



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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May 17, 2022

Joann Lynds, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742 (electronic copy)

Re: Plan of Correction – MCI Concord

Dear Superintendent Lynds:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to my inspection on March 16 and 17, 2022. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. Your Plan of Correction (POC) states the following projects are receiving quotes for repairs or are awaiting approval for funding:
 - a. All water damaged and leaking ceilings;
 - b. Damaged floor in the Food Service Area, Bakery Storage, and Mechanical Warewashing Room;
 - c. Water damaged and buckling Gym floor;
 - d. Low hot water temperature in the Back Staff Bathroom in I Building;
 - e. Water damaged walls leaking windows in K Building;
 - f. Low hot water temperature in Upstairs Office Bathroom in L Building;
 - g. Three out-of-order dryers in the Laundry Area;
 - h. Broken Door on dryer # 4 in the Laundry Area;
 - i. Leaking laundry soap from tubing in Laundry Area;
 - j. Damaged ceiling in Freezer # 5 in the Store House;
 - k. Walk-in Refrigerator # 7 repairs in the Store House;
 - l. Leaking skylights on the 2nd floor of the Store House; and
 - m. The cracked window in Tower # 4 and 6 and entrance of Unit J4.

While the CSP recognizes the complexities of managerial and budgetary constraints, we cannot approve any items that do not identify a reasonable time frame for repair. The CSP remains concerned with the violations noted in regards to these projects and asks that you provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff. In addition, we ask to be kept apprised of the capital funding progress.

2. Please provide an estimated date of repair for:
 - a. The out-of-order warewash machine;
 - b. Broken air conditioners in Legal Storage;
 - c. Shower renovations in J1, J2, J3, J5, and J6;
 - d. Water leaking down from the 3rd Tier shower in Unit J5;
 - e. Walk-in refrigerator # 7 repairs; and
 - f. Excessive water pressure and no cold water supplied to the Staff Bathroom in the Store House.

3. While the CSP appreciates the financial limitations of correctional facilities, the time frame to relocate Legal Storage in I Building by October 31, 2022 appears excessive, the CSP would like these violations corrected within a shorter time frame for the safety of staff and inmates.

In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
 Nalina Narain, Director, BEH
 Steven Hughes, Director, CSP, BEH
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