



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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CHARLES D. BAKER
 Governor

KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MARGRET R. COOKE
 Acting Commissioner

Tel: 617-624-6000
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November 26, 2021

Nicholas Cocchi, Sheriff
 Western Massachusetts Recovery and Wellness Center
 155 Mill Street
 Springfield, MA 01108 (electronic copy)

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on November 24, 2021 accompanied by Diane Bator, Standards and Training Coordinator; Captain Gary Trueman, Environmental Health and Safety Officer; Captain Albert Acevedo; and Corporal Michael Manning. Violations noted during the inspection are listed below including 2 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
 Environmental Analyst, CSP, BEH

cc: Margaret R. Cooke, Acting Commissioner, DPH
 Nalina Narian, Director, BEH
 Steven Hughes, Director, CSP, BEH
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
 Terrence Reidy, Secretary, EOPSS (electronic copy)
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
 Anthony Scibielli, Superintendent (electronic copy)
 Diane Bator, Standards and Training Coordinator (electronic copy)
 Captain Gary Trueman, EHSO (electronic copy)
 Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

No Violations Noted

Officer's Station # 105

No Violations Noted

Central Control # 106

No Violations Noted

Captain's Office # 107

No Violations Noted

Mail Room # 103

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Counselor's Office # 109

No Violations Noted

Janitor's Closet # 127

No Violations Noted

Group Room # 156

No Violations Noted

DAY REPORTING WING

Day Reporting Center # 151

No Violations Noted

Male Staff Locker Room # 146

105 CMR 451.126 Hot Water: Hot water temperature recorded at 99⁰F at handwash sink # 1

Female Staff Locker Room # 147

No Violations Noted

MEDICAL

Lab # 142

No Violations Noted

Nursing Supervisor's Office # 141

No Violations Noted

Exam Room # 140

No Violations Noted

Bathroom No Violations Noted

Forensics # 139 No Violations Noted

Biohazard Storage # 138 No Violations Noted

Medical Records # 136
105 CMR 480.500(B) Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, missing 1 entry

Nurse's Exam Room # 137 No Violations Noted

INTAKE/CLASSIFICATION AREA

No Violations Noted

Records # 149 No Violations Noted

Classification Manager's Office # 150 No Violations Noted

GROUND FLOOR

Education Office # 004 No Violations Noted

Resident Property # 002 (located in Stairwell) No Violations Noted

Offices # 007/008 No Violations Noted

Female Bathroom No Violations Noted

Male Bathroom No Violations Noted

Recreation Room # 009
105 CMR 451.353 Interior Maintenance: Padding damaged on 2 exercise machines

Maintenance Room # 013 No Violations Noted

Laundry Room # 019 No Violations Noted

Kitchen

Handwash Sink No Violations Noted

<i>Ventilation Hoods</i>	No Violations Noted
<i>Food Prep Area</i> FC 4-903.11(B)(1)	Protection of Clean Items, Storing: Trays not stored in a self-draining position
<i>Reach-in-Cooler</i>	No Violations Noted
<i>Handwash Sink (near Reach-in-Cooler)</i>	No Violations Noted
<i>Food Prep Sink (2-Compartment Sink)</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Walk-in-Freezer</i>	No Violations Noted
<i>Walk-in-Cooler</i>	No Violations Noted
<i>Kitchen Steward's Office # 37</i>	No Violations Noted
<i>Hallway (outside Steward's Office)</i>	No Violations Noted
<i>Dry Storage # 36</i>	No Violations Noted
<i>Dishwashing Area</i>	No Violations Noted
<i>Pot and Pan Storage</i>	No Violations Noted
<i>Janitor's Closet # 40</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Office # 44</i>	No Violations Noted
<i>Training Room/Linen Storage # 45</i>	No Violations Noted
Dining Hall	No Violations Noted
<i>Storage # 25</i>	No Violations Noted

Bathroom No Violations Noted
Staff Break Room # 20 No Violations Noted
Storage # 27 No Violations Noted
Storage # 29 No Violations Noted
Janitor's Closet No Violations Noted

HOUSING

1st Floor/Former Women's Unit

Room # 111 No Violations Noted
Room # 112 No Violations Noted
Room # 113 No Violations Noted
Room # 114 No Violations Noted
Room # 115 No Violations Noted
Room # 116 No Violations Noted
Officer's Station # 118 No Violations Noted
Janitor's Closet # 123 No Violations Noted
Resident's Bathroom # 124 No Violations Noted
Day Room No Violations Noted
Office # 120 No Violations Noted
Laundry No Violations Noted

2nd Floor

<i>Group Room # 202</i>	No Violations Noted
<i>Room # 204</i>	No Violations Noted
<i>Room # 205</i>	No Violations Noted
<i>Room # 206</i>	No Violations Noted
<i>Room # 207</i>	No Violations Noted
<i>Room # 208</i> 105 CMR 451.103	Mattresses: Mattress damaged on bed
<i>Room # 209</i>	No Violations Noted
<i>Janitor's Closet # 210</i>	No Violations Noted
<i>Storage # 212</i>	No Violations Noted
<i>Room # 213</i>	No Violations Noted
<i>Room # 214</i>	No Violations Noted
<i>Room # 215</i>	No Violations Noted
<i>Offices # 216/217/218</i>	No Violations Noted
<i>Staff Bathroom # 219</i>	No Violations Noted
<i>Resident's Bathroom # 222</i> 105 CMR 451.130*	Hot Water: Shower water temperature recorded at 120°F in shower # 2
<i>Offices # 223/224/225</i>	No Violations Noted
<i>Room # 226</i>	No Violations Noted
<i>Room # 227</i>	No Violations Noted

<i>Room # 228</i>	No Violations Noted
<i>Day Room # 229</i>	No Violations Noted
<i>Laundry Room</i>	No Violations Noted
<i>Room # 232</i>	No Violations Noted
<i>Janitor's Closet # 233</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged
<i>Room # 234</i>	No Violations Noted
<i>Room # 235</i>	No Violations Noted
<i>Office # 237</i>	No Violations Noted
<i>Resident's Bathroom # 238</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 5 leaking
<i>Offices # 240/242/243</i>	No Violations Noted
<i>Group Room # 245</i>	No Violations Noted
<i>Day Room # 246</i> 105 CMR 451.353	Interior Maintenance: Chair padding damaged
<i>Officer's Station # 247</i>	No Violations Noted
<u>3rd Floor</u>	
<i>Group Room # 302</i>	No Violations Noted
<i>Room # 303</i>	No Violations Noted
<i>Room # 304</i>	No Violations Noted
<i>Room # 305</i>	No Violations Noted
<i>Room # 306</i>	No Violations Noted

<i>Room # 307</i>	No Violations Noted
<i>Room # 308</i>	No Violations Noted
<i>Janitor's Closet # 309</i> 105 CMR 451.353	Interior Maintenance: Wall damaged behind sink basin
<i>Storage # 311</i>	No Violations Noted
<i>Room # 312</i>	No Violations Noted
<i>Room # 313</i> 105 CMR 451.103	Mattresses: Mattress damaged on bed
<i>Room # 314</i>	No Violations Noted
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i>	Unable to Inspect Shower # 1 – In-Use No Violations Noted
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted
<i>Room # 325</i>	No Violations Noted
<i>Room # 326</i>	No Violations Noted
<i>Room # 327</i>	No Violations Noted
<i>Room # 328</i> 105 CMR 451.103	Mattresses: Mattress damaged on bed
<i>Room # 330</i>	No Violations Noted
<i>Janitor's Closet # 331</i>	No Violations Noted

Room # 332

No Violations Noted

Room # 333

No Violations Noted

Office # 335

No Violations Noted

Resident's Bathroom # 336

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 118⁰F in shower # 5

Offices # 338/340/341

No Violations Noted

Group Room # 343

No Violations Noted

Day Room # 344

No Violations Noted

Officer's Station # 345

No Violations Noted

Observations and Recommendations

1. The inmate population was 42 at the time of inspection.
2. Hot water temperature range for handwash sinks is 110⁰F to 130⁰F.
3. Hot water temperature range for showers is 100⁰F to 112⁰F.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH