



**The Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Department of Public Health**  
**Bureau of Environmental Health**  
**Community Sanitation Program**  
**67 Forest Street, Suite # 100**  
**Marlborough, MA 01752**

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October 21, 2022

Joann Lynds, Superintendent  
MCI Concord  
965 Elm Street  
P.O. Box 9106  
Concord, MA 01742

(electronic copy)

Re: Facility Inspection - Northeastern Correctional Center, Concord

Dear Superintendent Lynds:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Northeastern Correctional Center on September 29, 2022 accompanied by Sergeant Marlon Medero, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 146 repeat violations.

The Department has become aware that the facility does not have a valid Certificate of Occupancy from the State Building Inspector due to the severity of the violations that exist in the basement of the Farm Dorm. The showers located above the basement have been periodically leaking creating water damage down into the basement of the building, this has been cited on previous DPH inspection reports when it was actively leaking. The CSP has received plans of correction from your facility outlining your intent to repair the violations, however the violations remain uncorrected. The Department is concerned for the health and safety of both inmates and staff in this building, and would like to see the violations corrected.

Should you have any questions, please don't hesitate to contact me.

Sincerely,



Kelli Poulin  
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH  
Nalina Narain, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Terrence Reidy, Secretary, EOPSS (electronic copy)  
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
Marlon Medero, EHSO (electronic copy)  
Melanie Dineen, Public Health Director, Concord Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **GRALTON HALL**

#### *Entrance*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged  
105 CMR 451.350 Structural Maintenance: Bottom of door frame rotted

#### *Lobby*

No Violations Noted

#### *Control*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

#### *Library*

105 CMR 451.353\* Interior Maintenance: Wall vent dusty

#### *Zoom Room*

No Violations Noted

#### *Records*

Unable to Inspect – Locked

#### *Pre Release Office*

Unable to Inspect – Locked

#### *Day Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with  
105 CMR 590.000, interior and exterior of ice machine dirty

### **WEST UP**

#### *Female Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

#### *Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 3 and 4  
105 CMR 451.123 Maintenance: Floor surface damaged in shower # 1 and 2  
105 CMR 451.123\* Maintenance: Tile damaged outside of shower # 2 and 4  
105 CMR 451.123\* Maintenance: Two lights out  
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, urinal # 1 out-of-order  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order  
105 CMR 451.124 Water Supply: Insufficient hot and cold water supply in quantity and pressure at  
handwash sink # 1  
105 CMR 451.130\* Hot Water: Shower water temperature recorded at 135°F in shower # 4

#### *Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 141

#### *Hallway*

No Violations Noted

#### *CPO Office # 152*

No Violations Noted

## **WEST DOWN**

### *Hallway*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at water fountain

### *Male Staff Bathroom*

No Violations Noted

### *Inmate Bathroom*

105 CMR 451.123

Maintenance: Light shield damaged

105 CMR 451.123\*

Maintenance: Ceiling access panel missing in shower # 3

105 CMR 451.123

Maintenance: Ceiling access panel missing in shower # 2

105 CMR 451.123\*

Maintenance: Wall tiles damaged outside of showers

105 CMR 451.123

Maintenance: Wall tile grout deteriorating outside of showers

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1-4

105 CMR 451.123

Maintenance: Drain flies observed in shower # 2 and 4

105 CMR 451.123

Maintenance: Dead drain flies observed on ceiling in shower area

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-4

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1-4

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1 and 2

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, shower # 3 out-of-order

### *Union Office # 114*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged

### *Cells*

105 CMR 451.350\*

Structural Maintenance: Window damaged in cell # 124

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 124

### *CPO Office # 118*

No Violations Noted

## **EAST UP**

### *Hallway*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, water fountain out-of-order

105 CMR 451.353

Interior Maintenance: Water fountain dirty

### *Mail Room*

Unable to Inspect – Locked

### *Janitor's Closet*

No Violations Noted

### *Inmate Bathroom*

105 CMR 451.123\*

Maintenance: Floor surface damaged in shower # 1-4

105 CMR 451.130\*

Hot Water: Shower water temperature recorded at 64°F in shower # 3

105 CMR 451.123

Maintenance: Mold on walls in shower # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order

### *Cells*

105 CMR 451.353\*

Interior Maintenance: Wall near bed damaged in cell # 138

105 CMR 451.353

Interior Maintenance: Window shades damaged in cell # 132

105 CMR 451.353

Interior Maintenance: Cable box not secured to wall in cell # 139

## **EAST DOWN**

### *Hallway*

105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Water fountain dirty  
Interior Maintenance: Floor tiles damaged

### *Janitor's Closet*

105 CMR 451.353\*  
105 CMR 451.130\*

Interior Maintenance: Floor surface damaged  
Plumbing: Plumbing not maintained in good repair, drain cover missing

### *Inmate Bathroom*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.126

Maintenance: Light fixture not working properly, 1 light out  
Maintenance: Light shield and bulb missing from light fixture above handwash sink # 1  
Maintenance: Ceiling paint damaged  
Maintenance: Wall damaged  
Maintenance: Wooden wall board exposed  
Maintenance: Floor surface water damaged  
Maintenance: Hole in wall in toilet stall # 2  
Maintenance: Wall tiles damaged outside of showers  
Maintenance: Wall tile grout deteriorating outside of showers  
Maintenance: Floor surface damaged in shower # 1-4  
Maintenance: Walls damaged in shower # 1-4  
Maintenance: Ceiling access panel rusted in shower # 1 and 4  
Maintenance: Floor dirty in shower # 2  
Maintenance: Drain flies observed in shower # 2  
Maintenance: Floor severely damaged throughout bathroom  
Hot Water: Hot water temperature recorded at 180°F at handwash sink # 1

### *Cells*

105 CMR 451.353\*  
105 CMR 451.350\*

Interior Maintenance: Ceiling paint damaged in cell # 107  
Structural Maintenance: Window damaged in cell # 111

## **BASEMENT**

### *Hallway*

105 CMR 451.353

Interior Maintenance: Floor tiles missing near wall-mounted phone

### *Laundry*

105 CMR 451.331\*  
105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.350\*  
105 CMR 451.353\*  
105 CMR 451.353

Radiators and Heating Pipes: Pipes not properly insulated  
Interior Maintenance: Lint build-up on pipes in ceiling  
Interior Maintenance: Baseboard missing around perimeter of room  
Structural Maintenance: Wall damaged near door frame of boiler room  
Interior Maintenance: Floor tiles missing  
Interior Maintenance: Floor tiles damaged

### *Boiler Room*

105 CMR 451.331  
105 CMR 451.130  
  
105 CMR 451.353  
105 CMR 451.353

Radiators and Heating Pipes: Pipes not properly insulated  
Plumbing: Plumbing not maintained in good repair, overflow pipe pouring excessive water  
Interior Maintenance: Standing water on floor  
Interior Maintenance: Door lock sticks making it difficult to open

### *Equipment Storage*

105 CMR 451.353\*

Interior Maintenance: Wires hanging from ceiling

*Culinary Art Program Storage*

105 CMR 451.353\*

Interior Maintenance: Light shield damaged

*Electrical Room*

105 CMR 451.350\*

Structural Maintenance: Ceiling severely water damaged

**CULINARY ARTS PROGRAM**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dining Room (side closet)*

No Violations Noted

*Dining Room*

No Violations Noted

*Kitchen*

FC 5-202.12(A)\*

**FC 6-301.14**

Plumbing System, Design: Handwashing sinks water temperature recorded at 180°F  
**Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink**

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine out-of-order

**FC 2-402.11**

**Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, hair nets**

**FC 7-102.11**

**Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of material<sup>P</sup>**

**FC 4-501.114(A)**

**Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested lower than recommended concentration**

**FC 3-304.12(B)**

**Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop left in flour and rice containers**

FC 4-302.13(B)

Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensil<sup>Pf</sup>

**FC 6-501.12(A)**

**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, sprayer head dirty**

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair refrigerator gaskets damaged, Traulsen refrigerator

*Office*

No Violations Noted

*Culinary Shed*

FC 6-202.15(A)(3)\*

FC 6-501.11

Design, Construction, and Installation; Functionality: Door not tight-fitting  
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door threshold damaged

FC 4-501.12\*

Maintenance and Operation; Equipment: CO2 tanks not properly secured

**FARM DORM**

105 CMR 451.384

Certificate of Use and Occupancy: No current certificate of use and occupancy

**1<sup>st</sup> FLOOR**

*Lobby*

No Violations Noted

*CPO Office – East Down Side*

No Violations Noted

*CPO Office – West Down Side*

Unable to Inspect – Locked

**Control**

No Violations Noted

*Staff Bathroom # 2*

105 CMR 451.123\*

Maintenance: Wall damaged above handwash sink

*Deputy Superintendent's Area*

No Violations Noted

*Staff Bathroom # 1*

No Violations Noted

**EAST DOWN (26-49)**

*Hallway*

No Violations Noted

*Urine Lab*

No Violations Noted

*Shower Room*

Unable to Inspect – In Use

*Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # 47

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 35

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged in cell # 27

105 CMR 451.141\*

Screens: Screen damaged in cell # 45

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 42

**WEST DOWN (02-24)**

*Hallway*

105 CMR 451.350\*

Structural Maintenance: Door not rodent and weathertight

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged

*Barber Shop*

No Violations Noted

*Slop Sink Room*

No Violations Noted

### *Shower Room*

|                  |                                                                                             |
|------------------|---------------------------------------------------------------------------------------------|
| 105 CMR 451.123  | Maintenance: Plastic panel being used in shower # 3 to redirect leaks from ceiling pipes    |
| 105 CMR 451.130  | Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking in shower # 2 and 3 |
| 105 CMR 451.123  | Maintenance: Wooden wall board exposed around shower # 3                                    |
| 105 CMR 451.123* | Maintenance: Wall tile damaged outside shower # 2 and 3                                     |
| 105 CMR 451.123  | Maintenance: Mold observed on ceiling throughout                                            |
| 105 CMR 451.123  | Maintenance: Grout deteriorating in shower # 1-3                                            |
| 105 CMR 451.123  | Maintenance: Grout moldy in shower # 1-3                                                    |
| 105 CMR 451.123  | Maintenance: Soap scum on curtains in shower # 1-3                                          |
| 105 CMR 451.123  | Maintenance: Mold observed on curtains in shower # 1-3                                      |
| 105 CMR 451.130  | Plumbing: Plumbing not maintained in good repair, floor drain missing in shower # 3         |
| 105 CMR 451.130* | Hot Water: Shower water temperature recorded at 60°F in shower # 1                          |

### *Cells*

|                  |                                                            |
|------------------|------------------------------------------------------------|
| 105 CMR 451.320* | Cell Size: Inadequate floor space in all cells             |
| 105 CMR 451.353* | Interior Maintenance: Wall bubbling in cell # 4, 7, and 23 |

## **2<sup>nd</sup> FLOOR**

### *Classroom/Medication Room*

|                  |                                             |
|------------------|---------------------------------------------|
| 105 CMR 451.353* | Interior Maintenance: Ceiling water damaged |
| 105 CMR 451.141* | Screens: Screen missing                     |

### *MOUD Office # 6-2-9*

No Violations Noted

### *Classrooms*

No Violations Noted

### *Staff Bathroom*

No Violations Noted

### *Biohazard Storage*

No Violations Noted

### *Med Room*

No Violations Noted

### *Control*

|                  |                                                                                                                                        |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| 105 CMR 451.200* | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------|

### *CRA Office # 6-3-2*

|                  |                                               |
|------------------|-----------------------------------------------|
| 105 CMR 451.141* | Screens: Screen missing                       |
| 105 CMR 451.353* | Interior Maintenance: Ceiling left unfinished |
| 105 CMR 451.350  | Structural Maintenance: Roof leaking          |

### *DOT Office*

|                  |                                                   |
|------------------|---------------------------------------------------|
| 105 CMR 451.353* | Interior Maintenance: Ceiling tiles water stained |
|------------------|---------------------------------------------------|

## **HSU**

### *Med Room*

|                  |                                             |
|------------------|---------------------------------------------|
| 105 CMR 451.353* | Interior Maintenance: Ceiling water stained |
|------------------|---------------------------------------------|

#### *Bathroom*

105 CMR 451.130  
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, handwash sink leaking  
Maintenance: Wet mop stored in bucket

#### *Medical Waste Log*

105 CMR 480.500(A)\*

Procedures; Records; Record-Keeping Log: Generator had no written procedures for maintaining compliance with 105 CMR 480.000

105 CMR 480.500(B)

Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, missing entry

105 CMR 480.500(A)(3)

Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

### **EAST UP (76-99)**

#### *Conference Room*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

#### *Hallway*

105 CMR 451.353\*

Interior Maintenance: Floor tiles damaged at shower room entrance

#### *Shower Room*

105 CMR 451.123\*

Maintenance: Wall tiles missing throughout

105 CMR 451.123\*

Maintenance: Window louvers dusty and damaged

105 CMR 451.123

Maintenance: Wooden wall board exposed around showers # 1-3

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123

Maintenance: Mold in corners of shower # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured in shower # 3

105 CMR 451.123

Maintenance: Hole around ceiling pipes above showers

#### *Cells*

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 94

105 CMR 451.353

Interior Maintenance: Light shield damaged in cell # 87

#### *Janitors Closet*

No Violations Noted

### **WEST UP (51-74)**

#### *Conference Room*

105 CMR 451.353

Interior Maintenance: Floor paint damaged

#### *Hallway*

105 CMR 451.350\*

Structural Maintenance: Door not rodent and weathertight

#### *Shower Room*

105 CMR 451.123\*

Maintenance: Wall vent fan dusty

105 CMR 451.130\*

Hot Water: Shower water temperature recorded at 80°F in shower # 1

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 1-3

105 CMR 451.123

Maintenance: Mold observed on walls in shower # 1-3

105 CMR 451.123

Maintenance: Caulking damaged in shower # 3

105 CMR 451.123

Maintenance: Shower not easily cleanable, gap between wall and floor in shower # 1-3

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1-3

105 CMR 451.123

Maintenance: Mold observed on curtain in shower # 1-3

105 CMR 451.123

Maintenance: Door frame rotted at entrance

*Trash Closet*

105 CMR 451.353

Interior Maintenance: Wall dirty

*Slop Sink Area*

105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

*Cells*

105 CMR 451.320\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Holes in wall in cell # 53

**FOOD SERVICE AREA**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site

*Day Room*

FC 6-501.12(A)\*

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

FC 4-602.11(E)(4)(b)\*

Cleaning of Equipment and Utensils, Frequency: Accumulation of soil observed on interior surfaces of ice machine

*Dining Room*

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling fans dusty

*Food Service Line*

No Violations Noted

*Handwash sink*

FC 6-301.14

Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink

*Kitchen*

FC 6-501.114(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, bottom oven out-of-order

FC 6-501.114(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, Traulsen cooler out-of-order

FC 4-302.13(B)

Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensil<sup>Pf</sup>

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, standing water observed on floor

FC 4-602.11(E)(4)(b)

Cleaning of Equipment and Utensils, Frequency: Accumulation of soil observed on interior surfaces of ice machine

FC 4-602.11(E)(4)(b)

Cleaning of Equipment and Utensils, Frequency: Mold observed on interior surfaces of ice machine

**FC 4-501.11(C)**

**Maintenance and Operation, Equipment: Cutting or piercing parts of can openers not kept sharp to minimize the creation of metal fragments**

FC 4-603.16(A)(1)

Cleaning of Equipment and Utensils, Methods: A distinct, separate rinse not properly conducted after washing and before sanitizing utensils and equipment

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, 3-compartment sink leaking underneath 1<sup>st</sup> and 3<sup>rd</sup> compartments

**FC 3-304.12(B)**

**Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop left in oatmeal container**

**FC 7-102.11**

**Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of material<sup>Pf</sup>**

#### *Slop Sink and Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged  
105 CMR 451.123 Maintenance: Wall paint damaged  
105 CMR 451.130\* Plumbing: No backflow preventer on slop sink

#### *Office*

FC 3-305.12(I) Preventing Contamination from the Premises; Food Storage: Food stored under cleaning products and other chemicals  
FC 3-305.11(A)(2) Preventing Contamination from the Premises; Food Storage: Food exposed to splash, dust, or other contamination, food items and chemicals stored together in cabinet  
FC 3-305.11(A)(3) Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground, container of rice stored on ground  
**FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, in-house seasoning mix not labeled**

#### *Refrigerator # 1*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged  
**FC 3-305.11(A)(3) Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground, crate of apples and squash stored on ground**

#### *Back Hallway*

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer openings not protected against the entry of insects and rodents, weather stripping damaged on exterior back door

#### *Dry Storage (located outside)*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, door threshold rotted at entrance

#### *Side Storage Closet (located inside Dry Storage)*

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent dropping observed  
FC 3-305.11(A)(3) Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground, boxes of food on the floor

#### *Freezer # 8 (located outside)*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build up observed on fans  
FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build up observed on ceiling  
FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build up observed on floor

### **BASEMENT**

#### *Stairway*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

#### *Day Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking outside Muslim Prayer Room  
105 CMR 451.350 Structural Maintenance: Ceiling severely water damaged throughout entire Day Room area  
105 CMR 451.350 Structural Maintenance: Hole in ceiling  
105 CMR 451.353 Interior Maintenance: Exposed wires on ceiling

*Chaplain's Room*  
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged

*Muslim Prayer Room*  
105 CMR 451.353\*  
105 CMR 451.130

Interior Maintenance: Ceiling paint water damaged  
Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking

### **Chemical Area**

*Hallway*  
105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water stained

*Chemical Distribution Room*  
105 CMR 451.140\*  
105 CMR 451.353\*  
105 CMR 451.350

Adequate Ventilation: Inadequate ventilation, window exhaust fan blocked  
Interior Maintenance: Floor paint damaged  
Structural Maintenance: Wall water damaged under window

*Chemical Storage*

No Violations Noted

*Paper Goods Storage*  
105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Wall paint damaged  
Interior Maintenance: Ceiling paint damaged

*Storage Room (Previously Armorer's Room)*  
105 CMR 451.353\*

Interior Maintenance: Floor paint damaged

*Tools and Keys Office*

No Violations Noted

*Tool Crib*

No Violations Noted

### **Carpenter's Shop Area**

*Electrical Supply*  
105 CMR 451.350\*

Structural Maintenance: Window damaged

*Electrical Room*  
105 CMR 451.353

Interior Maintenance: Wall paint damaged

*Bathroom*  
105 CMR 451.123\*  
105 CMR 451.130\*  
105 CMR 451.117\*  
105 CMR 451.123

Maintenance: Floor damaged  
Plumbing: Plumbing not maintained in good repair, tank cover missing on toilet  
Toilet Fixtures: Toilet fixtures dirty  
Maintenance: Toilet paper holder broken

*Carpenter's Shop*  
105 CMR 451.350\*

Structural Maintenance: Side door not rodent and weathertight

### **Maintenance**

*Bathroom*  
105 CMR 451.123\*  
105 CMR 451.123\*

Maintenance: Ceiling vent dusty  
Maintenance: Wall damaged near sink

### **Laundry Area**

|                  |                                                                              |
|------------------|------------------------------------------------------------------------------|
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking      |
| 105 CMR 451.353* | Interior Maintenance: Ceiling paint water damaged                            |
| 105 CMR 451.141* | Screens: Screen missing from wall exhaust fan                                |
| 105 CMR 451.353* | Interior Maintenance: Wall fan dusty                                         |
| 105 CMR 451.353* | Interior Maintenance: Wall damaged near washers and underneath folding table |
| 105 CMR 451.353  | Interior Maintenance: Drying machine rusted at bottom                        |

### **Shower Room**

|                  |                                                                         |
|------------------|-------------------------------------------------------------------------|
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, ceiling pipes leaking |
| 105 CMR 451.123* | Maintenance: Pipes not properly insulated, insulation damaged           |
| 105 CMR 451.123* | Maintenance: Wall paint damaged above shower stalls                     |
| 105 CMR 451.123* | Maintenance: Wall tile damaged in shower # 4, 7, and 12                 |
| 105 CMR 451.123* | Maintenance: Shower head casing damaged in shower # 6                   |
| 105 CMR 451.123* | Maintenance: Missing water control dial in shower # 3 and 4             |

### **VISITING/RECREATIONAL CENTER/GYM**

#### *Lobby*

|                  |                                                                                                                                        |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| 105 CMR 451.353* | Interior Maintenance: Wall tiles damaged around perimeter of lobby                                                                     |
| 105 CMR 451.353* | Interior Maintenance: Ceiling unfinished and damaged                                                                                   |
| 105 CMR 451.353* | Interior Maintenance: Ceiling water stained                                                                                            |
| 105 CMR 451.200* | Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator |

#### *Inmate Bathroom*

|                  |                                                                                              |
|------------------|----------------------------------------------------------------------------------------------|
| 105 CMR 451.123* | Maintenance: Floor tiles missing                                                             |
| 105 CMR 451.123* | Maintenance: Partition rusted                                                                |
| 105 CMR 451.123  | Maintenance: Door broken in toilet stall # 2                                                 |
| 105 CMR 451.130  | Plumbing: Plumbing not maintained in good repair, hot water control leaking at handwash sink |

#### *Search Room*

No Violations Noted

#### *Visitor's Bathroom*

No Violations Noted

#### *Staff Locker Room*

|                  |                                                                  |
|------------------|------------------------------------------------------------------|
| 105 CMR 451.123* | Maintenance: Soap scum on floor in shower                        |
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, shower leaking |

#### *C.W.C. Office # 12-1-2*

Unable to Inspect – Locked

#### *Staff Bathroom*

No Violations Noted

#### *Electrical Room # 12-1-3*

|                 |                                         |
|-----------------|-----------------------------------------|
| 105 CMR 451.350 | Structural Maintenance: Hole in ceiling |
|-----------------|-----------------------------------------|

#### *Weight Room*

|                  |                                                                               |
|------------------|-------------------------------------------------------------------------------|
| 105 CMR 451.350* | Structural Maintenance: Doors not rodent and weathertight                     |
| 105 CMR 451.130* | Plumbing: Plumbing not maintained in good repair, water fountain out-of-order |

### *Storage Rooms*

No Violations Noted

### **TRAILER**

Unable to Inspect – Not Used

### **FARM SERVICE GARAGE**

#### *Tool Crib Room*

Unable to Inspect – Locked

#### *Dumpsters*

105 CMR 451.370\*

Garbage Storage: Lids to dumpsters not kept closed

#### *Swill Area*

FC 5-501.113(B)

Refuse, Recyclables, and Returnables; Facilities on the Premises: Receptacles not kept covered with a tight-fitting lid, lid to swill container not kept closed

FC 5-501.116(B)

Refuse, Recyclables, and Returnables; Facilities on the Premises: Soiled receptacles not cleaned after use, swill containers dirty

### **COW BARN**

105 CMR 451.350

Structural Maintenance: Green double-doors not rodent and weathertight, missing weather stripping

#### *Hallway*

105 CMR 451.350

Structural Maintenance: Ceiling water damaged

#### *Property Storage*

105 CMR 451.353\*

Interior Maintenance: Mold observed on ceiling

105 CMR 451.350\*

Structural Maintenance: Hole in ceiling

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

105 CMR 451.350\*

Structural Maintenance: Roof leaks

#### *Inmate Locker Room*

No Violations Noted

#### *Inmate Bathroom (in Locker Room)*

105 CMR 451.123\*

Maintenance: Baseboard heater damaged

105 CMR 451.123\*

Maintenance: Handwash sink damaged

105 CMR 451.117

Toilet Fixtures: Toilet fixtures dirty

105 CMR 451.123

Maintenance: Floor dirty

#### *Cow Barn Office*

Unable to Inspect – Locked

#### *Staff Bathroom and Locker Room (in Cow Barn Office)*

Unable to Inspect – Locked

#### *Booking*

Unable to Inspect – Under Construction

### **PROGRAM BUILDING**

105 CMR 451.350

Structural Maintenance: Main entrance doors not rodent and weathertight

105 CMR 451.350

Structural Maintenance: Main entrance doors rotted at bottom

105 CMR 451.350\*

Structural Maintenance: Side doors not rodent and weathertight

*IPS Office*

Unable to Inspect – Locked

*Treasurer's Office*

Unable to Inspect – Locked

*Office (left)*

Unable to Inspect – Locked

*Classroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

### **Observations and Recommendations**

1. The inmate population was 173 at the time of inspection.
2. The CSP observed excessive water leaking from ceiling pipes and severe water damage to the ceiling in the Day Room area of the Basement in the Farm Dorm. The water appears to be leaking from the showers above, the CSP is very concerned for the health, safety, and well-being of all inmates and staff who are consistently exposed to this area. In addition to the water pouring down from the ceiling, the risk of mold growth and exposure to both staff and inmates in this area is a serious health risk. During our close out meeting, the CSP discussed concerns regarding the unsanitary, unhealthy, and unsafe conditions that will develop due to the area being chronically damp and difficult to clean.
3. Throughout the entire institution, bathrooms and shower areas were observed to be rapidly deteriorating, causing unsanitary and unhealthy conditions. The CSP is greatly concerned with the increased risk of disease transmission with the high number of inmates and staff being exposed to such unsanitary and unhealthy conditions daily. The CSP recommends your facility develop a plan to reconstruct showers with smooth and easily cleanable surfaces and bring each of the areas into compliance.
4. The showers throughout the institution were very unsanitary, with mold and severe build-up of soap scum, causing concern for the health and safety of staff and inmates. Regulation 105 CMR 451.123 requires that each toilet, handwash sink, bathing facility and shower and floor, and the surrounding area be cleaned daily with hot water and an effective detergent disinfectant, as well as be kept in repair. These showers need to be cleaned and sanitized on a more frequent basis to ensure compliance. The CSP recommends developing a higher frequency shower cleaning policy.
5. The CSP observed the Certificate of Occupancy for the Farm Dorm had expired on August 3, 2022. 105 CMR 451.384, requires each facility to have a current certificate of use and occupancy issued by the local building commissioner or inspector of buildings, the Farm Dorm does not have a current certificate of occupancy. The CSP requests a copy of that current Certificate of Occupancy once received.
6. The CSP recommends maintaining all written policies and procedures for compliance with 105 CMR 480.000 in the medical waste binder for increased ease of access
7. The hot water temperature range for handwash sinks is 110°F-130°F and 100°F-112°F for showers.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kelli Poulin  
Environmental Health Inspector, CSP, BEH