January 27, 2021

Stephen Kennedy, Superintendent
Bridgewater State Hospital
20 Administration Road
Bridgewater, MA 02324 (electronic copy)

Re: Facility Inspection – Bridgewater State Hospital

Dear Superintendent Kennedy:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of Bridgewater State Hospital on January 21, 2021 accompanied by Sergeant Norberto Melo, Environmental Health and Safety Officer and Steven Proulx, Facility Manager. Violations noted during the inspection are listed below including 241 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Patrick Wallace
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
   Jan Sullivan, Acting Director, BEH
   Steven Hughes, Director, CSP, BEH
   Marylou Sudders, Secretary, Executive Office of Health and Human Services
   Carol A. Mici, Commissioner, DOC
   Thomas Turco, Secretary, EOPSS
   Timothy Gotovich, Acting Director, Policy Development and Compliance Unit
   Sergeant Norberto Melo, EHSO
   Eric J. Badger, Health Agent, CHO, Bridgewater Board of Health
   Clerk, Massachusetts House of Representatives
   Clerk, Massachusetts Senate
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

BUILDING # 1 – ADMINISTRATION

Main Entrance

Waiting Room
No Violations Noted

Male Bathroom
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, urinal out-of-order

Female Bathroom
No Violations Noted

Administration Building

Front Control
105 CMR 451.350*
Structural Maintenance: Ceiling damaged

Control Bathroom
No Violations Noted

Main Hallway

Legal Records # AD-149
No Violations Noted

Visitor’s Bathroom # AD-148
No Violations Noted

Judge Lobby # AD-146
No Violations Noted

Visiting Room
105 CMR 451.200*
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single use utensils left uncovered and open to contamination

Roll Call Room
No Violations Noted

Toxic/Caustic Closet # AD-110
No Violations Noted

Office # AD-111
No Violations Noted

CPO Office # AD-112
Unable to Inspect – Locked

Radio Room # AD-114
No Violations Noted

Office # AD-115
No Violations Noted
No Violations Noted

**Basement**

105 CMR 451.353*

Interior Maintenance: Stair treads damaged

**Male Bathroom**

No Violations Noted

**Equipment-Mail Room**

No Violations Noted

**Uniform Storage**

No Violations Noted

**Female Locker Room**

No Violations Noted

**Storage Cage**

No Violations Noted

**Custodian Closet**

No Violations Noted

**Mechanical Room**

No Violations Noted

**Court Room Corridor**

**Rear Control # AD-129**

No Violations Noted

**Rear Control Bathroom**

No Violations Noted

**Secure Visiting Room**

No Violations Noted

**Patient Holding # AD-134**

No Violations Noted

**Attorney Visiting Room # AD-135 & 136**

No Violations Noted

**Toxic/Caustic Closet # AD-137**

No Violations Noted

**Staff Breakroom # AD-138**

No Violations Noted

**Staff Bathroom # AD-139**

No Violations Noted

**Court Room # AD-141**

Unable to Inspect – In Use
Records Module

Entrance Area
No Violations Noted

Offices
No Violations Noted

Break Room # RM-13
105 CMR 451.200
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven damaged

Records Area # RM-19, 20, & 21
No Violations Noted

Control Center Corridor

Patient Bathroom
No Violations Noted

Director of Safety Office # AD-127
105 CMR 451.353*
Interior Maintenance: Ceiling water stained
105 CMR 451.200*
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single use utensils left uncovered and open to contamination

Room # AD-125
No Violations Noted

Facility Manager’s Office # AD-124
No Violations Noted

Room # AD-123
No Violations Noted

Administration Module

First Floor

Lobby
105 CMR 451.353*
Interior Maintenance: Floor tiles damaged

Male Bathroom
No Violations Noted

Chemical Closet # AM-125
No Violations Noted

Female Bathroom
105 CMR 451.123*
Maintenance: Ceiling tiles missing

Deputy’s Office # AM-123
No Violations Noted

Superintendent’s Office # AM-121
No Violations Noted
Room # AM-119  No Violations Noted
Room # AM-117  No Violations Noted
Room # AM-115  No Violations Noted
Room # AM-110  No Violations Noted
Office # AM-109  No Violations Noted
Room # AM-108  No Violations Noted
Room # AM-104  No Violations Noted
Conference Room # AM-106  
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single use utensils left uncovered and open to contamination
Second Floor
Bathroom # AM-202  No Violations Noted
Storage # AM-203  Structural Maintenance: Ceiling damaged
105 CMR 451.350
Break Room # AM-204  Interior Maintenance: Floor tiles damaged
105 CMR 451.353*
Storage # AM-205  No Violations Noted
Room # AM-207  Unable to Inspect – Locked
Room # AM-209  No Violations Noted
Room # AM-210  No Violations Noted
Room # AM-212  No Violations Noted
Room # AM-213  No Violations Noted
Room # AM-215  No Violations Noted
<table>
<thead>
<tr>
<th>Room # AM-216</th>
<th>No Violations Noted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Room # AM-218</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # AM-220</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # AM-222</td>
<td>No Violations Noted</td>
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<tr>
<td>Room # AM-223</td>
<td>No Violations Noted</td>
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<tr>
<td>Room # AM-225</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # AM-227</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # AM-228 &amp; 229</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

**BUILDING # 2 – ADAMS**

**A1 Unit**

<table>
<thead>
<tr>
<th>Control</th>
<th>No Violations Noted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control Bathroom</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

**Common Room**

<table>
<thead>
<tr>
<th>Office # A1-116</th>
<th>No Violations Noted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Treatment Team Office # A1-117</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>

**Main Area**

<table>
<thead>
<tr>
<th>MHW Office # A157</th>
<th>No Violations Noted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nurse’s Station/Bathroom # A119</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # A121</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Transfer Room # A124</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
Nurse’s Treatment Room # A125
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Room # A126
No Violations Noted

Toxic/Caustic Closet
No Violations Noted

Slop Sink Closet # A155
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged
105 CMR 451.353 Interior Maintenance: Floor paint damaged

Staff Break Room # A156
No Violations Noted

Room Corridor

Quiet Room # A1-125
No Violations Noted

Rooms
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 117
105 CMR 451.353* Interior Maintenance: Floor surface damaged in room # 121
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 109
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 103

Dorm Corridor

Dorm Bathroom
105 CMR 451.123* Maintenance: Wall vent dusty
105 CMR 451.123* Maintenance: Ceiling damaged
105 CMR 451.130* Plumbing: No backflow preventer on slop sink
105 CMR 451.123* Maintenance: Caulking dirty and damaged around handwash sinks
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 2 running continuously

Dorm Shower
105 CMR 451.121(A)* Privacy: No privacy partition between showers
105 CMR 451.123* Maintenance: Floor rust stained

Dorm/Storage Room # 1
No Violations Noted

Dorm # 3
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Dorm # 6
No Violations Noted

Dorm # 5
No Violations Noted

Dorm # 4
No Violations Noted
Dorm # 2 (Quiet Room)  
No Violations Noted

**A2 Unit**

**Control**  
No Violations Noted

**Control Bathroom**  
105 CMR 451.123*  
Maintenance: Floor tiles damaged

**Common Room**  
No Violations Noted

**Treatment Office**  
No Violations Noted

**Shave Room**  
No Violations Noted

**Main Area**

**Unit Director’s Office # A2-252**  
No Violations Noted

**Staff Break Room # A2-251**  
105 CMR 451.200  
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single use utensils left uncovered and open to contamination

**Nurse’s Station # A-217**  
No Violations Noted

**Nurse’s Bathroom**  
No Violations Noted

**Interview Room # A2-219**  
No Violations Noted

**Slop Sink Closet # A2-250**  
105 CMR 451.353*  
Interior Maintenance: Floor paint damaged

**Toxic/Caustic Closet # A2-248**  
No Violations Noted

**Corrections Program Office # A2-220**  
No Violations Noted

**Room Corridor**

**Treatment Room # A2-221**  
105 CMR 451.126*  
Hot Water: Hot water temperature recorded at 104°F at handwash sink

**Linen Room # A2-222**  
No Violations Noted
Rooms
105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 201, 203, 204, 205, 209, 213, 215, 217, 219, 221, and 223
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 211, 215, 217, and 218
105 CMR 451.353 Interior Maintenance: Floor rust stained in room # 202
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 211
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 223

Dorm Corridor
105 CMR 451.350* Structural Maintenance: Ceiling water damaged

Dorm Bathroom
105 CMR 451.123* Maintenance: Floor surface left unfinished next to sinks
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.126* Hot Water: Hot water temperature recorded at 105°F at handwash sink # 3
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet damaged at handwash sink # 3, 4, and 5

Dorm Shower
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 leaking

Dorm # 7
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.103* Mattresses: Mattress damaged at bed # 3 and 4
105 CMR 451.103 Mattresses: Mattress damaged at bed # 1, 5, and 6

Dorm # 9
No Violations Noted

Dorm # 11
105 CMR 451.353 Interior Maintenance: Floor paint damaged

Dorm # 12
105 CMR 451.103 Mattresses: Mattress damaged at bed # 6

Dorm # 10
No Violations Noted

Dorm # 8 (Quiet Room)
105 CMR 451.353* Interior Maintenance: Floor paint damaged

B2 Unit

Control
105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Control Bathroom
No Violations Noted

Common Room
Unable to Inspect – In Use
Main Area

Treatment Team Office
No Violations Noted

Staff Break Room
No Violations Noted

Mop Closet # B-250
No Violations Noted

Toxic/Caustic Closet # B2-248
No Violations Noted

Interview Room # 1
No Violations Noted

Interview Room # 2
105 CMR 451.353*
Interior Maintenance: Ceiling paint damaged

Nurse’s Station
105 CMR 451.353*
Interior Maintenance: Hole in ceiling

Nurse’s Bathroom
No Violations Noted

Room Corridor

Treatment Room # B2-221
105 CMR 451.353*
Interior Maintenance: Floor paint damaged
105 CMR 451.126
Hot Water: Hot water temperature recorded at 180°F at handwash sink

Linen Room # B2-222
No Violations Noted

Rooms
105 CMR 451.353*
Interior Maintenance: Floor paint damaged in room # 210 and 218
105 CMR 451.353
Interior Maintenance: Wall paint damaged in room # 221
105 CMR 451.353
Interior Maintenance: Floor paint damaged in room # 215
105 CMR 451.103
Mattresses: Mattress damaged in room # 202

Dorm Corridor

Dorm Bathroom
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, urinal # 1 running continuously
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 1
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 5
105 CMR 451.126
Hot Water: Hot water temperature recorded at 163°F at handwash sink # 4

Dorm Shower
Unable to Inspect – In Use

Dorm # 7
No Violations Noted
Dorm # 9 
No Violations Noted

Dorm # 11
No Violations Noted

Dorm # 12
No Violations Noted

Dorm # 10
No Violations Noted

Dorm # 8 (Quiet Room)
No Violations Noted

BUILDING # 4 – COTTER

C1 Unit

Control
105 CMR 451.353* Interior Maintenance: Floor tiles damaged
105 CMR 451.350* Structural Maintenance: Window cracked
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, single use utensils left uncovered and open to contamination

Control Bathroom
105 CMR 451.126 Hot Water: Hot water temperature recorded at 137°F at handwash sink

Common Room
Unable to Inspect – In Use

Main Area

Treatment Room # C-157
105 CMR 451.126* Hot Water: Hot water temperature recorded at 136°F at handwash sink

Nurse’s Station # C-156
No Violations Noted

Mop Closet # C-155
105 CMR 451.353* Interior Maintenance: Floor surface damaged

Toxic/Caustic Closet
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Transfer Room # C-124
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged
105 CMR 451.353* Interior Maintenance: Door frame damaged

Storage Room # C-121
105 CMR 451.353* Interior Maintenance: Ceiling vent dusty
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Staff Break Room
No Violations Noted
Staff Bathroom

No Violations Noted

Room Corridor

Quiet Room # C-125

No Violations Noted

Laundry Room # C-126

No Violations Noted

Rooms

105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 103, 106, 107, 109, 114, and 116
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 101, 102, 104, and 105
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 108, 110, 111, and 113

Dorm Corridor

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged
105 CMR 451.353* Interior Maintenance: Floor tiles missing

Dorm Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at slop sink
105 CMR 451.123* Maintenance: One light out
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.123* Maintenance: Paint damaged on sink unit
105 CMR 451.123* Maintenance: Caulking dirty on handwash sinks
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, water controls damaged on handwash sink # 1-5
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 4
105 CMR 451.126 Hot Water: Hot water temperature recorded at 138°F at slop sink

Dorm Shower

105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123* Maintenance: Soap scum on floor
105 CMR 451.130* Hot Water: Shower water temperature recorded at 86°F at shower # 4

Hygiene, Shaves, & Storage # C-105

105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Unit Director’s Office # C-106

105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-107

105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets moldy

Sensory Room # C-110

105 CMR 451.353* Interior Maintenance: Wall paint damaged
Group Room # C-111
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Classroom # C-112
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged

C2 Unit

Control
No Violations Noted

Control Bathroom
Unable to Inspect – In Use

Common Room
Unable to Inspect – In Use

Main Area

Staff Break Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Bathroom # C2-217
No Violations Noted

Storage Room # C-219
No Violations Noted

Room # C-220
No Violations Noted

Toxic/Caustic Closet
105 CMR 451.353 Interior Maintenance: Wall paint damaged

Nurse’s Treatment Room # C-252
No Violations Noted

Medical Room # C-251
No Violations Noted

Slop Sink Closet # C2-250
No Violations Noted

Room Corridor

Laundry Room # C-221
No Violations Noted

Linen Room # C-222
No Violations Noted
Rooms
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 208, 216, 221, and 220
105 CMR 451.353* Interior Maintenance: Wall paint damaged in room # 205, 213, and 220
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 204, 205, 207, 209, 212, 213, and 223
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 202, 204, 209, 210, 212, 216, 217, and 218

Dorm Corridor
105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Dorm Bathroom
105 CMR 451.123* Maintenance: Hand dryer rusted
105 CMR 451.123* Maintenance: Door frame rusted

Dorm Shower
105 CMR 451.123* Maintenance: Soap scum on floor
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking at shower # 1
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower control missing at shower # 2, 3, and 4

Hygiene, Shaves, & Storage # C-204
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Unit Director’s Office # C-205
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Treatment Team Office # C-206
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Sensory Room # C-208
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Group Room # C-209
No Violations Noted

Classroom # C-210
105 CMR 451.353* Interior Maintenance: Floor paint damaged

BUILDING # 5 – MINIMUM MOD
105 CMR 451.353* Interior Maintenance: Floor tiles damaged at entrance and throughout hallways

Male Bathroom
105 CMR 451.117* Toilet Fixtures: Urinal dirty

Female Bathroom
No Violations Noted

Room # CM02
No Violations Noted

Staff Break Room # CM45
105 CMR 451.353 Interior Maintenance: Floor tiles damaged
**Patient Bathroom**

No Violations Noted

**Toxic/Caustic Closet**

105 CMR 451.353* Interior Maintenance: Wall paint damaged  
105 CMR 451.353* Interior Maintenance: Floor paint damaged

**Group Rooms**

No Violations Noted

**Kitchen # CM26**

No Violations Noted

**BUILDING # 7 – COMMONS**

**Lobby Area**

105 CMR 451.353* Interior Maintenance: Floor cracked

**Bay Townies Cleaning Office**

Unable to Inspect – Locked

**Janitor's Closet # SL-01**

Unable to Inspect – Locked

**Laundry**

105 CMR 451.126* Hot Water: Hot water temperature recorded at 91°F at handwash sink  
105 CMR 451.331* Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

**Control**

105 CMR 451.353* Interior Maintenance: Paint damaged on window frames  
105 CMR 451.353* Interior Maintenance: Wall paint damaged

**Main Area**

105 CMR 451.350* Structural Maintenance: Ceiling damaged  
105 CMR 451.353* Interior Maintenance: Floor cracked

**Female Bathroom # CL-08**

105 CMR 451.123* Maintenance: Floor damaged near floor drain

**Storage Area # CL-11**

No Violations Noted

**Patient Bathroom**

105 CMR 451.123* Maintenance: Floor damaged  
105 CMR 451.123 Maintenance: Hand dryer out-of-order

**Barbershop # CL-13**

Unable to Inspect – Locked

**Food Service Manager’s Office**

No Violations Noted

**Chair Cot/Stretcher Room # CL-15**

105 CMR 451.353* Interior Maintenance: Floor paint damaged
<table>
<thead>
<tr>
<th>Location</th>
<th>Violations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gym</strong></td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling damaged above stage</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.350* Structural Maintenance: Floor water damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353* Interior Maintenance: Ceiling rusted above workout equipment</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353* Interior Maintenance: Stage surface damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, water fountain out-of-order</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353* Interior Maintenance: Exercise equipment rusted</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353* Interior Maintenance: Padding damaged on exercise equipment</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.350 Structural Maintenance: Rear entrance not rodent and weathertight</td>
</tr>
<tr>
<td><strong>Gym Control</strong></td>
<td>Unable to Inspect – Locked</td>
</tr>
<tr>
<td><strong>Storage Room # CG-23</strong></td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling damaged</td>
</tr>
<tr>
<td><strong>Back Hallway</strong></td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling water damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353* Interior Maintenance: Floor tiles missing</td>
</tr>
<tr>
<td><strong>Male Bathroom # CG-13</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Female Bathroom # CG-14</strong></td>
<td>105 CMR 451.123* Maintenance: Ceiling damaged, hole in ceiling</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.123* Maintenance: Ceiling water damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, toilet out-of-order</td>
</tr>
<tr>
<td><strong>Storage Closet # CG-15</strong></td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cups stored on floor</td>
</tr>
<tr>
<td><strong>Recreational Office</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Room # CG-16</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Room # CG-17</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Storage Room # CG-12</strong></td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling water damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353 Structural Maintenance: Floor surface damaged</td>
</tr>
<tr>
<td><strong>Recycle Room # CG-11</strong></td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling water damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353 Interior Maintenance: Floor surface damaged</td>
</tr>
<tr>
<td><strong>School Corridor</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Staff Bathroom # CS-01</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Location</td>
<td>Notes</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>----------------------------------------------------------------------</td>
</tr>
<tr>
<td>Toxic/Caustic Closet # CS-02</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Library # CS-03</td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling damaged in several areas throughout library</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353* Interior Maintenance: Ceiling water stained</td>
</tr>
<tr>
<td>Life Skills Group Room # CS-10</td>
<td>105 CMR 451.353* Interior Maintenance: Table tops damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.350* Structural Maintenance: Ceiling water damaged</td>
</tr>
<tr>
<td>Storage Room # CS-09</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Clubhouse Room # CS-11</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Mental Health Supervisor’s Office # CS-15</td>
<td>Unable to Inspect – Locked</td>
</tr>
<tr>
<td>Bridge to Recovery # CS-14</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Classroom # CS-16</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Chapel</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Offices # CS-28</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Kitchen</td>
<td>The following Food Code violations listed in <strong>BOLD</strong> were observed to be corrected on-site.</td>
</tr>
<tr>
<td>Office</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Handwash Sink</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Ice Machine</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Small Dry Storage # CK-22</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Patient Bathroom # CK-21</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Staff Bathroom/Locker Room</td>
<td>105 CMR 451.123* Maintenance: Ceiling damaged</td>
</tr>
<tr>
<td>Prep Area</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
Dishwashing Machine Area
FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, wall fan dusty

Refrigerator A
No Violations Noted

Refrigerator B
No Violations Noted

Refrigerator C
No Violations Noted

3-Compartment Sink
No Violations Noted

Freezer # 1
No Violations Noted

2-Compartment Sink
No Violations Noted

Walk-In Refrigerator
FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator out-of-order

Steam Kettles
FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor tiles damaged around floor drain

Hoods
No Violations Noted

Handwash Sink
FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sink not draining properly

Slop Sink Closet
FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door frame rusted

Milk Refrigerator # 2068
No Violations Noted

Supply Area
No Violations Noted

Serving Line
No Violations Noted

Diet Cooler E
No Violations Noted

Traulsen Diet Warmer # 2
No Violations Noted
Dining Area

No Violations Noted

Transfer Area

Loading Dock
FC 6-202.15(A)(3)* Design, Construction, and Installation; Functionality: Exterior door not weather and vermin tight

Toxic/Caustic Closet

No Violations Noted

Basement
105 CMR 451.353* Interior Maintenance: Floor paint damaged in hallway

Maintenance Department

Bathroom/Slop Sink

No Violations Noted

Tool Crib
105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Mold growth observed on wall
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Metal/Electrical/Plumbing Shop

No Violations Noted

Welder’s Area

No Violations Noted

Break Room

No Violations Noted

Room # CB-12
105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Wood Shop

No Violations Noted

Mechanical Room A # CB-10

No Violations Noted

Mechanical Room B # CB-06

No Violations Noted

Elevator Machine Room # CB-09

No Violations Noted

Electrical Room # CB-07

No Violations Noted
BUILDING # 8 – HADLEY

**Closet # M-102**
- 105 CMR 451.350*
  - Structural Maintenance: Ceiling damaged
- 105 CMR 451.353
  - Interior Maintenance: Floor paint damaged

**Control**
- 105 CMR 451.353*
  - Interior Maintenance: Floor surface damaged

**Control Bathroom**
- 105 CMR 451.123
  - Maintenance: Door handle loose

**A-Corridor**

**Day Dining Room**
- No Violations Noted

**MHT Office # M-108**
- No Violations Noted

**Broom Closet # M-130**
- 105 CMR 451.353*
  - Interior Maintenance: Ceiling vent dusty
- 105 CMR 451.353*
  - Interior Maintenance: Floor tiles damaged at entrance

**Transfer Room**
- No Violations Noted

**Nurse’s Treatment Room**
- No Violations Noted

**Rooms**
- 105 CMR 451.353*
  - Interior Maintenance: Floor paint damaged in room # 102, 104, 105, 106, 108, 111, 114, and 115
- 105 CMR 451.353
  - Interior Maintenance: Floor paint damaged in room # 107 and 110
- 105 CMR 451.353
  - Interior Maintenance: Wall paint damaged in room # 116

**B-Corridor**

**Treatment Team Conference Room**
- No Violations Noted

**Treatment Team Office**
- No Violations Noted

**Closet # M-176**
- 105 CMR 451.353*
  - Interior Maintenance: Ceiling vent dusty

**Doctor’s Office**
- 105 CMR 451.353*
  - Interior Maintenance: Floor tiles damaged

**Nursing Station Medication Room**
- No Violations Noted
Rooms
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 117, 119, 122, 124, and 131
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 122, 124, and 126
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 123, 128, and 131
105 CMR 451.353 Interior Maintenance: Floor paint damaged in room # 117, 121, 128, and 131

C-Corridor

Staff Break Room
105 CMR 451.353* Interior Maintenance: Wall paint damaged

Staff Bathroom
No Violations Noted

Slop Sink Closet
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Secured Interview 1
No Violations Noted

Secured Interview 2
No Violations Noted

Secured Interview 3
No Violations Noted

Restraint Room
105 CMR 451.103 Mattresses: Mattress damaged

Game Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Clothing Storage
No Violations Noted

Clothing Storage 2
No Violations Noted

Work Room
105 CMR 451.353* Interior Maintenance: Floor paint damaged

Comfort Room
No Violations Noted

Group Room
No Violations Noted

Storage Room
No Violations Noted
Bathroom
105 CMR 451.123* Maintenance: Wall tiles damaged
105 CMR 451.123* Maintenance: Paint damaged on radiator
105 CMR 451.123* Maintenance: Floor surface damaged at entrance
105 CMR 451.123* Maintenance: Hand dryer out-of-order
105 CMR 451.123* Maintenance: Water pooling on floor
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, floor drain clogged
105 CMR 451.123 Maintenance: Door frame rusted

Shower Area
Unable to Inspect – In Use

BUILDING # 9 – Lenox

Closet # M-202
105 CMR 451.353* Interior Maintenance: Floor paint damaged
105 CMR 451.353* Interior Maintenance: Baseboard damaged

Control
105 CMR 451.353* Interior Maintenance: Floor surface damaged
105 CMR 451.353 Interior Maintenance: Wall paint damaged

Control Bathroom
105 CMR 451.123 Maintenance: Floor tiles damaged

A Corridor

Day Room # M-207
No Violations Noted

Room # M-208
105 CMR 451.353* Interior Maintenance: Floor surface damaged

Closet # M-230
105 CMR 451.353* Interior Maintenance: Ceiling vent dusty

Transfer Room # M-228
105 CMR 451.350* Structural Maintenance: Exterior door not rodent and weathertight
105 CMR 451.350 Structural Maintenance: Ceiling surface damaged
105 CMR 451.353 Interior Maintenance: Floor paint damaged

Treatment Room # M-227
105 CMR 451.353* Interior Maintenance: Paper towel dispenser rusted
105 CMR 451.353* Interior Maintenance: Padding damaged on examination table

Rooms
105 CMR 451.353* Interior Maintenance: Floor paint damaged in room # 107
105 CMR 451.353 Interior Maintenance: Wall paint damaged in room # 110
105 CMR 451.353 Interior Maintenance: Floor surface damaged in room # 114

B Corridor

Treatment Team Conference Room # M-274
No Violations Noted
Treatment Team Office # M-275
No Violations Noted

Closet # M-276
105 CMR 451.353
Interior Maintenance: Ceiling vent dusty

Manager’s Office # M-254
No Violations Noted

Nurse’s Station # M-255
No Violations Noted

Rooms
105 CMR 451.353
Interior Maintenance: Floor paint damaged in room # 124 and 132
105 CMR 451.353
Interior Maintenance: Floor paint damaged in room # 119, 128, and 125

C Corridor
105 CMR 451.350*
Structural Maintenance: Exterior door not rodent and weathertight

Staff Break Room # M-252
105 CMR 451.200
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven damaged

Staff Bathroom # M-253
105 CMR 451.123
Maintenance: Faucet loose on handwash sink

Slop Sink Closet # M-251
105 CMR 451.353*
Interior Maintenance: Floor paint damaged

Toxic/Caustic Closet # M-250
No Violations Noted

Storage Room # M-248
105 CMR 451.353*
Interior Maintenance: Ceiling paint damaged
105 CMR 451.353*
Interior Maintenance: Ceiling water damaged

Secure Interview Room # M-274
105 CMR 451.353
Interior Maintenance: Floor paint damaged

TV Room # M-245
105 CMR 451.353*
Interior Maintenance: Floor paint damaged

Laundry Room # 1
105 CMR 451.353*
Interior Maintenance: Floor paint damaged

Laundry Room # 2
105 CMR 451.353*
Interior Maintenance: Floor paint damaged

Storage Room # M-243
No Violations Noted

Group Rooms
No Violations Noted
Secure Interview Room # M-234

No Violations Noted

Patient Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink # 2
105 CMR 451.123* Maintenance: Wall tiles damaged
105 CMR 451.126* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 1 and 3
105 CMR 451.123* Maintenance: Floor surface damaged at entrance
105 CMR 451.123* Maintenance: Radiator rusted

Shower Room

105 CMR 451.123* Maintenance: Door frame rusted
105 CMR 451.123* Maintenance: Caulking moldy throughout
105 CMR 451.123* Maintenance: Excessive water pooling on floor

BUILDING # 10 – Berkshire

Right Side

105 CMR 451.353* Interior Maintenance: Floor tiles broken in hallway

Patient Bathroom

Unable to Inspect – No Longer Used

Slop Sink # MM-03

No Violations Noted

Security Trap

No Violations Noted

Offices

No Violations Noted

Male Bathroom

No Violations Noted

Slop Sink Closet # MM-30

No Violations Noted

Female Bathroom

No Violations Noted

Staff Break Room # MM-28

No Violations Noted

Left Side

Staff Break Room # M-47

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single use utensils left uncovered and open to contamination

Offices

No Violations Noted

Training Room

No Violations Noted
**BUILDING # 11 – LIGHTHOUSE (Medical)**

**Basement**
105 CMR 451.353*  
Interior Maintenance: Stair tread damaged

**Mechanical Room**
105 CMR 451.353*  
Interior Maintenance: Paint damaged on ducts
105 CMR 451.331*  
Radiators and Heating Pipes: Pipes not properly insulated, pipe insulation damaged

**Observations and Recommendations**

1. The Patient population was 201 at the time of inspection.
2. During the COVID-19 pandemic there have been several changes made to the conduct of inspections for the CSP, one of those changes made include reducing the amount of time CSP inspectors spend at one facility during an inspection. During the most recent inspection of your facility the CSP conducted an abbreviated inspection of your facility focusing on those areas that have historically shown up on past reports as well as areas of high concern for health and safety. The focused inspection was conducted in an effort to reduce COVID-19 exposure to facility staff, inmates and CSP inspectors, because of this, the inspection report is significantly shortened. We hope to return to standard inspectional procedures soon.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Retail Food”. Then under “Regulations” click “2013 Food Code Merged with 105 CMR 590 and 2013 Food Code”

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Processing”. Then under “Regulations” click “105 CMR 500.000: Good Manufacturing Practices for Food”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Patrick Wallace  
Environmental Health Inspector, CSP, BEH