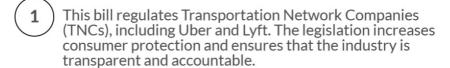
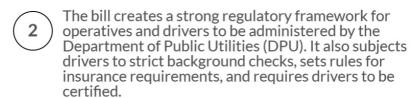
# The TNC Bill

# S.2371 An Act Regulating Transportation Network Companies

### **Summary**







Under the bill, a TNC must provide accurate fare estimates, prohibit fare increases during emergencies and require accommodation of riders with special needs. It also requires a TNC to set up a toll-free customer service hotline on their app and website to better meet the needs and concerns of consumers.

# The bill was drafted by a Senate working group to examine the issues around TNC regulation



Senator Karen E. Spilka @KarenSpilka

Chair, Senate Committee on Ways & Means



SenatorJames B. Eldridge @JamieEldridgeMA

Chair, Joint Committee on Financial Services



Senator Donald F. Humason, Jr. @SenDonHumason

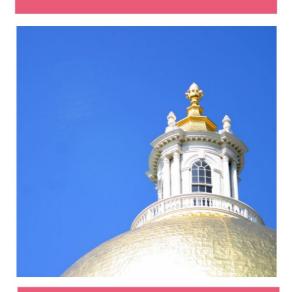
Senate Minority Whip Conference Committee Member



This legislation was passed on

June 29, 2016

### **STATUS**



Signed into Law



Over 50 amendments were filed and debated

## **INFOGRAPHICS**

# Commonsense Regulations for Transportation Network Companies Both drivers and TNCs must carry adequate insurance for each vehicle. On a per-ride basis, TNCs will contribute to a 'mitigation fund.' This fund will be distributed to municipalities to offset infrastructure costs. #MATNCBill @MA\_Senate #SharedEconomy

