

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Division of Environmental Health Regulations and Standards
100 Cambridge Street, 19th floor, Boston, MA 02114-2509
617-624-6000 | mass.gov/dph

Maura T. Healey
Governor

Kimberley Driscoll
Lieutenant Governor

Kiame Mahaniah, MD, MBA
Secretary

Robert Goldstein, MD, PhD
Commissioner

October 9, 2026

To: Shawn Jenkins, Commissioner, Department of Corrections (electronic copy)
Kiame Mahaniah, MD, MBA, Secretary, Executive Office of Health and Human Services (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
Diane Bator, Standards and Training Coordinator (electronic copy)

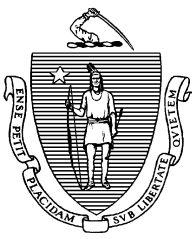
Greetings,

Pursuant to 105 CMR 451.403, please find the inspection report for Western Massachusetts Recovery and Wellness Center, the Plan of Correction (POC) from the facility and the POC acceptance letter from the Division of Environmental Health Regulations and Standards (EHRS).

Sincerely,

Ellie Kim
Environmental Analyst, EHRS, BCEH

Cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Gina K. Kwon, Secretary, Executive Office of Public Safety and Security (electronic copy)
Helen Caulton-Harris, Health and Human Services Commissioner, Springfield (electronic copy)
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)
Nicholas Cocchi, Sheriff (electronic copy)
Anthony Scibelli, Assistant Superintendent (electronic copy)



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250 Washington Street, Boston, MA 02108-4619
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September 28, 2026

Nicholas Cocchi, Sheriff
Hampden County Sheriff's Office
627 Randall Road
Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection – Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health (Department) Division of Environmental Health Regulations and Standards (EHRS) staff, Amy Riordan, Kurt Onofrey, and Ellie Kim, conducted an inspection of Western Massachusetts Recovery and Wellness Center on September 15, 2026 accompanied by Diane Bator, Standards and Training Coordinator, in accordance with Department regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities.

This report identifies the number of new and repeat deficiencies which remain uncorrected since the previous inspection. The inspection identified 26 total deficiencies: 13 new deficiencies under the Required Standards (.100 and .200 series), 2 repeat deficiencies under the Required Standards, 8 new deficiencies under the Recommended Standards (.300 series), 2 repeat deficiencies under the Recommended Standards, and 1 new deficiency under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety).

Overview

Section 1 provides details of all deficiencies, including repeat deficiencies, found during the inspection. These are categorized by Required Standards, Recommended Standards, or additional applicable regulatory standards.

Section 2 provides information on areas that EHRS found to be compliant.

Section 3 documents the areas that EHRS did not inspect.

Section 4 provides information on submitting a Plan of Correction for the identified deficiencies.

Section 5 outlines observations and recommendations related to the inspection.

SECTION 1: Health and Safety Deficiencies

Deficiencies under the Required Standards (.100 and .200 series)

13 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
1. Housing	1st Floor	Office # 120		105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
2. Housing	1st Floor	Officer's Station		105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 134°F at handwash sink in common area
3. 1st Floor Hallway	Female Staff Locker Room # 146			105 CMR 451.130	Hot Water: Shower water temperature 80°F
4. Kitchen	3 Compartment Sink			105 CMR 451.200	Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration. Standard found in 105 CMR 590; FC 4-501.114(C)(2). ** Corrected On-Site **
5. Kitchen	Kitchen Steward's Office # 37			105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, dead and alive insects observed. Standard found in 105 CMR 590; FC 6-501.111.
6. Kitchen	Kitchen Steward's Office # 37			105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, window broken. Standard found in 105 CMR 590; FC 6-501.11.
7. Kitchen	Janitor's Closet #040			105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tile damaged. Standard found in 105 CMR 590; FC 6-501.11.

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
8. Kitchen	Dining Hall	Storage # 29		105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tile missing. Standard found in 105 CMR 590; FC 6-501.11.
9. Kitchen	Handwash Sink (near 2 Compartment Sink)			105 CMR 451.200*	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking underneath basin. Standard found in 105 CMR 590; FC 5-205.15(B).
10. Housing	2nd Floor/Women's Unit	Unit 3	Staff Bathroom # 219	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 102°F at handwash sink
11. Housing	2nd Floor/Women's Unit	Unit 3	Resident's Bathroom # 222	105 CMR 451.130	Hot Water: Shower water temperature 125°F in shower # 3
12. Housing	2nd Floor/Women's Unit	Unit 3	Resident's Bathroom # 222	105 CMR 451.123	Maintenance: Shower handle missing in shower # 5
13. Housing	3rd Floor	Unit 5	Staff Bathroom # 318	105 CMR 451.123	Maintenance: Handwash sink cracked
14. Housing	3rd Floor	Unit 5	Resident's Bathroom # 321	105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 5
15. Housing	3rd Floor	Unit 6	Resident's Bathroom # 336	105 CMR 451.123	Maintenance: Shower # 5 out-of-order

Deficiencies under the Recommended Standards (.300 series)

8 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
1. 1st Floor Hallway	Male Staff Locker Room # 146			105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
2. 1st Floor Hallway	Room # 128			105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged
3. Housing	1st Floor	Room # 113		105 CMR 451.353	Interior Maintenance: Ceiling paint damaged
4. Housing	2nd Floor/Women's Unit	Unit 3	Janitor's Closet # 210	105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
5. Housing	2nd Floor/Women's Unit	Unit 3	Room # 206	105 CMR 451.353*	Interior Maintenance: Wall paint damaged
6. Housing	2nd Floor/Women's Unit	Unit 3	Janitor's Closet # 210	105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged
7. Housing	2nd Floor/Women's Unit	Unit 3	Offices # 216/217/218	105 CMR 451.353	Interior Maintenance: Chair damaged in office # 216
8. Housing	3rd Floor	Day Room # 344		105 CMR 451.353*	Interior Maintenance: Floor tiles damaged by vending machine
9. Housing	3rd Floor	Unit 5	Group Room # 302	105 CMR 451.353	Interior Maintenance: Floor tile missing
10. Housing	3rd Floor	Unit 5	Room # 305	105 CMR 451.353	Interior Maintenance: Electrical outlet cover not secured to wall

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

1 new deficiency was found during the inspection:

Area	Sub Area #1	Regulation	Description of Deficiency
1. Medical	Exam Room # 140	105 CMR 451.402(B)	Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form, March medical waste tracking form missing. Standard found in 105 CMR 480.425(A).

SECTION 2: Areas Found to be in Compliance

EHRS inspected 98 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS inspected all areas of the facility.

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved
4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. A signature by the Superintendent or Administrator responsible for the plan. The signed plan should be submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 99 at the time of inspection.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,

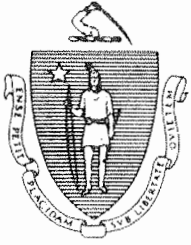
A handwritten signature in black ink, appearing to read 'Ellie Kim', with a stylized flourish at the end.

Ellie Jimin Kim
Environmental Analyst, EHRS, BCEH

THE COMMONWEALTH OF MASSACHUSETTS

**HAMPDEN COUNTY SHERIFF'S DEPARTMENT
AND CORRECTIONAL CENTER**

Western Massachusetts Recovery and Wellness Center



*Sheriff of Berkshire County
Thomas Bowler*

*Sheriff of Hampden County
Nicholas Cocchi*

*Sheriff of Franklin County
Christopher J. Donelan*

*Sheriff of Hampshire County
Patrick Cahillane*

*Sheriff of Worcester County
Lewis Evangelidis*

October 1, 2026

Ellie Jimin Kim
Environmental Analyst, EHRS, BCEH
Department of Public Health

Dear Ms. Kim,

Enclosed is the Western Massachusetts Recovery and Wellness Center's corrective action response to the inspection report dated September 15th 2026.

We request that you respond in writing, that our response has been favorably reviewed and accepted by your office.

If there are any questions or concerns regarding this response, please do not hesitate to contact me at the number listed below.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony Scibelli".

Anthony Scibelli
Assistant Superintendent
Western Massachusetts Recovery and Wellness Center
(413) 886-0110 ext. 3132



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Deficiencies under the Required Standards (.100 and .200 series)

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1. Housing	1st Floor	Office # 120		105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator. Thermometer placed upon citation.
2. Housing	1st Floor	Officer's Station		105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 134°F at handwash sink in common area. Water temperature lowered to 120 degrees by maintenance upon citation.
3. 1st Floor Hallway	Female Staff Locker Room # 146			105 CMR 451.130	Hot Water: Shower water temperature 80°F Shower temperature adjusted to 110 degrees by Maintenance upon citation.
4. Kitchen	3 Compartment Sink			105 CMR 451.200	Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration. Standard found in 105 CMR 590; FC 4-501.114(C)(2). ** Corrected On-Site **
5. Kitchen	Kitchen Steward's Office # 37			105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, dead and alive insects observed. Standard found in 105 CMR 590; FC 6-501.111. Area cleaned upon citation by kitchen steward.
6. Kitchen	Kitchen Steward's Office # 37			105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, window broken. Standard found in 105 CMR 590; FC 6-501.11.

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
					Maintenance officer notified. Expected repair date is by 10/5/26.
7. Kitchen	Janitor's Closet #040			105 CMR 451.200	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tile damaged. Standard found in 105 CMR 590; FC 6-501.11. Maintenance officer was notified. Tile is scheduled to be replaced by 10/15/26.
8. Kitchen	Dining Hall	Storage # 29		105 CMR 451.200*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling tile missing. Standard found in 105 CMR 590; FC 6-501.11. Maintenance officer was notified. Tile is scheduled to be replaced by 10/15/26.
9. Kitchen	Handwash Sink (near 2 Compartment Sink)			105 CMR 451.200*	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking underneath basin. Standard found in 105 CMR 590; FC 5-205.15(B). Facility plumber notified. Repairs completed on upon citation.
10. Housing	2nd Floor/Women's Unit	Unit 3	Staff Bathroom # 219	105 CMR 451.126	Hot Water for Bathing and Hygiene: Hot water temperature 102°F at handwash sink Water temperature adjusted to 120 degrees by maintenance upon citation.
11. Housing	2nd Floor/Women's Unit	Unit 3	Resident's Bathroom # 222	105 CMR 451.130	Hot Water: Shower water temperature 125°F in shower # 3 Water temperature adjusted to 110 degrees by maintenance upon citation.
12. Housing	2nd Floor/Women's Unit	Unit 3	Resident's Bathroom # 222	105 CMR 451.123	Maintenance: Shower handle missing in shower # 5 Maintenance officer notified.

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
					Shower handle was replaced upon citation.
13. Housing	3rd Floor	Unit 5	Staff Bathroom # 318	105 CMR 451.123	Maintenance: Handwash sink cracked Maintenance notified. Expected repair date by 10/13/26.
14. Housing	3rd Floor	Unit 5	Resident's Bathroom # 321	105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 5 Maintenance notified. Ceiling scheduled to be painted by 10/2/26.
15. Housing	3rd Floor	Unit 6	Resident's Bathroom # 336	105 CMR 451.123	Maintenance: Shower # 5 out-of-order Maintenance notified. Anticipated repair date by 10/2/26.

Deficiencies under the Recommended Standards (.300 series)

8 new deficiencies and 2 repeat deficiencies (indicated by an *) were found during the inspection:

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
1. 1st Floor Hallway	Male Staff Locker Room # 146			105 CMR 451.353	Interior Maintenance: Ceiling vent dusty Ceiling vent cleaned upon citation by maintenance.
2. 1st Floor Hallway	Room # 128			105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged Maintenance officer notified. Tile scheduled to be replaced by 10/15/26.
3. Housing	1st Floor	Room # 113		105 CMR 451.353	Interior Maintenance: Ceiling paint damaged Maintenance notified. Ceiling repainted by 10/15/26.
4. Housing	2nd Floor/Women's Unit	Unit 3	Janitor's Closet # 210	105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged Maintenance officer notified. Tile scheduled to be replaced by 10/15/26.
5. Housing	2nd Floor/Women's Unit	Unit 3	Room # 206	105 CMR 451.353*	Interior Maintenance: Wall paint damaged Maintenance notified. Scheduled to be repaired by 10/16/26.
6. Housing	2nd Floor/Women's Unit	Unit 3	Janitor's Closet # 210	105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged Maintenance officer notified. Tile scheduled to be replaced by

Area	Sub Area #1	Sub Area #2	Sub Area #3	Regulation	Description of Deficiency
					10/15/26.
7. Housing	2nd Floor/Women's Unit	Unit 3	Offices # 216/217/218	105 CMR 451.353	Interior Maintenance: Chair damaged in office # 216 Chair removed by maintenance upon citation.
8. Housing	3rd Floor	Day Room # 344		105 CMR 451.353*	Interior Maintenance: Floor tiles damaged by vending machine Tiles scheduled for replacement by maintenance. Anticipated repair by 10/13/26.
9. Housing	3rd Floor	Unit 5	Group Room # 302	105 CMR 451.353	Interior Maintenance: Floor tile missing Tile replacement anticipated by 10/13/26.
10. Housing	3rd Floor	Unit 5	Room # 305	105 CMR 451.353	Interior Maintenance: Electrical outlet cover not secured to wall Electrical cover re-secured by the maintenance officer upon citation.

Deficiencies under 105 CMR 451.402(B) (other conditions that may constitute a threat to health or safety)

1 new deficiency was found during the inspection:

Area	Sub Area #1	Regulation	Description of Deficiency
1. Medical	Exam Room # 140	105 CMR 451.402(B)	Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form, March medical waste tracking form missing. Standard found in 105 CMR 480.425(A). Medical Supervisor notified and is following up with the vendor Stericycle Co to obtain the receipt.

SECTION 2: Areas Found to be in Compliance

EHRS inspected 98 additional areas of the facility which were found to be in compliance.

Section 3: Areas EHRS did not inspect

EHRS inspected all areas of the facility.

SECTION 4: Plan of Correction

This facility does not comply with the Department's regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice which includes:

1. Specific corrective steps to be taken
2. A timetable for the corrective actions for larger projects
3. The date by which correction will be achieved

4. Any interim measures being implemented to ensure the health and safety of incarcerated individuals and facility staff
5. A signature by the Superintendent or Administrator responsible for the plan. The signed plan should be submitted to my attention, at the address listed above.

SECTION 5: Observations and Recommendations

1. The inmate population was 99 at the time of inspection.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" [105 CMR 451.000](#) available in both PDF and RTF formats. For more specific information about the food standards, you can download the merged food code, which can be found [here](#).

An inspection may also include observations of other conditions which could constitute a threat to the health or safety of inmates or employees, including but not limited to the standards set forth by the Department as follows, and report on such pursuant to 451.402(B). You can use these links below to review these standards:

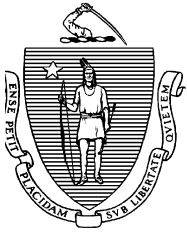
- [105 CMR 205.000](#): Minimum Standards Governing Medical Records and Conduct of Physical Examinations in Correctional Facilities
- [105 CMR 480.000](#): Minimum requirements for the Management of Medical or Biological Waste
- [105 CMR 500.000](#): Good Manufacturing Practices for Food

This inspection report is true and accurate to the best of my knowledge.

Sincerely,



Ellie Jimin Kim
Environmental Analyst, EHRS, BCEH



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627 Randall Road
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Re: Plan of Correction – Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

The Massachusetts Department of Public Health, Division of Environmental Health Regulations and Standards (EHRS) has received your Plan of Correction (POC) in response to my inspection on September 15, 2026. After review, EHRS finds the plan appropriately addresses all the deficiencies noted in the report.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

A handwritten signature in black ink, appearing to read "Ellie Kim".

Ellie Jimin Kim
Environmental Analyst, EHRS, BCEH

cc: Anthony Scibelli, Assistant Superintendent
Diane Bator, Standards and Training Coordinator

(electronic copy)
(electronic copy)