

CHARLES D. BAKER Governor

KARYN E. POLITO Lieutenant Governor

The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 5 Randolph Street, Canton, MA 02021 Phone: 781-828-7700 Fax: 781-774-6700

MARYLOU SUDDERS Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

January 27, 2021

Stephen Kennedy, Superintendent
Bridgewater State Hospital
20 Administration Road
Bridgewater, MA 02324 (electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Bridgewater State Hospital on January 21, 2021 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer and Steven Proulx, Facility Manager. Violations noted during the inspection are listed below including 241 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH

atuch Wallace

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)

Carol A. Mici, Commissioner, DOC
Thomas Turco, Secretary, EOPSS
(electronic copy)

Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)

Sergeant Norberto Melo, EHSO (electronic copy)

Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

BUILDING #1 – ADMINISTRATION

Main Entrance

Waiting Room

No Violations Noted

Male Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

Female Bathroom

No Violations Noted

Administration Building

Front Control

105 CMR 451.350* Structural Maintenance: Ceiling damaged

Control Bathroom

No Violations Noted

Main Hallway

Legal Records # AD-149

No Violations Noted

Visitor's Bathroom # AD-148

No Violations Noted

Judge Lobby # AD-146

No Violations Noted

Visiting Room

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Roll Call Room

No Violations Noted

Toxic/Caustic Closet # AD-110

No Violations Noted

Office # AD-111

No Violations Noted

CPO Office # AD-112

Unable to Inspect – Locked

Radio Room # AD-114

No Violations Noted

Office # AD-115

Archives Room # AD-117

No Violations Noted

Basement

105 CMR 451.353* Interior Maintenance: Stair treads damaged

Male Bathroom

No Violations Noted

Equipment/Mail Room

No Violations Noted

Uniform Storage

No Violations Noted

Female Locker Room

No Violations Noted

Storage Cage

No Violations Noted

Custodian Closet

No Violations Noted

Mechanical Room

No Violations Noted

Court Room Corridor

Rear Control # AD-129

No Violations Noted

Rear Control Bathroom

No Violations Noted

Secure Visiting Room

No Violations Noted

Patient Holding # AD-134

No Violations Noted

Attorney Visiting Room # AD-135 & 136

No Violations Noted

Toxic/Caustic Closet # AD-137

No Violations Noted

Staff Breakroom # AD-138

No Violations Noted

Staff Bathroom # AD-139

No Violations Noted

Court Room # AD-141

Unable to Inspect – In Use

Records Module

Entrance Area

No Violations Noted

Offices

No Violations Noted

Break Room # RM-13

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven damaged

Records Area # RM-19, 20, & 21

No Violations Noted

Control Center Corridor

Patient Bathroom

No Violations Noted

Director of Safety Office # AD-127

105 CMR 451.353* Interior Maintenance: Ceiling water stained

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Room # AD-125

No Violations Noted

Facility Manager's Office # AD-124

No Violations Noted

Room # AD-123

No Violations Noted

Administration Module

First Floor

Lobby

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Male Bathroom

No Violations Noted

Chemical Closet # AM-125

No Violations Noted

Female Bathroom

105 CMR 451.123* Maintenance: Ceiling tiles missing

Deputy's Office # AM-123

No Violations Noted

Superintendent's Office # AM-121

Room # AM-119

No Violations Noted

Room # AM-117

No Violations Noted

Room # AM-115

No Violations Noted

Room # AM-110

No Violations Noted

Office # AM-109

No Violations Noted

Room # AM-108

No Violations Noted

Room # AM-104

No Violations Noted

Conference Room # AM-106

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Second Floor

Bathroom # AM-202

No Violations Noted

Storage # AM-203

105 CMR 451.350 Structural Maintenance: Ceiling damaged

Break Room # AM-204

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Storage # AM-205

No Violations Noted

Room # AM-207

Unable to Inspect – Locked

Room # AM-209

No Violations Noted

Room # AM-210

No Violations Noted

Room # AM-212

No Violations Noted

Room # AM-213

No Violations Noted

Room # AM-215

No Violations Noted

451-21(1)-Bridgewater State Hospital-Report 1-26-21

Room # AM-216

No Violations Noted

Room # AM-218

No Violations Noted

Room # AM-220

No Violations Noted

Room # AM-222

No Violations Noted

Room # AM-223

No Violations Noted

Room # AM-225

No Violations Noted

Room # AM-227

No Violations Noted

Room # AM-228 & 229

No Violations Noted

BUILDING #2 – ADAMS

A1 Unit

Control

No Violations Noted

Control Bathroom

No Violations Noted

Common Room

No Violations Noted

Office # A1-116

No Violations Noted

Treatment Team Office # A1-117

No Violations Noted

Main Area

MHW Office # A157

No Violations Noted

Nurse's Station/Bathroom # A119

No Violations Noted

Room # A121

No Violations Noted

Transfer Room # A124

Nurse's Treatment Room # A125

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Room # A126

No Violations Noted

Toxic/Caustic Closet

No Violations Noted

Slop Sink Closet # A155

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged 105 CMR 451.353 Interior Maintenance: Floor paint damaged

Staff Break Room # A156

No Violations Noted

Room Corridor

Quiet Room # A1-125

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 117
105 CMR 451.353* Interior Maintenance: Floor surface damaged in room # 121
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 109
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 103

Dorm Corridor

Dorm Bathroom

105 CMR 451.123* Maintenance: Wall vent dusty 105 CMR 451.123* Maintenance: Ceiling damaged

105 CMR 451.130* Plumbing: No backflow preventer on slop sink

105 CMR 451.123* Maintenance: Caulking dirty and damaged around handwash sinks

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 2 running continuously

Dorm Shower

105 CMR 451.121(A)* Privacy: No privacy partition between showers

105 CMR 451.123* Maintenance: Floor rust stained

Dorm/Storage Room # 1

No Violations Noted

Dorm # 3

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Dorm # 6

No Violations Noted

Dorm # 5

No Violations Noted

Dorm # 4

Dorm #2 (Quiet Room)

No Violations Noted

A2 Unit

Control

No Violations Noted

Control Bathroom

105 CMR 451.123* Maintenance: Floor tiles damaged

Common Room

No Violations Noted

Treatment Office

No Violations Noted

Shave Room

No Violations Noted

Main Area

Unit Director's Office # A2-252

No Violations Noted

Staff Break Room # A2-251

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Nurse's Station # A-217

No Violations Noted

Nurse's Bathroom

No Violations Noted

Interview Room # A2-219

No Violations Noted

Slop Sink Closet # A2-250

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet # A2-248

No Violations Noted

Corrections Program Office # A2-220

No Violations Noted

Room Corridor

Treatment Room # A2-221

105 CMR 451.126* Hot Water: Hot water temperature recorded at 104°F at handwash sink

Linen Room # A2-222

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 205, 209, 213, 215,

217, 219, 221, and 223

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 211, 215, 217, and 218

Interior Maintenance: Floor rust stained in room # 202 105 CMR 451.353 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 211 Interior Maintenance: Floor paint damaged in room # 223 105 CMR 451.353

Dorm Corridor

105 CMR 451.350* Structural Maintenance: Ceiling water damaged

Dorm Bathroom

105 CMR 451.123* Maintenance: Floor surface left unfinished next to sinks

105 CMR 451.123* Maintenance: Door frame rusted

Hot Water: Hot water temperature recorded at 105°F at handwash sink #3 105 CMR 451.126* 105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet damaged at

handwash sink # 3, 4, and 5

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 leaking

Dorm # 7

105 CMR 451.353* Interior Maintenance: Wall paint damaged 105 CMR 451.103* Mattresses: Mattress damaged at bed # 3 and 4 105 CMR 451.103 Mattresses: Mattress damaged at bed # 1, 5, and 6

Dorm # 9

No Violations Noted

Dorm # 11

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Dorm # 12

105 CMR 451.103 Mattresses: Mattress damaged at bed # 6

Dorm # 10

No Violations Noted

Dorm #8 (Quiet Room)

105 CMR 451.353* Interior Maintenance: Floor paint damaged

B2 Unit

Control

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Control Bathroom

No Violations Noted

Common Room

Unable to Inspect – In Use

Main Area

Treatment Team Office

No Violations Noted

Staff Break Room

No Violations Noted

Mop Closet # B-250

No Violations Noted

Toxic/Caustic Closet # B2-248

No Violations Noted

Interview Room # 1

No Violations Noted

Interview Room # 2

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged

Nurse's Station

105 CMR 451.353* Interior Maintenance: Hole in ceiling

Nurse's Bathroom

No Violations Noted

Room Corridor

Treatment Room # B2-221

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Hot Water: Hot water temperature recorded at 180°F at handwash sink

Linen Room # B2-222

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 210 and 218 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 221 105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 215

105 CMR 451.103 Mattresses: Mattress damaged in room # 202

Dorm Corridor

Dorm Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 1
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 5

Hot Water: Hot water temperature recorded at 163°F at handwash sink # 4

Dorm Shower

Unable to Inspect – In Use

Dorm # 7

Dorm # 9

No Violations Noted

Dorm # 11

No Violations Noted

Dorm # 12

No Violations Noted

Dorm # 10

No Violations Noted

Dorm #8 (Quiet Room)

No Violations Noted

BUILIDING #4 – COTTER

C1 Unit

Control

105 CMR 451.353* Interior Maintenance: Floor tiles damaged 105 CMR 451.350* Structural Maintenance: Window cracked

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Control Bathroom

105 CMR 451.126 Hot Water: Hot water temperature recorded at 137°F at handwash sink

Common Room

Unable to Inspect – In Use

Main Area

Treatment Room # C-157

105 CMR 451.126* Hot Water: Hot water temperature recorded at 136°F at handwash sink

Nurse's Station # C-156

No Violations Noted

Mop Closet # C-155

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Toxic/Caustic Closet

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Transfer Room # C-124

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged 105 CMR 451.353* Interior Maintenance: Door frame damaged

Storage Room # C-121

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Staff Break Room

Staff Bathroom

No Violations Noted

Room Corridor

Quiet Room # C-125

No Violations Noted

Laundry Room # C-126

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 103, 106, 107, 109, 114, and 116
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 103, 106, 107, 108, 109, 111, 112, and 114

Interior Maintenance: Floor paint damaged in room # 101, 102, 104, and 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 108, 110, 111, and 113

Dorm Corridor

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged 105 CMR 451.353* Interior Maintenance: Floor tiles missing

Dorm Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at slop sink

105 CMR 451.123* Maintenance: One light out
105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.123* Maintenance: Paint damaged on sink unit 105 CMR 451.123* Maintenance: Caulking dirty on handwash sinks

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, water controls damaged on

handwash sink # 1-5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 4

105 CMR 451.126 Hot Water: Hot water temperature recorded at 138°F at slop sink

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Soap scum on floor

105 CMR 451.130* Hot Water: Shower water temperature recorded at 86°F at shower # 4

Hygiene, Shaves, & Storage # C-105

105 CMR 451.353* Interior Maintenance: Wall paint damaged 105 CMR 451.353* Interior Maintenance: Floor paint damaged

Unit Director's Office # C-106

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-107

105 CMR 451.353* Interior Maintenance: Floor paint damaged 105 CMR 451.353* Interior Maintenance: Wall paint damaged

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets moldy

Sensory Room # C-110

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Group Room # C-111

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Classroom # C-112

105 CMR 451.353* Interior Maintenance: Floor paint damaged 105 CMR 451.353* Interior Maintenance: Wall paint damaged

C2 Unit

Control

No Violations Noted

Control Bathroom

Unable to Inspect - In Use

Common Room

Unable to Inspect – In Use

Main Area

Staff Break Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Bathroom # C2-217

No Violations Noted

Storage Room # C-219

No Violations Noted

Room # C-220

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353 Interior Maintenance: Wall paint damaged

Nurse's Treatment Room # C-252

No Violations Noted

Medical Room # C-251

No Violations Noted

Slop Sink Closet # C2-250

No Violations Noted

Room Corridor

Laundry Room # C-221

No Violations Noted

Linen Room # C-222

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 208, 216, 221, and 220 Interior Maintenance: Wall paint damaged in room # 205, 213, and 220

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 204, 205, 207, 209, 212, 213,

and 223

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 202, 204, 209, 210, 212, 216, 217,

and 218

Dorm Corridor

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Dorm Bathroom

105 CMR 451.123* Maintenance: Hand dryer rusted 105 CMR 451.123* Maintenance: Door frame rusted

Dorm Shower

105 CMR 451.123* Maintenance: Soap scum on floor 105 CMR 451.123* Maintenance: Floor paint damaged 105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower control missing at

shower # 2, 3, and 4

Hygiene, Shaves, & Storage # C-204

105 CMR 451.353* Interior Maintenance: Floor paint damaged 105 CMR 451.353* Interior Maintenance: Wall paint damaged

Unit Director's Office # C-205

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-206

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Sensory Room # C-208

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Group Room # C-209

No Violations Noted

Classroom # C-210

105 CMR 451.353* Interior Maintenance: Floor paint damaged

BUILDING #5 – MINIMUM MOD

105 CMR 451.353* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

Male Bathroom

105 CMR 451.117* Toilet Fixtures: Urinal dirty

Female Bathroom

No Violations Noted

Room # CM02

No Violations Noted

Staff Break Room # CM45

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Patient Bathroom

No Violations Noted

Toxic/Caustic Closet

105 CMR 451.353* Interior Maintenance: Wall paint damaged 105 CMR 451.353* Interior Maintenance: Floor paint damaged

Group Rooms

No Violations Noted

Kitchen # CM26

No Violations Noted

BUILDING #7 – COMMONS

Lobby Area

105 CMR 451.353* Interior Maintenance: Floor cracked

Bay Townies Cleaning Office

Unable to Inspect – Locked

Janitor's Closet # SL-01

Unable to Inspect – Locked

Laundry

105 CMR 451.126* Hot Water: Hot water temperature recorded at 91°F at handwash sink

105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

Control

105 CMR 451.353* Interior Maintenance: Paint damaged on window frames

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Main Area

105 CMR 451.350* Structural Maintenance: Ceiling damaged 105 CMR 451.353* Interior Maintenance: Floor cracked

Female Bathroom # CL-08

105 CMR 451.123* Maintenance: Floor damaged near floor drain

Storage Area # CL-11

No Violations Noted

Patient Bathroom

105 CMR 451.123* Maintenance: Floor damaged

105 CMR 451.123 Maintenance: Hand dryer out-of-order

Barbershop # CL-13

Unable to Inspect – Locked

Food Service Manager's Office

No Violations Noted

Chair Cot/Stretcher Room # CL-15

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Gym 105 CMR 451.350* Structural Maintenance: Ceiling damaged above stage 105 CMR 451.350* Structural Maintenance: Floor water damaged Interior Maintenance: Ceiling rusted above workout equipment 105 CMR 451.353* Interior Maintenance: Stage surface damaged 105 CMR 451.353* Plumbing: Plumbing not maintained in good repair, water fountain out-of-order 105 CMR 451.130* 105 CMR 451.353* Interior Maintenance: Exercise equipment rusted Interior Maintenance: Padding damaged on exercise equipment 105 CMR 451.353* 105 CMR 451.350 Structural Maintenance: Rear entrance not rodent and weathertight Gym Control Unable to Inspect – Locked Storage Room # CG-23 105 CMR 451.350* Structural Maintenance: Ceiling damaged **Back Hallway** 105 CMR 451.350* Structural Maintenance: Ceiling water damaged 105 CMR 451.353* Interior Maintenance: Floor tiles missing Male Bathroom # CG-13 No Violations Noted Female Bathroom # CG-14 105 CMR 451.123* Maintenance: Ceiling damaged, hole in ceiling Maintenance: Ceiling water damaged 105 CMR 451.123* 105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, toilet out-of-order Storage Closet # CG-15 105 CMR 451.350* Structural Maintenance: Ceiling damaged 105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cups stored on floor Recreational Office No Violations Noted Room # CG-16 No Violations Noted *Room # CG-17* 105 CMR 451.350* Structural Maintenance: Ceiling damaged Storage Room # CG-12 105 CMR 451.350* Structural Maintenance: Ceiling water damaged 105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight 105 CMR 451.353 Interior Maintenance: Floor surface damaged

Recycle Room # CG-11 105 CMR 451.350*

Structural Maintenance: Ceiling water damaged 105 CMR 451.353 Interior Maintenance: Floor surface damaged

School Corridor

Staff Bathroom # CS-01

Toxic/Caustic Closet # CS-02

No Violations Noted

Library # CS-03

105 CMR 451.350* Structural Maintenance: Ceiling damaged in several areas throughout library

105 CMR 451.353* Interior Maintenance: Ceiling water stained

Life Skills Group Room # CS-10

105 CMR 451.353* Interior Maintenance: Table tops damaged 105 CMR 451.350* Structural Maintenance: Ceiling water damaged

Storage Room # CS-09

No Violations Noted

Clubhouse Room # CS-11

No Violations Noted

Mental Health Supervisor's Office # CS-15

Unable to Inspect - Locked

Bridge to Recovery # CS-14

No Violations Noted

Classroom # CS-16

No Violations Noted

Chapel

No Violations Noted

Offices # CS-28

No Violations Noted

Kitchen

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

 $O\!f\!f\!ice$

No Violations Noted

Handwash Sink

No Violations Noted

Ice Machine

No Violations Noted

Small Dry Storage # CK-22

No Violations Noted

Patient Bathroom # CK-21

No Violations Noted

Staff Bathroom/Locker Room

105 CMR 451.123* Maintenance: Ceiling damaged

Prep Area

Dishwashing Machine Area

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not cleaned as often as necessary, wall fan dusty

Refrigerator A

No Violations Noted

Refrigerator B

No Violations Noted

Refrigerator C

No Violations Noted

3-Compartment Sink

No Violations Noted

Freezer # 1

No Violations Noted

2-Compartment Sink

No Violations Noted

Walk-In Refrigerator

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, refrigerator out-of-order

Steam Kettles

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, floor tiles damaged around floor drain

Hoods

No Violations Noted

Handwash Sink

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good

repair, sink not draining properly

Slop Sink Closet

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, door frame rusted

Milk Refrigerator # 2068

No Violations Noted

Supply Area

No Violations Noted

Serving Line

No Violations Noted

Diet Cooler E

No Violations Noted

Traulsen Diet Warmer # 2

Dining Area

No Violations Noted

Transfer Area

Loading Dock

FC 6-202.15(A)(3)* Design, Construction, and Installation; Functionality: Exterior door not weather and

vermin tight

Toxic/Caustic Closet

No Violations Noted

Basement

105 CMR 451.353* Interior Maintenance: Floor paint damaged in hallway

Maintenance Department

Bathroom/Slop Sink

No Violations Noted

Tool Crib

105 CMR 451.350* Structural Maintenance: Ceiling damaged 105 CMR 451.353* Interior Maintenance: Floor paint damaged

105 CMR 451.353* Interior Maintenance: Mold growth observed on wall

105 CMR 451.353* Interior Maintenance: Wall paint damaged

Metal/Electrical/Plumbing Shop

No Violations Noted

Welder's Area

No Violations Noted

Break Room

No Violations Noted

Room # CB-12

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained 105 CMR 451.353* Interior Maintenance: Wall paint damaged

Wood Shop

No Violations Noted

Mechanical Room A # CB-10

No Violations Noted

Mechanical Room B # CB-06

No Violations Noted

Elevator Machine Room # CB-09

No Violations Noted

Electrical Room # CB-07

BUILDING #8 – HADLEY

Closet # M-102

105 CMR 451.350* Structural Maintenance: Ceiling damaged 105 CMR 451.353 Interior Maintenance: Floor paint damaged

Control

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Control Bathroom

105 CMR 451.123 Maintenance: Door handle loose

A-Corridor

Day Dining Room

No Violations Noted

MHT Office # M-108

No Violations Noted

Broom Closet # M-130

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353* Interior Maintenance: Floor tiles damaged at entrance

Transfer Room

No Violations Noted

Nurse's Treatment Room

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 102, 104, 105, 106, 108,

111, 114, and 115

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 107 and 110

105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 116

B-Corridor

Treatment Team Conference Room

No Violations Noted

Treatment Team Office

No Violations Noted

Closet # M-176

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Doctor's Office

105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Nursing Station Medication Room

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 117, 119, 122, 124, and 131 105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 122, 124, and 126 105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 123, 128, and 131

105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 117, 121, 128, and 131

C-Corridor

Staff Break Room 105 CMR 451.353*

Interior Maintenance: Wall paint damaged

Staff Bathroom

No Violations Noted

Slop Sink Closet

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Secured Interview 1

No Violations Noted

Secured Interview 2

No Violations Noted

Secured Interview 3

No Violations Noted

Restraint Room

105 CMR 451.103 Mattresses: Mattress damaged

Game Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Storage

No Violations Noted

Clothing Storage 2

No Violations Noted

Work Room

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Comfort Room

No Violations Noted

Group Room

No Violations Noted

Storage Room

Bathroom

105 CMR 451.123* Maintenance: Wall tiles damaged

105 CMR 451.123* Maintenance: Paint damaged on radiator

105 CMR 451.123* Maintenance: Floor surface damaged at entrance

Maintenance: Hand dryer out-of-order 105 CMR 451.123* 105 CMR 451.123* Maintenance: Water pooling on floor

Plumbing: Plumbing not maintained in good repair, floor drain clogged 105 CMR 451.130*

Maintenance: Door frame rusted 105 CMR 451.123

Shower Area

Unable to Inspect - In Use

BUILDING #9 – Lenox

Closet # M-202

Interior Maintenance: Floor paint damaged 105 CMR 451.353* 105 CMR 451.353* Interior Maintenance: Baseboard damaged

Control

105 CMR 451.353* Interior Maintenance: Floor surface damaged 105 CMR 451.353 Interior Maintenance: Wall paint damaged

Control Bathroom

105 CMR 451.123 Maintenance: Floor tiles damaged

A Corridor

Day Room # M-207

No Violations Noted

Room # M-208

105 CMR 451.353* Interior Maintenance: Floor surface damaged

Closet # M-230

105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Transfer Room # M-228

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

Structural Maintenance: Ceiling surface damaged 105 CMR 451.350

105 CMR 451.353 Interior Maintenance: Floor paint damaged

Treatment Room # M-227

105 CMR 451.353* Interior Maintenance: Paper towel dispenser rusted

Interior Maintenance: Padding damaged on examination table 105 CMR 451.353*

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 107 Interior Maintenance: Wall paint damaged in room # 110 105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 114 105 CMR 451.353

B Corridor

Treatment Team Conference Room # M-274

Treatment Team Office # M-275

No Violations Noted

Closet # M-276

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Manager's Office # M-254

No Violations Noted

Nurse's Station # M-255

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 124 and 132 105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 119, 128, and 125

C Corridor

105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight

Staff Break Room # M-252

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven damaged

Staff Bathroom # M-253

105 CMR 451.123 Maintenance: Faucet loose on handwash sink

Slop Sink Closet # M-251

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet # M-250

No Violations Noted

Storage Room # M-248

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged 105 CMR 451.353* Interior Maintenance: Ceiling water damaged

Secure Interview Room # M-274

105 CMR 451.353 Interior Maintenance: Floor paint damaged

TV Room # M-245

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Laundry Room # 1

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Laundry Room # 2

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Storage Room # M-243

No Violations Noted

Group Rooms

Secure Interview Room # M-234

No Violations Noted

Patient Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2

105 CMR 451.123* Maintenance: Wall tiles damaged

105 CMR 451.126* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3

105 CMR 451.123* Maintenance: Floor surface damaged at entrance

105 CMR 451.123* Maintenance: Radiator rusted

Shower Room

105 CMR 451.123* Maintenance: Door frame rusted

105 CMR 451.123* Maintenance: Caulking moldy throughout 105 CMR 451.123* Maintenance: Excessive water pooling on floor

BUILDING # 10 – Berkshire

Right Side

105 CMR 451.353* Interior Maintenance: Floor tiles broken in hallway

Patient Bathroom

Unable to Inspect – No Longer Used

Slop Sink # MM-03

No Violations Noted

Security Trap

No Violations Noted

Offices

No Violations Noted

Male Bathroom

No Violations Noted

Slop Sink Closet # MM-30

No Violations Noted

Female Bathroom

No Violations Noted

Staff Break Room # MM-28

No Violations Noted

Left Side

Staff Break Room # M-47

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, single use utensils left uncovered and open to contamination

Offices

No Violations Noted

Training Room

BUILDING # 11 – LIGHTHOUSE (Medical)

Basement

105 CMR 451.353* Interior Maintenance: Stair tread damaged

Mechanical Room

105 CMR 451.353* Interior Maintenance: Paint damaged on ducts

105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

Observations and Recommendations

1. The Patient population was 201 at the time of inspection.

2. During the COVID-19 pandemic there have been several changes made to the conduct of inspections for the CSP, one of those changes made include reducing the amount of time CSP inspectors spend at one facility during an inspection. During the most recent inspection of your facility the CSP conducted an abbreviated inspection of your facility focusing on those areas that have historically shown up on past reports as well as areas of high concern for health and safety. The focused inspection was conducted in an effort to reduce COVID-19 exposure to facility staff, inmates and CSP inspectors, because of this, the inspection report is significantly shortened. We hope to return to standard inspectional procedures soon.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail Food". Then under "Regulations" click "2013 Food Code Merged with 105 CMR 590 and 2013 Food Code"

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Processing". Then under "Regulations" click "105 CMR 500.000: Good Manufacturing Practices for Food"

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Patrick Wallace

Environmental Health Inspector, CSP, BEH

atuch Wallace