

**JOINT COMMITTEE ON FINANCIAL SERVICES  
2025-2026 (194th) BILL SUMMARY**

**Bill No:** H1210

**Title:** AN ACT RELATIVE TO AI HEALTH COMMUNICATIONS AND INFORMED PATIENT CONSENT

**Sponsor:** Rep. Bradley H. Jones, Jr. (*North Reading*)

**Hearing Date:** July 15, 2025

**Reporting Deadline:** August 13, 2025

**Prior History:** None

**Similar Matters:** None

**CURRENT LAW:**

*M.G.L. c. 111 Public Health § 70E Patients' and residents' rights*

As used in this section, "facility" means any hospital, institution for the care of unwed mothers, clinic, infirmary maintained in a town, convalescent or nursing home, rest home, or charitable home for the aged, licensed or subject to licensing by the department; any state hospital operated by the department; any "facility" as defined in section three of chapter one hundred and eleven B; any private, county or municipal facility, department or ward which is licensed or subject to licensing by the department of mental health pursuant to section nineteen of chapter nineteen; or by the department of developmental services pursuant to section fifteen of chapter nineteen B; any "facility" as defined in section one of chapter one hundred and twenty-three; a state-operated veterans' home; and any facility set forth in section one of chapter nineteen or section one of chapter nineteen B.

Every patient or resident of a facility will have the right:

(b) to confidentiality of all records and communications to the extent provided by law

*M.G.L. c. 176O Health Insurance Consumer Protections § 6 Evidence of coverage to be delivered to covered adults by health, dental and vision care providers; contents*

(9) a summary description of the utilization review procedures and quality assurance programs used by the carrier, including the toll-free telephone number to be established by the carrier that enables consumers to determine the status or outcome of utilization review decisions

*M.G.L. c. 176O Health Insurance Consumer Protections § 12 Utilization review*

**SUMMARY:**

SECTION 1. This bill would require that patients and residents of public health facilities be informed if the information they receive either verbally or in writing is generated by artificial

intelligence. If the information is generated by artificial intelligence and their provider has not previously reviewed the information, the patient or resident would be provided with instructions on how to contact a human healthcare provider.

SECTION 2. This bill would require carriers to disclose, in a health plan member's evidence of coverage document, the use of artificial intelligence in the claims review process, including a summary of the artificial intelligence tools and an explanation of how they are in use throughout the claims review process.

SECTION 3. This bill would require carriers annually to submit a division of insurance prescribed form, detailing the artificial intelligence algorithms and data training sets that are or will be used during the utilization review process. A carrier would also provide an attestation, in a manner and form prescribed by the division, that such algorithms and training data sets adhere to evidence-based clinical guidelines and have minimized the risk of bias based on race, color, religious creed, ancestry, age, sex, gender, national origin, handicap or disability.