



**MAURA T. HEALEY**  
Governor

**KIMBERLEY DRISCOLL**  
Lieutenant Governor

**The Commonwealth of Massachusetts**  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Environmental Health  
Community Sanitation Program  
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Secretary

**MARGRET R. COOKE**  
Commissioner

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March 10, 2023

Joann Lynds, Superintendent  
MCI Concord  
965 Elm Street  
P.O. Box 9106  
Concord, MA 01742 (electronic copy)

Re: Plan of Correction – Northeastern Correctional Center, Concord

Dear Superintendent Lynds:

The Massachusetts Department of Public Health, Community Sanitation Program (CSP) has received your Plan of Correction in response to Kelli Poulin's inspection on January 30, 2023. After review, the CSP finds the plan appropriately addresses all of the violations noted in the report with the following exceptions:

1. Please provide the corrective action taken and estimated date of completion for the following violations:
  - a. Bottom oven out-of-order in the Kitchen;
  - b. Traulsen cooler out-of-order in the Kitchen;
  - c. Refrigerator gaskets damaged on Traulsen warmer in the Kitchen;
  - d. Water fountain out-of-order in the Weight Room; and
  - e. Roof leaking in Property Storage of the Cow Barn.
2. Your POC indicates that once you have the plumbing and flooring completed in the Farm Dorm by January 31, 2023 you will contact the Building Inspector for an occupancy permit. Please submit a copy of the Certificate of Occupancy that was issued.
3. In regards to the issue of overcrowding, the CSP appreciates the limitations of correctional facilities and the need to accommodate the ever-increasing population; however we remain concerned with the overcrowded conditions.

Thank you for your prompt attention to this matter, should you have any questions please contact me at the address listed above.

Sincerely,



Patrick Wallace  
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH  
Nalina Narain, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Terrence Reidy, Secretary, EOPSS (electronic copy)  
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
Marlon Medero, EHSO (electronic copy)  
Melanie Dineen, Public Health Director, Concord Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)