



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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July 8, 2021

Lisa Whelan, Superintendent  
 MASAC in Plymouth  
 Myles Standish State Forest  
 Plymouth, MA 02360 (electronic copy)

Re: Facility Inspection – MASAC in Plymouth

Dear Superintendent Whelan:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MASAC in Plymouth on June 22, 2021 accompanied by Adam Lattanzio, Environmental Health and Safety Officer; and Kenneth Finn, Core Compliance Officer. Violations noted during the inspection are listed below including 31 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Nicholas Gale  
 Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH  
 Jan Sullivan, Acting Director, BEH  
 Steven Hughes, Director, CSP, BEH  
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
 Carol A. Mici, Commissioner, DOC (electronic copy)  
 Thomas Turco, Secretary, EOPSS (electronic copy)  
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
 Adam Lattanzio, EHSO (electronic copy)  
 Michelle Roberts, MA, CHO, Health Director, Plymouth Health Department (electronic copy)  
 Clerk, Massachusetts House of Representatives (electronic copy)  
 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Exterior Trailer – Main Entrance**

105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located  
105 CMR 451.353\* Interior Maintenance: Floor surface not easily cleanable, plywood material

**Central Control**

*Lobby*  
No Violations Noted

*Control*  
No Violations Noted

*Operations Area*  
No Violations Noted

*Break Room*  
No Violations Noted

*Staff Bathroom*  
No Violations Noted

*Search Bathroom*  
105 CMR 451.123 Maintenance: Wall damaged

*Medication Room*  
No Violations Noted

*Medical Office*  
105 CMR 451.353\* Interior Maintenance: Radiator damaged

*Medical Treatment Room*  
105 CMR 451.109\* Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

*Lieutenant's Office*  
Unable to Inspect – Locked

**A Dorm**

*Hallway*  
No Violations Noted

*Patient Snack Room*  
105 CMR 451.353 Interior Maintenance: Radiator damaged

*Staff Break Room*  
No Violations Noted

*Meeting Room # 125*  
105 CMR 451.353\* Interior Maintenance: Radiator damaged

<i>Storage Room # 126</i> 105 CMR 451.353*	Interior Maintenance: Radiator damaged
<i>Day Room 1</i> 105 CMR 451.353*	Interior Maintenance: Radiator damaged
<i>Day Room 2</i> 105 CMR 451.353*	Interior Maintenance: Radiator damaged
<i>Bathroom Area</i> 105 CMR 451.110(A)* 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Hygiene Supplies at Toilet and Handwash Sink: No soap at any handwash sinks Maintenance: Ceiling paint damaged above toilet stalls Maintenance: Standing water near slop sink Maintenance: Floor dirty throughout
<i>Shower Area</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 continuously running
<i>Toxic/Caustic Closet</i> 105 CMR 451.353*	Interior Maintenance: Radiator damaged
<i>Patient Rooms</i> 105 CMR 451.320* 105 CMR 451.141 105 CMR 451.353* 105 CMR 451.353	Cell Size: Inadequate floor space, all rooms double-bunked Screens: Window screens not tight-fitting in all rooms Interior Maintenance: Radiator damaged in room # 111, 112, 120, 123, 127, 139, and 140 Interior Maintenance: Ceiling light damaged in room # 137

**B Dorm**

<i>Patient Snack Room</i>	No Violations Noted
<i>Hallway</i> 105 CMR 451.353*	Interior Maintenance: Floor tiles damaged
<i>Meeting Room # 201</i> 105 CMR 451.353*	Interior Maintenance: Radiator damaged
<i>Storage Room # 202</i> 105 CMR 451.353	Interior Maintenance: Radiator damaged
<i>Day Room # 249</i> 105 CMR 451.353*	Interior Maintenance: Radiator damaged
<i>Toxic/Caustic Room</i>	No Violations Noted
<i>Bathroom Area</i> 105 CMR 451.110(A) 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Hygiene Supplies at Toilet and Handwash Sink: Two electric hand dryers out-of-order Maintenance: Vent fan out-of-order Maintenance: Two toilets clogged Maintenance: Multiple lights out
<i>Shower Area</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Drain flies observed in all showers Maintenance: Light out outside of showers

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked  
105 CMR 451.141 Screens: Window screens not tight-fitting in all rooms  
105 CMR 451.353 Interior Maintenance: Radiators damaged in all rooms  
105 CMR 451.141 Screens: Screen missing from window in several rooms

**C Dorm**

**West Wing**

*Hallway*

No Violations Noted

*Staff Male Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Staff Female Bathroom*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sinks  
105 CMR 451.123\* Maintenance: Sink countertop damaged  
105 CMR 451.123\* Maintenance: Multiple toilet stall partitions rusted  
105 CMR 451.123 Maintenance: Light out above urinals  
105 CMR 451.123 Maintenance: Floor tiles damaged  
105 CMR 451.123 Maintenance: Wall tiles damaged under rear sinks  
105 CMR 451.123 Maintenance: Wall tiles damaged above front sinks  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at front sink # 4  
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at front sink # 1  
105 CMR 451.126 Hot Water: Hot water temperature recorded at 134<sup>0</sup>F at front sink # 2

*Showers*

105 CMR 451.123\* Maintenance: Blue substance coating floor in all showers  
105 CMR 451.123 Maintenance: Mold on ceiling in shower # 6  
105 CMR 451.123 Maintenance: Floor drain cover not attached in handicapped shower

*Patient Rooms*

105 CMR 451.320\* Cell Size: Inadequate floor space, all rooms double-bunked  
105 CMR 451.141\* Screens: Window screens not tight-fitting in all rooms  
105 CMR 451.141 Screens: Window screen damaged in room # 303, 319, and 320  
105 CMR 451.353 Interior Maintenance: Wall surface damaged in room # 301, 316, and 317  
105 CMR 451.353 Interior Maintenance: Ceiling surface damaged in room # 320  
105 CMR 451.353 Interior Maintenance: Light fixture not secured to the ceiling in room # 321  
105 CMR 451.353 Interior Maintenance: Wall left unfinished in room # 321

**North Hallway**

*Supply Closet*

No Violations Noted

*Observation Room # 327, 329, and 330*

No Violations Noted

*Chemical Storage # 328*

No Violations Noted

*Break Room # 332*

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

*Blood Lab/Admissions*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 139<sup>0</sup>F

*Booking Office*

No Violations Noted

*Body Scanning Room # 334*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Watch Rooms # 1-4*

No Violations Noted

**HSU**

*Medication Room*

105 CMR 451.109\*

Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located

105 CMR 480.500(B)\*

Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, missing entry

105 CMR 480.500(B)(2)

Procedures; Records; Record-Keeping Log: Missing the printed name and signature of the person responsible for shipping the waste

*Nursing Station*

No Violations Noted

*Medical Records*

No Violations Noted

*Director of Nursing Office*

No Violations Noted

*Lab/Exam Room (Intake)*

No Violations Noted

*Lab/Exam Room (Discharge)*

No Violations Noted

**Ward Room**

*Doctor's Office*

No Violations Noted

*Shower Room (Handicapped)*

Unable to Inspect – In Use

*Ward Bathroom # 1*  
105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: Electric hand dryer out-of-order

*Ward Bathroom # 2*

No Violations Noted

**M.A.T. Area**

*Waiting Area*

No Violations Noted

*Medication Distribution Room*

No Violations Noted

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room*

Used as a Class Room/Programs Space  
No Violations Noted

*Inmate Bathroom*  
105 CMR 451.123

Maintenance: Floor generally dirty

*Visitor's Bathroom*

No Violations Noted

**Kitchen**

*Toxic/Caustic Room*

No Violations Noted

*Toxic/Caustic Area*

No Violations Noted

*Officer's Room*

No Violations Noted

*Stove Area*  
FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:  
Facility not cleaned as often as necessary, floor dirty behind stove

*Kettles*

No Violations Noted

*Oven Area*  
FC 6-501.12(A)  
FC 4-501.11(B)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:  
Facility not cleaned as often as necessary, interior of oven dirty  
Maintenance and Operation, Equipment: Equipment components not maintained is a state  
of good repair, Traulsen refrigerator gaskets damaged

*Walk-In Refrigerator*

No Violations Noted

*Walk-In Freezer*

No Violations Noted

<i>Dry Storage</i> FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, light out
<i>Central Common Area</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, interior of microwave oven damaged
<i>Handwash Sink (near Dry Storage)</i> FC 5-202.12(A)	Plumbing System, Design: Handwashing sinks water temperature recorded at 140°F
<i>2-Compartment Sink Area</i>	No Violations Noted
<i>3-Compartment Sink Area</i>	No Violations Noted
<i>Dishwasher Machine Area</i> FC 6-301.14	Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink
<b>FC 5-205.11(A)</b>	<b>Plumbing System; Operations and Maintenance: Handwashing sink not accessible<sup>Pf</sup>, blocked</b>

**Exterior Buildings**

**Morton Building**

*Main Area*

No Violations Noted

*Freezer # 1*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, exterior thermometer not working properly

*Freezer # 2*

FC 4-501.11(B)

Not Used as a Freezer – Used as Storage Unit  
Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets dirty

**Bunk House # 25**

**Converting to Office Space – Closed, Under Construction**

*Large Office Space*

No Violations Noted

*Bathroom*

No Violations Noted

*Small Office Space*

No Violations Noted

**Bunk House # 24**

*Office Cubicles*

No Violations Noted

*Bathroom # 1*

No Violations Noted

<i>Bathroom # 2</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<b>Counselor Building # 17</b> 105 CMR 451.109*  105 CMR 451.353	Toilet and Handwash Facilities: Toilet and handwash facilities not adequately and conveniently located Interior Maintenance: Light shield missing in closet
<b>Laundry</b> 105 CMR 451.141 105 CMR 451.130 105 CMR 451.110(A)	Screens: Window screen damaged Plumbing: Plumbing not maintained in good repair, large pipe leaking against back wall Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
<b>Library</b>	No Violations Noted
<b>Weight Room</b>	<b>Closed – Preparing for Demolition</b> No Violations Noted
<b>Classroom Building # 23</b>	
<i>Record Storage</i> 105 CMR 451.350	Structural Maintenance: Exterior door not rodent and weathertight
<i>Large Classroom</i> 105 CMR 451.350	Structural Maintenance: Exterior door encasing rotted
<i>East Classroom</i>	No Violations Noted
<i>Central Classroom</i>	No Violations Noted
<i>West Classroom</i> 105 CMR 451.353 105 CMR 451.350 105 CMR 451.353	Interior Maintenance: Ceiling paint damaged Structural Maintenance: Large door not rodent and weathertight Interior Maintenance: Light shields missing
<b>Pondside Building</b>	
<i>Bathroom # 1</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 139 <sup>0</sup> F
<i>Bathroom # 2</i>	No Violations Noted
<i>Office Area</i> 105 CMR 451.353	Interior Maintenance: Floor tiles damaged in rear office space
<i>EHSO Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty



## **Navigator Building**

### *Kitchenette*

No Violations Noted

### *Offices*

No Violations Noted

### *Staff Bathroom*

No Violations Noted

## **Observations and Recommendations**

1. The patient population was 130 at the time of inspection.
2. At the time of inspection, the CSP recommended installing a floor covering that is more durable and easily cleanable in the Exterior Trailer near the main entrance.
3. The Medical Exam Room near Central Control, the HSU Medication Room, and the Exterior Trailer near the main entrance do not have convenient handwashing facilities. Please provide a policy which states how the institution will ensure the health and safety of inmates and staff working inside these areas.
4. The Counseling Building does not have convenient and permanent handwashing facilities for staff stationed in the building. The CSP observed temporary handwash stations located outside the building next to the portable toilets. The CSP remains concerned with the lack of appropriate handwashing facilities. Please provide a policy which states how the institution will maintain these temporary handwashing stations, and provide a timeline for permanent handwashing facilities to be constructed.
5. The Counseling Building does not have convenient toilet facilities for staff stationed in the building. The CSP observed 2 portable toilets outside the Counseling Building which can only be accessed by staff. The CSP remains concerned with the lack of appropriate toilet facilities. Please provide a policy which states how often the portable toilets are serviced and cleaned, as well as a policy which indicates an alternative, convenient toilet facility for the Counseling Building during months which temperatures do not permit the usage of outdoor bathrooms usage. In addition, please provide a timeline for permanent toilet facilities to be constructed.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Nicholas Gale  
Environmental Analyst, CSP, BEH