



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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 Secretary

MARGRET R. COOKE  
 Commissioner

Tel: 617-624-6000  
 www.mass.gov/dph

May 18, 2022

Nicholas Cocchi, Sheriff  
 Western MA Women's Correctional Center  
 701 Center Street  
 Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Women's Correctional Center on May 13, 2022 accompanied by Tina Mateus, Standards and Training Coordinator. Violations noted during the inspection are listed below including 1 repeat violation:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela  
 Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH  
 Nalina Narain, Director, BEH  
 Steven Hughes, Director, CSP, BEH  
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
 Carol A. Mici, Commissioner, DOC (electronic copy)  
 Terrence Reidy, Secretary, EOPSS (electronic copy)  
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
 Coleen Stocks, Superintendent (electronic copy)  
 Sergeant Faith Menard, Standards and Training Coordinator (electronic copy)  
 Captain Gary Trueman, EHSO (electronic copy)  
 Tina Mateus, Standards and Training Coordinator (electronic copy)  
 Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health (electronic copy)  
 Clerk, Massachusetts House of Representatives (electronic copy)  
 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**LOBBY**

*Male Bathroom # AA-112*

No Violations Noted

*Female Bathroom # AA-113*

No Violations Noted

*Janitor's Closet # AA-114*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Female Locker Room # AA-119*

No Violations Noted

*Male Locker Room # AA-118*

No Violations Noted

**ADMINISTRATION AREA**

*Break Room # AA-147*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Officer's Cubicles*

No Violations Noted

**CENTRAL CONTROL**

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Bathroom*

No Violations Noted

*Janitor's Closet # AA-215*

No Violations Noted

*Training/Muster Room # AA-214*

No Violations Noted

**VISITING AREA**

No Violations Noted

<i>Bathroom # AA-267</i>	No Violations Noted
<i>Janitor's Closet # AA-252</i>	No Violations Noted
<i>Inmate Bathroom # AA-255</i>	No Violations Noted
<i>Storage # AA-258</i>	No Violations Noted
<i>Kitchenette # AA-261</i>	No Violations Noted
<b><u>INTAKE</u></b>	No Violations Noted
<i>Search Room # AA-250</i>	No Violations Noted
<i>Parole Office # AA-232</i>	No Violations Noted
<i>Inmate Property # AA-248</i>	No Violations Noted
<i>Urinalysis Room # AA-234</i>	No Violations Noted
<i>Janitor's Closet # AA-235</i>	No Violations Noted
<i>Staff Bathroom # AA-238</i>	No Violations Noted
<i>Cells # 1-3</i>	No Violations Noted
<i>Inmate Bathroom # AA-239</i>	No Violations Noted
<i>Break Room # AA-273</i>	
Missing 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
105 CMR 451.353	Interior Maintenance: Window glass cracked
<i>Inmate Waiting</i>	No Violations Noted

**LAUNDRY**

No Violations Noted

**SUPPPORT SERVICES**

*Central Storage*

No Violations Noted

*Inmate Bathroom # AA-127*

No Violations Noted

*Janitor's Closet # AA-128*

No Violations Noted

*Staff Bathroom # AA-129*

No Violations Noted

*Break Room # AA-131*

No Violations Noted

*Maintenance Shop*

No Violations Noted

**Security Management**

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven handle damaged

*Staff Bathroom # AA-227*

No Violations Noted

*Janitor's Closet # AA-218*

No Violations Noted

*Contraband Room*

No Violations Noted

**KITCHEN**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Supervisor's Office*

No Violations Noted

*Staff Bathroom # AB-224*

No Violations Noted

*Inmate Bathroom # AB-223*

Unable to Inspect – In Use

*Secured Storage*

No Violations Noted

<i>Handwash Sink # 1</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Janitor's Closet # AB-220</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Meat Refrigerator</i>	No Violations Noted
<i>Dairy/Produce Refrigerator</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Handwash Sink # 2</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink # 3 (near Serving Line)</i>	No Violations Noted
<i>Traulsen Cooler</i>	No Violations Noted
<i>Ventilation Hoods</i> FC 4-602.13	Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, cleaning verification sticker missing from one ventilation hood
<i>Food Preparation Area (near Hoods)</i>	No Violations Noted
<i>Inmate Dining Area</i>	No Violations Noted
<i>Receiving Dock # AB-212</i>	No Violations Noted

*Waste Hold Room # AB-211*  
No Violations Noted

*Dumpster Area*  
No Violations Noted

*Staff Bathroom # AB-209 (in Hallway)*  
No Violations Noted

*Staff Bathroom # AB-210 (in Hallway)*  
No Violations Noted

**Culinary Kitchen**  
No Violations Noted

*Serving Line*  
No Violations Noted

*Dishwashing Machine*  
No Violations Noted

*Handwash Sink*  
No Violations Noted

*Staff Dining Area*  
No Violations Noted

**MEDICAL**

*Medical Storage # AA-321*  
No Violations Noted

*Dental Operations # AA-325*  
No Violations Noted

*Dental Office # AA-326*  
No Violations Noted

*Office # AA-329*  
No Violations Noted

*Inmate Bathroom # AA-332*  
No Violations Noted

*Lab # AA-333*  
No Violations Noted

*Optometry Office # AA-334*  
No Violations Noted

*Tub/Pumping Room # AA-335* No Violations Noted

*OB/GYN Office # AA-336* No Violations Noted

*Janitor's Closet # AA-337* No Violations Noted

*Vaccine Room # AA-338* No Violations Noted

*Clinical Treatment Room # AA-339* No Violations Noted

*Linen Room # AA-340* No Violations Noted

*Staff Bathroom # AA-348* No Violations Noted

*Medical Break Room # AA-349* No Violations Noted

*Staff Bathroom # AA-350* No Violations Noted

*Exam Rooms # 342/343* No Violations Noted

*Medical Waste Room # AA-341* No Violations Noted

*Dental Room # AA-345* No Violations Noted

**VOCATIONAL AREA**

*Prison Industries # AB-356* No Violations Noted

*Inmate Bathroom # AB-349* No Violations Noted

*Staff Bathroom # AB-350* No Violations Noted

*Computer Lab # AB-351* No Violations Noted

**Beauty Salon # AB-353**

No Violations Noted

*Storage Room # AB-354*

Unable to Inspect – Locked

**PROGRAMS**

*Classroom # AA-306-A*

No Violations Noted

*Storage Room # AB-306*

No Violations Noted

*Inmate Bathroom # AA-309 (located within Classroom # AA-308)*

No Violations Noted

*Storage Room # AA-311*

No Violations Noted

*Inmate Bathroom # AA-320*

No Violations Noted

*Janitor's Closet # AA-321*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Library # AA-323*

No Violations Noted

*Storage Room # AB-325*

No Violations Noted

*Multi-Purpose Room # AB-330*

No Violations Noted

*Storage Room # AB-331*

No Violations Noted

*Storage Room # AB-339*

No Violations Noted

*Classrooms*

No Violations Noted

*Staff Bathroom # AA-340*

No Violations Noted

*Break Room # AA-341*

No Violations Noted



*Storage Room # AA-342*  
No Violations Noted

**Fitness Room # AA-316**  
No Violations Noted

*Inmate Bathroom # AA-317*  
No Violations Noted

*Storage Closet # AA-318*  
No Violations Noted

**HOUSING**

**Minimum A**

*Showers # HMA-116*  
No Violations Noted

*Inmate Bathroom # HMA-117*  
No Violations Noted

*Laundry Room # HMA-119*  
No Violations Noted

*Staff Bathroom # HMA-120*  
No Violations Noted

*Janitor's Closet # HMA-124*  
No Violations Noted

*Inmate Handicapped Bathroom # HMA-125*  
No Violations Noted

*Cells*  
No Violations Noted

**Minimum B**

*Recreation Deck*  
No Violations Noted

*Day Room*  
No Violations Noted

*Showers # HMA-216*  
105 CMR 451.130 Hot Water: Shower water temperature recorded at 127<sup>0</sup>F at shower # 1

*Inmate Bathroom # HMA-217*  
No Violations Noted

*Laundry # HMA-219*  
No Violations Noted

*Staff Bathroom # HMA-220*  
No Violations Noted

*Office # HMA-222*  
No Violations Noted

*Storage Room # HMA-223*  
No Violations Noted

*Janitor's Closet # HMA-224*  
No Violations Noted

*Inmate Handicapped Bathroom # HMA-225*  
No Violations Noted

*Cells*  
105 CMR 451.103      Mattresses: Mattress damaged in cell # 14

**Unit 1 Administration**

*Inmate Bathroom # HO-104*  
No Violations Noted

*Janitor's Closet # HO-105*  
No Violations Noted

*Pre-Trial Office # HO-107*  
105 CMR 451.200      Food Storage, Preparation and Service: Food storage not in compliance with  
105 CMR 590.000, no functioning thermometer in refrigerator  
105 CMR 451.200      Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty

*Triage # HO-111*  
No Violations Noted

*Staff Bathroom # HO-113*  
No Violations Noted

**Unit 1B**

*Sub-Day Room # HOB-113A (Cells # 1-4)*  
No Violations Noted

*Sub-Day Room # HOB-113B (Cells # 5 and 6)*  
No Violations Noted

*Janitor's Closet # HOB-119*  
No Violations Noted

*Staff Bathroom # HOB-120*  
No Violations Noted

*Storage # HOB-121*  
No Violations Noted

*Recreation Deck*  
No Violations Noted

*Lower Showers*  
105 CMR 451.123  
Maintenance: Curtain missing in shower # 4

*Upper Showers*  
No Violations Noted

*Upper Storage # HOB-216*  
No Violations Noted

*Cells*  
105 CMR 451.103  
Mattresses: Mattress damaged in cell # 24

**Unit 2 Administration**

*Janitor's Closet # HP-103*  
No Violations Noted

*Inmate Bathroom # HP-104*  
No Violations Noted

*Triage # HP-105*  
No Violations Noted

*Staff Bathroom # HP-107*  
No Violations Noted

*Conference Room # HP-108*  
No Violations Noted

*Storage # HP-118*  
No Violations Noted

*Storage # HP-122*  
No Violations Noted

*Offices*  
No Violations Noted

**Unit 2A**

*Storage # HPA-113*  
No Violations Noted

<i>Sub-Day Room # HPA-113A</i>	No Violations Noted
<i>Sub-Day Room # HPA-113B</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<i>Janitor's Closet # HPA-115</i>	No Violations Noted
<i>Day Area</i>	No Violations Noted
<i>Staff Bathroom # HPA-116</i>	No Violations Noted
<i>Lower Showers</i>	No Violations Noted
<i>Upper Showers</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.103	Mattresses: Mattress damaged in cell # 11
<i>Recreation Deck</i>	No Violations Noted
<b>Unit 2B</b>	
<i>Sub-Day Room # HPB-113A</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<i>Staff Bathroom # HPB-118</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Janitor's Closet # HPB-119</i>	No Violations Noted
<i>Day Area</i>	No Violations Noted

*Lower Showers*  
105 CMR 451.126\* Hot Water: Hot water temperature recorded at 116<sup>0</sup>F in shower # 1

*Upper Showers*  
No Violations Noted

*Cells*  
No Violations Noted

**Unit 3 Administration**

*Inmate Bathroom # HS-103*  
No Violations Noted

*Office # HS-104*  
No Violations Noted

*Janitor's Closet # HS-107*  
No Violations Noted

*Triage # HS-109*  
No Violations Noted

*Staff Bathroom # HS-110*  
No Violations Noted

*Break Room # HS-119*  
No Violations Noted

**Unit 3A**

*Multi-Purpose Room # HSA-101C*  
No Violations Noted

*Janitor's Closet # HSA-103*  
No Violations Noted

*Sub-Day Room # HSA-105*  
No Violations Noted

*Staff Bathroom # HSA-113*  
No Violations Noted

*Laundry # HSA-104*  
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink  
105 CMR 451.353 Interior Maintenance: Floor dirty behind washing machines

*Day Area*  
No Violations Noted

<i>Lower Showers</i>	No Violations Noted
<i>Upper Showers</i>	No Violations Noted
<i>Upper Storage # HSA-202</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 4, 5, and 19
<i>Recreation Deck</i>	No Violations Noted
<b>Unit 3B</b>	
<i>Janitor's Closet # HSB-103</i>	No Violations Noted
<i>Sub-Day Room # HSB-105</i>	No Violations Noted
<i>Staff Bathroom # HSB-113</i>	No Violations Noted
<i>Laundry # HSB-104</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Day Area</i>	No Violations Noted
<i>Lower Showers</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Shower # 1 dirty Maintenance: Standing water outside showers Maintenance: Floor damaged outside showers
<i>Upper Showers</i>	No Violations Noted
<i>Upper Storage # HSB-202</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted

## **Observations and Recommendations**

1. The inmate population was 139 at the time of inspection.
2. At the time of the inspection Unit 2A was unoccupied.
3. At the time of the inspection unit 1A was being utilized as a quarantine area and housed 9 inmates.
4. Hot water temperature range for showers is 100°F to 112°F.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela  
Environmental Analyst, CSP, BEH