Commonwealth of Massachusetts

EXECUTIVE OFFICE FOR ADMINISTRATION AND FINANCE
STATE HOUSE, ROOM 373
BOSTON, MASSACHUSETTS 02133
TELEPHONE (617) 727-2040
WWW.MASS.GOV/ANF

MATTHEW
GORZKOWICZ
SECRETARY

August 7, 2026

The Honorable Michael J. Rodrigues
Chair, Senate Committee on Ways and Means
State House, Room 212
Boston, MA 02133

The Honorable Aaron Michlewitz
Chair, House Committee on Ways and Means
State House, Room 243
Boston, MA 02133

Dear Chairs Rodrigues and Michlewitz:

Pursuant to Section 2E of Chapter 9 of the Acts of 2025, please see the attached report on funds appropriated through the Communications Access Trust Fund transfer (line-item 1595-6153).

Sincerely,

Matthew J. Gorzkowicz

Secretary Matthew J. Gorzkowicz
Executive Office for Administration and Finance

Communications Access Trust Fund (CATF) Report

Section 2E, line 1595-6153 of the FY26 GAA requires the Executive Office for Administration and Finance to submit a report including:

(i) distribution of the funds appropriated in this item to sheriffs' offices and the department of corrections;

(ii) barriers to providing calls free of charge to incarcerated individuals; and

(iii) current number of calls at sheriffs' offices and the department of corrections.

Distribution of Funds Appropriated in this Item

The CATF was appropriated $1M in FY26. Per the tables below, the total expense for Department of Correction (DOC) and sheriffs' offices to provide no-cost calls in FY26 will be over $1M. All funds appropriated in this item (1595-6153) for FY26, $1,000,000, have been distributed to DOC. To sufficiently fund these mandated expenses through the Fiscal Year, the Administration included $22.5M for no-cost calls ($12.5M for sheriffs and $10M for DOC) in the FY26 supplemental budget bill filed with the Legislature on April 14, 2026.

Department of Correction (DOC)

Per the reporting required in subsections "(i)" and "(iii)," the table below reflects the DOC's costs incurred for no-cost calls in FY26 to date, and the corresponding volume of calls.

Month	Total Cost	Total Minutes (regular, video, app)	Calls	Video Visits (20 Min per visit - included in total Minutes)	Call Costs	Fees
Jul-25	$ 887,962.06	10,562,359	857,767	13,314	$ 843,932.48	$ 44,029.58
Aug-25	$ 774,201.33	10,589,974	857,944	14,423	$ 729,649.21	$ 44,552.12
Sep-25	$ 766,329.90	10,474,788	841,339	12,608	$ 721,712.89	$ 44,617.01
Oct-25	$ 816,842.92	11,134,400	877,746	13,472	$ 767,160.16	$ 49,682.76
Nov-25	$ 827,697.43	11,267,077	878,188	13,914	$ 776,301.61	$ 51,395.82
Dec-25	$ 853,141.83	11,619,211	897,974	14,500	$ 800,563.64	$ 52,578.19
Jan-26	$ 839,957.97	11,437,805	879,188	14,062	$ 788,064.76	$ 51,893.21
Feb-26	$ 780,097.84	10,633,815	820,146	12,351	$ 732,669.85	$ 47,427.99
Mar-26	$ 817,753.98	11,139,137	895,315	16,415	$ 767,486.54	$ 50,267.44
FY26 Expended to Date	**$ 7,363,985.27**	**98,858,566**	**7,805,607**	**125,059**	**$ 6,927,541.15**	**$ 436,444.12**

Regarding the reporting required in subsection "(ii)," DOC notes that the barriers to providing calls free of charge to incarcerated individuals include:

- Costs associated with providing free phone calls, which also includes free video visits and email correspondences.

- The Department is currently observing an increase of greater than 180% in volume/usage compared to November 2023 (the last month before free phone calls were implemented and commissions ceased).

Sheriffs' Offices

Regarding the costs and volume of calls for the Massachusetts Sheriffs' offices in FY26 to date, please see the tables below for data provided to A&F by the Massachusetts Sheriffs' Association (MSA).

MSA No-Cost Communication Summary

Q3 2025: July - September 2025

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	$ 129,823.53	119,426	1,490,878	13,293	265,860	68,191	-
Berkshire	$ 104,343.71	80,848	1,191,683	3,171	63,420	69,927	-
Bristol	$ 466,897.66	431,456	6,098,743	-	-	168,646	-
Dukes	$ 3,415.16	5,070	48,527	-	-	-	-
Essex	$ 398,344.40	379,018	5,040,642	20,070	430,870	-	-
Franklin	$ 92,431.26	74,833	1,045,217	5,383	107,680	87,240	-
Hampden	$ 128,825.80	542,858	6,441,295	-	-	-	-
Hampshire	$ 28,055.84	55,071	630,167	-	-	-	-
Middlesex	$ 387,489.08	341,415	4,198,698	2,609	105,545	387,897	-
Norfolk	$ 188,264.83	219,527	2,066,271	5,813	116,260	106,300	-
Plymouth	$ 301,184.31	367,446	4,488,420	-	-	-	-
Suffolk	$ 526,916.65	497,326	5,331,471	3,694	73,880	152,603	2,977,962
Worcester	$ 372,248.11	312,224	4,311,769	4,834	96,680	427,753	-
Total	**$ 3,128,240.34**	**3,426,518**	**42,383,781**	**58,867**	**1,260,195**	**1,468,557**	**2,977,962**

MSA No-Cost Communication Summary

Q4 2025: October - December 2025

County	Invoiced	Number of Phone Calls	Duration of Calls (Mins)	Number of Video Calls	Duration of Video Calls (Mins)	Number of EMessages	Number of Texts
Barnstable	$ 150,364.37	126,748	1,717,527	12,049	240,980	72,681	-
Berkshire	$ 108,929.30	84,072	1,243,397	2,984	59,680	69,494	-
Bristol	$ 411,396.87	429,507	6,481,075	-	-	158,366	-
Dukes	$ 3,924.08	5,287	56,816	-	-	-	-
Essex	$ 394,379.28	358,155	4,978,357	21,495	436,610	-	-
Franklin	$ 97,686.73	75,142	1,105,200	5,275	105,500	72,670	-
Hampden	$ 138,011.78	561,348	6,900,589	-	-	-	-
Hampshire	$ 27,625.34	54,122	618,003	-	-	-	-
Middlesex	$ 382,013.96	325,375	4,160,542	2,588	103,710	398,592	-
Norfolk	$ 200,863.25	227,451	2,187,711	7,021	140,420	111,734	-
Plymouth	$ 305,889.36	359,691	4,544,124	-	-	-	-
Suffolk	$ 576,482.24	526,056	5,831,471	3,919	78,380	173,469	3,229,001
Worcester	$ 403,891.29	318,955	4,649,774	5,086	101,720	356,646	-
Total	**$ 3,201,457.85**	**3,451,909**	**44,474,586**	**60,417**	**1,267,000**	**1,413,652**	**3,229,001**

Sheriffs FY24 – FY26 NCC Invoices

		Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Norfolk	Plymouth	Suffolk	Worcester	Total
	Dec-23	$ 33,245.17	$ 31,910.24	$ 123,425.08	$ 470.70	$ 152,506.66	$ 35,607.58	$ 22,050.16	$ 9,600.46	$ 111,587.42	$ 82,646.29	$ 81,972.51	$ 216,568.85	$ 115,297.84	**$ 1,016,888.96**
	Jan-24	$ 29,399.36	$ 36,575.24	$ 135,074.85	$ 787.46	$ 156,205.82	$ 38,883.29	$ 22,071.33	$ 10,105.58	$ 109,401.12	$ 83,385.43	$ 79,332.36	$ 215,645.48	$ 123,853.99	**$ 1,040,721.31**
	Feb-24	$ 25,965.03	$ 37,014.52	$ 130,845.07	$ 1,029.79	$ 143,235.02	$ 29,343.10	$ 20,986.91	$ 9,989.63	$ 107,299.14	$ 81,134.82	$ 77,198.87	$ 191,055.13	$ 118,533.98	**$ 973,631.01**
FY24	**Mar-24**	$ 32,092.93	$ 37,994.45	$ 137,001.55	$ 996.39	$ 154,469.58	$ 30,151.59	$ 21,992.11	$ 10,358.22	$ 113,191.65	$ 89,958.09	$ 83,710.55	$ 208,229.47	$ 126,025.35	**$ 1,046,171.93**
	Apr-24	$ 31,402.83	$ 39,061.76	$ 139,048.43	$ 554.28	$ 158,260.95	$ 30,575.81	$ 22,042.22	$ 10,529.60	$ 115,842.43	$ 86,997.56	$ 85,370.26	$ 204,691.04	$ 125,409.00	**$ 1,049,786.17**
	May-24	$ 38,661.16	$ 39,019.28	$ 151,026.05	$ 1,044.80	$ 163,438.58	$ 30,575.62	$ 26,299.55	$ 9,946.86	$ 129,367.19	$ 86,057.92	$ 95,321.52	$ 208,976.17	$ 123,872.85	**$ 1,103,607.55**
	Jun-24	$ 41,199.11	$ 34,364.56	$ 138,232.08	$ 1,129.54	$ 145,023.65	$ 27,993.58	$ 24,740.00	$ 9,642.85	$ 117,819.31	$ 72,368.73	$ 103,204.07	$ 173,156.96	$ 128,256.84	**$ 1,017,131.28**
	Jul-24	$ 45,574.02	$ 35,824.40	$ 144,144.54	$ 1,120.68	$ 149,994.29	$ 29,747.31	$ 24,471.41	$ 9,757.12	$ 115,927.74	$ 66,284.12	$ 109,177.76	$ 192,328.12	$ 130,035.78	**$ 1,054,387.29**
	Aug-24	$ 49,169.83	$ 37,790.16	$ 147,493.63	$ 1,170.92	$ 144,828.01	$ 26,656.00	$ 27,010.14	$ 10,084.20	$ 119,538.83	$ 66,101.37	$ 114,975.88	$ 197,854.27	$ 122,353.61	**$ 1,065,026.85**
	Sep-24	$ 48,387.36	$ 33,983.28	$ 149,209.15	$ 1,066.11	$ 134,206.95	$ 26,966.82	$ 26,066.19	$ 10,324.82	$ 119,717.37	$ 66,516.64	$ 120,500.26	$ 194,197.82	$ 118,526.80	**$ 1,049,669.57**
	Oct-24	$ 49,207.88	$ 36,531.41	$ 144,054.14	$ 849.49	$ 134,249.98	$ 28,275.49	$ 26,242.64	$ 9,793.24	$ 126,174.98	$ 64,485.28	$ 120,060.22	$ 196,858.41	$ 121,567.82	**$ 1,058,350.98**
	Nov-24	$ 44,099.91	$ 32,727.78	$ 139,014.38	$ 799.78	$ 129,220.29	$ 27,360.10	$ 26,147.36	$ 9,174.33	$ 126,919.09	$ 72,687.71	$ 118,205.43	$ 181,489.80	$ 114,611.43	**$ 1,022,457.39**
	Dec-24	$ 41,548.74	$ 31,575.89	$ 148,981.54	$ 1,481.09	$ 125,825.82	$ 28,464.32	$ 27,475.98	$ 9,008.61	$ 125,770.15	$ 71,548.33	$ 130,866.37	$ 181,449.94	$ 126,302.53	**$ 1,050,299.31**
FY25	**Jan-25**	$ 39,757.15	$ 34,873.10	$ 144,758.21	$ 2,053.90	$ 123,874.79	$ 28,099.14	$ 26,572.94	$ 8,603.46	$ 129,389.56	$ 68,269.79	$ 99,949.58	$ 184,129.82	$ 120,371.12	**$ 1,010,702.56**
	Feb-25	$ 39,902.26	$ 32,131.19	$ 137,529.62	$ 1,920.35	$ 112,926.69	$ 24,841.94	$ 26,384.02	$ 8,151.48	$ 117,529.85	$ 62,383.84	$ 96,169.15	$ 159,319.50	$ 103,047.85	**$ 922,237.74**
	Mar-25	$ 45,610.17	$ 33,213.08	$ 148,302.38	$ 1,654.43	$ 124,845.21	$ 28,544.20	$ 39,648.68	$ 9,451.01	$ 120,149.50	$ 68,088.05	$ 111,903.43	$ 179,340.26	$ 114,644.53	**$ 1,025,394.93**
	Apr-25	$ 44,630.63	$ 35,709.70	$ 144,444.26	$ 1,608.28	$ 130,179.97	$ 31,634.49	$ 42,752.60	$ 8,802.09	$ 114,989.97	$ 64,192.25	$ 105,062.53	$ 178,463.20	$ 116,915.74	**$ 1,019,385.71**
	May-25	$ 47,453.99	$ 33,567.19	$ 159,898.89	$ 1,343.15	$ 143,157.79	$ 34,358.29	$ 42,072.94	$ 8,662.27	$ 122,854.15	$ 69,434.34	$ 103,999.54	$ 185,156.89	$ 120,516.14	**$ 1,072,475.57**
	Jun-25	$ 43,947.77	$ 32,188.99	$ 158,267.55	$ 1,585.59	$ 135,023.41	$ 32,358.58	$ 42,268.98	$ 8,120.92	$ 124,191.50	$ 67,339.85	$ 93,659.89	$ 173,688.14	$ 118,365.60	**$ 1,031,006.77**
	Jul-25	$ 43,735.26	$ 34,234.64	$ 157,554.36	$ 1,423.31	$ 134,871.42	$ 31,071.16	$ 45,954.18	$ 9,552.33	$ 127,594.93	$ 62,394.75	$ 100,624.28	$ 166,584.52	$ 124,826.01	**$ 1,040,421.15**
	Aug-25	$ 41,867.87	$ 37,392.66	$ 155,684.03	$ 1,143.54	$ 132,220.80	$ 30,720.14	$ 41,538.40	$ 9,393.47	$ 131,715.51	$ 61,946.71	$ 103,300.44	$ 177,929.94	$ 123,679.79	**$ 1,048,533.30**
	Sep-25	$ 44,220.40	$ 32,716.41	$ 153,659.27	$ 848.31	$ 131,252.18	$ 30,639.96	$ 41,333.22	$ 9,110.04	$ 128,178.64	$ 63,923.37	$ 97,259.59	$ 182,402.19	$ 123,742.31	**$ 1,039,285.89**
	Oct-25	$ 48,711.65	$ 35,798.17	$ 165,679.30	$ 1,264.35	$ 143,604.89	$ 30,447.48	$ 44,977.96	$ 9,144.83	$ 127,710.47	$ 67,033.49	$ 100,869.55	$ 188,544.83	$ 127,310.68	**$ 1,091,097.65**
FY26	**Nov-25**	$ 48,026.63	$ 33,996.85	$ 120,317.62	$ 1,391.12	$ 116,698.36	$ 33,008.94	$ 43,693.04	$ 9,412.09	$ 121,758.97	$ 64,489.25	$ 100,280.82	$ 194,017.09	$ 133,576.56	**$ 1,020,667.34**
	Dec-25	$ 53,626.09	$ 39,134.28	$ 125,399.95	$ 1,268.61	$ 134,076.03	$ 34,230.31	$ 49,340.78	$ 9,068.42	$ 132,544.52	$ 69,340.51	$ 104,738.99	$ 193,920.32	$ 143,004.05	**$ 1,089,692.86**
	Jan-26	$ 51,562.61	$ 37,540.49	$ 117,864.13	$ 1,529.23	$ 117,315.23	$ 38,153.35	$ 48,337.04	$ 8,607.33	$ 132,232.06	$ 66,793.90	$ 100,802.24	$ 190,739.97	$ 136,492.21	**$ 1,047,969.79**
	Feb-26	$ 46,447.01	$ 35,315.12	$ 106,499.43	$ 1,232.89	$ 124,821.67	$ 33,112.34	$ 43,617.24	$ 8,186.26	$ 115,457.04	$ 66,773.25	$ 92,123.23	$ 167,145.53	$ 128,859.68	**$ 969,590.69**
	Total	**$ 1,149,452.82**	**$ 952,184.84**	**$ 3,823,409.49**	**$ 32,768.09**	**$ 3,696,334.04**	**$ 831,820.93**	**$ 896,088.03**	**$ 252,581.52**	**$ 3,284,853.09**	**$ 1,912,575.64**	**$ 2,730,639.32**	**$ 5,083,883.66**	**$ 3,330,000.09**	