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The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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November 7, 2022

Nicholas Cocchi, Sheriff
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108 (electronic copy)

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on November 2, 2022 accompanied by Steve Sabol, Maintenance Supervisor and Captain Gary Trueman, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 10 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Anthony Scibielli, Superintendent (electronic copy)
Diane Bator, Standards and Training Coordinator (electronic copy)
Captain Gary Trueman, EHSO (electronic copy)
Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

No Violations Noted

Officer's Station # 105

No 105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Central Control # 106

No Violations Noted

Captain's Office # 107

No Violations Noted

Mail Room # 103

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Counselor's Office # 109

No Violations Noted

Janitor's Closet # 127

No Violations Noted

Group Room # 156

105 CMR 451.350

Structural Maintenance: Wall damaged near lower baseboard

DAY REPORTING WING

Day Reporting Center # 151

No Violations Noted

Male Staff Locker Room # 146

No Violations Noted

Female Staff Locker Room # 147

No Violations Noted

MEDICAL

Lab # 142

No Violations Noted

Nursing Supervisor's Office # 141

No Violations Noted

Exam Room # 140

No Violations Noted

Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Forensics # 139

No Violations Noted

Biohazard Storage # 138

No Violations Noted

Medical Records # 136

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven damaged

Nurse's Exam Room # 137

No Violations Noted

INTAKE/CLASSIFICATION AREA

No Violations Noted

Records # 149

No Violations Noted

Classification Manager's Office # 150

No Violations Noted

GROUND FLOOR

Education Office # 004

No Violations Noted

Resident Property # 002 (located in Stairwell)

No Violations Noted

Offices # 007/008

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Recreation Room # 009

No Violations Noted

Maintenance Room # 013

No Violations Noted

Laundry Room # 019

105 CMR 451.353

Interior Maintenance: Washing machine # 1 out-of-order

105 CMR 451.353

Interior Maintenance: Washing Machine # 2 leaking

105 CMR 451.353

Interior Maintenance: Floor dirty behind washing machines

Kitchen

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Handwash Sink

No Violations Noted

Ventilation Hoods

No Violations Noted

Food Prep Area

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, 2-compartment sink leaking underneath

Reach-in-Cooler

No Violations Noted

Handwash Sink (near Reach-in-Cooler)

No Violations Noted

Food Prep Sink (2-Compartment Sink)

No Violations Noted

Ice Machine

No Violations Noted

Walk-in-Freezer

No Violations Noted

Walk-in-Cooler

No Violations Noted

Kitchen Steward's Office # 37

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in sugar bin

Hallway (outside Steward's Office)

No Violations Noted

Dry Storage # 36

No Violations Noted

Dishwashing Area

No Violations Noted

Pot and Pan Storage
No Violations Noted

Janitor's Closet # 40
No Violations Noted

Inmate Bathroom
No Violations Noted

Office # 44
No Violations Noted

Training Room/Linen Storage # 45
No Violations Noted

Dining Hall
No Violations Noted

Storage # 25
No Violations Noted

Bathroom
No Violations Noted

Staff Break Room # 20
No Violations Noted

Storage # 27
No Violations Noted

Storage # 29
No Violations Noted

Janitor's Closet
No Violations Noted

HOUSING

1st Floor/ Women's Unit

Room # 111
No Violations Noted

Room # 112
No Violations Noted

Room # 113
No Violations Noted

Room # 114
No Violations Noted

<i>Room # 115</i>	No Violations Noted
<i>Room # 116</i>	No Violations Noted
<i>Officer's Station # 118</i>	No Violations Noted
<i>Janitor's Closet # 123</i>	No Violations Noted
<i>Resident's Bathroom # 124</i> 105 CMR 451.130	Hot Water: Shower water temperature recorded at 121°F in shower # 2
Day Room	No Violations Noted
<i>Office # 120</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Laundry</i>	No Violations Noted
<u>2nd Floor</u>	
<i>Group Room # 202</i>	No Violations Noted
<i>Room # 204</i>	No Violations Noted
<i>Room # 205</i>	No Violations Noted
<i>Room # 206</i>	No Violations Noted
<i>Room # 207</i>	No Violations Noted
<i>Room # 208</i>	No Violations Noted
<i>Room # 209</i>	No Violations Noted
<i>Janitor's Closet # 210</i>	No Violations Noted

<i>Storage # 212</i>	No Violations Noted
<i>Room # 213</i>	No Violations Noted
<i>Room # 214</i>	No Violations Noted
<i>Room # 215</i>	No Violations Noted
<i>Offices # 216/217/218</i>	No Violations Noted
<i>Staff Bathroom # 219</i>	No Violations Noted
<i>Resident's Bathroom # 222</i> 105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1, 2, and 4
<i>Offices # 223/224/225</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils not stored in the inverted position in Office # 225
<i>Room # 226</i>	No Violations Noted
<i>Room # 227</i>	No Violations Noted
<i>Room # 228</i> 105 CMR 451.103	Mattresses: Mattress damaged on bed
<i>Day Room # 229</i>	No Violations Noted
<i>Laundry Room</i>	No Violations Noted
<i>Room # 232</i>	No Violations Noted
<i>Janitor's Closet # 233</i>	No Violations Noted
<i>Room # 234</i>	No Violations Noted
<i>Room # 235</i>	No Violations Noted

Office # 237

No Violations Noted

Resident's Bathroom # 238

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2 and 4

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, and 5

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 126⁰F in shower # 5

Offices # 240/242/243

No Violations Noted

Group Room # 245

No Violations Noted

Day Room # 246

No Violations Noted

Officer's Station # 247

No Violations Noted

3rd Floor

Group Room # 302

No Violations Noted

Room # 303

No Violations Noted

Room # 304

105 CMR 451.103*

Mattresses: Mattress damaged on bed

Room # 305

No Violations Noted

Room # 306

No Violations Noted

Room # 307

105 CMR 451.103

Mattresses: Mattress damaged on bed

Room # 308

No Violations Noted

Janitor's Closet # 309

No Violations Noted

Storage # 311

No Violations Noted

Room # 312

No Violations Noted

<i>Room # 313</i>	No Violations Noted
<i>Room # 314</i>	No Violations Noted
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i> 105 CMR 451.123* 105 CMR 451.130*	Maintenance: Soap scum on floor in shower # 1 and 5 Hot Water: Shower water temperature recorded at 127 ⁰ F in shower #5
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted
<i>Room # 325</i>	No Violations Noted
<i>Room # 326</i>	No Violations Noted
<i>Room # 327</i>	No Violations Noted
<i>Room # 328</i>	No Violations Noted
<i>Room # 330</i>	No Violations Noted
<i>Janitor's Closet # 331</i>	No Violations Noted
<i>Room # 332</i> 105 CMR 451.103	Mattresses: Mattress damaged on bed
<i>Room # 333</i>	No Violations Noted
<i>Office # 335</i>	No Violations Noted

Resident's Bathroom # 336

105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 3, 4, and 5
105 CMR 451.130*	Hot Water: Shower water temperature recorded at 124°F in shower # 5

Offices # 338/340/341

No Violations Noted

Group Room # 343

No Violations Noted

Day Room # 344

No Violations Noted

Officer's Station # 345

105 CMR 451.353*	Interior Maintenance: Laminate damaged on countertop
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Observations and Recommendations

1. The inmate population was 60 at the time of inspection.
2. Hot water temperature range for showers is 100°F to 112°F.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink, appearing to read "Scott Koczela".

Scott Koczela
Environmental Analyst, CSP, BEH