JOINT COMMITTEE ON TELECOMMUNICATIONS, UTILITIES, AND ENERGY

BILL SUMMARY

BILL NO. H.3510

TITLE: An Act relative to internet service provider data

SPONSOR: Representative Bradley H. Jones, Jr.

COMMITTEE: Telecommunications, Utilities, and Energy

HEARING DATE: May 6, 2025

PRIOR HISTORY: 2023-2024: H.3179 heard by Joint Committee on Telecommunications,

Utilities, and Energy; accompanied a study order, see H.4778.

2021-2022: H.521 heard by Joint Committee on Economic Development and Emerging Technologies; accompanied a study order, see H.5004.

CURRENT LAW:

Chapter 93 pertains to the regulation of trade and certain enterprises.

SUMMARY:

This legislation adds a new section to Chapter 93 that prohibits a telecommunications or internet service provider from collecting, using, disclosing, or otherwise disseminating a customer's personal information without the customer's express written approval. It further prohibits such providers from imposing an additional surcharge or refusing to provide service to a customer that has not approved such collection, use, disclosure, or dissemination of their personal information. Finally, it prohibits such providers from selling a customer's personally identifiable information without a customer's written authorization, which a customer may revoke in writing at any time. This section applies to telecommunications or internet service providers that have entered into a franchise or right-of-way agreement or contract with the Commonwealth or a political subdivision; that use a facility subject to such agreement, even if they are not a party to the agreement itself; or otherwise operates in the state.