



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
 67 Forest Street, Suite # 100
 Marlborough, MA 01752

CHARLES D. BAKER
 Governor

KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MARGRET R. COOKE
 Commissioner

Tel: 617-624-6000
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July 12, 2022

Nelson Alves, Superintendent
 MCI Norfolk
 2 Clark Street
 Norfolk, MA 02056 (electronic copy)

Re: Plan of Correction – MCI Norfolk

Dear Superintendent Alves:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to my inspection on April 20, 21, 26, 28, and 29, 2022. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.
2. While the Department appreciates the corrective actions noted, we cannot accept any item that does not provide a reasonable time frame for repair. Please provide an estimated date of completion for:
 - a. Ceiling paint damaged above hoods in the Main Kitchen;
 - b. Ceiling paint damaged in skylight area in the Main Kitchen;
 - c. 3 warmers out-of-order in the Main Kitchen;
 - d. Wall damaged at butcher shop freezer entrance on the 1st floor in Supply;
 - e. Wall paint damaged in egg room cooler # 2 on the 1st floor back hallway in Supply;
 - f. Wall paint damaged in milk cooler # 1 on the 1st floor back hallway in Supply;
 - g. Ceiling leaking in the hallway on the 3rd floor in Industries Building; and
 - h. Ceiling leaking in upholstery shop on the 3rd floor in Industries Building.

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Kelli Poulin
 Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH (electronic copy)
 Nalina Narain, Director, BEH (electronic copy)
 Steven Hughes, Director, CSP, BEH (electronic copy)
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
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 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)