



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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KIMBERLEY L. DRISCOLL  
 Lieutenant Governor

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 Acting Secretary

MARGRET R. COOKE  
 Commissioner

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January 26, 2023

Joann Lynds, Superintendent  
 MCI Concord  
 965 Elm Street  
 P.O. Box 9106  
 Concord, MA 01742 (electronic copy)

Re: Plan of Correction – MCI Concord

Dear Superintendent Lynds:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction dated January 17, 2023. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exception:

1. Your Plan of Correction (POC) states that the broken window in Tower # 3 is receiving quotes for repairs and awaiting approval for capital funding. While the CSP recognizes the complexities of managerial and budgetary constraints, we cannot approve any items that do not identify a reasonable time frame for repair. The CSP remains concerned with the violation noted in regards to the broken window in Tower # 3 and asks you provide a plan describing the interim measures you have implemented to ensure the health and safety of staff. In addition, we ask to be kept apprised of the capital funding progress.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,

Amy Medeiros  
 Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH (electronic copy)  
 Nalina Narain, Director, BEH (electronic copy)  
 Steven Hughes, Director, CSP, BEH (electronic copy)  
 Mary A. Beckman, Acting Secretary, Executive Office of Health and Human Services (electronic copy)  
 Carol A. Mici, Commissioner, DOC (electronic copy)  
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 Sergeant Robert Montalvo, EHSO (electronic copy)  
 Joel Martin, FSO (electronic copy)  
 Melanie Dineen, Health Director, Concord Board of Health (electronic copy)  
 Clerk, Massachusetts House of Representatives (electronic copy)  
 Clerk, Massachusetts Senate (electronic copy)