commission's work to promote objective and thorough regulation, enforcement, and compliance.
- Ensuring transparency in the regulation and oversight of the industries we oversee.
- Holding the Commission and its employees to the highest level of ethical conduct through a commitment to the law and our enhanced code of ethics.
- Serving the public with exemplary professionalism and customer service for all whom we come in contact.
- Promoting research and evidence-based best practices to assess the impact of expanded gaming, horse racing, and sports wagering to prevent and mitigate gambling-related harms.
- A commitment to promoting responsible gaming to minimize potential gambling-related harm to individuals and the community.



ABOUT THE COMMISSIONERS



Jordan Maynard (Chair)*

August 2022 – Current
Joint Appointment – Governor,
Attorney General, Treasurer,
Legal and Policy Issues Related to Gaming



Eileen O'Brien

April 2018 – Current
Attorney General's Appointee
Criminal Investigations and Law Enforcement



Brad Hill

September 2021 – Current
Joint Appointment – Governor,
Attorney General, Treasurer, Gaming
Regulatory or Gaming Industry Management



Nakisha Skinner

March 2022 – Current
Treasurer's Appointee
Corporate Finance and Securities



Paul Brodeur

November 2024 – Current
Governor's Appointee

*Governor Maura Healey appointed Commissioner Jordan Maynard Chair in November 2024.

OUR LICENSEES

CATEGORY 1 RESORT-CASINO LICENSEES/RETAIL SPORTSBOOKS*

Encore Boston Harbor

Region A, Everett, MA

MGM Springfield

Region B, Springfield, MA

CATEGORY 2 LICENSEES/RETAIL SPORTSBOOKS

Massachusetts' sole statewide slots-parlor

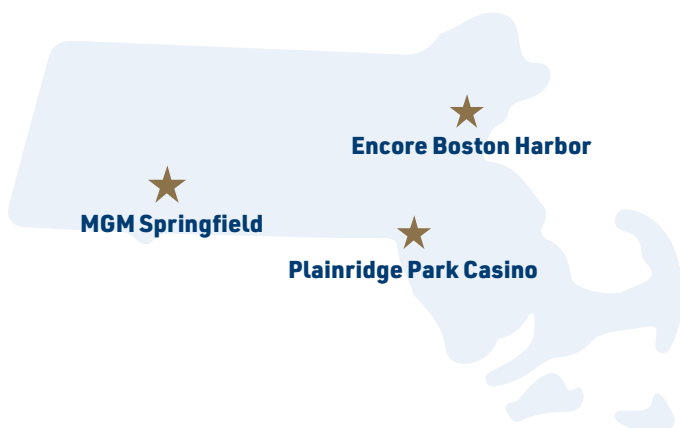
Plainridge Park Casino

Plainville MA

MOBILE SPORTSBOOK LICENSEES



MA CASINOS/RETAIL SPORTSBOOKS MAP



*The Gaming Act allows for up to three Category 1 resort-casino licenses. No license has been granted for Region C (Bristol, Plymouth, Nantucket, Dukes, and Barnstable Counties)

MGC RESPONSIBLE GAMING PROGRAMS

GAMESENSE

GameSense is an innovative responsible gaming program that encourages casino patrons who chose to gamble to adopt and/or maintain positive behaviors and attitudes that reduce the risk of gambling-related harm. The program offers tips on responsible gaming, engaging tools, and advice and referrals to reduce harm. GameSense Info Centers are located on-site at all Massachusetts casinos and staffed by trained GameSense Advisors during casino operating hours.

The GameSense logo consists of the word "GameSense" in a white, sans-serif font, centered within a solid green rounded rectangular background.

PLAYMYWAY

PlayMyWay is a first-of-its-kind budget-setting tool for slot machine play at Encore Boston Harbor, Plainridge Park Casino, and MGM Springfield. This tool allows players the ability to monitor the amount of money they spend on electronic gaming machines.



RESEARCH AGENDA

The MGC established the nation's most comprehensive research program to study, assess and prepare for the social and economic impacts of casino gambling. The MGC is committed to an open and transparent research program, ensuring easy and convenient access to its findings, analysis, and data.



VOLUNTARY SELF-EXCLUSION PROGRAM (VSE)

The Voluntary Self-Exclusion Program (VSE) is a statewide program that allows patrons to voluntarily exclude themselves from casino gambling, sports wagering, or both, for a predetermined amount of time. By enrolling in the program, patrons agree to forfeit or suspend all rewards points and will automatically be removed from marketing lists.



SEAL OF APPROVAL

The MGC developed and adopted an official seal of approval, which all licensed sports betting operators in the state are required to display on their digital platforms. The seal is intended to serve as a clear signal to consumers that they are accessing a sports betting platform licensed and regulated by the MGC. By prominently featuring this seal, customers can easily distinguish between legal, licensed operators, and unsafe, illegal alternatives.



FAIR DEAL

Fair Deal is a program created by the MGC to help ensure that all gaming activity is fair and ethical. Fair Deal highlights that regulatory compliance is critical to the public's confidence in the Massachusetts Gaming industry. Any person with concerns or personal knowledge of unethical behavior or suspected violations of the Massachusetts gaming law or regulations can submit a tip on our website to be reviewed by Commission staff. Appropriate next steps, including possible regulatory enforcement action, will occur.



PLAY MANAGEMENT

Through regulation (205 CMR 255: Play Management) the MGC requires sports wagering operators in the Commonwealth to maintain play management programs, which allow individuals who have a sports wagering account to set personal limitations regarding their sports wagering. Play Management programs are intended to offer individuals a means to restrict gambling behavior and to increase informed player choice. Play Management is just another example of the MGC's commitment to responsible gaming and player health.



FY2025 BY THE NUMBERS



\$1.192B

GROSS GAMING
REVENUE

\$7.07B since inception



\$324.6M

GAMING TAX REVENUE TO
THE COMMONWEALTH

\$1.99B since inception



\$238.1M

PARI-MUTUEL HANDLE



\$20.7M

RACE HORSE
DEVELOPMENT FUND
DISTRIBUTIONS

\$180.38M since inception



FY2025

RESEARCH AND
RESPONSIBLE GAMING

2,052 individuals enrolled in
Gaming VSE, 794 enrolled in
Sports Wagering VSE and 62,102
enrolled in PlayMyWay.



\$3.9M

DEPARTMENT OF
REVENUE INTERCEPTS

In FY2025, IEB Gaming Agents
helped to intercept these funds
from unpaid taxes and child
support payments, redistributed
to the Department of Revenue.



\$766.08M

ADJUSTED GROSS SPORTS
WAGERING REVENUE



\$151.41M

SPORTS WAGERING TAX
REVENUE TO THE
COMMONWEALTH

\$312.47M since inception



\$59.5M

CASINO GOODS/
SERVICES SPEND WITH
MA VENDORS



109

DAYS OF LIVE RACING



\$22.8M

COMMUNITY
MITIGATION FUNDS

Since 2015, the MGC has awarded
nearly **\$79.5M** in grants from the
Community Mitigation Fund.



\$3.495M

MGC GOODS/SERVICES
SPEND WITH SMALL
BUSINESS (SBPP)



MGC WORKFORCE

DIVERSE

29%

WOMEN

41%



CASINO WORKFORCE*

(INCLUDING CATEGORY 1 SPORTS WAGERING)

DIVERSE

68%

WOMEN

44%

VETERANS

2.9%

*Represents FY2025 data provided by UMass Donahue
Institute (UMDI) for all Massachusetts employees.

FY2025 HIGHLIGHT: MGC COMMITMENT TO DIVERSITY, EQUITY, AND INCLUSION

The Massachusetts Gaming Commission is committed to supporting Diversity, Equity, and Inclusion in all that we do—both within our agency and with our licensees and the communities we serve.

How does the MGC incorporate Diversity, Equity, and Inclusion into everything we do?

- Actively partner with the Supplier Diversity Office to ensure diverse and small vendors have the best opportunity for successful procurement bids with casinos and sports wagering operators.
- Convene an internal Diversity, Equity, and Inclusion Work Group to discuss important, timely topics related to the MGC.
- Organize a series of staff activities meant to highlight and promote diversity, equity and inclusion, including our Juneteenth Lunch and Learn and our Black History Month presentation, among others.
- Hold licensees accountable for their hiring and procurement practices through quarterly reporting on diversity hiring and procurement statistics.
- Ensure internal procurement process focuses on diverse vendors.
- Amongst the most highly recognized organizations in the Commonwealth at the annual Supplier Diversity Office Award Ceremony, honored with four awards including:
 1. Game Changer Award
 2. Innovation Icon Award
 3. Supplier Diversity Leadership Award
 4. Procurement Expansion Award



Standard Modern attended the MGC's Diverse and Small Vendor Fair in June 2025.

Diverse and Small Business Profile

The Massachusetts Gaming Commission (MGC), in collaboration with the Commonwealth's Supplier Diversity Office (SDO), was proud to host a Diverse and Small Vendor Opportunity Fair in June 2025. We welcomed approximately 100 small businesses from across the Commonwealth, industry representatives, and state agencies. Massachusetts casinos, several sports wagering operators, and representatives from organizations including the U.S. Small Business Administration participated in the event, creating a bustling networking environment for diverse and small businesses.

During the event, casino and sports wagering operators engaged directly with small business owners, explaining what they look for in potential vendors and sharing practical advice on how businesses can stand out in the procurement process.

Meanwhile, the SDO and MGC provided guidance to attendees on Massachusetts' certification and licensing requirements, helping business owners understand the specific steps needed to become certified as diverse suppliers and obtain necessary licenses to work with gaming operators in the state.

For many attendees, events like these have proven to be catalysts for lasting partnerships. Linda Smith, owner of Standard Modern Company, a woman-owned, family-run business based in New Bedford, has provided print, mail, signage, and promotional services to both MGM Springfield and Encore Boston Harbor.

Representatives from Standard Modern attended this year's fair, and Smith credits events like these for her continued relationships with both MGM Springfield and Encore Boston Harbor.

"In 2019, I met the head of purchasing representative from MGM Springfield at an SDO Business fair," Smith said. "I prepared a detailed proposal of our services and capabilities and developed a great working relationship over the years."

Smith later connected with Encore Boston Harbor through the SDO and was able to build upon those business relationships at the MGC/SDO Diverse and Small Vendor Opportunity Fair.

While these vendor fairs helped get a foot in the door, Smith attributes her success to her team's dedication and approach to client relationships.



Standard Modern employees at Encore Boston Harbor

"We have an incredible staff, and they are dedicated to achieving excellence," Smith said. "We all really love what we do and are proud of the results for our valued clients."

The MGC is proud to play a small part in recognizing and supporting Massachusetts-owned diverse, and small businesses through this initiative and our daily work.

FY2025 HIGHLIGHT: COMMUNITY MITIGATION FUND

The Gaming Act created the Community Mitigation Fund (CMF) to support communities and governmental entities in offsetting impact costs related to the construction and operation of gaming facilities by allocating 6.5% of the gross gaming tax revenue to this fund.

Since 2015, the MGC has granted approximately \$79.5 million in funding to advance needs in transportation, community planning, workforce development, and public safety initiatives for eligible municipalities and government entities located in the vicinity of the casinos.

In the fall of 2023 the structure of the Community Mitigation Fund was changed to facilitate the distribution of funds to communities and regional agencies. The new Block Grant structure enabled communities and other eligible agencies to more easily apply for funding.

Below is a highlight of Community Mitigation Funds in each region. Commissioners had the chance to visit these projects in FY2025 and see firsthand the impact of these funds in the community.

REGION A **(Cities/Towns surrounding Encore Boston Harbor)**

Metro Boston Regional Hospitality Consortium

The Metro North Regional Employment Board (d/b/a MassHire Metro North Workforce Board) developed the Metro Boston Regional Hospitality Consortium. This program is aimed at addressing workforce needs of the hospitality sector impacted by Encore Boston Harbor and serves 1,500 local residents in receiving workforce training. The MassHire Metro North Workforce Board subcontracts with various institutions in surrounding communities to best serve the needs of their students.

This program has been awarded \$3.9M in CMF funds since 2017, including \$750,000 in the FY2025 grant cycle.



"Visiting the Metro Boston Regional Hospitality Consortium was a fantastic opportunity for us to see the success behind the work they do. It is clear if it weren't for this program that these participants' futures might not be as bright."

— Commissioner Nakisha Skinner

"When the legislature voted to legalize gaming and developed the CMF, programs like those run by the Metro Boston Regional Hospitality Consortium was exactly what they had in mind. This program directly supports individuals to develop the workforce skills to grow their careers."

— Commissioner Brad Hill

REGION B

(Cities/Towns Surrounding MGM Springfield)

Holyoke Community College WorkReady 24

WorkReady, operated by Holyoke Community College in partnership with Springfield Technical Community College and Springfield Public Schools, is a hospitality and food service training program aimed at mitigating existing education and training gaps. WorkReady addresses this gap through an array of comprehensive programs that create employment opportunities at MGM Springfield and other local venues.

The program has been awarded nearly \$3.3 million in CMF grants over several years. The FY2025 Grant Cycle provided \$750,000 for this program.

Holyoke Community College operates a Line Cook and Hotel Front Desk/Attendant training program including all relevant credentials for immediate work in either field. Springfield Technical Community College (STCC) runs the Hampden Prep Program which offers high-impact computer and digital literacy training and job readiness skills with ESL support, HiSET/GED test preparation Fast Track, contextualized ESL for hospitality/customer service, and hospitality industry related certifications. STCC also provides recruitment, retention and transition assistance to low-income families, under-employed and unemployed community members from the Greater Springfield area. Finally, WorkReady partners with Springfield Public Schools and its "Ahead of the Game" program. "Ahead of the Game" focuses on supporting low-skilled, low-income adult students in acquiring skills relevant to casino-related careers.



"The culinary institute at HCC is training students for in demand jobs in the hospitality industry working in world class restaurant kitchens and hotels. This program also has a direct pipeline to open roles at MGM Springfield."

— Chair Jordan Maynard

"The skills-based jobs and opportunities available in the hospitality industry require significant training, and participating in programs like these provides students with the skills they need to step into culinary and hotel operations roles and have an impact on day one."

— Commissioner Eileen O'Brien.

CATEGORY 2

(Towns Surrounding Plainridge Park Casino)

Towns of Foxborough, Plainville, and Wrentham Regional Marketing Program

The towns of Foxborough, Plainville, and Wrentham worked together to create a regional marketing program. This program promotes visitation to the area utilizing various marketing initiatives and media platforms. The goal of the program is to ensure that the presence of Plainridge Park Casino leads to further economic development in the area.

Since 2019, the MGC has made over \$595,000 in Community Mitigation Fund Grants to support this program, including \$153,290 in the FY2025 grant cycle.

The initiative has launched a destination brand, Visit FPW, and a website, visitfpw.com, to boost tourism and economic activity in the Foxborough, Plainville, and Wrentham area. This tourism campaign leverages digital marketing, influencer partnerships, TripAdvisor promotions, and concierge programs to attract both domestic and international visitors. Through its media presence this program seeks to increase website traffic, lodging, and restaurant tax revenue while supporting local businesses. Additionally, a transportation and discount program will enhance visitor accessibility and encourage spending across the region. The FY2025 grant was of particular importance due to the expected increased visitation with FIFA World Cup 2026 coming to the area.



"As a former mayor I understand that every dollar of a municipal budget must be spent meaningfully, and by utilizing CMF funds to market the substantial tourism industry in the region, these communities are able to bring additional economic development funds to the area."

— Commissioner Paul Brodeur

"Spending funds to enhance the economic opportunities of the communities surrounding PPC is exactly the type of impact envisioned by the CMF. Being able to see these grants put to work and the committed individuals who bring these projects to life is rewarding for the Commission."

— Chair Jordan Maynard



MASSACHUSETTS GAMING COMMISSION FY2025 DETAILED REPORT

The following pages include
a detailed look at our divisions
and our licensees.



FY2025 FINANCIAL REPORT

MGC's Division of Administration and Finance (A&F), led by the Chief Financial and Accounting Officer, is responsible for the strict oversight of casino, sports wagering, and fantasy sports wagering revenues and the collection of taxes due to the Commonwealth from those operations. The taxes and assessments are the following:

Casino Taxes on Gross Gaming Revenues:

- Category 2 licensee is 49%
- Category 1 licensees is 25%

Sports Wagering Taxes on Adjusted Gross Sports Wagering Receipts:

- Category 1 licensee (in-person betting) 15%
- Category 2 licensee (in-person betting) 15%
- Category 3 licensee (tethered and untethered mobile betting) 20%

Daily Fantasy Sports Taxes on Adjusted Gross Fantasy Wagering Receipts:

- 15% (Daily Fantasy Sports is regulated by the Massachusetts Attorney General's Office)

The Division is also in charge of completing all financial transactions and coordinating with other functional areas to complete administrative functions including, but not limited to, accounting, budgeting, contracting, and revenue collection.

CASINO GAMING REVENUES AND TAX COLLECTIONS

MGM Springfield reported \$277.1M in gross gaming revenue, which generated \$69.28M in taxes for the Commonwealth. Encore Boston Harbor reported \$740.69M in gross gaming revenue, which generated \$185.17M in taxes. The total of taxes for Category 1 licensees amounted to \$254.45M.

In its tenth year of operation, the Category 2 licensee, Plainridge Park Casino, reported \$175.87M in gross gaming revenues, which generated \$70.35M in tax dollars to local aid and \$15.83M in assessments to the Race Horse Development Fund for a total of \$86.18M in taxes.

Combined, gaming licensees generated \$1.19 billion in gross gaming revenue (GGR) and contributed \$340.63M to the Commonwealth for FY2025.

The following are charts by month by licensee, also posted to the Commission's [website](#).



PLAINRIDGE PARK CASINO

Month	Coin In	Slot GGR	Hold %	Payout %	Total in Collected State Taxes (40%)	Total in Collected Race Horse Dev Fund (9%)	Total in Collected State Taxes and RHDF (49%)
July 2024	\$197,174,746.13	\$14,405,508.01	7.31%	92.69%	\$5,762,203.20	\$1,296,495.72	\$7,058,698.92
August 2024	\$207,918,006.63	\$14,695,257.22	7.07%	92.93%	\$5,878,102.89	\$1,322,573.15	\$7,200,676.04
September 2024	\$199,392,219.49	\$13,439,152.67	6.74%	93.26%	\$5,375,661.07	\$1,209,523.74	\$6,585,184.81
October 2024	\$204,349,236.56	\$14,262,953.13	6.98%	93.02%	\$5,705,181.25	\$1,283,665.78	\$6,988,847.03
November 2024	\$204,488,847.05	\$14,646,090.78	7.16%	92.84%	\$5,858,436.31	\$1,318,148.17	\$7,176,584.48
December 2024	\$197,157,713.26	\$14,584,624.56	7.40%	92.60%	\$5,833,849.82	\$1,312,616.21	\$7,146,466.03
January 2025	\$195,435,977.41	\$13,759,545.27	7.04%	92.96%	\$5,503,818.11	\$1,238,359.07	\$6,742,177.18
February 2025	\$186,886,775.74	\$13,202,338.02	7.06%	92.94%	\$5,280,935.21	\$1,188,210.42	\$6,469,145.63
March 2025	\$216,962,554.23	\$16,532,555.72	7.62%	92.38%	\$6,613,022.29	\$1,487,930.01	\$8,100,952.30
April 2025	\$201,297,359.13	\$15,112,796.75	7.51%	92.49%	\$6,045,118.70	\$1,360,151.71	\$7,405,270.41
May 2025	\$225,411,868.17	\$16,628,650.92	7.38%	92.62%	\$6,651,460.37	\$1,496,578.58	\$8,148,038.95
June 2025	\$200,740,239.45	\$14,601,027.64	7.27%	92.73%	\$5,840,411.06	\$1,314,092.49	\$7,154,503.54
TOTAL	\$2,437,215,543.25	\$175,870,500.69	N/A	N/A	\$70,348,200.28	\$15,828,345.06	\$86,176,545.34

MGM SPRINGFIELD CASINO

Month	Coin In	Slot GGR	Slot Hold %	Slot Payout %	Table GGR	Total Slot and Table GGR	Total (25%) in Collected State Taxes
July 2024	\$213,124,263.23	\$18,808,526.02	8.83%	91.17%	\$4,769,725.40	\$23,578,251.42	\$5,894,562.86
August 2024	\$207,901,113.80	\$18,332,974.75	8.82%	91.18%	\$5,337,468.10	\$23,670,442.85	\$5,917,610.71
September 2024	\$196,389,812.01	\$16,776,581.63	8.54%	91.46%	\$4,159,453.11	\$20,936,034.74	\$5,234,008.69
October 2024	\$209,915,002.81	\$18,127,971.91	8.64%	91.36%	\$3,985,213.61	\$22,113,185.52	\$5,528,296.38
November 2024	\$212,825,452.34	\$18,088,672.27	8.50%	91.50%	\$5,018,043.31	\$23,106,715.58	\$5,776,678.90
December 2024	\$214,221,152.16	\$18,906,365.92	8.83%	91.17%	\$3,785,626.63	\$22,691,992.55	\$5,672,998.14
January 2025	\$203,592,878.79	\$18,162,126.99	8.92%	91.08%	\$4,587,941.87	\$22,750,068.86	\$5,687,517.22
February 2025	\$194,153,582.70	\$17,031,583.29	8.77%	91.23%	\$3,893,798.41	\$20,925,381.70	\$5,231,345.43
March 2025	\$239,753,849.24	\$21,123,385.60	8.81%	91.19%	\$4,425,176.46	\$25,548,562.06	\$6,387,140.52
April 2025	\$219,709,786.37	\$19,450,789.38	8.85%	91.15%	\$4,088,423.42	\$23,539,212.80	\$5,884,803.20
May 2025	\$233,910,042.89	\$20,730,735.23	8.86%	91.14%	\$4,700,444.20	\$25,431,179.43	\$6,357,794.86
June 2025	\$206,965,911.04	\$18,304,823.79	8.84%	91.16%	\$4,528,942.61	\$22,833,766.40	\$5,708,441.60
TOTAL	\$2,552,462,847.38	\$223,844,536.78	N/A	N/A	\$53,280,257.13	\$277,124,793.91	\$69,281,198.48

ENCORE BOSTON HARBOR CASINO

Month	Coin In	Slot GGR	Slot Hold %	Slot Payout %	Table GGR	Total Slot and Table GGR	Total (25%) in Collected State Taxes
July 2024	\$452,265,086.45	\$35,698,825.10	7.89%	92.11%	\$25,787,553.29	\$61,486,378.39	\$15,371,594.60
August 2024	\$462,143,739.10	\$35,928,468.87	7.77%	92.23%	\$28,988,479.19	\$64,916,948.06	\$16,229,237.02
September 2024	\$425,572,436.22	\$32,620,264.48	7.67%	92.33%	\$25,070,269.05	\$57,690,533.53	\$14,422,633.38
October 2024	\$430,337,147.75	\$33,896,099.77	7.88%	92.12%	\$23,953,984.70	\$57,850,084.47	\$14,462,521.12
November 2024	\$452,514,509.79	\$36,243,576.37	8.01%	91.99%	\$26,859,754.04	\$63,103,330.41	\$15,775,832.60
December 2024	\$452,670,877.11	\$36,595,624.63	8.08%	91.92%	\$28,295,078.64	\$64,890,703.27	\$16,222,675.82
January 2025	\$424,394,368.37	\$34,311,472.22	8.08%	91.92%	\$27,127,143.44	\$61,438,615.66	\$15,359,653.92
February 2025	\$403,055,591.04	\$32,803,802.95	8.14%	91.86%	\$26,471,572.81	\$59,275,375.76	\$14,818,843.94
March 2025	\$477,868,695.77	\$38,970,757.79	8.16%	91.84%	\$24,048,270.81	\$63,019,028.60	\$15,754,757.15
April 2025	\$449,425,388.73	\$36,571,741.07	8.14%	91.86%	\$26,901,288.92	\$63,473,029.99	\$15,868,257.50
May 2025	\$471,874,850.22	\$38,166,023.89	8.09%	91.91%	\$25,137,619.04	\$63,303,642.93	\$15,825,910.73
June 2025	\$444,049,238.78	\$35,519,222.25	8.00%	92.00%	\$24,726,130.99	\$60,245,353.24	\$15,061,338.31
TOTAL	\$5,346,171,929.33	\$427,325,879.39	N/A	N/A	\$313,367,144.92	\$740,693,024.31	\$185,173,256.08

SPORTS WAGERING REVENUES AND TAX COLLECTIONS

Sports Wagering was legalized in the Commonwealth in August of 2022. The Commission authorized in-person betting to begin in late January 2023. For Fiscal Year 2025, the numbers reported for in-person sportsbooks reflect the period from July 2024 through June 2025. In its second full year of operation in Sports Wagering, Plainridge Park Casino's sportsbook reported \$2.55M in Adjusted Gross Sports Wagering Receipts (AGSWR), resulting in \$383.3K in taxes for the Commonwealth. MGM's sportsbook reported \$177.1M in AGSWR resulting in \$26.6K in taxes for FY2025. Encore Boston Harbor's sportsbook reported \$3.24M in AGSWR resulting in \$486.26K in taxes.

Mobile sports wagering was authorized by the Commission to begin in March of 2023. Numbers reported below reflect the time period of July of 2024 through June of 2025. Category three operators (mobile sports wagering operators) generated \$748.9M in AGSWR which resulted in \$149.78M in taxes to the Commonwealth.

Daily Fantasy Sports Wagering (DFS) was legalized in the Commonwealth in August of 2022. Taxes on DFS started accumulating on the date of the passage of the legislation. While the Commission is not responsible for regulation DFS, it is responsible for tax collections. For the period of July of 2024 through June of 2025 DFS operators generated \$33.08M in AGFWR generating \$4.96M in taxes for the Commonwealth.

Combined, sports wagering licensees generated \$787.96 million in adjusted gross wagering revenues and contributed \$155.64M to the Commonwealth for FY2025.

SPORTS WAGERING TAX REVENUE ALL – CATEGORY 1

Month	Monthly Ticket Write	Monthly Handle (Tickets Settled)	Monthly Win (Accrual Basis)	Monthly Hold %	Fed Excise .25% of Ticket Write	Taxable AGSWR (Mo. Win – Excise)	Retail Tax Collected Rate of 15%
July 2024 FY2025	\$6,734,936.16	\$6,578,129.63	\$538,372.10	8.18%	\$16,554.86	\$291,648.74	\$43,747.66
August 2024	\$7,969,140.20	\$7,627,864.05	\$466,817.89	6.12%	\$19,343.45	\$381,134.21	\$57,170.03
September 2024	\$11,604,021.36	\$11,094,741.16	\$1,567,455.81	14.13%	\$29,148.24	\$1,309,318.46	\$196,397.87
October 2024	\$13,191,029.15	\$13,070,458.03	\$225,529.80	1.73%	\$32,792.68	\$5,285.66	\$792.85
November 2024	\$13,920,225.30	\$13,763,284.80	\$1,129,194.77	8.20%	\$34,562.22	\$882,223.85	\$132,333.57
December 2024	\$11,603,641.70	\$11,520,627.98	\$74,946.32	0.65%	\$28,984.68	\$64,037.41	\$9,605.61
January 2025	\$10,921,051.68	\$11,078,268.37	\$958,774.81	8.65%	\$27,729.55	\$778,953.42	\$116,843.01
February 2025	\$9,312,104.35	\$9,582,965.08	\$256,094.85	2.67%	\$23,654.20	\$205,390.97	\$30,808.65
March 2025	\$10,856,119.59	\$10,625,637.52	\$344,212.11	3.24%	\$26,742.50	\$265,535.61	\$39,830.34
April 2025	\$9,528,525.96	\$9,714,614.08	\$506,971.39	5.22%	\$24,215.32	\$486,828.42	\$73,024.21
May 2025	\$10,025,080.82	\$10,084,829.36	\$1,004,144.75	9.96%	\$25,287.96	\$829,604.98	\$124,441.05
June 2025	\$7,130,535.01	\$7,237,100.81	\$604,980.74	8.36%	\$18,099.20	\$474,426.75	\$71,164.06
FY2025 TOTALS	\$122,796,411.28	\$121,978,520.87	\$7,677,495.34	6.29%	\$307,114.86	\$5,974,388.48	\$896,158.91

SPORTS WAGERING TAX REVENUE ALL – CATEGORY 3

Month	Monthly Ticket Write	Monthly Handle (Tickets Settled)	Monthly Win (Accrual Basis)	Monthly Hold %	Fed Excise .25% of Ticket Write	Taxable AGSWR (Mo. Win – Excise)	Retail Tax Collected Rate of 20%
July 2024 FY2025	\$407,543,488.08	\$405,209,934.13	\$41,693,941.58	10.29%	\$995,497.52	\$40,681,856.26	\$8,136,370.75
August 2024	\$445,109,101.01	\$439,713,349.02	\$34,033,811.32	7.74%	\$1,086,154.29	\$32,947,657.03	\$6,589,531.40
September 2024	\$667,581,041.12	\$667,669,437.96	\$73,804,265.90	11.05%	\$1,608,472.16	\$72,195,793.74	\$14,439,158.75
October 2024	\$738,474,314.67	\$734,999,590.80	\$50,096,114.37	6.82%	\$1,800,651.54	\$48,295,462.83	\$9,659,092.56
November 2024	\$765,272,999.54	\$764,051,514.50	\$81,460,455.33	10.66%	\$1,873,734.04	\$79,586,721.29	\$15,917,344.26
December 2024	\$772,614,393.23	\$776,820,367.78	\$59,343,880.41	7.64%	\$1,895,003.68	\$57,448,876.53	\$11,489,775.30
January 2025	\$751,428,398.56	\$751,565,479.90	\$95,413,225.99	12.70%	\$1,817,297.28	\$93,595,928.71	\$18,719,185.73
February 2025	\$613,576,884.64	\$618,587,815.15	\$66,852,671.77	10.81%	\$1,487,685.71	\$65,364,985.86	\$13,072,997.21
March 2025	\$764,236,607.55	\$761,828,936.67	\$53,902,544.99	7.08%	\$1,869,348.74	\$51,853,264.09	\$10,370,652.82
April 2025	\$678,534,111.94	\$680,540,586.86	\$67,118,710.86	9.86%	\$1,646,625.20	\$65,454,525.49	\$13,090,905.12
May 2025	\$645,337,480.34	\$645,703,632.65	\$81,475,308.92	12.62%	\$1,572,836.96	\$79,902,471.96	\$15,980,494.39
June 2025	\$522,629,771.82	\$525,489,437.78	\$62,850,225.73	11.96%	\$1,274,219.09	\$61,575,837.10	\$12,315,172.82
FY2025 TOTALS	\$7,772,338,592.50	\$7,772,180,083.20	\$768,045,157.17	9.88%	\$18,927,526.21	\$748,903,380.89	\$149,780,681.11

TOTAL FANTASY SPORTS WAGERING TAX REVENUE

Month	Gross Fantasy Wagering Receipts	Adjusted Gross Fantasy Wagering Receipts	Prior Month Adjusted Neg Carry Forward	Net Adjusted Gross Fantasy Receipts	Total (15%) in Collected State Taxes	Net Adjusted Gross Fantasy (No Negatives) Actual Amount Taxed
July 2024	\$8,268,907.30	\$1,232,336.11	-\$196,997.75	\$1,214,259.50	\$182,139.12	\$1,077,625.34
August 2024	\$7,166,788.82	\$1,036,058.52	-\$221,158.66	\$1,029,518.97	\$155,027.19	\$910,705.00
September 2024	\$17,452,262.73	\$2,242,663.62	-\$203,078.05	\$2,231,293.00	\$334,693.99	\$1,908,527.53
October 2024	\$19,496,413.44	\$2,764,458.66	-\$200,535.79	\$2,785,654.73	\$417,848.45	\$2,643,635.66
November 2024	\$19,475,322.75	\$3,238,689.56	-\$189,165.16	\$3,247,913.66	\$487,186.57	\$3,016,239.59
December 2024	\$23,393,041.76	\$3,879,765.85	-\$210,760.93	\$3,898,653.49	\$584,789.04	\$3,180,913.25
January 2025	\$23,981,304.10	\$4,723,655.99	-\$171,771.23	\$4,731,464.19	\$709,719.73	\$3,465,654.02
February 2025	\$16,646,992.40	\$3,521,790.59	-\$238,417.85	\$3,526,342.74	\$528,951.16	\$2,074,268.01
March 2025	\$14,871,850.90	\$2,677,948.91	-\$258,171.58	\$2,665,006.41	\$399,750.97	\$1,567,058.93
April 2025	\$14,900,454.26	\$2,805,758.71	-\$262,723.73	\$2,833,508.28	\$425,025.75	\$1,737,933.04
May 2025	\$13,290,761.12	\$3,020,287.23	-\$247,767.56	\$3,007,262.25	\$451,104.63	\$1,558,339.76
June 2025	\$10,637,004.24	\$1,914,010.88	-\$207,823.03	\$1,911,151.22	\$286,672.39	\$1,774,798.39
FY2025 TOTALS	\$189,581,103.82	\$33,057,424.63	-\$2,608,371.32	\$33,082,028.44	\$4,962,908.99	\$24,915,698.52

*Negative adjusted gross carry over shown on individual operator tabs.

The Commission approved an FY2025 budget for the Gaming Control fund of \$40.02M, requiring a \$34.87M assessment on licensees. The Gaming Control Fund's final spending for FY2025 was \$37.83M, which was \$2.19M (5.47%) less than the approved budget. The Gaming Control Fund's final revenue for FY2025 was \$39.8M. The net impact of spending under budget, and final revenue resulted in a \$1.98M FY2025 surplus in the Gaming Control Fund. The surplus will be credited to licensees' FY2026 assessments.

The Sports Wagering Control fund was estimated to spend \$11.66M, requiring a \$8.41M assessment on licensees. Final spending for the fund in FY2025 was \$10.69M, which was \$972.1K (8.33%) less than the approved budget. The Sports Wagering Control Fund's final revenue for FY2025 was \$12.75M. The net impact of spending under budget, revenue exceeding projections, and carryforward of suitability investigation deposits resulted in a \$1.37M FY2025 surplus in the fund. The surplus will be credited to sports wagering licensees' FY2026 assessment.



FY2025

DIVISION REPORTS

COMMUNITY AFFAIRS

Community Mitigation Fund Grant Program

The Community Mitigation Fund (CMF) receives monies from the taxes on gross gaming revenues and is designed to address impacts that result from the construction and operation of casinos. It may also be used for planning to determine how to achieve further benefits from a facility.

The Division of Community Affairs reviews requests for mitigation dollars and makes recommendations to the Commission on the award of grants from the Community Mitigation Fund. These recommendations are developed through an intensive process involving analysis by many MGC staff members.

During FY2025, the Community Affairs Division made major modifications to the CMF program to improve the utilization of the funds. The modifications resulted in the development of the Municipal Block Grant Program and the Regional Agency Grant Program. The modifications included: enhanced guidance on the identification of casino-related impacts and the selection of mitigation projects; the development of a grant distribution formula to equitably distribute funds to eligible communities; and the development of guidance for the Regional Agency Grant Program.

The Municipal Block Grant Program provided funds for eligible municipalities to mitigate casino-related impacts in the areas of public safety, community planning, transportation, and gambling harm reduction. The Regional Agency Grant Program funded projects to be carried out by regional agencies in the areas of workforce development, public safety, and regional planning.

In 2025, the Commission awarded \$22.8 million for the following community mitigation projects.

Region A—Municipal and Regional Grants: Municipal Grants

Boston	\$2,607,000 AWARD
Boston Police Department's Public Safety Strategy; Bikeshare Expansion in Charlestown; Boston Harborwalk Extension Construction; and Improvements to Chelsea St./Cambridge St. at Terminal St. Intersection.	
Cambridge	\$704,800 AWARD
Commercial District Marketing Campaign; Training Program for Safe Biking; Public Health and Arts Proposal; Police and Fire Equipment and Trainings; and High Visibility Traffic Enforcement.	
Chelsea	\$1,027,000 AWARD
Enterprise Center for Entrepreneurships and Training; Discover Chelsea Campaign; Police Equipment; and Fire Department Personnel.	
Everett	\$2,453,500 AWARD
Public Safety training for Highrise Fire and Fire Boat Personnel; LanTel Video and Dual Band Radios; Police Land and Water Patrols; Everett Square Pedestrian and Transit Improvements; and Broadway Corridor Upgrades.	
Lynn	\$200,000 AWARD
Wayfinding Signage; Citation Printers and City Cameras; Drones; and Training Courses.	

Malden	\$882,000 AWARD
Gaming and Gourmet Tourism Initiative; Snowplow for Northern Strand Bike Trail; Traffic Equipment; Police Training; and Safety Improvements on Main Street.	
Medford	\$1,046,800 AWARD
Problem Gambling Strategic Plan and Design of Prevention and Intervention Strategies; Emergency Vehicle Operator Course; Tactical Communication and Leadership Training; and Chevalier Theatre Painting.	
Melrose	\$166,800 AWARD
Pop-Up Shopping Experience; Identifying At-Risk Populations; Trauma Kits and Portable Radios; and Senior Activity Development.	
Revere	\$862,000 AWARD
Broadway Zoning Analysis; Squire Road Master Plan; Wayfinding for Broadway; Gambling Harm Reduction Outreach Program; Automatic External Defibrillators; Community Development Program Manager; Revere Beach Connector; and the Revere Bypass Traffic Study.	
Somerville	\$1,110,000 AWARD
Somerville Small Business Commercial District Ad Campaign; Traffic Enforcement Patrols; Union Square Plaza and Streetscape Phase 1.	
Category 2—Municipal Grants	
Attleboro	\$49,900 AWARD
Speed Radar Traffic Trailer.	
Foxborough	\$336,200 AWARD
Regional Destination Marketing Initiative expanded implementation.	
Mansfield	\$147,700 AWARD
Hotel Police Patrols; Officer Training and Purchase of 10 AEDs.	
North Attleborough	\$1,572,350 AWARD
Public safety purchases including Flock Safety LPR Cameras, and Traffic Logix Radar Speed Signs; Police Trainings in De-escalation and Implicit Bias Training; Route 152/Route 106 Traffic Control Signals and Road Reconstruction.	
Plainville	\$131,900 AWARD
Police Traffic Monitoring Devices and Smart Flares; and Regional Destination Marketing Initiative.	
Wrentham	\$78,400 AWARD
Regional Destination Marketing Initiative; Police Conex Container; Mobile License Plate Readers and Traffic Enforcement Patrols.	
Foxborough/Plainville/Wrentham Joint Project	\$161,300 AWARD
This is a collaborative Regional Destination Marketing Initiative to boost economic development in the area. Foxborough manages the Grant and each community provides Community Mitigation Funds for this initiative. It is broken down Foxborough \$64,500; Plainville \$20,000; and Wrentham \$76,800.	

Regional Grants

MA Attorney General	\$280,366 AWARD
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Supplemental Resources Addressing Casino-Related Domestic Violence, Human Trafficking, and Sexual Assault Cases.

MassDOT	\$460,000 AWARD
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Design of the Assembly Station Headhouse Connection.

MassHire Metro North Workforce Boards	\$750,000 AWARD
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Metro Boston Regional Hospitality Consortium Workforce Development Program.

Metropolitan Area Planning Council (MAPC)	\$ 300,000 AWARD
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Chelsea Everett Greenway Connector Preliminary Design.

Southeastern Regional Planning & Economic Development District (SRPEDD)	\$235,000 AWARD
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Plainridge Park Regional Mobility Network Analysis.

Suffolk County District Attorney's Office	\$100,000 AWARD
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Enhancing Regional Public Safety through Targeted Prosecution—SNI Prosecutor salary.

Region B – Municipal and Regional Grants: Municipal Grants

Agawam	\$321,500 AWARD
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Suffield-Cooper-Rowley Intersection Construction; Aerial Truck Response Training; Elevator Rescue Operations Training; Extrication Equipment; Flock Cameras and 25% Funding of an EMS First Response Vehicle.

Chicopee	\$341,100 AWARD
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Purchase and installation of surveillance cameras and license plate recognitions cameras; continuation of Center Streetscapes; and operating costs of ValleyBike Bikeshare and administrative costs.

East Longmeadow	\$347,200 AWARD
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Conceptual Design of Center Town District; Ambulance equipment such as Jaws of Life, Cardiac Monitor, Defibrillator; Radar Speed Signs; Install 3 Traffic Cameras; and Rotary Redesign Feasibility Study.

Hampden	\$75,000 AWARD
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Outdoor Marketing Plan Development.

Holyoke	\$294,000 AWARD
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[ExploreHolyoke.com](#) Web Development; Special Event MGM Shuttle Service; Event and Marketing Support; Valley Bike Program; and Harm Reduction Action Plan.

Longmeadow	\$292,800 AWARD
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Public Safety Equipment and Training; Traffic Camera Project Phase IV; Increased Rescue Capability and Emergency Medical Equipment and Inter-Operability with Mutual Aid Partners.

Northampton	\$75,000 AWARD
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Funding to Cover a Portion of the ValleyBike Bike Share Operational Costs.

Springfield	\$2,903,700 AWARD
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Springfield Regional Visitors/Events Center; Gambling Awareness Research Initiative; Symphony Hall Improvements; Central Mixed Use Parking Infrastructure Project; and Springfield Downtown Public Realm II (Construction).

West Springfield**\$518,300** AWARD

Wayfinding Downtown; Fire Department Training; Additional Police, Firefighters, and EMS Staff; Prisoner Transport Vehicle; Traffic Enforcement with Lidar Units and Message/Sign Board; and Bike Share Program Expansion.

Wilbraham**\$517,000** AWARD

Road Safety Equipment; and Springfield and Stony Street Intersection Remediation.

Regional Grants**Hampden County District Attorney****\$75,000** AWARD

Personnel Costs to Ease the Financial Burden Imposed by Casino-Related Matters.

Hampden County Sheriff**\$400,000** AWARD

Lease Assistance Funding to Offset Increase in Rent.

Holyoke Community College**\$448,750** AWARD

Continuation of the HCC Line Cook and Hotel Training and Springfield Public Schools Ahead of the Game.

Pioneer Valley Planning Commission**\$358,850** AWARD

Traffic Study Evaluation. (Plus \$120,000 From Springfield)

Springfield Technical Community College**\$358,850** AWARD

WorkReady 2024 – Funding for the Hampden Prep Program, Which Provides High-Impact Computer & Digital Literacy Training and Job Readiness Skills with ESOL Support; HiSET/GED Test Preparation; Contextualized ESOL for Hospitality/Customer Service; and Hospitality Industry Related Certifications.

For additional details please see the Community Mitigation Fund on the MGC website at:

<https://massgaming.com/about/community-mitigation-fund/>.



HUMAN RESOURCES

Agency Headcount & Diversity

The chart below represents the recent and current headcount by department. The numbers below do not include Massachusetts State Police (MSP) assigned to the Commission, Special Employees or FTE's in the Attorney General's office of Gaming.

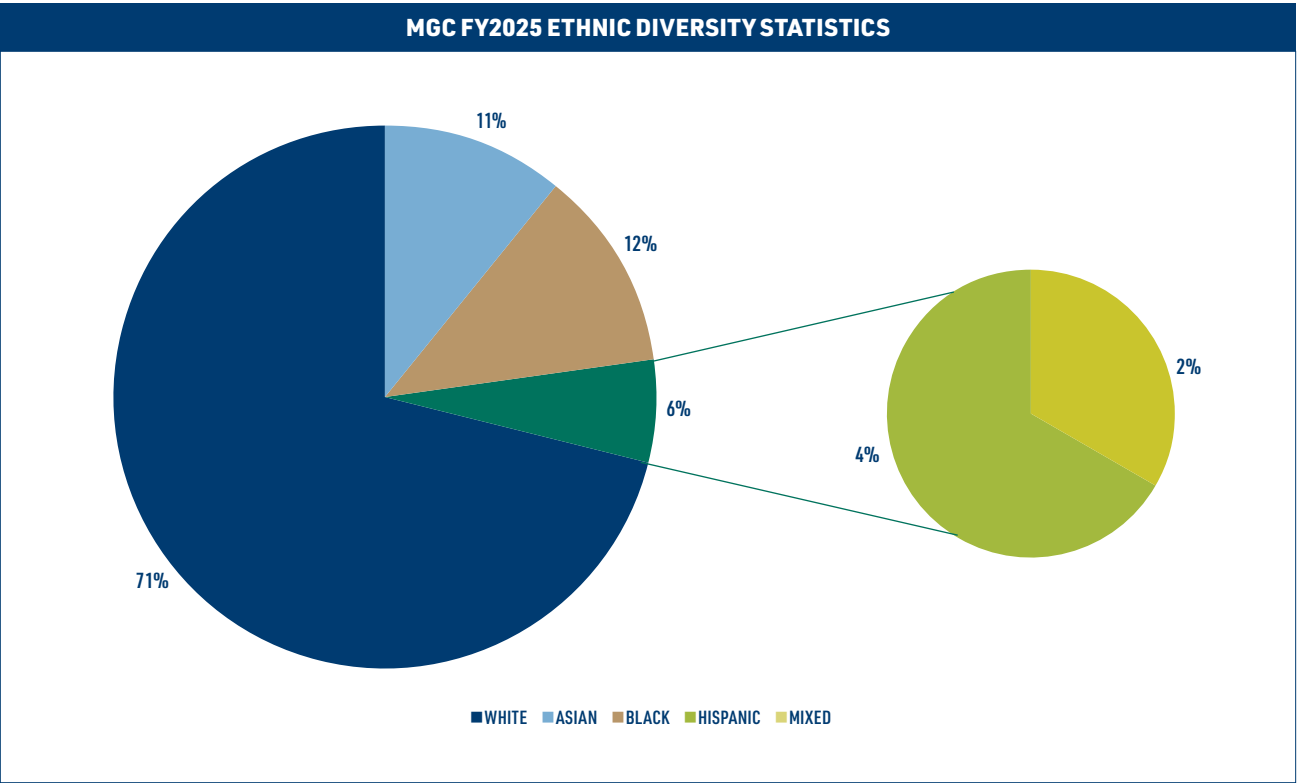
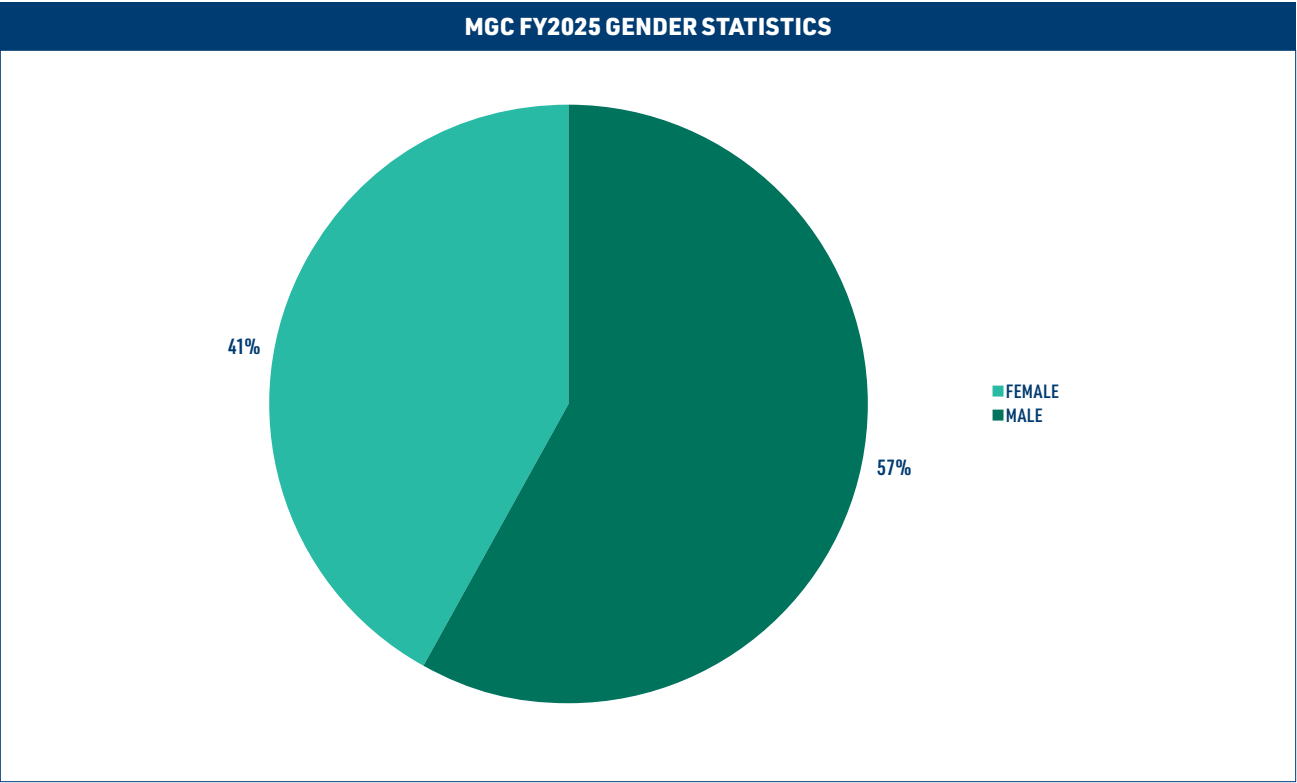
AGENCY HEADCOUNT		
Department	FY2024	FY2025
Commissioners & Staff	7	8
Communications	2	2
Executive Director	2	2
Finance	8	8
Information Technology Services	18	17
Human Resources & DEI	5	2.5
Legal	6	7
Community Affairs	3	2
Investigations & Enforcement Bureau	59	61
Sports Wagering	9	10
Racing	3	3
Responsible Gaming	3	3

*The chart above is representative of Full-time Employees and does not reflect the agency headcount of Special Employees.

SPECIAL EMPLOYEE HEADCOUNT		
Department	FY2024	FY2025
Commissioners & Staff	1	1
Communications	0	0
Executive Director	0	0
Finance	2	1
Information Technology Services	1	1
Human Resources & DEI	3	3
Legal	0	4
Community Affairs	0	1
Investigations & Enforcement Bureau	4	4
Sports Wagering	0	0
Racing	20	21
Responsible Gaming	0	0

*The chart above reflects the agency headcount for Special Employees who are Seasonal, Part-time, Interns, or Contract Employees.

The accompanying chart provides a detailed analysis of the MGC's workforce diversity, showcasing demographic data by gender and race.

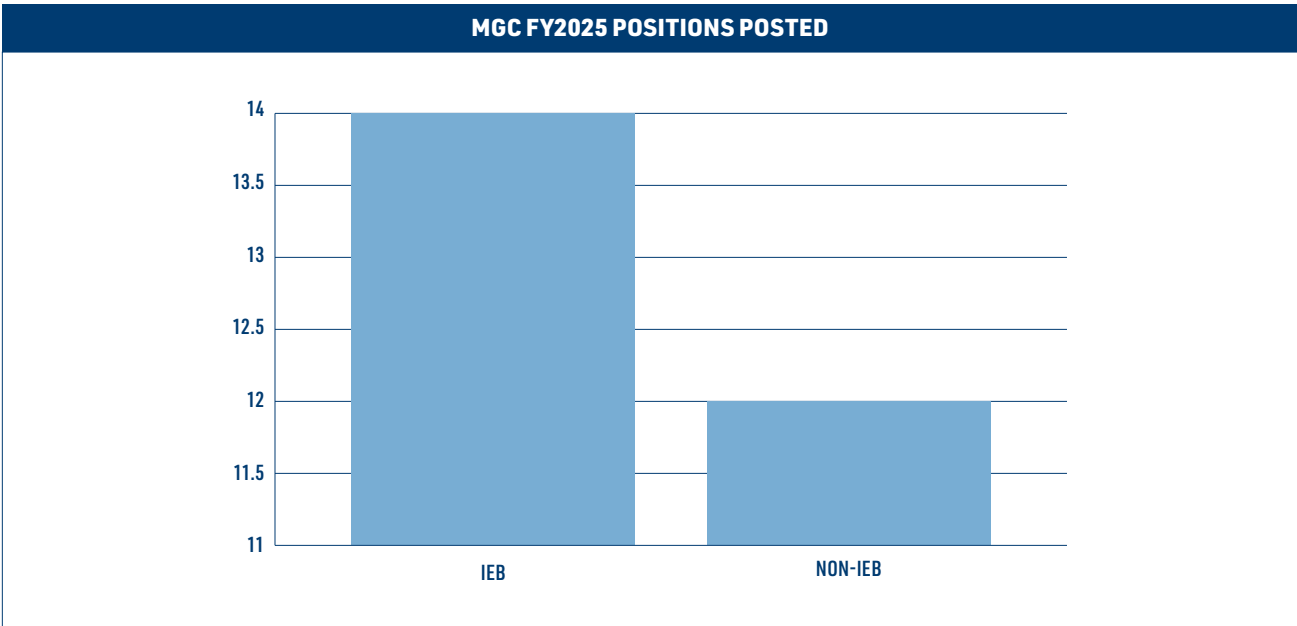


Agency Recruitment Data

During the 2025 fiscal year, the agency experienced a lower overall turnover rate.

Recruitment strategies at the Commission have continued to evolve in 2025 to align with emerging talent trends and support the needs of the Commission. The Commission actively engaged in targeted recruitment efforts. This included participation in military recruitment events and leveraging diversity job boards. This is in alignment with MGC's continued commitment to diversity and its Core Values.

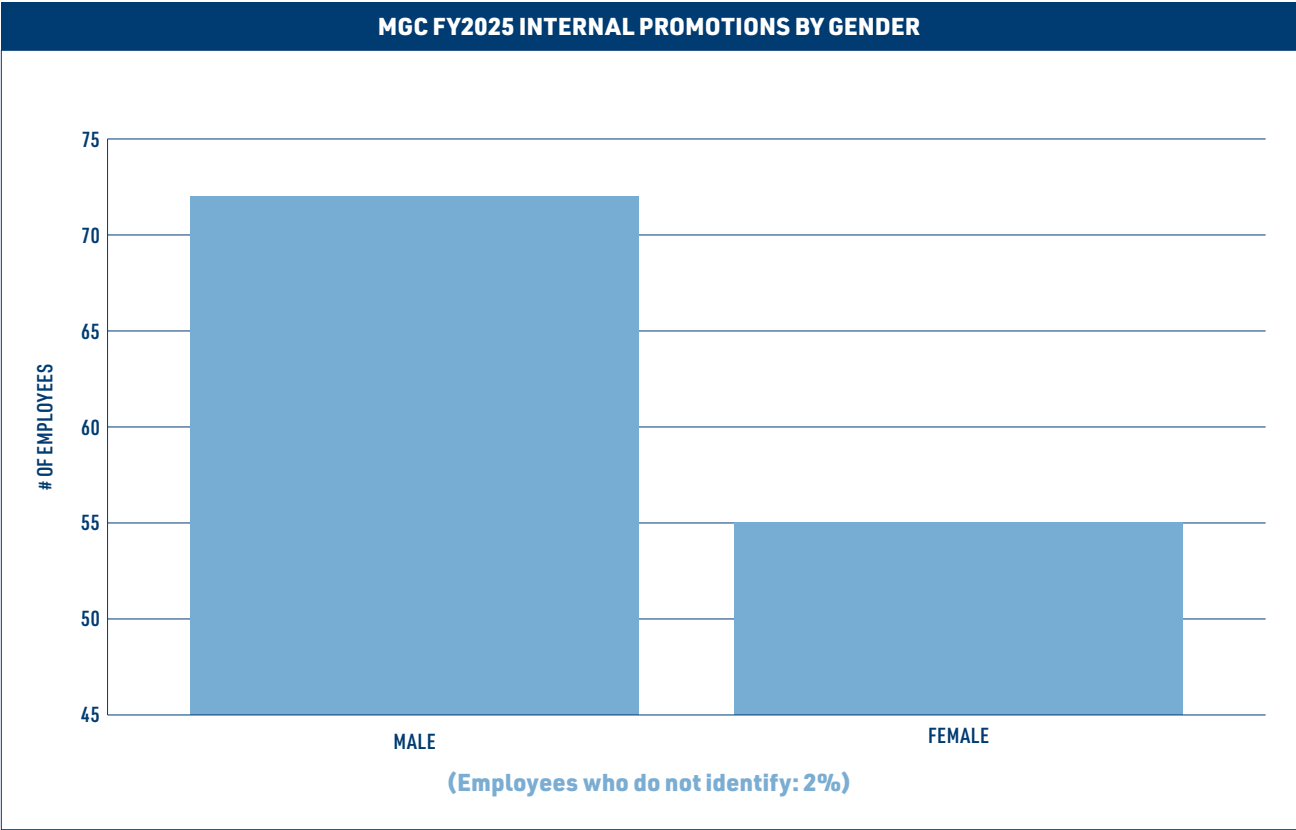
The chart below represents the recruitment data for the Commission for the hiring time frame of June 30, 2024, to July 1, 2025.



These recruitment efforts resulted in posting 26 positions in addition to seasonal positions. The agency attracted over 3,600 applicants, and HR conducted more than 150 interviews. The efficiency of our recruitment processes was further demonstrated by averaging 139 applicants per job posting on Taleo, the Commonwealth's Applicant Tracking System.

Agency Recruitment & Turnover Data

The agency continued to demonstrate its commitment to internal development and growth of current employees in 2025 through the promotion of 19 internal employees. Of the 19 internal promotions, 47% were women and 52% were men. This is a significant increase in female promotions at the MGC, reflecting its ongoing dedication to equity, and fostering a culture of professional growth and career advancement.



The DEI & HR team continued to prioritize employee-led events throughout the year to foster a more inclusive, engaging, and supportive workplace culture. These events are now annually celebrated by staff and encompasses celebrations such as Black History Month, Lunar New Year, and Women’s History Month. The DEI & HR team also supported the planning and development of current MGC employee townhalls, trainings, and holiday events for all MGC employees at all locations in coordination with the Executive Director and Commissioners.

INFORMATION TECHNOLOGY

Information Technology Services Division

The Information Technology Services Division (ITS), led by the Chief Information Officer, plays a vital role in supporting the Commission’s mission to regulate and oversee the state’s gaming industry. ITS focuses on delivering efficient and secure technology solutions, ensuring that all IT infrastructure, applications, and services align with the Commission’s strategic objectives. The division is made up of two main teams: Enterprise Technology and the Gaming Technical Compliance Unit (GTCU). Overall, ITS is committed to fostering innovation and excellence within the Massachusetts gaming landscape, ultimately helping the Commission achieve its goal of ensuring a fair and responsible gaming experience for all stakeholders. **In FY2025, ITS provided continuous technical support to the Commission, as well as monitoring the 5260 active Electronic Gaming Devices across Massachusetts.**

ENTERPRISE TECHNOLOGY

The Enterprise Technology team provides information technology products, services, governance, and security to meet the needs of the MGC community and ensure the highest level of customer satisfaction. Specifically, it includes Network and Security Services, Unified Communications, End-User Services, Risk Management, Application Development, Project Management, Operations, Digital and Data Management, and Infrastructure. By providing these services, the Enterprise Technology Unit enhances operational efficiency and promotes a secure gaming environment.

GAMING TECHNICAL COMPLIANCE

The GTCU is responsible for the planning, organization, management, and implementation of regulations, policies, procedures, and testing to ensure the integrity of electronic gaming devices (EGDs or slot machines), sports wagering, and related software and equipment. This unit also oversees the ongoing technical compliance requirements for sports wagering operators, focusing on areas such as information security, change management, testing, and reporting. By ensuring that all gaming technologies and systems comply with state regulations and standards, the GTCU plays a crucial role in maintaining the integrity and security of Massachusetts's gaming environment.

Casino Gaming

Currently, there are 5,260 active electronic gaming devices (EGDs) operating across the three casinos in Massachusetts. The GTCU continuously monitors these devices to ensure compliance and integrity. The team is also responsible for issuing certifications and permits for EGDs within the state. In FY2025, 561 certification letters were provided by Gaming Laboratories International (GLI), and 150 certification letters were provided by BMM Testlabs (BMM). To maintain compliance, the MGC Central Monitoring System (CMS) verifies software signatures for licensees on a daily basis. Additionally, each Certified Independent Test Lab (CITL) undergoes an annual review to ensure strict adherence to the standards set forth by the MGC.

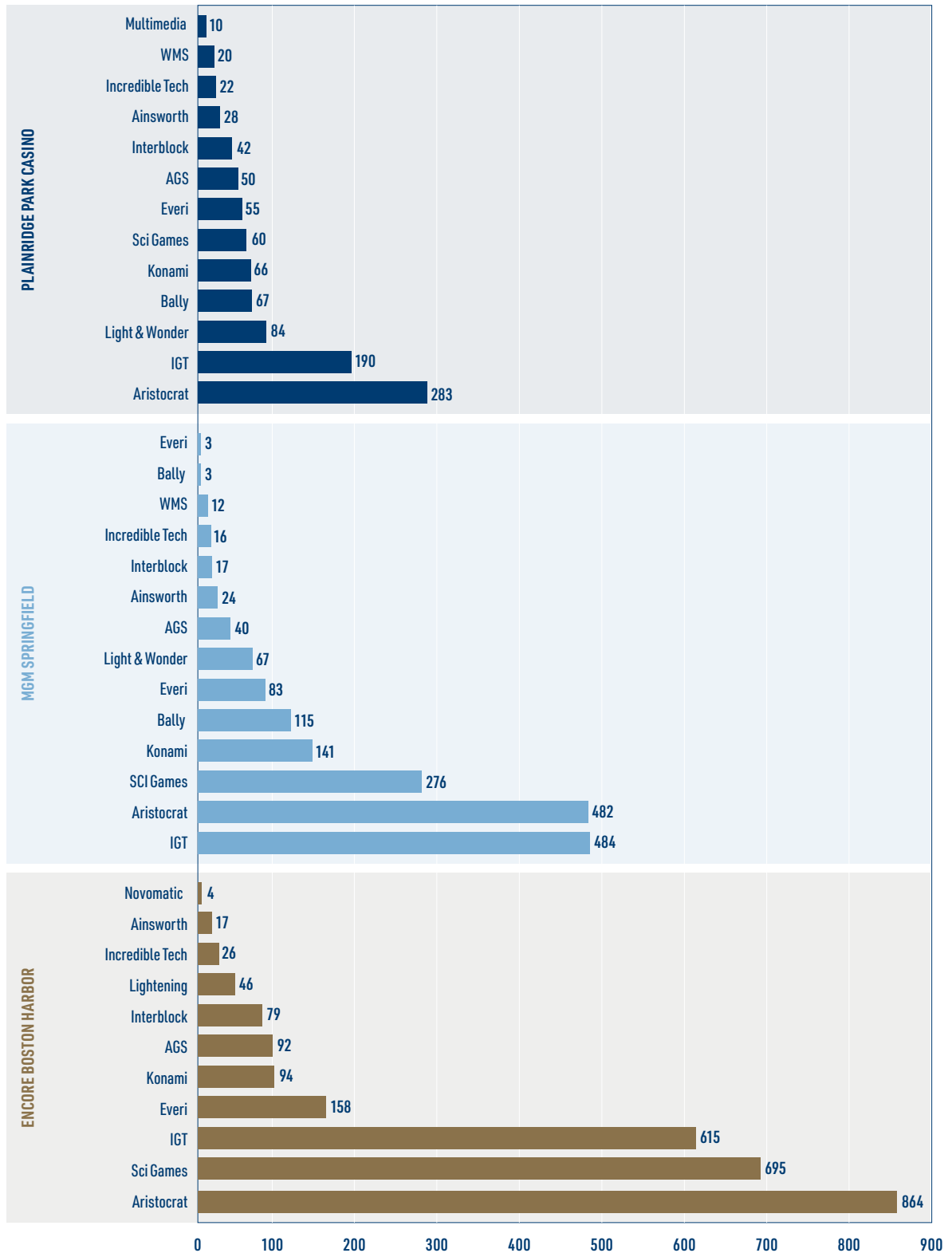
Issuing revocations typically begins with a notification from the CITL when an issue is identified with a specific piece of gaming software, detailing the severity and nature of the issue. The GTCU team reviews each notification to verify if the software is active in Massachusetts. A notification is then sent to each property, including software information, removal date, and, if any, the affected EGDs. During FY2025, 47 revocations were issued based on recommendations from CITLs.

The GTCU is also responsible for evaluating, inspecting, and investigating EGDs and related equipment across Massachusetts. Integration and interoperability testing ensures that EGDs effectively communicate with the MGC's CMS as well as the house systems of our licensees. Through systematic testing, the team upholds the reporting, compliance, and alerting standards set by the MGC. Additionally, specific EGD hardware and cabinets are tested at the request of licensees in response to the popularity of certain games or themes.

The chart below illustrates the diverse range of approved slot manufacturers available at each licensed casino within the Massachusetts jurisdiction:



MANUFACTURERS BY SITE



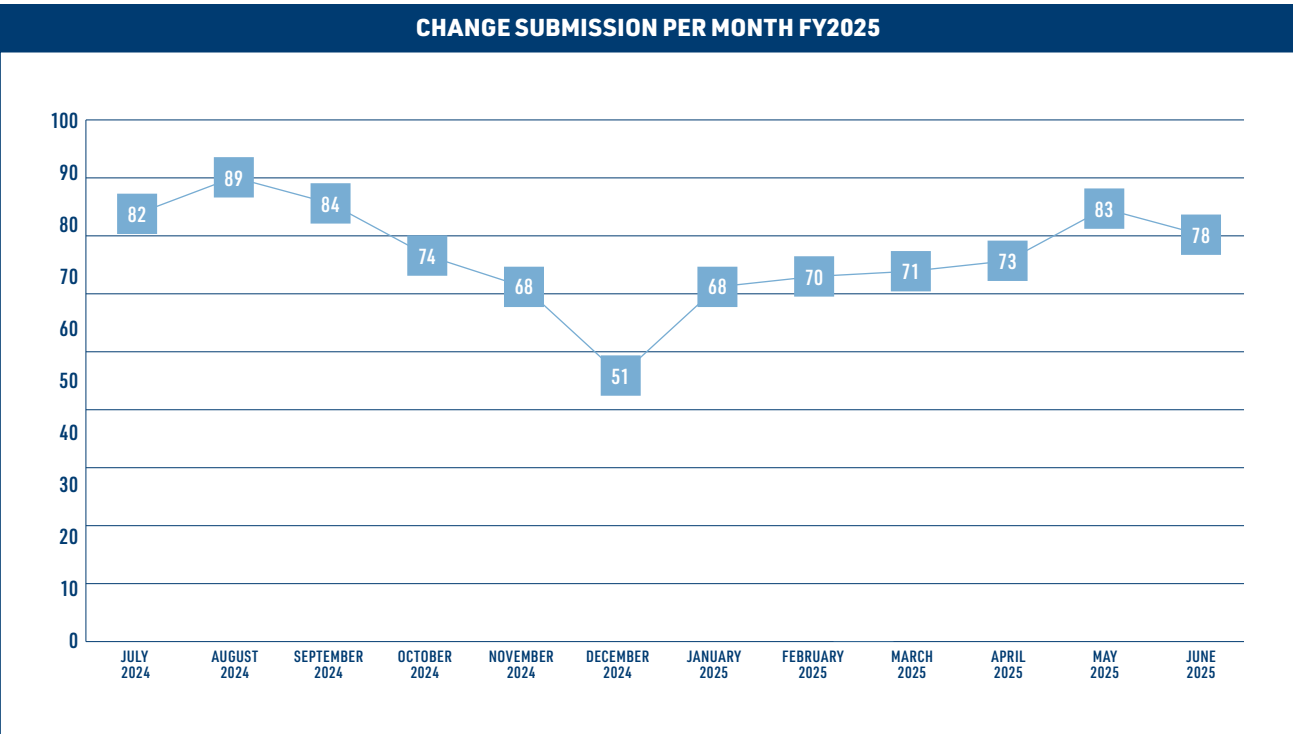
Sports Wagering

The GTCU oversees the technical compliance requirements for sports wagering operators in Massachusetts, focusing on information security, change management, testing, and reporting. The team ensures that each operator conducts an annual independent technical security audit, annual recertification, quarterly vulnerability scans, and quarterly change management log reports. Additionally, the GTCU provides MGC staff with access to reporting and test accounts for sports wagering operators.

Change Management

The GTCU manages all change management releases for the retail and mobile sports wagering operators and informs other MGC divisions, most notably the Sports Wagering Division and IEB, of these releases.

The following chart shows the number of batch release submissions broken down by month:



IEB/LICENSING

Investigations & Enforcement Bureau/Division of Licensing

The Investigations and Enforcement Bureau (IEB) is comprised of 1) the Massachusetts State Police (MSP) Gaming Enforcement Unit (GEU), which maintains a 24/7 presence at all three licensed gaming establishments; 2) the Financial Investigations Division, a team of civilian financial investigators, who conduct suitability investigations; 3) the Gaming Agents Division, comprised of civilian agents who maintain a 24/7 presence in the three licensed gaming establishments, and are charged with providing regulatory oversight and on-site monitoring of the establishments; and 4) the Chief Enforcement Counsel's Office (CEC), comprised of a team of a paralegal/intake officer and attorneys, whose duties include legal review of investigations and representing the IEB in licensing and enforcement actions initiated by the IEB. The Director of the IEB also oversees the Division of Licensing, which administers the licensing and registration functions on behalf of the Commission.

The IEB conducts probity investigations to determine the suitability of gaming and sports wagering operators, employees, and vendors. Statute and regulation define thresholds, standards, and procedures for licensing and registration.

There are five types of employee licensure: Key Gaming Employee–Executive; Key Gaming Employee–Standard; Gaming Employee; Key Sports Wagering Employee–Executive; and Key Sports Wagering Employee–Standard. If an employee is not classified by regulation, they must register as a Gaming Service Employee, unless exempted from classification by the Commission.

Similarly, there are three levels of casino vendor licensure and registration: Gaming Vendor–Primary; Gaming Vendor–Secondary; and Non-Gaming Vendor. For sports wagering, there are Sports Wagering Vendors; Sports Wagering Registrants; and Non-Sports Wagering Vendors. Each credentialed employee or vendor must submit to a background check. The depth of all background checks are commensurate with the level of licensure/registration.

With respect to Gaming, in FY2025, the Division of Licensing and the IEB processed and completed background investigations for 1,179 applications for individual employee licensure or registration. The IEB completed renewal investigations for four gaming vendors, consisting of eight entity qualifiers and 14 individual qualifiers. The IEB completed initial investigations for three gaming vendors, consisting of 7 entity qualifiers and seven individual qualifiers. The IEB also completed standalone investigations for three individual qualifiers pertaining to Gaming Vendors. Further, with respect to casino qualifiers (corporate level suitability investigations), the Division of Licensing and the IEB processed and conducted background investigations for four individual qualifiers. The IEB and the Division of Licensing processed and conducted background investigations for 279 non-gaming vendor registrations, and 58 vendor gaming employee licenses. Finally, the Division of Licensing and the IEB completed a renewal investigation of Plainridge Park Casino for its Category 2 Gaming License. This investigation consisted of 7 entity qualifiers and 13 individual qualifiers.

With respect to Sports Wagering, the IEB completed its investigations into four Sports Wagering Operators, and presented its findings to the Commission. The Division of Licensing processed 10 applications for individual employee licensure. The IEB and the Division of Licensing processed and conducted background investigation for 31 Sports Wagering Registrants. Additionally, the Division of Licensing and IEB scoped 16 sports wagering vendor applicants, consisting of 78 entity qualifiers and 76 individual qualifiers.

In FY2025, over the course of the fiscal year the Gaming Agents conducted the necessary regulatory work for the ongoing operations of Plainridge Park Casino, MGM Springfield, and Encore Boston Harbor. **Gaming Agents conducted hundreds of regulatory examinations to test casino internal controls and procedures at each facility to ensure compliance with MGC regulations.** Gaming Agents continue to oversee and review a variety of tasks at the three gaming establishments, including slot machine moves and inspections, operational audits, compliance reports, patron complaints, machine jackpots over certain thresholds, and tips from the Fair Deal tip line, with one of their primary duties being certification of revenue for the Commonwealth.

The members of the Massachusetts State Police GEU have criminal enforcement responsibilities, and are also assigned to conduct employee background checks and corporate-level suitability investigations of applicants for gaming and sports wagering licenses.

RACING

MGC is also responsible for the operational and fiscal oversight of the Standardbred racing operation, and simulcasting facilities in the Commonwealth (under G.L.c 128A and 128C).

STANDARDTBRED RACING

Plainridge Park Casino is scheduled to race 110 days of live racing during calendar year 2026. The Division of Racing issued over 1000 occupational licenses.

July of 2024 saw the return of the \$250,000 Spirit of Massachusetts Trot and the \$100,000 Clara Barton Pace. The Paul Revere Pace and Battle of Bunker Hill Trot were both held in May of 2025 with \$100,000 purses each.

\$1,200,000 WAS DISTRIBUTED AS PURSES IN FISCAL YEAR 2025 IN THE FINALS OF THE RACES FOR MASSACHUSETTS BRED HORSES, KNOWN AS THE SIRE STAKES.

Thoroughbred Racing

There was no Thoroughbred racing in Massachusetts in FY2025.

Simulcasting

Simulcasting and Account Wagering is conducted year-round at the following facilities:

- Plainridge Park Casino, including Hollywood Races
- Raynham Park, including Dial 2 Bet
- Suffolk Downs, including Twin Spires, TVG, 1/ST Bet (Xpressbets), NYRA Bets, FanDuel Racing, BetMGM, Caesars Racebook, DK Horse, and Am Wager

For FY2025, total pari-mutuel handle in the Commonwealth reached 238.1 million.

The Division of Racing continued efforts to enhance the safety and welfare of racing participants, as well as monitor and regulate the racing operations in the Commonwealth. Key activities included working with the Legal Department to put forth several new regulations that were approved by the Commissioners, furthering the health and safety of the horses and drivers. Staff also attended Association of Racing Commissioners International meetings and continuing education.

Race Horse Development Fund Disbursements

FY2025 marked the eleventh year that the Race Horse Development Fund had monies available to supplement purses, and accordingly the Commission approved disbursements for the prescribed purposes in the manner approved by the Horse Racing Committee in accordance with G.L.c. 23K, (§)60.

The distributions out of the Race Horse Development Fund were as follows:

ENTITY	AMOUNT	STATUTORY PURPOSE
Harness Horsemen’s Assn	\$ 443,294.71	Health and Welfare of Harness Horsemen
Massachusetts Thoroughbred Breeders Assn.	\$ 886,589.32	Thoroughbred Breeder’s Program
New England Horsemen’s Benevolent Assn.	\$ 443,294.71	Health and Welfare of Thoroughbred Horsemen
Plainville Gaming and Redevelopment LLC	\$ 16,313,243.77	Standardbred Live Races
Standardbred Owners of Massachusetts	\$ 2,656,857.30	Standardbred Breeder’s Program
TOTAL	\$ 20,743,279.81	

RESEARCH AND RESPONSIBLE GAMING

The Office of Research and Responsible Gaming leads MGC's efforts to mitigate gambling-related harm through the development and implementation of casino-based responsible gaming programs. In addition, this office directs the implementation of a comprehensive gaming research program as mandated by Section 71 of Chapter 23K and Section 23 of Chapter 23N.

MGC and the Department of Public Health set an annual budget for expenditures from the Public Health Trust Fund, which includes funding for the annual gaming research program. For FY2025, the Public Health Trust Fund directed approximately \$7.25 million to support the MGC's gaming research, and responsible gaming programs.

Research Studies and Activities

The Commission has supported a wide range of gambling-related research projects, of which five were released in FY2025, adding up to 86 reports since 2014. Of importance during FY2025, the MGC released a major report: Social and Economic Impacts of Casino Introduction to Massachusetts. This report is a summative report on the social and economic impacts of casino introduction to date that draws on the findings of fifty-five prior reports and academic publications, supplemented with publicly available secondary data, information extracted from other agency reports, and a small amount of newly collected data.

FY2025 Research Findings Highlights:

- While the population prevalence of people at-risk of or experiencing problem gambling did not increase after casino introduction, a greater proportion of casino revenue from these groups has increased, 74% in 2013, versus 90% in 2022. This group of people represents 9.9% of the population in Massachusetts. (Social and Economic Impacts of Casino Introduction to Massachusetts).
- The introduction of casinos to Massachusetts has significantly increased overall economic activity and employment in the state, particularly in regions proximate to the casinos. The casino tax on gross gaming revenue provides hundreds of millions in tax revenue that benefits state and local governments. While the economic gains outweigh losses, there are notable outflows of casino profits out of state and negative impacts on other industries. (Social and Economic Impacts of Casino Introduction to Massachusetts).
- There was a consistent and significant increase in gambling intensity in people who gamble monthly. Gambling intensity, measured by the number of formats people who gamble monthly participate in and the number of days gambled in the last year, has risen steadily. The mean number of gambling formats increased from 3.6 in 2014, to 4.6 in 2022, and to 6 in 2023. Similarly, the mean number of days gambled per year increased from 85.3 in 2014, to 103 in 2022, to 112 in 2023. (Gambling and Problem Gambling in Massachusetts: Results of Three Online Panel Surveys).
- There have been increases in gambling-related harms among people who gamble regularly. This includes recreational gambling decreasing while harmful gambling increases, as well as increases in gambling-related harms, as between 2014 and 2023, the only harm that did not increase among those who gambled regularly was health-related harms. (Gambling and Problem Gambling in Massachusetts: Results of Three Online Panel Surveys).
- Spectrum Gaming Group, who prepared the report Feasibility Study: Prospective Sports Wagering Kiosks in Massachusetts, recommended not implementing sports wagering kiosks in Massachusetts, as the projected economic benefits for both potential kiosk hosts and the Commonwealth are minimal, while there is an increased risk for potential social harms. Although some small businesses might see marginal gains, these are unlikely to outweigh the financial, social, and administrative costs required to support such a program and ensure its viability.

FY2025 Research:



Gambling and Problem Gambling in Massachusetts: Results of Three Online Panel Surveys

August 29, 2024

This report assesses changes among monthly gamblers in online panel surveys in Massachusetts in gambling attitudes, gambling participation and problem gambling prevalence from 2014 to 2023. Results refer only to panel members and not to the population of Massachusetts. Among monthly gamblers, attitudes toward gambling have grown more negative. Between 2022 and 2023, there were increases in gambling participation among monthly gamblers, which suggests that the lingering impact of COVID-19 on gambling behavior among monthly gamblers may be diminishing. There was an increase in sports betting participation among monthly gamblers, but there does not yet appear to be substantial recapture of sports betting revenues among monthly gamblers in the wake of legalization despite a reduction in the proportion of sports bettors among monthly gamblers who only gamble on sports illegally. Finally, among monthly gamblers, there may have been an increase in people experiencing gambling harms and gambling problems between 2014 and 2023.

[Download the Report Online](#)



Social and Economic Impacts of Casino Introduction to Massachusetts

October 24, 2024

The introduction of casinos to Massachusetts has significantly increased overall economic activity and employment in the state, particularly in regions proximate to the casinos. The casino tax on gross gaming revenue provides hundreds of millions in tax revenue that benefits state and local governments. While the economic gains outweigh losses, there are notable outflows of casino profits out of state and negative impacts on other industries. Casinos have not increased the prevalence of problem gambling, likely attributable to the ready availability of casino gambling in neighboring states. However, much of the additional economic activity comes from spending from people at risk of or experiencing gambling problems, who are estimated to account for 90% of casino revenue in 2021/2022. While the actual population prevalence of problem and at-risk gambling did not increase, the revenue drawn from this vulnerable segment of the population likely has increased.

[Download the Report Online](#)



Feasibility Study: Prospective Sports Wagering Kiosks in Massachusetts

November 21, 2024

The purpose of this feasibility study is to provide the Massachusetts Gaming Commission with information it can provide to the legislature for use in its consideration of implementing retail kiosk sports wagering. This project was approached from a commercial feasibility perspective, determining whether retail sports kiosk wagering would, in the big picture, be financially beneficial for kiosk hosts and for the Commonwealth, then weighing any potential financial benefits against anticipated social impacts brought by the kiosks. Spectrum recommends that the Commonwealth not implement kiosk sports wagering because, in the big picture, they conclude that there is little to no economic upside for kiosk hosts and the Commonwealth itself while there is an increased risk of negative social impacts.

[Download the Report Online](#)



Springfield Youth Health Surveys: Understanding Youth Gambling Behavior in Springfield

May 22, 2025

The Public Health Institute of Western Massachusetts has led efforts to conduct the Springfield Youth Health Survey (SYHS) and Springfield Youth Risk Behavior Survey (SYRBS) with 8th, 10th, and 12th graders enrolled in Springfield Public Schools. The Springfield Youth Health Survey (YHS) is administered to 8th grade students enrolled at Springfield Public Schools. It is a modified version of the survey used by the Massachusetts Department of Public Health. The survey contains questions about diet, exercise, screen time, mental health, bullying, violence, health, alcohol, tobacco, marijuana, and other drugs, and more.

[Download the Report Online](#)



Assessing the Impact of Gambling on Public Safety in Massachusetts Cities and Towns: Comparative Analysis of Crime in the Plainridge Park Casino Region 2010-2023

June 30, 2025

This report is an analysis of changes in activity in the communities surrounding Plainridge Park Casino (PPC) from 2010-2023. This analysis clearly shows that crime and disorder is not directly impacted in the immediate area around PPC. The spatial and temporal analysis does not demonstrate a link between crime and the casino.

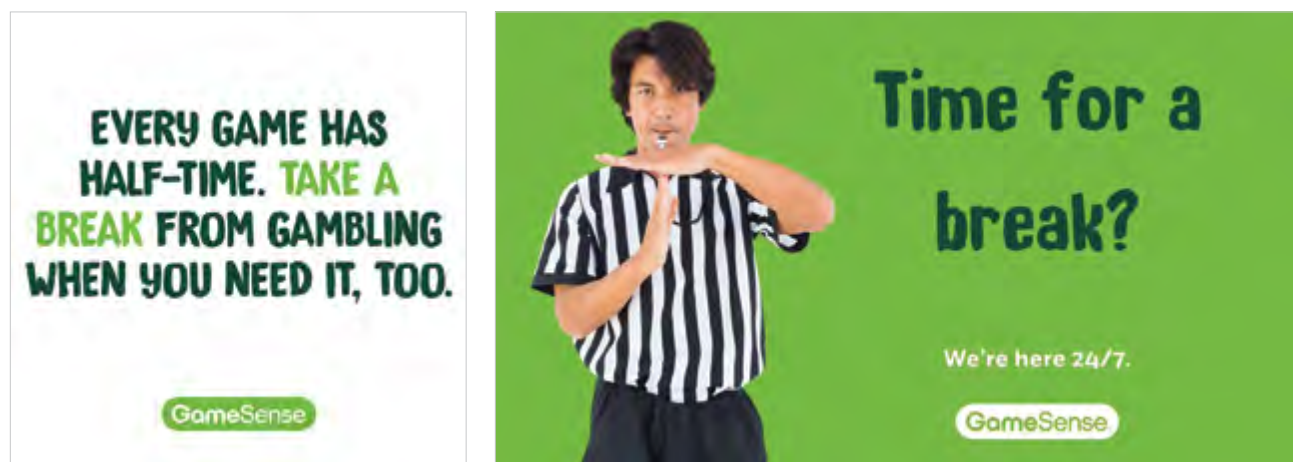
[Download the Report Online](#)



RESPONSIBLE GAMING INITIATIVES

Since its inception, the MGC has developed, implemented, refined, and adapted its responsible gaming strategy to respond to the needs of all patrons. Responsible gaming is a core priority and central to the MGC mission. Objectives of the program are to 1) promote positive play, 2) reduce gambling related harms, and 3) support the development of a responsible gaming focused and capable workforce.

The Voluntary Self-Exclusion (VSE) Program assists patrons who recognize that they have experienced a loss of control over their gambling and wish to invoke external controls. People enroll in the program for one, three, or five-year terms and are prohibited from wagering at Massachusetts casinos or sports wagering mobile platforms. If they do, any gambling winnings are confiscated and transferred to the Gaming Revenue Fund. The MGC's VSE process utilizes an engaged approach, ensuring that enrollees are offered additional assistance, responded to in a respectful, timely and discreet manner, and feel supported. In FY2025, a total of 746 persons enrolled in the VSE program, a 13% increase from FY24. Remote VSE was implemented on January 4, 2021 in response to the COVID pandemic and in FY2025 there were 334 remote VSE enrollments, a 19% increase from FY24. On January 23, 2023, MGC began accepting VSE enrollments for Sports Wagering. As of June 30, 2025, there are 2,052 people enrolled in the Gaming VSE and 794 people enrolled in the Sports Wagering VSE.



GameSense is an innovative responsible gaming program based at Massachusetts casinos and available virtually through LiveChat with a goal of promoting positive play behaviors and attitudes that reduce the risk of gambling-related harm. In furtherance of the statute, which calls for an on-site player protection program, MGC licensed the GameSense brand from the British Columbia Lottery Corporation in 2015 and drew upon the experience of the Massachusetts Council on Gaming and Health staff to operate the program at all three licensee properties.

Most people who visit Massachusetts casinos engage in safe levels of gambling behavior, also known as positive play. Based at each MA casino, GameSense Information Centers are staffed by trained GameSense Advisors who offer a range of information, resources and tools with a goal of increasing gambling literacy and reducing gambling related harms. In FY2025, GameSense Advisors engaged with over 86,800 casino and sports wagering patrons and employees to deliver information about responsible gaming and problem gambling. To put a finer point on this, of these interactions 29% were about GameSense generally, 11% were about setting a budget, 16% were about PlayMyWay, 10% were about positive play strategies, and 13% were about debunking odds and myths. In addition, GameSense Advisors provide training to staff at all three Massachusetts casinos with a goal to increase their knowledge about responsible gaming and spur referrals to the GameSense program. In FY2025, 986 people were trained at 114 training events.

In 2021, the MGC launched the first 24-hour online chat dedicated to responsible gaming in the U.S. Chat users connect directly with GameSense Advisors to enroll in the Voluntary Self-Exclusion program, connect with help, learn tips on responsible gaming and rules of the games. LiveChat is accessible on GameSense's website, [GameSenseMA.com](https://www.gamesensema.com). In FY23, [GameSenseMA.com](https://www.gamesensema.com) was updated to include dedicated responsible gaming information about sports wagering, debunking gambling myths and misconceptions, and educating players on how games, odds and probabilities work. In FY2025, GameSense Advisors engaged in 1,738 chats on the GAM Line and LiveChat. Of these engagements 69% were about VSE information, 18% were about sports wagering application information, 9% were about casino information, and 4% were about information on the games.



PlayMyWay (PMW) is a first in the nation budgeting tool designed to allow players the ability to set a budget and monitor the amount of money they spend on electronic gaming machines. PMW was first launched at Plainridge Park Casino in 2016 followed by MGM Springfield in 2018. On September 12, 2022, PMW became available at Encore Boston Harbor, meaning that it's available on all slots and electronic gaming machines in Massachusetts. Once enrolled, a player receives automatic notifications when approaching their daily, weekly, or monthly budget. They may then choose to stop at any point or keep playing. PMW allows enrollment/unenrollment and budget adjustments at any time. As of June 30, 2025 there were 62,102 players actively enrolled in PlayMyWay with an average un-enrollment rate of 12.6%.

Responsible Gaming tools on Sports Wagering platforms are offered to all sports wagering players on mobile applications and digital websites. As required by regulation, sports wagering operators offer play management tools similar to PMW that enable sports wagering players to set limits on deposits into sports wagering account, specified dollar amount of a wager, and cumulative dollar amount wagered.

SPORTS WAGERING

During FY2025, the MGC'S Sports Wagering Division reviewed and processed 275 compliance incidents, addressed over 300 patron inquiries and complaints, and reviewed and responded to over 150 requests and questions from licensed operators.

Sports Wagering Division

The Sports Wagering Division is responsible for monitoring the licensed sports wagering operators' compliance with G.L. c. 23N and the Commission's regulations, 205 CMR. This includes such things as review of the leagues and markets offered on the operators' platforms to ensure compliance with the approved catalog of events; review of proposed technological changes to the platforms and integrations with third parties; monitoring and assessing required reporting; review of sports wagering topics that require policy development and/or regulatory intervention; regular communication with the licensed operators, sports leagues, integrity monitoring services, and other jurisdictions both foreign and domestic; and regular collaboration with other MGC divisions.

During FY2025, the Sports Wagering Division added the new position of Technical Compliance Coordinator to better liaise with the MGC's IT and Gaming Technical Compliance divisions on all issues with a technical component and onboarded a new Compliance and Operations Manager and Compliance Officer. Additionally, Bruce Band, Director of the Sports Wagering Division, retired during FY2025. The Sports Wagering Division is grateful for Director Band's guidance and leadership during his tenure. **The Sports Wagering Division has welcomed Carrie Torrisi as its new Division Chief.** Chief Torrisi previously served as Deputy General Counsel at the MGC.

During FY2025, the Sports Wagering Division focused on several large ongoing projects such as an investigation into the issue of player limiting, a review of sports wagering VIP programs, identification of additional tools to prevent underage access, a review of the existing catalog of approved events, and a review of all Know-Your-Customer (KYC) processes. Given the Division's infancy, the Sports Wagering Division also spent FY2025 continuing to develop and enhance processes and procedures and continuing to build on relationships and cooperation with other MGC divisions.

Sports Wagering Operations Certificates

G.L. c. 23N allowed for a Category 1 license for any holder of a gaming license as defined in G.L. c. 23K; a Category 2 license to any holder of a license to conduct live horse racing in accordance with G.L. c. 128A, a running house racing licensee that conducted simulcast wagering as of December 31, 2020, or a greyhound meeting licensee that conducted simulcast wagering as of December 31, 2020; and a Category 3 license to (1) an entity that offered sports wagering through a mobile application or digital platform and was tethered to a Category 1 operator and (2) to up to seven such entities that were not tethered to a Category 1 operator.

Below is a list of licensed sports wagering operators during FY25. There are currently no Category 2 licensees in Massachusetts.

Category 1 Operators

Encore Boston Harbor Sportsbook, MGM Springfield Sportsbook, Plainridge Park Sportsbook

Category 3 Operators

Tethered (entity)

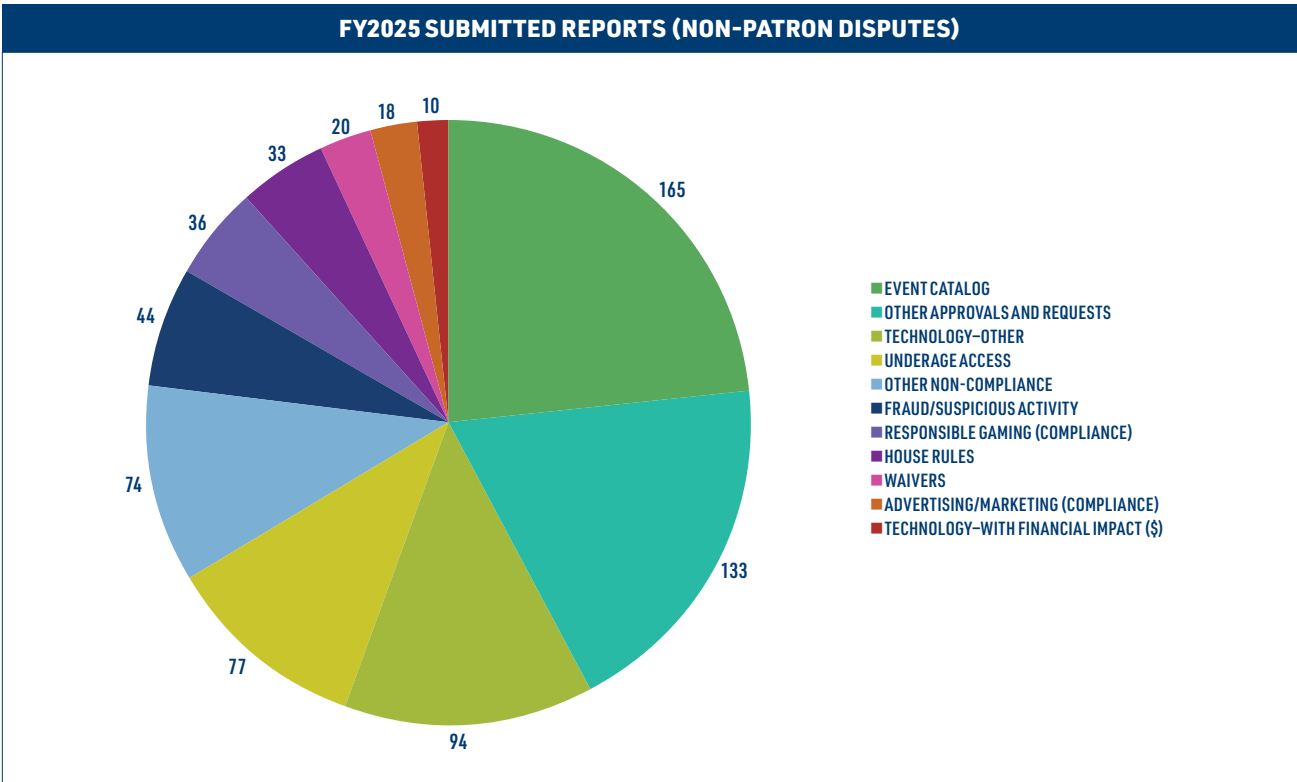
BetMGM, LLC (MGM)
American Wagering, Inc. d/b/a Caesars Sportsbook (EBH)
Penn Sports Interactive, LLC d/b/a ESPN Bet (PPC)*
FBG Enterprises Opco, LLC d/b/a Fanatics (PPC)

Untethered

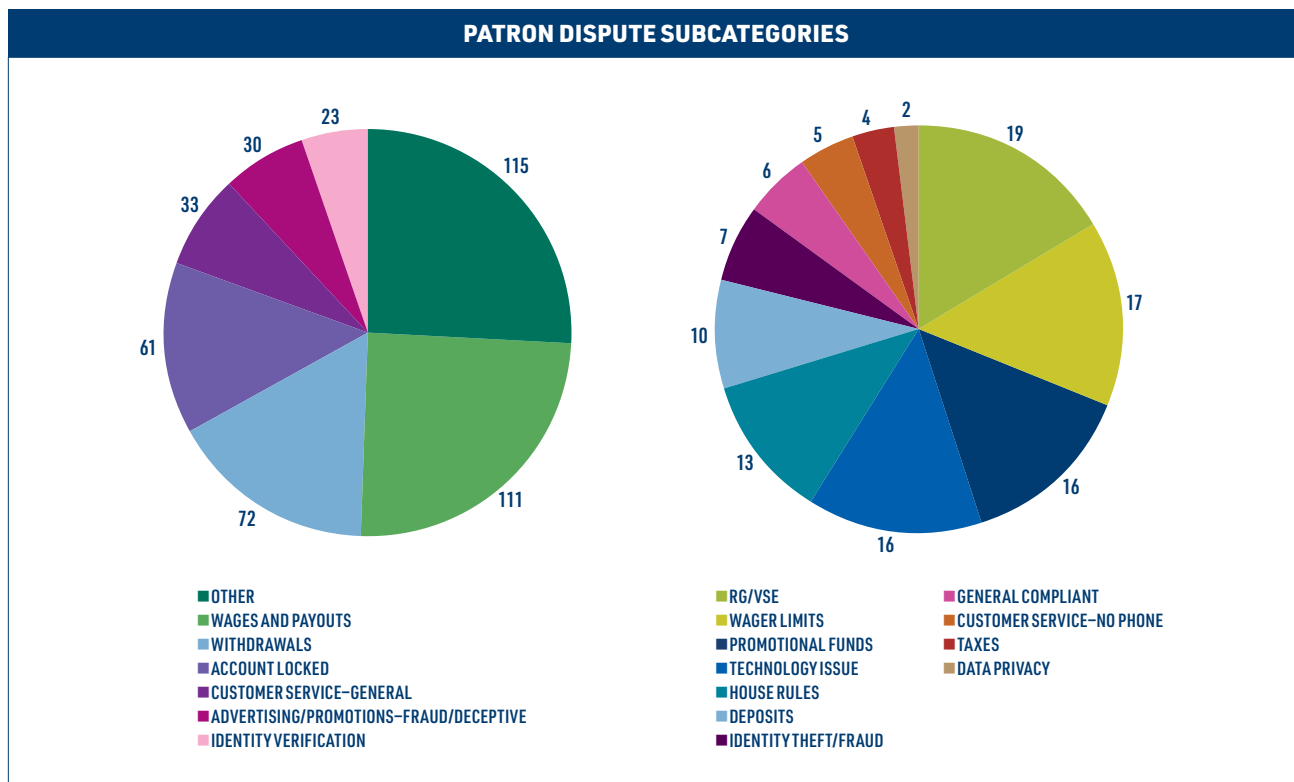
Bally’s Interactive, LLC d/b/a BallyBet
Crown MA Gaming, LLC d/b/a DraftKings
Betfair Interactive US, LLC d/b/a FanDuel

Sports Wagering Compliance

The Sports Wagering Division proactively identifies compliance issues, intakes self-reported compliance issues, and intakes issues reported by patrons. During FY2025, the MGC’S Sports Wagering Division reviewed and processed 275 compliance incidents, addressed over 300 patron inquiries and complaints, and reviewed and responded to over 150 requests and questions from licensed operators. The charts below highlight some of the types of issues and incidents that the Sports Wagering Division reviewed and addressed.



*Penn Sports Interactive is doing business as theScore Bet as of December 2025.



Department of Revenue Intercepts

Funds collected by the DOR from sports wagering winnings for July 1, 2024, to June 30, 2025, totaled \$204,413.53. Tax intercepts totaled \$131,328.09 and child support service intercepts totaled \$73,084.44.

LEGAL

OVERVIEW

The legal department, which is managed by the General Counsel, provides legal counsel and advice to the entire agency including the commissioners and executive director. The legal team collaborates with personnel agency-wide to ensure compliance with governing statutes and regulations, implementation of legal requirements, and development of sound policy initiatives. Matters handled include production of responses to requests for public records, open meeting law compliance, management of litigation and outside counsel, provision of ethics advice, and annual training of staff relative to the Enhanced Code of Ethics and G.L. c.268A, coordination of appeal hearings, contract, and grant drafting and review, information technology and cyber-security matters, and personnel and workforce related issues. Additionally, the legal team drafts regulations for Commission review and oversees the public hearing and promulgation process.

PENDING LITIGATION

FBT EVERETT REALTY, LLC V. MASSACHUSETTS GAMING COMMISSION V. WYNN MA, LLC (CA NO. 1881CV00304)

On November 14, 2016, the Massachusetts Gaming Commission was sued by FBT Everett Realty, LLC ("FBT") for tortious interference with respect to the plaintiff's agreement to sell property to Wynn Resorts for the Region A Category 1 facility in Everett. The plaintiff is requesting damages as determined at trial. On May 14, 2018, the Superior Court granted the MGC's motion to dismiss on two of three claims then remaining. On July 5, 2018, the MGC filed a third-party complaint against the Region A Category 1 licensee, Wynn Resorts ("Wynn"), for unjust enrichment and indemnification relating to the remaining regulatory taking claim against the MGC. The Region A licensee filed a motion to dismiss the third-party complaint. On January 2, 2020, the court issued a decision effectively denying the motion to dismiss. On February 12, 2021, the MGC filed a motion for summary judgment on the regulatory taking claim. On June 16, 2021, the Court granted the MGC's motion for summary judgment and dismissed the case. The Court also dismissed the MGC's third-party claims against Wynn. FBT appealed the Court's decisions and was granted direct appellate review by the Supreme Judicial Court.

On May 23, 2022, the Supreme Judicial Court affirmed the lower court's allowance of the MGC's motion to dismiss the plaintiff's intentional interference with contract claim and reversed its entry of summary judgment in favor of the MGC on the plaintiff's regulatory takings claim. The matter was remanded to the Superior Court for further proceedings. On August 14, 2023, the Court allowed FBT to amend its complaint to bring direct claims against Wynn for fraud and violation of G.L. Chapter 93A. On October 18, 2024, the Superior Court heard arguments on the Commission's renewed motion for summary judgment on the regulatory taking claim and Wynn's motion for summary judgment on the fraud and Chapter 93A claims. On December 12, 2024, the Court allowed the Commission's motion for summary judgment and denied Wynn's motion for summary judgment and accordingly, the case remains open until the claims against Wynn are resolved. Trial is scheduled to begin on March 30, 2026. *Robinhood Derivatives, LLC v. Campbell et al* (1:25-cv-12578-RGS).



CASINO & SPORTSBOOK PROPERTY SUMMARIES

PLAINRIDGE PARK CASINO

PPC is the Category 2 licensee in Plainville, Massachusetts. The facility also hosts the Standardbred live racing and simulcasting operations.



Conditional Award of the License	February 2014
Operations Certificate/Date Opened	June 24, 2015
Gaming Space	50,225 sq. ft.
Total Gross Area	197,679 sq. ft.
Capital Investment Amount	\$250 million
Total Employment	455 employees (296 Full-time, 159 part-time)
Tax on Gross Gaming Revenues	49%
Parking	1,575 patron spaces (1,818 total)
Slots	971 slots
Table Games	N/A
Category 1 Sports Wagering License	Certificate of Operations in effect as of January 31, 2023 Durable License Issued: June 14, 2024 (for period of 01/12/23-01/12/2028)
Name of Sportsbook	The Sportsbook at Plainridge Park
Tax on Gross Sports Wagering Revenue	15%
Additional Amenities	2 full-service restaurants ("Slack's Oyster House & Grill" and "The Sportsbook") 4 food-court style eateries ("Wahlburgers", "Dunkin' Donuts", "Slice", "Just Baked") Live Entertainment ("Revolution Lounge"). Live harness racing April through November. Additional racing concessions/outlets.

Data reflects property status as of June 30, 2025.



MGM SPRINGFIELD

MGM is a Category 1 licensee for Region B in Springfield, Massachusetts. The facility is located on approximately 14 acres in downtown Springfield in the congregation of parcels bound by Main, State, Union, and East Columbus streets.



Conditional Award of the License	June 2014
Opening Date	August 24, 2018
Gaming Space	126,262 sq. ft.
Total Gross Area	759,157 sq. ft.
Total Investment Amount	\$960 million*
Tax on Gross Gaming Revenues	25%
Parking	3,375 covered on site
Total Employment	1,553 employees (974 full-time, 328 part-time, 251 on call)
Slots	1,529 slots
Table Games	64 tables (16 Poker)
Category 1 Sports Wagering License	Certificate of Operations in effect as of January 31, 2023
Name of Sportsbook	BetMGM Sportsbook
Tax on Gross Sports Wagering Revenue	15%
Additional Amenities	240 room hotel, 11 food and beverage outlets, 26,000 sq. ft. of retail space, bowling alley, cinema, and 54 residential units.

*Data reflects property status as of June 30, 2024.



ENCORE BOSTON HARBOR

EBH is a Category 1 licensee for Region A in Everett, Massachusetts. The facility sits on the formerly contaminated site on the banks of the Mystic River at the site of the former Monsanto plant.



Conditional Award of the License	September 2014
Opening Date	June 23, 2019
Gaming Space	207,995 sq. ft.
Total Gross Area	3.1 million sq. ft.
Total Investment Amount	\$2.6 billion
Total Employment	3,320 employees (2,333 full-time, 987 steady extra)
Tax on Gross Gaming Revenues	25%
Parking	2,731 spaces
Slots	2,719 slots
Table Games	202 tables (24 Poker)
Category 1 Sports Wagering License	Certificate of Operations in effect as of January 31, 2023
Name of Sportsbook	Sportsbook
Tax on Gross Sports Wagering Revenue	15%
Additional Amenities	5-star hotel (671 rooms), 7,776 sq. ft. of retail space, 11 food and beverage outlets, 6 bars and lounges, 5-star spa/gym, convention space, extensive outdoor and waterfront space with pavilion and public harbor walk, indoor garden.

Data reflects property status as of June 30, 2024.



ONLINE SPORTS WAGERING OPERATOR SUMMARIES



Live Operations Began

Company Headquarters

License Status

Tethered To

Tax on Gross Sports Wagering Revenues

Bally Bet is a Category 3 untethered licensee.

July 1, 2024

Providence, RI

Awarded temporary, one-year Category 3 Sports Wagering Operator License. Currently undergoing full suitability review ahead of vote on five-year Category 3 Sports Wagering Operator License.

Not applicable

20%



Live Operations Began

Company Headquarters

License Status

Tethered To

Tax on Gross Sports Wagering Revenues

BetMGM is a Category 3 tethered licensee. BetMGM is tethered to Category 1 licensee MGM Springfield.

March 10, 2023

Jersey City, NJ

Awarded temporary, one-year Category 3 Sports Wagering Operator License. Currently undergoing full suitability review ahead of vote on five-year Category 3 Sports Wagering Operator License.

MGM Springfield

20%



Live Operations Began

Company Headquarters

License Status

Tethered To

Tax on Gross Sports Wagering Revenues

Caesars Sportsbook is a Category 3 tethered licensee. Caesars Sportsbook is tethered to Category 1 licensee Encore Boston Harbor.

March 10, 2023

Las Vegas, NV

Awarded a five-year Category 3 Sports Wagering Operator License on September 27, 2024 following a full suitability review.

Encore Boston Harbor

20%

**Live Operations Began**

Fanatics Betting and Gaming is a Category 3 tethered licensee. Fanatics Betting and Gaming is tethered to Category 1 licensee Plainridge Park Casino.

May 25, 2023

Company Headquarters

New York, NY

License Status

Awarded temporary, one-year Category 3 Sports Wagering Operator License. Currently undergoing full suitability review ahead of vote on five-year Category 3 Sports Wagering Operator License.*

Tethered To

Plainridge Park Casino

Tax on Gross Sports Wagering Revenues 20%

*Fanatics Betting and Gaming completed their durable suitability review and was awarded a permanent license on August 8, 2025.

**Live Operations Began**

Penn Sports Interactive is a Category 3 tethered licensee. Penn Sports Interactive is tethered to Category 1 licensee Plainridge Park Casino.

March 10, 2023

Company Headquarters

Philadelphia, PA

License Status

Awarded a five-year Category 3 Sports Wagering Operator License on February 27, 2025 following a full suitability review.

Tethered To

Plainridge Park Casino

Tax on Gross Sports Wagering Revenues 20%**Live Operations Began**

DraftKings is a Category 3 untethered licensee.

March 10, 2023

Company Headquarters

Boston, MA

License Status

Awarded temporary, one-year Category 3 Sports Wagering Operator License. Currently undergoing full suitability review ahead of vote on five-year Category 3 Sports Wagering Operator License.*

Tethered To

Not applicable

Tax on Gross Sports Wagering Revenues 20%

*DraftKings completed their durable suitability review and was awarded a permanent license on July 25, 2025.

**Live Operations Began**

FanDuel is a Category 3 untethered licensee.

March 10, 2023

Company Headquarters

New York, NY

License Status

Awarded temporary, one-year Category 3 Sports Wagering Operator License. Currently undergoing full suitability review ahead of vote on five-year Category 3 Sports Wagering Operator License.

Tethered To

Not applicable

Tax on Gross Sports Wagering Revenues 20%

RESULTS ON LICENSEE WORKFORCE & SUPPLIER DIVERSITY GOALS

The below data is provided from the 2025 Q2 gaming licensee reports and includes their Category 1 sports wagering operations.

While assessments of all sports wagering applicants included diversity goals, these numbers do not include data from the category 3 licensees. The Commission receives regular reporting from the category 3 licensees on this issue via quarterly reports and those reports can be found on massgaming.com.

Casino Workforce (including Category 1 Sports Wagering)

	Minority		Veterans		Women	
	Goal	Result	Goal	Result	Goal	Result
Encore Boston Harbor	40%	73%	3%	2%	50%	45%
MGM Springfield	74%	52%	2%	4%	45%	41%
Plainridge Park Casino	50%	29%	2%	4%	50%	46%

Supplier (including Category 1 Sports Wagering)

	MBE		VBE		WBE	
	Goal	Result	Goal	Result	Goal	Result
Encore Boston Harbor	8%	10%	3%	0%	14%	10%
MGM Springfield	13%	8%	0%	3%	22%	7%
Plainridge Park Casino	10%	7%	2%	5%	15%	15%

Local Commitments

ENCORE BOSTON HARBOR		
	Goal	Result
Workforce Within 30 Miles	75%	89%
MA Workforce	N/A	92%
MA Supplier Spend	N/A	59%

PLAINRIDGE PARK CASINO

	Goal	Result
Host/Surrounding Community Workforce	35%	31%
MA Workforce	N/A	58%
MA Supplier Spend	N/A	58%
Host/Surrounding Community Spend	N/A	7%

MGM SPRINGFIELD

	Goal	Result
Springfield Workforce	35%	39%
MA Workforce	N/A	77%
Western MA Workforce	N/A	75%
MA Supplier Spend	N/A	48%
Local* Supplier Spend	N/A	42%

*Local Vendor Spend includes Springfield, Surrounding Communities, and Western Massachusetts



INDUSTRY IMPACTS ON WORKFORCE & DIVERSITY

This data is provided by UMDI. The data in this table reflects payroll and vendor spending data for fiscal year 2025 (July 2024–June 2025). Data collected from Category 3 licensees were reported in aggregate on an annual basis for both payroll and vendor spending and included total counts of workers, as well as total counts of women, minority workers, and veterans. **Due to the differences in data collection, employment averages and totals for Category 1 and Casinos are based on the average number of employees in a given pay period, whereas Category 3 are reported based on total unique employees in a given year. For both Category 1 and Casinos, and Category 3, vendor counts and total spending are reported on an annual basis.**

Due to the nature of operations at the retail sports betting locations, which operate within the casinos, and crossover among the workforce between sports betting and casino workers, Category 1 licensees and casino operators are reported together as one aggregate workforce.

FY25 ANNUAL REPORT DIVERSITY ANALYSIS				
	CASINOS & CAT 1		CAT 3	
	Total	Massachusetts	Total (US)	Massachusetts*
Annual Average Payroll Employment				
Total	5,057	4,325	12,222	
Women**	2,225	1,902	3,272	
Minorities***	3,431	3,030	3,817	
Veterans****	144	116	191	

*Most Category 3 sports wagering operators are not headquartered in Massachusetts, therefore Massachusetts specific data is not included.

**Additionally, 7 workers did not volunteer to identify with a gender. This includes 4 Massachusetts workers.

***Additionally, 36 workers did not volunteer to identify with a race group. This includes 25 Massachusetts workers.

****Additionally, 59 workers did not volunteer to identify their veteran status. This includes 42 Massachusetts workers.

Total Annual Wages						
Total	\$	302,038,942	\$	257,916,080	\$	1,469,924,253
Women ¹	\$	126,891,908	\$	108,683,473	\$	346,358,381
Minorities ²	\$	200,440,128	\$	177,526,595	\$	396,777,276
Veterans ³	\$	9,208,661	\$	7,479,029	\$	24,719,942

¹Additionally, \$348,768 in wages were paid to workers who did not volunteer to identify with a gender. This includes \$107,056 to Massachusetts workers.

²Additionally, \$1,595,457 in wages were paid to workers who did not volunteer to identify with a race group. This includes \$1,000,284 to Massachusetts workers.

³Additionally, \$3,323,317 in wages were paid to workers who did not volunteer to identify their veteran status. This includes \$1,971,860 to Massachusetts workers.

Total Annual Vendor Spend								
Total	\$	202,797,273	\$	121,991,630	\$ 9,930,499,534	\$	190,360,602	
WBE	\$	15,544,897	\$	7,394,185	\$	161,535,731	\$	967,283
MBE	\$	11,602,448	\$	8,609,720	\$	97,956,662	\$	332,044
VBE	\$	1,222,675	\$	1,208,650	\$	2,700,642	\$	—

Source: Primary Data from Casinos, Category 1, and Category 3 sports betting license holders in the state of Massachusetts, FY2025.

Note: Due to the addition of new operators into the data set and operator decisions regarding at what operational level to report their data, Category 3 FY25 data.



EXECUTIVE STAFF
(As of June 30, 2025)

Dean Serpa
Executive Director

Todd Grossman
General Counsel

Caitlin Monahan
Director of Investigations and Enforcement Bureau

Derek Lennon
Chief Financial and Accounting Officer

Katrina Jagroop-Gomes/Kevin Gavreau*
Chief Information Officer

Mark Vander Linden
Director of Research and Responsible Gaming

Dr. Alexandra Lightbown
Chief Veterinarian and Director of Racing

Carrie Torrisi
Chief of Sports Wagering

Thomas Mills
Chief of Communications

Joe Delaney
Chief of Community Affairs

Burke Cain
Gaming Agents Division Chief

Monica Chang
Chief of Financial Investigations

Kathleen Kramer
Chief Enforcement Counsel

Kara O'Brien
Chief of Licensing

Human Resources Division**

COMMISSION STAFF

Grace Robinson
Chief Administrative Officer to the Chair

Connor Donahue
Digital Communications Coordinator

*Katrina Jagroop-Gomes left the MGC in April 2025. We thank her for her years of dedicated leadership in the ITS department. Kevin Gavreau has been serving as Interim CIO since Ms. Jagroop-Gomes' departure.

**Derek Lennon, Chief Financial and Accounting Officer, served as Interim Chief of the Human Resources Division throughout much of FY2025. We welcomed Kathleen Buckley as Division Chief, Human Resources in August 2025.



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