



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
 91 East Mountain Road
 Westfield, MA 01085
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KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MARGRET R. COOKE
 Commissioner

Tel: 617-624-6000
 www.mass.gov/dph

November 21, 2022

Nicholas Cocchi, Sheriff
 Western MA Women's Correctional Center
 701 Center Street
 Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Women's Correctional Center on November 18, 2022 accompanied by Sergeant Faith Menard, Standards and Training Coordinator. Violations noted during the inspection are listed below including 2 repeat violation:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
 Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH (electronic copy)
 Nalina Narain, Director, BEH (electronic copy)
 Steven Hughes, Director, CSP, BEH (electronic copy)
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
 Terrence Reidy, Secretary, EOPSS (electronic copy)
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
 Coleen Stocks, Superintendent (electronic copy)
 Sergeant Faith Menard, Standards and Training Coordinator (electronic copy)
 Captain Gary Trueman, EHSO (electronic copy)
 Tina Mateus, Standards and Training Coordinator (electronic copy)
 Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

- Male Bathroom # AA-112* No Violations Noted
- Female Bathroom # AA-113* No Violations Noted
- Janitor's Closet # AA-114* No Violations Noted
- Female Locker Room # AA-119* No Violations Noted
- Male Locker Room # AA-118* No Violations Noted

ADMINISTRATION AREA

- Break Room # AA-147* No Violations Noted
- Female Staff Bathroom* No Violations Noted
- Male Staff Bathroom* No Violations Noted
- Officer's Cubicles* No Violations Noted

CENTRAL CONTROL

- No Violations Noted
- Storage Room* No Violations Noted
- Bathroom* No Violations Noted
- Janitor's Closet # AA-215* No Violations Noted
- Training/Muster Room # AA-214* No Violations Noted

VISITING AREA

No Violations Noted

Bathroom # AA-267

No Violations Noted

Janitor's Closet # AA-252

No Violations Noted

Inmate Bathroom # AA-255

No Violations Noted

Storage # AA-258

No Violations Noted

Kitchenette # AA-261

No Violations Noted

INTAKE

No Violations Noted

Search Room # AA-250

No Violations Noted

Parole Office # AA-232

No Violations Noted

Inmate Property # AA-248

No Violations Noted

Urinalysis Room # AA-234

No Violations Noted

Janitor's Closet # AA-235

No Violations Noted

Staff Bathroom # AA-238

No Violations Noted

Cells # 1-3

No Violations Noted

Inmate Bathroom # AA-239

No Violations Noted

Break Room # AA-273

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Inmate Waiting

No Violations Noted

LAUNDRY

No Violations Noted

SUPPORT SERVICES

Central Storage

No Violations Noted

Inmate Bathroom # AA-127

No Violations Noted

Janitor's Closet # AA-128

No Violations Noted

Staff Bathroom # AA-129

No Violations Noted

Break Room # AA-131

No Violations Noted

Maintenance Shop

No Violations Noted

Security Management

No Violations Noted

Staff Bathroom # AA-227

No Violations Noted

Janitor's Closet # AA-218

No Violations Noted

Contraband Room

No Violations Noted

KITCHEN

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Supervisor's Office

No Violations Noted

Staff Bathroom # AB-224

No Violations Noted

Inmate Bathroom # AB-223

No Violations Noted

Secured Storage

No Violations Noted

| | |
|--|---|
| <i>Handwash Sink # 1</i> | No Violations Noted |
| <i>Dry Storage</i> | No Violations Noted |
| <i>Janitor's Closet # AB-220</i> | No Violations Noted |
| <i>Freezer</i> | No Violations Noted |
| <i>Meat Refrigerator</i> | No Violations Noted |
| <i>Dairy/Produce Refrigerator</i> | No Violations Noted |
| <i>3-Compartment Sink</i> | No Violations Noted |
| <i>Handwash Sink # 2</i> | No Violations Noted |
| <i>Ice Machine</i> FC 6-501.12(A) | Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary; interior of Ice Machine dirty |
| <i>Dishwashing Machine</i> | No Violations Noted |
| <i>Handwash Sink # 3 (near Serving Line)</i> | No Violations Noted |
| <i>Traulsen Cooler</i> | No Violations Noted |
| <i>Ventilation Hoods</i> | No Violations Noted |
| <i>Food Preparation Area (near Hoods)</i> | No Violations Noted |
| <i>Inmate Dining Area</i> | No Violations Noted |
| <i>Receiving Dock # AB-212</i> | No Violations Noted |
| <i>Waste Hold Room # AB-211</i> | No Violations Noted |

Dumpster Area
No Violations Noted

Staff Bathroom # AB-209 (in Hallway)
No Violations Noted

Staff Bathroom # AB-210 (in Hallway)
No Violations Noted

Culinary Kitchen
No Violations Noted

Serving Line
No Violations Noted

Dishwashing Machine
No Violations Noted

Handwash Sink
No Violations Noted

Staff Dining Area
No Violations Noted

MEDICAL

Medical Storage # AA-321
No Violations Noted

Dental Operations # AA-325
No Violations Noted

Dental Office # AA-326
No Violations Noted

Office # AA-329
No Violations Noted

Inmate Bathroom # AA-332
No Violations Noted

Lab # AA-333
No Violations Noted

Optometry Office # AA-334
No Violations Noted

Tub/Pumping Room # AA-335
No Violations Noted

| | |
|--|--|
| <i>OB/GYN Office # AA-336</i> | No Violations Noted |
| <i>Janitor's Closet # AA-337</i> | No Violations Noted |
| <i>Vaccine Room # AA-338</i> | No Violations Noted |
| <i>Clinical Treatment Room # AA-339</i> | Unable to Inspect – In Use |
| <i>Linen Room # AA-340</i> | No Violations Noted |
| <i>Staff Bathroom # AA-348</i> | No Violations Noted |
| <i>Medical Break Room # AA-349</i> | No Violations Noted |
| <i>Staff Bathroom # AA-350</i> | No Violations Noted |
| <i>Exam Rooms # 342/343</i> | No Violations Noted |
| <i>Medical Waste Room # AA-341</i> 105 CMR 480.425(A) | Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form, missing one tracking form |
| <i>Dental Room # AA-345</i> | No Violations Noted |
| <u>VOCATIONAL AREA</u> | |
| <i>Prison Industries # AB-356</i> | No Violations Noted |
| <i>Inmate Bathroom # AB-349</i> | No Violations Noted |
| <i>Staff Bathroom # AB-350</i> | No Violations Noted |
| <i>Computer Lab # AB-351</i> | No Violations Noted |
| Beauty Salon # AB-353 | No Violations Noted |

Storage Room # AB-354
No Violations Noted

PROGRAMS

Classroom # AA-306-A
No Violations Noted

Storage Room # AB-306
No Violations Noted

Inmate Bathroom # AA-309 (located within Classroom # AA-308)
No Violations Noted

Storage Room # AA-311
No Violations Noted

Inmate Bathroom # AA-320
No Violations Noted

Janitor's Closet # AA-321
No Violations Noted

Library # AA-323
No Violations Noted

Storage Room # AB-325
No Violations Noted

Multi-Purpose Room # AB-330
No Violations Noted

Storage Room # AB-331
No Violations Noted

Storage Room # AB-339
No Violations Noted

Classrooms
No Violations Noted

Staff Bathroom # AA-340
No Violations Noted

Break Room # AA-341
No Violations Noted

Storage Room # AA-342
No Violations Noted

Fitness Room # AA-316

No Violations Noted

Inmate Bathroom # AA-317

No Violations Noted

Storage Closet # AA-318

No Violations Noted

HOUSING

Minimum A

Showers # HMA-116

No Violations Noted

Inmate Bathroom # HMA-117

No Violations Noted

Laundry Room # HMA-119

No Violations Noted

Staff Bathroom # HMA-120

No Violations Noted

Janitor's Closet # HMA-124

No Violations Noted

Inmate Handicapped Bathroom # HMA-125

No Violations Noted

Cells

No Violations Noted

Minimum B

Recreation Deck

No Violations Noted

Day Room

No Violations Noted

Showers # HMA-216

No Violations Noted

Inmate Bathroom # HMA-217

No Violations Noted

Laundry # HMA-219

No Violations Noted

Staff Bathroom # HMA-220
No Violations Noted

Office # HMA-222
No Violations Noted

Storage Room # HMA-223
No Violations Noted

Janitor's Closet # HMA-224
No Violations Noted

Inmate Handicapped Bathroom # HMA-225
No Violations Noted

Cells
No Violations Noted

Unit 1 Administration

Inmate Bathroom # HO-104
No Violations Noted

Janitor's Closet # HO-105
No Violations Noted

Pre-Trial Office # HO-107
No Violations Noted

Triage # HO-111
No Violations Noted

Staff Bathroom # HO-113
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Unit 1A

Janitor's Closet # HOA-118
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # HOA-117
No Violations Noted

Storage Room # HOA-116
No Violations Noted

Multi-Purpose Room # HOA-119
No Violations Noted

Day Room
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water bubbler out-of-order

Lower Showers # HOA-122
No Violations Noted

Cells
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 5 and 17

Recreation Deck
No Violations Noted

Sub-Day Room # HOA-113A
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 8

Upper Showers # HOA-216
No Violations Noted

Upper Storage Room # HOA-215
No Violations Noted

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4)
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1, 2, and 3

Sub-Day Room # HOB-113B (Cells # 5 and 6)
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 6

Janitor's Closet # HOB-119
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # HOB-120
No Violations Noted

Storage # HOB-121
No Violations Noted

Recreation Deck
No Violations Noted

Lower Showers
No Violations Noted

Upper Showers
Unable to Inspect – In Use

Upper Storage # HOB-216
No Violations Noted

Cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 7 and 12

Unit 2 Administration

Janitor's Closet # HP-103
No Violations Noted

Inmate Bathroom # HP-104
No Violations Noted

Triage # HP-105
No Violations Noted

Staff Bathroom # HP-107
No Violations Noted

Conference Room # HP-108
No Violations Noted

Storage # HP-118
No Violations Noted

Storage # HP-122
No Violations Noted

Offices
No Violations Noted

Unit 2A
Unable to Inspect – Under Construction

Unit 2B

Sub-Day Room # HPB-113A
No Violations Noted

Laundry
No Violations Noted

Staff Bathroom # HPB-118
No Violations Noted

Recreation Deck
No Violations Noted

Janitor's Closet # HPB-119
No Violations Noted

Day Area
No Violations Noted

Lower Showers Unable to Inspect – In Use

Upper Showers Unable to Inspect – In Use

Cells No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103 No Violations Noted

Office # HS-104 No Violations Noted

Janitor's Closet # HS-107 No Violations Noted

Triage # HS-109 No Violations Noted

Staff Bathroom # HS-110 No Violations Noted

Break Room # HS-119 No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C No Violations Noted

Janitor's Closet # HSA-103 No Violations Noted

Sub-Day Room # HSA-105 No Violations Noted

Staff Bathroom # HSA-113
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water out-of-order at handwash sink

Laundry # HSA-104 No Violations Noted

Day Area No Violations Noted

| | |
|--|---|
| <i>Lower Showers</i> | No Violations Noted |
| <i>Upper Showers</i> | No Violations Noted |
| <i>Upper Storage # HSA-202</i> | No Violations Noted |
| <i>Cells</i> 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 25 |
| <i>Recreation Deck</i> | No Violations Noted |
| Unit 3B | |
| <i>Janitor's Closet # HSB-103</i> | No Violations Noted |
| <i>Sub-Day Room # HSB-105</i> | No Violations Noted |
| <i>Staff Bathroom # HSB-113</i> | No Violations Noted |
| <i>Laundry # HSB-104</i> 105 CMR 451.353 | Interior Maintenance: Floor epoxy cracked near handwash sink |
| <i>Day Area</i> | No Violations Noted |
| <i>Lower Showers</i> 105 CMR 451.123* 105 CMR 451.123* | Maintenance: Standing water outside showers Maintenance: Floor tiles damaged outside showers |
| <i>Upper Showers</i> | No Violations Noted |
| <i>Upper Storage # HSB-202</i> | No Violations Noted |
| <i>Cells</i> 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 16 |
| <i>Recreation Deck</i> | No Violations Noted |

Observations and Recommendations

1. The inmate population was 154 at the time of inspection.
2. At the time of the inspection Unit 2A was under construction and unoccupied.
3. At the time of the inspection Minimum A and B were unoccupied.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH