# SENATE . . . . . . . . . . . . . . . No.

## The Commonwealth of Massachusetts

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PRESENTED BY:

### *Cynthia Stone Creem*

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*To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:*

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act relative to transparency of consumer health insurance rights.

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PETITION OF:

| NAME: | DISTRICT/ADDRESS: |
|---|---|
| *Cynthia Stone Creem* | *Norfolk and Middlesex* |

# SENATE . . . . . . . . . . . . . . . No.

[SIMILAR MATTER FILED IN PREVIOUS SESSION
SEE SENATE, NO. *602* OF 2023-2024.]

## The Commonwealth of Massachusetts

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**In the One Hundred and Ninety-Fourth General Court
(2025-2026)**

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An Act relative to transparency of consumer health insurance rights.

*Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:*

1       Chapter 176O, as appearing in the 2022 Official Edition, is hereby amended by striking

2    out section 19 and inserting in place thereof the following section:-

3       Section 19. (a) A carrier shall state prominently on the front or back of its enrollment

4    cards the following:

5       (1) The statement "This health plan is fully-insured, subject to all Massachusetts

6    insurance laws."

7       (2) The name of the carrier, and the name of the insured's specific health plan, including

8    any numbers or other information necessary to identify the insured's plan.

9       (3) A toll-free telephone number for the member services department of the carrier.

10          (4) The name and toll-free telephone number of the member services department of any

11     third party that administers behavioral health, prescription drug, or other benefits.

12          (5) The amount of any copayment under the plan for preventive care visits, office visits,

13     emergency department visits and prescription drugs.

14          (6) Whether the plan has a deductible, and the amount of any deductible under the plan.

15          (7) Any other information required by the commissioner of insurance.